# FINANCIAL TIMES

Page 2

New ways to run the republic



White goods

War of attrition in low growth market



Electric motorcycles could clear the air

Technology, Page 10



The impact of IT on financial services

Survey, Separate section

World Business Newspaper http://www.FT.com

# **New HK leader** vows to uphold 'social freedoms'

Hong Kong's post-colonial leader, Tung Ches-hwa, outlined plans to safeguard the region's economic competitiveness, in his inaugural address made within hours of the handover to China. Mr Tung said his policy priorities would be education and housing, and pledged to uphold social freedoms and maintain the rule of law. Page 14; Education and housing, Page 4; Barry Riley, Page 15; Observer, Page 13

**Viacom,** Sumner Redstone's entertainment empire, issued its second profit warning of the year and announced a charge of about \$300m to help resolve troubles at its international Blockbuster video rental chain. Page 15

Stat to unvell AT&T link-up: Stat, the Italian tele-communications group due to be privatised in the autumn, will today announce its long-awaited strategic alliance with AT&T, the largest US telecommunications company. Page 16; Stet faces suit over Cuban link, Page 16

Race finding against Goldman Sachs: The US investment bank discriminated against a black American bond salesman employed in its London offices because of his race, a UK industrial tribunal has found. James Curry claimed his salary had been cut and he had been passed over for promotion before being made redundant because of his racial origins.

Eta hostago freed: Cosme Delclaux, a member of a wealthy Spanish business family who has been held hostage by the Basque terrorist organisation Eta since November, was released after his family was reported to have paid Pta1bn (\$6.9m).

Coca-Cola, US soft drinks company, expects to report e 7 to 8 per cent increase in the volume of drinks sold in the second quarter, compared with the same period last year. Page 16

Nycomed agrees UK merger: Norway's Nycomed and Amersham International of the UK are to merge in e deal that creates one of the world's higgest medical diagnostics groups. The company, Nycomed Amersham, will be based in the UK. Page 15; Lex. Page 14

Jepanese cancer drug toll hits 94: At least 94 Japanese cancer patients have died from the side-effects of a popular cancer treatment after the Japanese health ministry underplayed the drug's risks. Page 14

Chirac keeps up Nate pressure: Prench president Jacques Chirac will continue to press the US for e bigger European role inside Nato as a precondition for France rejoining the alliance's integrated military command, his officials said yesterday. Page 2

Arafat in Mideest peace plea: Palestinian to help break the deadlock in Middle East peace moves because he believes the United States "is not doing anything".

Yeltsin attacked on daughter's role: Gennady Seleznyov,



head of Russia'e lower house of parliament, accused President Boris Yeltsin (left) of illegal nepotism for appointing his daughter - who has become increasingly influential in Kremlin circles – as his official Kremlin image-

maker. He said the decree naming Tatyana Dyachenko, 37, as adviser to the president, contradicted Russia's civil service law.

**EU move on financial services:** The European Union offered to eliminate most of the remaining restrictions in the financial services sector, improving prospects for talks on a global ement in services. Page 6

Cyprus talks: President Glafcos Clerides and Rauf Denktash are to hold talks near New York. the first direct contact between the respective leaders of the Greek Cypriot and Turkish Cypriot communities in three years. Page 2

Screen star Mitchum dies: Robert Mitchum, the brawny, hlunt-spoken actor wbo starred in more than 100 films, died in his sleep at his California home. He was 79. Mitchum had been suffering from emphysema and was diagnosed a few months ago with lung cancer

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# **Boeing and McDonnell** merger approved

US regulator concerned about exclusive contracts

By Nancy Dunne in Washington and Emma Tucker in Brussels

US regulators yesterday approved the \$13.3hn merger of Boeing and McDonnell Douglas. The Federal Trade Commission nodded through the 10th largest US merger without conditions after concluding that McDonnell Douglas had ceased to be competitive in the international commercial jet market.

However, the FTC found Boeing's 20-year exclusive contracts with Delta, American and Continental airlinea potentially troubling" and warned it intended to monitor 'the potential anti-competitive effects of these, and any, future long-term exclusive con-

The European Commission, which bas threatened to declare the merger illegal, is also concerned about the contracts. The Commission is due to give its verdict on the

merger on July 23. Mr Karel Van Miert, the EU competition commissioner, is concerned about the impact on the market for commercial aircraft and is expected to demand substantial alter-

Brussels is concerned that ierred company's acces to military technology and funding could spill over to Boeing's commercial activities. On Monday the Commission

received Boeing's proposed It will give tts response on Friday to an advisory committee of competition experts but the Commission is under no obligation to follow the com-

The FTC said it had agreed to the merger after interviewing more than 40 sirlines and other industry participants and concluding that "there is no economically plausible strategy that McDonnell Douglas could follow, either as a stand-alone concern or part of

another concern". It attributed the company'e lack of competitiveness to its

failure to invest sufficiently in new product lines, production facilities, company infrastructure or research and develop-

"As a result, Douglas Aircraft's product line is not only very limited, but lacks the state of the art technology and performance characteristics that Boeing and Airbus have developed," It said.

Plans for the merger were announced in December after McDonnell Douglas lost a hid to build the next generation of military jets and American Airlinea announced that it would replace its McDonnell Douglas jets with Boeing air-

dominate jet sales to the US navy and demand is etrong for its C-17 transport planes and fighter jets, belicopters and rocket launchers in the US and abroad.

However, it is expected to

The FTC denied speculation that it approved the merger because the US needed a company to serve as its "national champion" to compete internationally.

It said: "We do not have the discretion to authorise anticompetitive but 'good' mergers because they may be thought to advance the United States' trade interests. If that were thought to be the approach only Congress could implement it."

The "national champion" argument is "almost certainly a delusion", it said. The best way to increase exports and create jobs was to require US firms to compete at home and Boeing and McDonnell Doug-

las yesterday said they expected the merger to be completed by August 1 and the new Boeing Company would begin operating on August 4. Shares in both companies

rose yesterday after the approval was announced. At 12.45pm east coast time Boeing shares were up \$14 at \$54% and McDonnell ahares

HA/AA alliance, Page 19



# Kohl retreat over Emu criteria

By Graham Bowley and Andrew Fisher in Frankfurt, and Raiph Atkins in Bonn

German chancellor Hslmut Kohl yesterday caved in to pressure from conservative coalition allies in Bavaria end ruled out fudging by even a tenth of one percentage point the public sector deficit criteris sat for members of the planned European currency.

also gave the strongest signal yet that the country's official dsbt would be converted into the euro, the planned European single currency, at the scheduled start date of economic and monetary union. Speaking in Munich, Mr Kohl accepted the strict inter-pretation of criteris for eco-

Germany that the new Euro currency will not be as strong as the D-Mark.

Mr Kohl's unexpected concession on the interpretation of the criteria increases significantly the pressure on Germany, which is struggling to meet this year the public sector deficit target of 3 per cent of gross domestic product. The German government

"Three or 3.0 per cent - that is not my problem," the chancellor said. In eddition, his comments will aggravate tension between

Bonn and Paris. The French government has caused alarm in Bonn with its apparently lukewarm attitude towards bringing its public deficit as close as possible to the 3 per nomic monetary union urged by Mr Edmund Stolber, the cent hurdle. Meanwhile, Mr Jürgen

financa ministry, said ha would recommend to Mr Theo Waigel, finance minister, that government dabt be denominated in the euro in January 1999, when Emu is due to start. He said a decision was likely to be taken before German politicians begin their summer break at the end of this month.

The redenomination would affect ebout DM450bn of German federal debt, but the final sum could be much more if individual sate authorities decide to follow suit, the Bundesbank said.

It would also be a significant fillip for the planned single European bond market and strengthen Germany's hopes that its bonda will be the hanchmark in the pan-Europeen capital market. "As long as they didn't scheduled start date.

Bavarian prime minister, who Stark, state secretary in the announce this, there was has voiced widespread fears in finance ministry, said he always some doubt about always some doubt about whether they thought [Emu] would go ahead," said Ms Alison Cottrell, economist at PaineWebber in London.

Germany's big banks have mounted a vociferous campaign to persuade the government to convert the debt in 1999 but the finance ministry has so far held back. It has come under pressure from Germany's small savings banks, which have complained that the cost of redenominating the

debt would be too large. Although countries joining Emu are not required to convert existing debt into the euro until 2001, several countries such as France and the Netherlands have already committed themselves to redenominating in January 1989, the

# Eurotunnel offered extension deal

By Charles Batchelos in London and Andrew Jack

The British and Franch governments yssterday reached a provisional agreement with Eurotunnel, the heavily indebted Channel tunnsl company, to extend its operating concession from 65 to at least 99 years.

A deal would lift the prospecis that the company's 28.5bn financial restructuring will be approved. If finalised, it would end a two-year stand-off between the governments and the company over the conces sion period.

The deal is subject to three conditions. First, Eurotunnel's shareholders, most of whom are French, and its bankers

restructuring plan. Second, the company must agree to provide a share of its pre-tax profits to the two governments. Third, it must present plans for hoosting its rail freight

The French government had already signalled its willingness to extend the concession, which is due to expire in 2062,

must approve the group's debt but the British government held out for hetter terms. Announcement of the deal came ten days before an extraordinary charcholdere meeting which will be asked to

back the restructuring plan. Mr John Prescott, UK deputy prime minister, said: "These have been tough negotiations but I believe we have achieved agreement on a reasonable

way of taking them forward." Mr Prescott said he had been under strong pressure to reach an agreement in time to influence shareholdere' voting. "This is an amber light for further negotiations," he said. "They were shocked I wanted

to bring in the issue of freight

Continued on Page 14 Liar's poker, Page 18

# High German labour costs prompt tyre group switch

behind in international com-

have become more flexible,

bnt Continental'a and other

increase pressure for greater

Although Continental has

this year enjoyed generally

buoyant growth, its commer-

cial tyre division has contin-

ned with losses. which Mr

Hubertus von Granberg,

chairman, and his board have

expensive especially in the

truck-tyre husiness. Korsan

and Japanese producers are

attacking the European mar-

ket with very aggressive

The reorganisation will cut CONTENTS

vowed to turn around.

on a labour cost basis."

liberalisation.

By Graham Bowley

Continental, the world's fourth largest tyre manufacturer, is transferring almost half its car tyre production out of Germany in a radical cost-cutting restructuring aimed at rejuvenating its ailing truck tyre business.

The surprise move to shift more production to its factories in the Czech Republic and Portugal is the latest example of German industry seeking cheaper working conditions abroad because of expensive domestic labour costs.

The company said it would The company said yester-take a further decision this day: "German labour is too autumn on whether to close the Hanover factory affected by the reorganisation. It had struck a new agreement with the workforce that would increase working hours and prices and we need to compete make savings of up to DM35m (\$20.30m) a year.

German industry is growing the workforce at the factory uneasy that it is falling by about 200 to 2,500, but there could be more job losses if the factory is closed.

Mr Grünherg said he planned to close one of the petitiveness because of rela-tively inflexible and costly labour practices. Some unions

company's factories in Germany, Belgium or Austria, but similar decisions are likely to had not decided which. Continental is in the proc

of closing by 2000 another factory in Hanover with a workforce of 2,500.

The company closed its plant in Dublin, in the Irish Republic, last year as part of shifting production from expensive regions in Europe and the US to lower-cost

It said the latest reorganisation would allow it to focus more closely on its troubled commercial truck business. It said it especially wanted to boost commercial and passenger tyre production at its Czech factory where it employs 3,500.

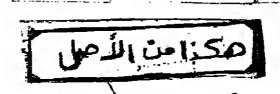
Following the centuries old tradition of banking in Dubrovnik, (The St. Blaise Bank was established in 1674) DUBROVACKA BANKA has been the leading financial histitution in the south-east region of Croatia. DUBROVAČKA BANKA has been performing all kinds of banking transactions

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# Italy's parties opt for compromise in search for stronger government

tional reform commission has proposed enhancing the power of the executive with a presideotial system of government.

The proposal is an uneasy demands of the rightwing opposition that wants a French-style presidential system and the majority of the ruling centre-left coalition which is anxious to boost the authority of the prime minister.

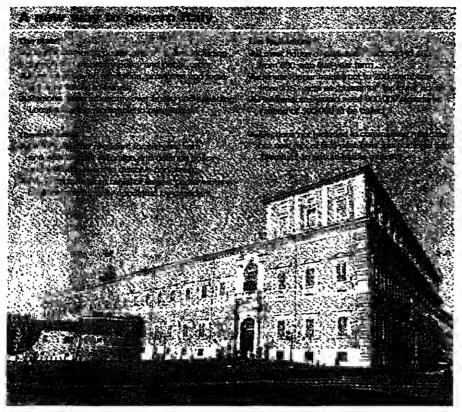
Some observers believe that unless it is refined in parliament the bybrid solution offers little more stability than the 1948 constitunon which has led to more tban 50 different govern-

"The commissioners have put together hits of incompatible institutional models, giving birth to a bybrid that is neither fish oor fowl." said Mr Antonio Martino, a former foreign minister.

The time-consuming procedures for approving constitutional reform in parliament provide the opportunity for substantial change over the next year and a half. There is a risk the reforms will come to nothing.

Mr Massimo D'Alema, the commission's chairman and leader of the Party of the Democratic Left (PDS), admitted yesterday the outcome could have been more constructive and that improvements should be made, The PDS leader failed to impose his preference for a strong British-style premiership.

The tilt toward the presidential system was the result of a "guerrilla" vote by the members of the populist Northern League. Having boycotted the commission. League members suddenly appeared to cast control. It handed over in tranches the their votes on the day it was decided which executive sys-League's action was liners in Reconstructed Comdesigned to embarrass Mr munism who feared that the D'Alema and was decisive in introduction of a presiden-providing a majority for a tial system would open the with a six-year term. He winning electoral coalition.



#### Iri meets Brussels deadline on debt - just

Italy's state bolding company, Iri, is hoping a last-minnte Treasury payment has averted a showdown with the European Commission over reducing its debt, writes Robert Graham in Rome. Brussels had set a date of June 30 for Iri to lower its debt to the L5,000bn (\$2.9bn) agreed with Mr Karel Van Miert, the competition commissioner. Just on the deadline, the valuation came through of Iri'a 62 per cent stake in Stet, the telecoms group acquired by the Treasury

last December. The Treasury had agreed to pay Iri the bourse price of Stet ordinary and savings shares on December 20, 1996, with a commitment to top this up with a full valuation placed on acquiring majority

equivalent of L14.530bn, and on Monday a final valuation of L18,405bn was agreed, allowing for an extra transfer of L3,875bn.

The Treasury had stepped in to buy Iri's stake because of delays in privatising the telecoms group and the need to respect the deal with Brussels. Iri's debts were meant to have been brought into line by August 1996, but after intense Italian lohbying, this was postponed until December 1996 and then until this June. Thanks to the Treasury purchase 10 days before the 1996 accounts closed, Iri's debt fell to just over 1.9.000hn. Since then there have been no significant assets sales to reduce debt further and without the new transfer they would have been nearly double the required level at the end of June.

abstentions, the main oppo- lature and judiciary to avoid

tem to recommend. The sition coming from the hard- a repetition of the Mussolini

The proposal is for a French-style presidential way to an authoritarian fig. would have overall ressystem. way to an authoritarian fig. would bave overall ressystem.

after a general election. The president would choose the prime minister. hut he would have to nomi-

Matters are further confused by the commission dence motion against the government which, if passed would lead to the downfall of

The issue of the electoral system remains unresolved. New electoral laws were not within the commission's much hinges on the type of be tackled in the autumn.

In non-binding discussions the small parties in the commission fought a successful rearguard action to retain the current 25 per cent of seats elected by proportional representation. The right-wing opposition also blocked full adoption of a French style second round to parliamentary elections. The contorted compromise on the table is that the 25 per cent of proportional seats ba retained, a majority of the first-past-the-post seats be elected with a second round seats going to the coalition with the most votes. This is to ensure a parliamentary

majority. The chamber of deputies would have prime legislative responsibility, ending the absurd repetition of commissions and dehates in both houses. The chamber would be cut to 400 deputies from 630 and the senate to 200 from 315.

Efforts to convert the senate into a body representing the regions were rejected; but a new regional commission will be set up, composed a third each of senators, heads of regional governments and representatives of local bodies.

The move to a more federal state proved the least controversial in spite of the important long-term potential of the shift away from centralised power. The state would retain 31 exclusive functions, including defence, law and order and economic policy. The regions would acquire considerable finanwould be a 'sobdarity' fund between rich and poor



# strict remit. However, all the politicians are aware that parliamentary electoral system Italks will defuse

The detonator was set in early 1995, when the EU promised to open accession negotiations with Cyprus six months after the end of the intergovernmental conference (IGC) to review the Maastricht treaty.

Yet the EU is reluctant to cial autonomy but there let Cyprus join the club in the absence of a political setto offset the imbalance tlement. Such a move would crisis and offending Turkey. which is pursuing its own claim to membership.

outside New York. The idea is to break the ice between Mr Clerides and Mr Denktash before Mr Richard Holbrooke, the US negotiator and architect of the Dayton peace accords on Bosnia. moves to centre-stage in the

autumn. never linked the issue of internal change in the allimissiles are deployed.

Intransigence in Athens

Bnt the EU is struggling to define a strategy for dealing with Turkey, which is prese ing to he put on an equal footing with the 10 central and eastern European applicants for EU membership.

Peace broker Holbrooke:

timebomb

President Clafcos Clerides and Mr Rauf Denktash are to bold talks near New York next week, the first direct contact between the leaders of the Creek Cypriot and run-off, with a "premium" of Turkish Cypriot communities in three years.

The meeting is the latest United Nations-backed initiative to break the 23-yearlong deadlock on Cyprus and paves the way for the US to play a bigger diplomatic role. But the repercussions go beyond the future of the divided Mediterranean island.

Cyprus is emerging as the ticking timehomb underneath the European Union's plans to expand membership to the former communist countries of central and eastern Europe.

The IGC ended last month in Amsterdam with a new treaty, but no evidence of a thaw in relations between Greece and Tarkey, or their respective clients in Cyprus.

Meanwhile, Greece has threatened to block eastern enlargement if the EU fails to redeem its promise of membership for Cyprus. For its part, the Greek Cypriot government has indicated it has little margin for manoeuvre until after presidential elections next February.

"Cyprus looks like being one of the big crises in 1998." said one senior EU diplomat. Next week's UN-sponsored talks are scheduled to take place between July 9 and 13 in Troutbeck, a rural retreat

Time is pressing. The Creek Cypriot government is due to open accession talks with the EU in April 1998, a date which could coincide with the expected delivery of Russian-made S-300 air defence missiles. Turkey has threatened to use force if the

and Ankara has sabotaged numerous EU and UN initiatives, the latest being a much-touted group of "wise men" formed to defuse Greek and Turkish rivalry over territorial claims in the Aegean.

#### The final proposals were deliberately created a series and foceign policy and deferring to the tradition of voted on Monday with 51 for, of counter-balancing powers could dissoive parlia- a powerful parliament. One nine against and three between the executive, legis- ment any time six months fifth of the deputies would regions. Jospin tries to calm Renault row

By Andrew Jack in Paris

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Mr Lionel Jospin, France's prime minister, attempted vesterday to calm the first significant dispute within his leftwing government coalition. The row was triggered by the decision to proceed with the closure of the Renault car factory at Vilvorde in Belgium. Speaking to the Socialist group in

the National Assembly, he appealed for political unity and argued that the government had met its promises during the election campaign by promising to re-examine the closure. tion, and I understand the emotion it

was taken by the previous government and cannot be laid on the current team."

His comments came after Ms Danielle Kaisergruber, a consultant appointed by Renault to re-examine the closure plan, concluded on Saturday that the decision to close the factory should stand. She said that alternative proposals, including a switch to part-time working, would not provide a viable solution at Vilvorde, which employs 3.100 people.

Mr Jean-Luc Debaene, the Belgian prime minister, rebuked Mr Jospin for raising false hopes among the employees for a possible reprieve.

has invoked," be said. "The decisioo There was equally strong criticism from members of the French Social-

> parliament. Mr Louis Schweitzer, Renault's chairman, stressed yesterday that the company's board had made a "collective decision" about the closure which, he said, had been based on the interests of the company.

He also promised an "ambitious" redeployment plan of Vilvorde's employees to ensure that there would be no redundancies, suggesting considerable efforts to transfer and retrain staff or belp them find

He appealed to the Socialist deputies to support the government, and ist party, as well as Communists to fight against the parties on the who hold the balance of power in the right in the National Assembly.

Meanwhile, Mr Daniel Vaillant, minister in charge of relations with the parliament, reiterated the importance of the Socialists' pledge to create 700,000 jobs - half in the private sector - hy announcing legislation on the subject as the top priority of the next National Assembly session

He unveiled a total of 17 new pleces of legislation which the Socialists want to introduce before the end of the year.

President rules out return to alliance command until Europe's role is widened

# Chirac to keep up pressure over Nato

By David Buchan in Paris

President Jacques Chirac will continue to press the US for a higger European role inside Nato as a precondition for France rejoining the alliance's integrated military command, his officials said to common with France's

new Socialist-led govern- on Nato between Mr Chirac

FINANCIAL TIMES
Published by The Financial Times (Europe)
GmbH, Nibelungenplatz 3, 60318 Frankfurt am Main, Germany, Telephone ++49
90 150 k50, Fax ++49 60 590 4431, Represented in Frankfurt by J. Walter Brand,
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Verlaggesellschaft mbH. Admiral-Rotendahl-Strasse 3a. 6326 Nen Isenburg ISSN
0174-7563. Responsible Editor: Richard
Lumbert, clo The Francial Times Limited,
Number One Southwark Bridge, London
SEI 941L.

BRANCE:

FRANCE: PRANCE: Publishing Director: P. Maraviglia, 42 Rue La Bacte. 75008 PARIS. Telephone (01) 5376-8254. Fax (01) 5776-8253. Printer: S.4. Nord Eclair. 15/21 Rue de Carre. F-59100 Rouban Cedex I. Editor: Richard Lambert. ISSN 1148-2753. Commission Parillaire No 678080.

Responsible Publisher: Hugh Carnegy 468 618 6088, Printer: AB Kvållstidningen Expressen, PO Box 6007, \$-550 06, The Financial Times Limited 1997. Ednor: Richard Lambert, do The Financial Times Lamied. Number One Southwork Bridge, London SEI VHL.

ment he believes too little tion initiative. As one presiprogress had been made on dential aide commented: this question for the country to make a full return to the command it quit 31 years

Mr Chirac had hoped to announce this in time for next week's Nato summit in Madrid. The main difference now

and Mr Lionel Jospin's government is that the latter does not feel it worth continuing to press Washington to give Europeans more comto pursue his Europeanisa-

"The situation in Nato is not static, we continue to bope it will evolve positively." It is unclear, though, bow far Mr Chirac can go without backing from his government.

The presidential administration is putting a largely positive gloss on what has been achieved since December 1995 when Mr Chirac announced his intention to try to reintegrate France into a "reformed", or Europeanised, alliance. Since mand responsibility. How-ever, the president intends concept of building a "European defence identity", and

has given the European deputy to its supreme military commander the power to conduct purely European operations, if need be. However. Washington's

refusal to hand over the southern command in Naples to a European has led to hitterness in Paris, reinforced by the recent US announcement that it wants Nato enlargement confined to Poland, the Czech Republic and Hungary. France has been pushing for Romania to be included, but recognises that US views are likely to prevail France is stressing that it grated.

ance to that of enlargement which will proceed as planned at Madrid. Two years ago, it started sending lts defence minister and chief of defence staff to Nato meetings, and will keep doing so. It will also maintain its liaison with the new Combined Joint Task Force. created to mount special operations. The country will soon be in the odd position. though, of staying half-out of an organisation in which former Warsaw Pact military commands will be fully inte-

# Bulgarians test new currency system

By Kerin Hope and

Bulgarians quened at the central bank yesterday to exchange levs for D-Marks, available in unlimited quantitles for the first time with the launch of a currency board monetary system.

Bankers said the queues were a test of the government's commitment to pegging the exchange rate at 1.000 lev to the D-Mark under a deal worked ont with the International Monetary Fund, Confidence in the banking system is weak Estonia and Litbuania, is following the collapse last part of measures by the promove into the European short-term capital attracted

year of large number of banks, with the loss of some 30 per cent of denosits. The central bank bought D-Marks ahead of the currency board launch; some of

them will be converted into German accurities. It bas built up the equivalent of \$1.3hn in foreign exchange reserves, almost double the minimum required to match this year's projected money supply under the new monetary system.

with a currency board, fol- aim of joining the European lowing the examples of Union.

market government to reduce inflation and impose fiscal discipline. Under the board regime, the central bank cannot print money to finance the budget or rescue troubled banks. It must also publish regular figures on reserves and money supply.

Mr Ivan Knstov, prime minister, said the system was not a short-term move to restore exchange rate stability, but a means of speeding Bnigaria's economic Bulgarla's experiment transition with the eventual

Mooetary System. We expect that at some point between 2002 and 2006, we'll achieva the economic targets for membership," be said.

Confidence in Bulgaria's financial markets bas returned recently. Following a drop in the monthly inflation rate from 242.7 per cent in February to 5.6 per cent in May, interest rates have declined from above 200 per cent to under 10.

Foreign exchange reserves were bolstered with privatisation revenues, loan transfers from internatinoal

by high treasury bill yields. Few problems are expected over the summer, when income from tourism boosts foreign exchange reserves But the currency board system may come under pres-sure later in the year when Bulgaria must service its foreign debt, import fuel for the winter and wheat after a disappointing harvest.

A Bulgarian banker said: "Tha government has to push ahead with bank reform in order to persuade people to take their foreign currency ont of the mattress "From the board we will agencies and high inflows of and put tt back in the

EUROPEAN NEWS DIGEST

# Telekom told to raise offer

Deutsche Telekom was ordered by the tederal post and telecommunications ministry in Bonn yesterday to mprove the terms it has offered to would be competitors

eeking access to its networks. The move is the latest stage in a battle over interconnection" arrangements. It follows cumplaints by would-be rivals including o.tel.o - a joint venture between would-be rivals including of the industrial groups Veba and RWE – and Arcor, backed by Deutsche Bahn, the German rullway system, and a consortium led by Mannesmann, the industrial group. The ministry had previously reprimanded Deutsche

Telekom for ahusing its dominant market position.

Interconnection deals are vital if competition is to be encouraged after the market is fully liberalised in January. If Telekom does not come up with an acceptable offer by July 14 it could face a fine. Rolph Atkins, Bonn

#### Russian banks at risk

As many as 300 Russian banks will go bankrupt or be merged with healthier institutions this year, a senior central bank official warned yesterday. Mr Denis Kiselyov, head of the supervisory division, said the shake-out was a consequence of financial stabilisation which has fatally weakened hundreds of commercial banks. However, in contrast with many post-Communist states where nationwide banking crises have often been sparked by the end of triple-digit inflation, he said that Russia's banking system would not suffer a systemic

collapse. "We are experiencing a rather painful process, but it will not lead to a systemic sbock. It is more like growing pains," Mr Kiselyov said. By the end of the year the wave

of closures would be completed, he said. As late as last year, high inflation and political uncertainty led interest rates on government bonds to exceed 200 per cent per year, producing fat profits for bundreds of banks. This year the government has pushed treasury hill rates to below 20 per cent. The Kremlin's hope is that banks will be forced to invest in Russian businesses. However, Mr Kiselyov said that, so far at least, they had been slow to transfer their funds to the Chrystia Freeland, Moscott

#### Radiation checks ordered

Russia's nuclear power minister has ordered a safety check at all the nation's nuclear facilities following a researcher's death from radiation exposure. Alexander Zakharov died three days after being exposed accidentally to more than 1,000 roentgens during experiments tovolving nuclear chain reactions. Annual exposure to

five roentgens or less is considered safe. The accident occurred on June 17 at Arzamas-16, a research centre near Nizhny Novgorod in central Russia. A combination of burnan error and faulty experiment procedures has been blamed. Mr Viktor Mikhailov, nuclear power minister, ordered a "comprehensive check" of all nuclear facilities after reading the investigators'

# Gibraltar patriarch dies



Sir Joshua Hassan (left), the dominant figure of Gibraltar politics since the second world war, died yesterday at the age of 81. A patriarchal figure and champion of the British Spanish claims to sovereignty, he was its first elected mayor and its first chief minister from 1964 onwards. Except for a three-year interruption, he held this post until his resignation almost 10 years ago. A UK-trained barrister from a Jewish Cibraltar family, he was largely

responsible for securing a constitution for the colony in 1969. This guaranteed that it would never be handed back to Spain against the Cibraltarians' "freely and democratically expressed

Sir Joshua's pervasive influence in Gibraltar affairs earned him the nickname among his enemies of El Pulpo the octopus. Although be insisted that be had resigned for personal reasons, his withdrawal was widely linked to controversy over a UK-Spanish agreement on joint use of Cibraltar's airport. The airport deal, the high point of détente between Britain and Spain over the colony, was blocked by a subsequent Gibraltar government and bas never been implemented. David White, Madrid

#### Malta replaces VAT

Value added tax in Malta was replaced yesterday by a 15 per cent duty on shipments arriving from the EU and 23 per cent on goods arriving from outside the EU. Wholesalers and service companies will be charged an additional 5 per cent excise duty on their turnover. The move frees 43,000 retailers from gathering VAT for the

The Labour party pledge to replace VAT is widely held responsible for its election victory last October, ending a decada of Nationalist party rule and bringing Mr Alfred Sant to power. But the introduction of the new taxes comes amid conflicting claims on how they will work and the effect they will have on the island'a stalled economy.

The Nationalist party, together with the Chamber of Commerce and the Federation of Industry, forecast the new system will spur cost of living rises and tocrease employment Godfrey Grima, Valletta

# Berisha officials flee Albania

resident Sali Berisha's top henchmen are fleeing Albania for fear of revenge after the ruling Democratic party's overwhelming defeat by the former Communists in last reekend's general election. Among those leaving Albania yesterday were Mr Belul Celo, the toterior minister in harge of the state of emergency declared last March, and Mr Gjergj Lezha, a senior officer to the Shik secret police. General Agim Shebu, chief of police in Tirana, and Mr Xhait Xhaferi, bead of Mr Berisha's presidential guard. fled earlier this week. The independent newspaper Koha Jone described Mr Shehn as "the president's truncheon" for ordering brutal attacks on the opposition.

Mr Fatos Nano, the Socialist leader and Albania's likely next president, told reporters be expected the government to take ateps to bar former officials from leaving the country until investigations into the collapse of fraudulent pyramid schemes and their violent aftermath Guy Dinmore, Tirano were cleared up.

# Threat of environment fines

The European Commission said yesterday it would impose more fines to enforce member states to comply with EU environmental legislation. It asked the European Court to rule on 23 infringements by eight countries involving directives on engine emissions, noise limits, animal protection and genetically modified organisms. They are part of a wave of infringement cases launched

A spokesman said yesterday that the threat of fines this year had already resulted in action by Germany and ltaly. Sander Thornes, Brussels

4 Bunker

President of Republika Srpska says Karadzic ordered his police to arrest her as part of an attempted coup

· 養養をおしまします。

17. 经股份条件

#### **BOSNIA REACHES AGREEMENT ON YUGOSLAV DEBT** The fragility of the 1995 Dayton peace agreement for Bosnia. Bosnia-Hercegovina has reached the severe damage caused by 43 rate of only 2 per cent for the first four years, rising to 3.5 per

maintained by n 31,000-strong a last-minute agreement in prin- months of war and ethnic viointernational force (SFOR), has ciple with its London Club combeen underlined by a power mercial bank creditors which struggle in Republika Srpska, the could set a precedent for a deal Serb part of the federal state crewith rump Yugoslavia, consisting of Serbia and Montenegro, The struggle is between Mrs writes Anthony Robinson. A Biljana Playsic, the president of Yugoslav team led by Mr Danko the Bosnian Serb republic, and Djunic, the federal deputy prime Mr Radovan Karadzic, her predeminister, is expected to meet creditors again later this month cessor. As an indicted war criminal, Mr Karadzic was forced to after inconclusive talks with the

Committee led by Chase Manhattan Bank in London last week. were signed. However, despite attempts to extradite him to The agreement with Bosnia, reached on Monday night, is more generons than that extended to Croatia, Macedonia and Slovenia, which enjoyed limited interest rate relief but no reduction of principal. This reflects creditors' recognition of

> of an SFOR military escort. The "attempted coup" followed her failed attempt to remove the interior minister. Mr Dragan Kijac, a close ally of Mr Karadzic, last weekend. Mrs Playsic accused him of running smuggling and other rackets, and of opposing efforts to create a viable a new currency and a new cuscurrency and customs administration. This paved

ience. Bosnia-Hercegovina agreed to one per cent over Libor.

accept responsibility for debt totalling \$404m, but only \$150m will be repayable in the first instance. The overall \$404m is equivalent to 10.58 per cent of the \$4.2bn which former Yugoslavia owed to foreign commercial banks under the terms of the 1988 New Financing Agreement International Co-ordinating (NFA).

The deal is in two parts. In the first instance Bosnia will issue the equivalent of \$150m of D-Mark denominated bonds, a "basic amount" equal to 37.5 per cent of its NFA debt share. Principal on the basic amount will be repaid over 20 years with a seven-year grace period, while interest will be charged at a fixed

criminal activities of Mr Karadzic

and other powerful former war-

Last week the Bosnian Moslem-

Croat and Serbian entities agreed

on a package of economic mea-

sures, setting up a central bank,

Moslem-Croat federation and Mr Boro Bosic, his Serb counterpart. tration which would curb the the way for \$1.4bn of reconstruc-

amortised over 12 years.

The latest confirmation of the continuing power of indicted warlords in Republika Srpska demonstrates that, despite World Bank and EU-sponsored progress in the economic and financial sphere.

the political situation remains very fragile. It also shows that tion loans this year and for this week's debt restructuring agreethe Bosnian Serh police, who under the Dayton accords are

> law unto themselves. In theory, the US government remains committed to withdrawing its 8,000 troops in SFOR by

July 1998, European governments have threatened to follow the US example on the "in together, out

expected to protect refugees In practice most attempts by refugees to return to their former returning to the homes, remain a patrolled by SFOR troops have been violently repulsed, and Nato's latest review of SFOR Bosnia in September.

together principle".

operations pledged that "no sign nificant changes to the size and capabilities of SFOR will take place until the North Atlantic Council, in consultation with the non-Nato SFOR contributors, has bomes across the ethnic lines undertaken a thorough assessment of the security situation after the municipal elections in



Mrs Biljana Plavsic (left) accuses ber predecessor, Radovan Karadzic (right), of mounting a coup

# Leftwing rifts threaten Spanish unity project

ated at Dayton.

step down from the presidency

months after the Dayton accords

appear before the UN war crimes

tribunal at The Hague, he retains

enough power over the police and

other institutions to mount what

Mrs Playsic describes as an

On returning to Belgrade from

an official visit to London, Mrs.

by the Serbian police, controlled

Serbian president, on her arrival

in Belgrade. After being driven

into Bosnian Serb territory, she was then detained by Republika

Sroska police on arrival at the

town of Bijeljina. She finally

returned to her headquarters in

Banja Luka under the protection

by Mr Slobodan Milosevic, the

Playsic was temporarily detained

attempted coup against her.

Spain's Communist-led United Left, the third largest force in parliament, threaten to undermine the Socialist party's European Union, were plans for a broad leftwing expelled from IU's federal alliance on the French or Italian models.

Mr Joaquín Almunia, the Socialists' new secretarygeneral, has proposed forming a joint platform for the "common cause of the left" lo contest elections for municipal councils and regional and national parliaments. This would build on alhances already emerging in some regions.

The proposal faces an obstacle, bowever, in the dogmatic figure of Mr Julio Anguita, the Communist party leader, who also heads coalition with smaller leftwing and ecologist parties. Recent actions have made it framework of relations" with clear he will veto any negoti- the Catalan grouping. This alions with the Socialists could lead to a rival electoral

Members of a dissident faction, New Left, which is closer to Socialist positions on key questions such as the council last weekend.

The purge of the moderate group, which includes three of the 21 IU parliamentary deputles, came after they broke ranks earlier this month by refusing party orders to vote against labour reform legislation. The legislation backed up an agreement which had been slened hy both main trade union federations.

Mr Anguita and his mainhave also distanced themvious reference to its "stable

This announcement appears as a matter of record only

**APRIL 1997** 

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BT Capital Partners Europe arranged an Investment by BT (tivestment Partners, Inc. in SITA Telecommunicational Holding N.V. the parent company of the Burrywer

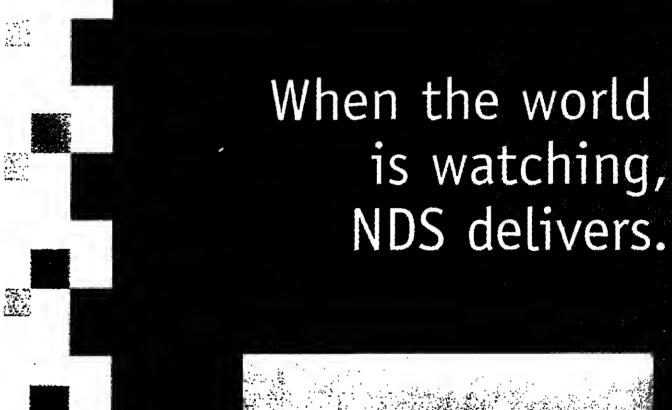
unless they pass through campaign for Communist

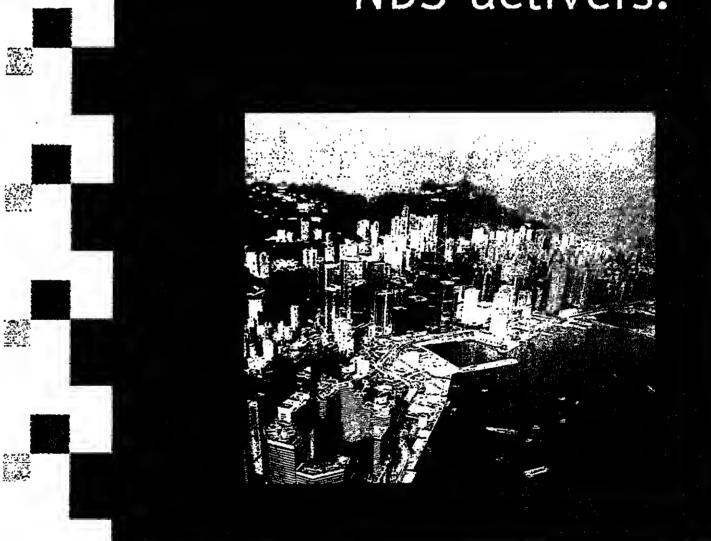
lords.

votes in the region. IC's leader, Mr Rafael Riho, has called openly for an electoral pact with the Socialists in regional elections in Catalonia, where the parties are already allied in Barcelona city council.

It has clashed with the IU leadership on several occasions recently. Last month it refused to join a controversial decision by iU to help the conservative government push through a law on the broadcasting of sports events, against opposition from the Socialists and other Catalan deputies. Mr Angulta, intent on

reasserting his authority stream Communist allies over it ahead of a party congress in December, has also selves from the coalition's refused to support its Catalan counterpart, Initia- regional branch in Galicia, the United Left, or IU. in a . tive for Catalonia (IC). New which has formed a pact coalition with smaller left- draft IU statutes omit a pre- with the Socialists in an with the Socialists In an effort to oust the conservative regional government when elections are held in October





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By Tony Walker in Beljing and John Ridding in Hong Kong

China's leaders yesterday signalled to Taiwan that efforts to secure reunification would be increased following Hong Kong'a return 10 mainland control under the "one country. two systems" formula.

President Jiang Zemin and the premier. Mr Li Peng, made it clear in eeches delivered on their return to Beijing from bandover celebrations in Hong Kong that greater priority would be accorded to the Taiwan

"We hope that the Taiwan authorities will...truly return to the one China position and take concrete steps towards the development of complete reunification of the coun-

try," Mr Jiang told a mass rally in

Great Hall that the "one country, two systems" model "works for Hong Kong and Macao [and] it can also work for Taiwan".

Informal negotiations between Beljing and Taipei ground to a halt in 1995 following a visit to the US by Taiwan's President Lee Teng-hui which deeply angered the Chinese. Efforts to re-start the talks have been unsuccessful, but it seems likely Beijing will now step up pressure on Taiwan to re-engage, possibly at a higher level than before.

China regards Taiwan as a renegade province and has not ruled out the use of force to secure its return. not ripe for reunification talks.

Beijing. speeches yesterday sought to reas-Mr Li said at a reception in the sure Hong Kong about its autonomy under Chinese sovereignty and also extended an olive hranch to Britain. "We have full confidence in the Hong Kong government and will give it full support," he said in Hong

Kong hefore returning to Beijing. "No central department or locality may or will be allowed to interfere in Hong Kong's affairs which, under the Basic Law, ahould he administered by the Hong Kong Special Administrative Region, he added, eration Army. referring to the territory's postolonial constitution.

Speaking at a ceremony to mark the establishment of the Hong Kong SAR, as post-colonial Hong Kong said Mr Cook, referring to discus-will be known. Mr Jiang described sions with Mr Qian Qichen, his Chithe resumption of sovereignty as nese counterpart.

Mr Rohin Cook, UK foreign secretary, said that he would visit Beijing hy the end of the year and that Mr Tony Blair, the prime minister, would make a visit in 1998.

Mr Cook said he was leaving Hong in the early hours of yester-Kong eocouraged about the territory's prospects, citiog reassurances about the timetable for electious, due to be held within one year, and the deployment of the People's Lib-

"I welcome the fact that a senior Chinese minister has explicitly confirmed that the defence role of the. PLA is solely external, not internal.

# President Jiang in several speeches yesterday sought to reassure Hong Kong about its autonomy under Chinese sovereignty and also. Are Robin Cook Lik foreign secret. s the choir of 10,000 library, a grand theatre and the People's Bank of Chlnn.

day morning to welcome the return of Hong Kong in a festival of song, a few members might have been tempted to hit a discordant

orchestrated euphoria and the genuine swell of patriotism, the Shanghainese have mixed feelings about Hong

"Every Chinese citizen feels pride at Hong Kong's return to the Motherland," said Mrs Chen, who works in local laundry. "But, you know, Shanghai used to be the richest, most hustling city in China...much bigger than Hong Kong. Today we are poorer than we were one fifth many years ago, hut if we had had independence - like Hong Kong - then Shanghai would be the business capital of Asia today."

In the 1920s and 1930s, high-rise Shanghai dwarfed Hong Kong as the pre-eminent financial and commercial centre in the region, but the Communist takeover in 1949 and a generation of Manist rule wiped away the pre-war opulence and the title passed to Hong Kong

Today, China's fastest growing city has ambitions to regain its lost mantie. But autonomy is the elusive key. China's still meddling state remains the single biggest obstacle to Shanghai eclipsing Hong Kong and returning to the premier league of world financial centres,

Shanghai's resurrection has been startling enough. China's economic reform process started in the late 1970s, hut Beijing, wary of unleashing commercial forces in China's largest city. liberalisation in 1992. Since then, the city has been growing at 14 per cent per year. Shanghai bas sprouted

expressways, suspension hridges and high-rise retail a mammoth new municipal

lined Shanghai's a vast new museum taking pride of place in Pcopic's Square. According to local reports, the rash of construction has brought one lifth of the world's high rise cranes to Shanchai.

The city accounts for just over 1 per cent of China's population, but 8 per cent of its gross domestic product and more than 20 per cent of

According to local reports, the rash of construction has brought of the world's cranes to Shanghai

total foreign investment. Standing at the mouth of the great Yangtze river, it is the obvious gateway to China's industrial heartland and

market of 350m people. Pudong, the former wasteland in the east of the city, is earmarked to become China's Wali Street. This month, the stock exchange hullding with the largest trading floor in Asia will open. By 2001, the city will boast the tallest building in the world, the \$1hn Shanghai World Financial Centre.

However, huilding the hardware to house a financial powerhouse may prove only approved Shanghai's the easy part of Shanghai's renaissance. Establishing a free and functioning market system in the shadow of Beijing's interventionist leadership may take longer.

Back in 1994, a confident and office blocks, as well as Mr Mao Yingilang, president of the Shanghai hranch of

the central bank, set out an that saw Shanghal surpass Hong Kong's securities market within a comple of years and catch up with other international financial centres, including New York. London and Tokyo, by 2010.

The programme hinged upon the opening of a gold market and an offshore financial unrket, as well as the development of the financial futures industry and the transfer of state bank head offices to Shanghai. All such initiatives have been barred or stailed by the central government. The central bank's timetable bas heen discreetly ditched.

"Shanghai proposes and Beijing disposes, that is the nub of the problem," said one of the many foreign bankers frustrated by the spluttering development of Shanghai's financial markets. "Shangbal remaina part of a state planned economy, if it were a special administrative region, like Hong Kong, then it would earch up very fast."

Hong Kong's administrative freedom makes it innovative, refining its financial and commercial expertise to stay in contention with other global business capitals. Shanghai, mcanwbile, has yet to establish some of the market foundations: the rule of law, broadly transferable share ownership and full currency convertibility, Until China achieves current account convertibility. Chlna's stock markels will offer little more than tiny, speculative opportunities to the

foreign investor. Not that Shaughal has abandoned its amhitions. Mayor Xu Kuangdi expects that by 2050. Shanghai will be the pre-eminent financial and commercial city in the Asia-Pacific, And Mrs Chen agrees: "We still need a long time. But we will catch up. We will be the richest city in Asia once again.

**James Harding** 

# Education and housing are priorities

By Peter Montagnon nd John Ridding

Education and housing emerged as the main priorities of Hong Kong's new administration in the first country. policy speech by Mr Tung Chee-hwa, the territory's chief executive, yesterday,

Mr Tung called for "a stable, equitable, free, democratic, compassionate society with a clear sense of direction" which could contribute to the modernisation of China, the nation to which Hong Kong now once again belonged.

He paid tribute to China's late paramount leader Deng Xiaoping, who created the concept of "one country, two systems" which underpins Hong Kong's handover. His administration would work to strengthen the understanding of mainland China with which its interests were entwined.

The reunification has created a new environment and hetter conditions for us to understand our country and our people, and to love our country and our people. Only then can we firmly establish our roots and make one country, two systems a

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的情况是这些一个可以是有人的人的,但是这一个人的是是一个一个人的人的人,但是是一个人的人的人,也是一个人的人的人,也是一个人的人的人,也是是一个人的人的人的人的

"Our foremost task is to enhance Hong Kong's eco- to assist the elderly:

declared. "Only through the creation of wealth can we neonle of Hong Kong, and continue to contribute to our

framework for the territory and guaranteed free euterprise, free trade, prudent financial management, low in the market." and an efficient civil service.

His main pledges included: up a 10-year plan to increase overall bousing supply by speeding reclamation and land formation and extending the mass transit rail sys. • An injection of sufficient would reduce the average waiting time for public rental housing to three years and clear all temporary

housing areas. "Owning one's home is an aspiration shared by the application of information people of Hong Kong, It is crucial for nurturing a sense of belonging and maintaining social stability: Implementation of Hong

Kong's plans to establish a mandatory provident fund as soon as possible with an in-depth review of the territory's social security scheme nomic vitality and sustain • A commitment to pro-

economic growth," Mr Tung mote a good business envithe services sector and faciliimprove the living of the tate the development of value-added and high-technol-

ogy industries.
"It is the responsibility of Hong Kong's Basic Law the government to plan for provided the constitutional and train the necessary manpower and uphold the principles of free trade, fair competition, and non-interference

taxes, the rule of law, an Maintenance of the legal executive-led government system and rule of law. "We will continue to ensure the executive, legislative and A commitment to draw judicial branches of government operate independently. We will keep up our efforts against corruption and maintain a clean society:"

tem. His administration resources into the education system to allow improvement at all levels with better qualified teachers, higher standards of language training and formulation of a comprehensive policy on the technology in education. New primary and secondary school teachers should all have a university degree and teacher training.

"Education is the key to the future of Hong Kong, it provides a level playing field for all, and the human resources required for further economic development.



Tung Chee-hwa, Hong Kong's chief executive, being greeted by guests at a post-handover reception yesterday

# Japanese women still do the dishes

By Gillian Tett in Tokyo

Japan has embraced many western fashions in recent decades - but the concept of the "new man" is apparently not one of them. A government report yesterday showed that Japanese men undertake just 20 minutes of housework each day on average - even when their wives work.

This aversion to domestic chores hampers attempts to promote equality, the government said. For though record numbers of women are now working in Japan, on average they do over four hours of chores a day.

Ms Natori Haniwa, director of the government Office for Gender Equality, said: "In comparison to Europe and America. Japanese men devote a remarkably shorter time to bousework. Traditional Japanese soci-

ety has long assumed that women's role is in the household. This has left the Japanese government facing United Nations criticism in recent years because the country lags behind other western nations in terms of women's rights.

Last year the government tried to improve its image by establishing a "Plan for Gender Equality in the year 2000". Ita firat progreas report yesterday beralded some improvement. Last year womeo accounted for a record level of almost 40 per cent of the work force.

The proportion of women completing four-year university courses exceeded those doing the two-year option for the first time last year. But women only earned salaries. And only 8 per cent of Japanese politicians are women, compared with 40

per cent in Sweden. One statistic in the report fort: police data shows teenagers account for a third of all prostitutes in Japan, with the number selling sex "to get money for fnn" apparently surging tast

# India plans sweeping court reform

measures to overhaul its legal system, which is wrestling with a backlog of more than 30m cases. Renter reports from New Delhi.

The steps include permitting plea bargaining, setting time limits for court proceedings, promoting alternate methods for settling disputes and setting up independent prosecution agencies, said the law minister, Mr Ramakant Khalap.

"[We] considered the heavy backlog of cases and have resolved that the 50th year of our independence be observed as the docket clearance year," Mr Khalap said after a conference of federal and state ministers

frame for every stage of a trial. The ultimate aim is to limit the duration of a trial, to possibly less than one any number of years - 10, 20, 30 duties. years. Sometimes, generations get involved," he said.

bargaining, similar to that in the US, where the accused can receive more lenient treatment from the court in exchange for a guilty

decided to regulate public interest in consultation with existing judges for abruptly transferring the popular litigation pleas, which legal experts of the Supreme Court and lower chief of the Central Bureau of invessay are clogging the already over courts. Parliament is due to meet tigation to a new job.

"We suggested a definite time- hurdened judicial system. Such on July 23 for a month-long appeals are often filed directly in the Supreme Court by social and environmental activists who say the govyear. Today any civil litigation takes ernment is not fulfilling its statutory prosecutors and judges to deal with

The conference unanimously agreed to introduce a constitutional Mr Khalap said the government amendment to override a controverwould introduce a system of plea sial 1993 Supreme Court decision which awarded great powers to the chief justice of the court in choosing

If parliament passes the amend-The two-day conference also regain the power to appoint judges

Mr Khalap said the conference decided to appoint several woman cases of crimes against women. Government statistics show more 10,000 ranes recorded each year, but women's groups say the figure is much higher and that most cases are not reported because of the shame associated with the crime in conserva-

tive Indian society. The indian government yesterday ment, the president of India will promised a fight against corruption as Mr Guiral faced strong criticism

#### ASIA-PACIFIC NEWS DIGEST

# Thai deposit insurance pact

Plans to set up a deposit insurance institution within one year were approved by the Thai cabinet yesterday. This one of a number of measures being taken to lift depositors' confidence during a shake-out in the country's finance industry. The scheme will require lenders to make insurance contributions - lifting some of the burden from the central bank.

The cahinet also passed finance ministry proposals to waive capitat gains taxes for the many mergers now expected among the 91 finance bouses. The authorities have recognised that dealing with bad debts that may account for a third of all finance house assets will be hard enough without tax complications.

A cap on bank deposit rates and finance firms' promissory notes and call rates at 12, 14 and 11 per cent respectively was also agreed. William Barnes, Bangkok

# Philippine welcome for gas boost

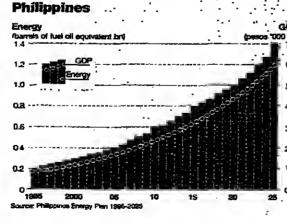
Justin Marozzi reports on the hoped-for contribution of a new energy source

Doliticians and husinessmen are given to talking up the importance of new contracts. Two deals aigned last week during President Ramos's trip to the UK were described as "the largest and most significant investment in the history of Philippine husiness. hut for once the hilling looks close to the reality. Together, the deals, which are the culmination of a

costly energy exploration process going back nearly 20 years, represent the hirth of the Philippine natural gas industry. When delivery of the first natural gas is made in about five years' time, the industry will make a big contribution to state revenues and help save precious foreign exchange. Both deals involve the gas

exploration joint venture Shell and Occidental (Shell Oxy). Under one, First Gas Holdings, a Philippine group partnered by British Gas, has agreed to huy 1,460hn cu ft of natural gas over 20 years from Shell Oxy's offshore Malampaya-Camago gas field in western Philip-pines to supply a 1.500MW

power plant. in a separate arrangement. Napocor, the state-owned power company, will pur-chase 1,100hn cu ft of Shell-Oxy gas over 20 years to supply its new 1,200MW gas turbine power plant in Batangas, outside Manila. The total reserves in Malampaya- the first generation plant." Camago at and at 3,200bn cu



country's natural gas resources of 39,500hn cu ft.

Together, the two deals. which are expected to be finalised in November, amount to a \$4hn integrated natural gas-to-power project via a 500km offshore pipeline linking the Malampaya-Camago field to Batangas. The first delivery of commercial gas is scheduled to begin in 2002.

"We really helieve we are on the threshold," says Mr Guillermo Balce, assistant secretary of energy. "The contracts are a clincher because without them, if there is no market, people will not atart investing money. Everything is now set for the start of the financing, design, construction

Shell invested about \$150m

ft, a small fraction of the without significant results hetween 1978 and 1983, Occidental discovered the Malampaya-Camago field in the late 1980s hut resources discovered were not considered commercially viable. Government planners are now eyeing a further 250km onshore extension of the pipeline to take gas up into central Luzon, the Philip-

The natural gas programme is at the heart of hydro-electric.

pines' largest island.

the government's efforts to diversify its fuel mix away from the more expensive nues for the government of imported crude oil - which last year accounted for 51 per cent of the country's energy - to greater use of indigenous sources, includ- and will also allow us to ing coal, geothermal, and

her Association of South-east Asian Nations. Gas represents 150,000 bar-

rels of fuel oli equivalent, or country's energy. According to the government's energy plan, hy 2025 that will rise to 11 per cent, stimulated in part by demand from an estimated 400,000 commercial and residential customers between 2010 and 2020.

Of the 19,660MW capacity being added between now and 2025, one third will come from the gas development plan. Demand ia also likely to be increased with the eventual conversion of Westinghouse's mothballed 660MW nuclear plant in Bataan into a 1,500MW gas-fired combined cycle plant

The impact of the Malampaya-Camago project in the Philippines goes far beyond the embryonic natural gas industry, aays Mr Oscar Reyes, chief executive of Shell Philippines. This is a landmark project with landmark benefits

for the country. It addresses key challenges of the economy. First, it promises reveabout \$400m-\$500m annually, for the next 20 years. Ita impact on the trade delicit will clearly be substantial increase our self-sufficiency in energy hy 20 to 30 per At present, the Philippines cent and free up about \$1hn is the only net importer of a year in foreign exchange."

Looking ahead, once the country is firmly on the world map for natural gas, further investment opportunities are likely to emerge. just 0.06 per cent of the State-owned Manila Gas, which is in the process of being privatised, has an existing gas distribution network within the capital in need of rehabilitation and expansion to service a customer base which is expected to grow rapidly. To encourage new explora-

> Energy also plans to grant one 25-year service contract eign equity participation np to 100 per cent. Companies such as Arco and Murphy Oil of the US. Stirling of Auatralia and British Gas are already

tion, the Department of

looking at other oil and gas exploration prospects around the archipelago, aava Mr The Fuga Island natural gas prospect in northern Philippines is potentially the country's largest with up to

18,000hn cu ft. The opportunltiea are endless, he says. "We're excited about that ooe because even if it's 5 trillion [5,000bn] cu ft. it would be enough to justify a gas pipeline to Talwan and eventually power interconnection between the two countries. And who knows, one day Taiwan may be connected to China. That would be a big market for both Taiwan and

Hashimoto to visit China Mr Ryutaro Hashimoto, Japan's prime minister, will visit China in September amid growing concern there about Japan's strengthened defence relationship with the US. Plans for the trip were confirmed on the sidelines of the Hong Kong handover ceremonies, Mr Yukihiko Ikeda, Japanese foreign minister said in an interview. Mr Li Peng, China's prime minister will visit Tokyo in

During a bilateral meeting Mr Ikeda's Chinese counterpart, Mr Qian Qicheu, had also raised worries about Japan's plan to allow its troops to take a more active role in collective defence operations in the region.

China wanted a multilateral approach to regional security, but Japan believed its alliance with the US offered the best guarantee of peace in the region as long as both countries also had strong relations with Peter Montagnon, Hong Kong

## Pakistan bans MPs' defection Pakistan's parliament yesterday passed a law banning the defection of MPs that will strengthen the position of

prime ministers and ruling parties. The law, which aims "to provide against defection of elected members with a view to obtaining a clean and honourable political stata of affairs", means that MPs could lose their aest if they violate party discipline, vote

against the party policy or abstain from voting in a way that contravenes party policy. Yesterday's law was the second attempt by Mr Nawaz Sharif, the prime minister, to consolidate his position. In April, his ruling PML (Pakistan Moslem League) stripped the president of powers to sack the prime minister and dissolve parliament, Farhan Bokhari, Islomabaa

# Australia trade surplus grows

Australia posted one of its highest ever trade surpluses in May, reflecting a strong export performance combined with a sluggish domestic economy. Government statistics aboved the May surplus at A\$873m, (US\$651m) compared with A\$182m for April.

Exports rose 6.3 per cent while imports fell by 5.4 per cent to their lowest level for seven months. The export figure was inflated by the sale of a frigate worth around A\$500m, hat even excluding that, the trade trend has been strong so far this financial year. The trade surplus in the 11 months to May totalled \$2.01hn against a deficit of Bruce Jacques. Sydney

Abstract Ex













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That, in a nurshell, is the states one. But it's certainly not the end of the

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# **Brussels** to appeal over hormones

The European Commission is set to appeal against a ruling that its ban on imports of hormone-treated beef breach world trade rules. The commission said the ruling could have far-reaching implications for consumer

A confidential report from tha World Trade Organisation has backed US and Canadian complaints that the European Union ban was illegal and unjustified. The ban was imposed in 1989 because of fears that hormones widely used in North America to promote animal growth could cause cancer and other abnormalities in

The ruling was met with dismay by European consumer and farming groups. But it was welcomed by US trade and agriculture officials. Who have consistently challenged the ban and claim US beef imports to tha EU could be worth \$250m a

The Commission said It had to consult EU states before launching an appeal, but was confident of their backing.

An appeal could delay the conclusion of the case until late in the year. But it is unlikely to overturn the conclusions of a report said to contain a forthright and systematic rejection of the EU's

If its appeal fails, the EU would either bave to lift its ban, or pay hundreds of millions of dollars in compensation to the US and Canada

Officials hinted yesterday the Commission was prepared to pay fines rether

pressure from consumer are dying from it."

By Sander Thoenes

The European Union yesterday offered to elimi-

nate most of the remaining

restrictions in the financial

services sector, improving

prospects for negotiations on

a global agreement in finan-

The EU offer comes before

the July 14 deadline for

revised offers from members

of the World Trade Organisa-

tion ahead of a new round of

talks oo reaching a global

liberalisation accord in

Tha US bad previously

rejected a deal hecause Washington said Latin

American and Asian coun-

tries had not gone far

enough in opening up their financial markets. The EU

represents over one quarter of the world's insurance.

banking and share trading

The EU had offered "free

access" to its financial ser-

vice markets, without reci-

procity, and now hopes to

Korea, Thailand, Malaysia, banking.

EU offers to

services curbs

the table.

directors.

states such as France not to allow in hormone-treated

"Uoder no circumstances should the EU lift the ban," said BEUC, the Europe-wide consumers' organisation. tax on advertising in "split "Consumers don't want it, it brings them no benefits, and It could have disastrous conequences for consumer confidence in beef.

Farmers are similarly fearful that concern over hormenes could destroy confideoce in beef, just as it is starting to return after the

The US, however, has indicated it would not accept compensation, but would insist on the principle that the EU should open its market. It says growth-promoting hormones in animals are not dangerous for humans if used correctly.

The WTO backed that view, accusing the EU of failing to carry out a proper risk assessment before imposing lts ban. It suggested the EU Sign up was applying double standards by banning beef hor-mones, but falling to control oaturally-occurring bormones in food products, or to ban synthetic hormones

used in pigs. Brussels accused the trade organisatioo of ignoring Its

scientific evidence. It also warned that the report apparently challenged the right of governments to determine acceptable "risk thresholds" for their consumers - a right supposedly protected by WTO rules.

The ruling could make it difficult for governments to ban potentially dangerous products without amassing scientific evidence first, It

The precautionary princithan expose EU consumers ple is out," said one EU offi-to a product it insists is dan-cial. "This ruling suggests you can't ban something Brussels is also under until you can show people

India, Mexico and Brazil," he

added. "Our offer is more lib-

eral than any other offer oo

The EU now proposes to

end 12 restrictions still

imposed by member states,

mainly Sweden and Finland,

to protect local banks, secu-

rity firms and stockbrokers.

requirements to incorporate

establish a subsidiary and

The EU would also relax

requirements for non-EU insurance companies, mostly concerning establishment in

member states and citizen-

ship of its directors. France,

Portugal and Greece would

still screen large direct

investments but few other

restrictions remained, the

The US has yet to publish

its revised offer. An earlier

EU spokesman added.

appoint local nationals as

The restrictions include

#### run" editions of US magazines, which have a high proportion of Canadlan advertising but mostly US Barshefsky: WTO rules stop editorial content. The panel also backed a US complaint governments using 'culture' as a pretence for discrimagainst postal subsidies for inating against imports Canadian periodicals. The magazines dispute has its origins in plans by the posed a threat to their sur-New York-based Sports Illusvival, and to Canadian cul-

ture in general. Canada has about a year to comply with the WTO ruling. Officials said the government would seek other ways of protecting publishers without infringing WTO



Ottawa loses its World Trade Organisation appeal over 'US cultural invasion'

Canada scrambles to protect magazines

per publishers, also affected by the ban on postal subsidies, are due to meet international trade and heritage ministers this week. Canada has erected mea-

sures over the years to protect "cultural" industries.

casting and film production. These measures are exempt from the provisions of the North American Free Trade takan an increasingly unsympathetic approach.
Ms Charlene Barshefsky,



challenge traditional

US trade representative, said the latest finding "makes clear WTO rules prevent governments from using 'culture' as a pretence for discriminating against

The US bas complained about recent changes in

Canadian copyright law under which a levy on blank tapes is paid into a fund to help Canadian artists Ms Barsbafsky says Nafta'a "national treatment" provisions require Us artists should share in the proceeds.

The initial WTO inding in the magazines disjute earlier this year triggered a debate on the efficacy of the government's cultural poli-

help many large companies that can look after themselves, but do little to nurture artists and suthers who dafine a nation's culture. Conversely, some US companies do more than some of their Canadian counterparts to support local culture.
Mr Art Eggleton, former fuelled the controversy by saying dwindling symathy among Canada's trade partners, especially the Ui, and new communication

nologias challenged radi-

tional protectionist devices.

# Insurers to global network

Canada is scrambling to find new ways of shielding

domestic magazines from their powerful US rivals

after exhausting its options under the World Trade

Organisation's dispute settle-

A WTO appeal panel has

rejected Ottawa's attempt to

keep an 80 per cent excise

trated, which has a sizeable readership in Canada, to pro-

duce a "split run" edition in

Canada. Local publishers

complained that US maga-

zines, with vast resources

and economies of scale.

ment procedures.

By Christopher Adams insurance Correspondent

world's biggest insurance brokers have signed up their first paying customers for a global electronic network they say could cut transaction costs by up to 40 per cent.

Commercial Union and Royal & Sun Alliance, two UK-based insurers, will with the specialist Lloyd's insurer Brockbank Group begin subscribing to a system allowing them to conclude deals more rapidly with brokers. The commercial insurance industry has for years lagged behind other financial services in developing elec-

> Unlike the securities and foreign exchange markets. commercial insurance markets are still largely paperbased, with transactions often taking weeks. Brokers frequently ferry thick bunthe London insurance market, when looking to insure a risk, and must hold countless meetings with under

Four of the world's leading brokers bave developed a system they say will allow much of this documentation to be transferred electronically between broker and insurer. The project involves co-operation between rivals facing increasing pressure to improve their core businesses. Many more commercial buyers are dealing direct

with the insurer. The four brokers, Marsh & McLennan, Aon, Sedgwick and Willis Corroon, yesterday defended the cost of the project, which has risen to £50m (\$80m) in the three years it has taken to develop, with predictions of

huge cost savings. "Insurance brokers are losing market share," said Mr Dennis Mahoney, chairman of World Insurance Network, which developed the system with British Telecommunica tions. "If we are to prosper, we must look at more efficient business processes."

US proposal only guaranteed access to its market for for-The network will use new software to allow brokars eign institutions' existing and insurers to communi-The EU wants this comcate more easily. A directory mitment to be extended to of 300,000-500,000 contacts will allow brokers to select encourage others to make all foreign competitors and conditional offers, a spokes- is urging a reform of a USunderwriters within seconds. Subscribers will be charged man said. "The most prob- eoforced separation of comup to £100,000 depending on lematic [members] are mercial and investment

# Japan telecom carriers warned on US licences

By Michiyo Nakamoto

Japan was warned yesterday by the Federal Communications Commission, the US telecoms regulator, that two of its leading carriers will not receive licences in the US market until Tokyo agrees to talks on equipment procurement by NTT and s dispute over foreign ownership rules in Japan.

Mr Reed Hundt, FCC chairman, said that without such signals from Japan, the commission did not intend to spprove or disapprove the applications of NTT, Japan's dominant domestic carrier. and KDD, its largest international carrier.

Mr Hundt's stance runs counter to the viaw of the Japanese Ministry of Posts and Telecommunications that the issue of NTT's pro-curement of foreign telecoms equipment and a 20 per cent restriction on foreign ownership of NTT and KDD should be separated from the issue

applied for licences earlier this year to operate limited telecoms services in the US. The US Trade Representa

tive's office wrote to the FCC asking that NTT and KDD's licences be suspended until progress was made on the two remaining issues. The US Trade Representative is keen to recew a bilateral agreement aimed at increasing foreign procurement by NTT which runs out in September and to win Japanese consent to dropping the 20 per cent foreign ownership rule that applies only to

NTT and KDD. Mr Hundt is in Japan to hegin discussions on deregulation after February's agreement at the World Trade Organisation to liberalise

global telecoms. "The issue of real magnitude," Mr Hundt said, was wbether Japan would move rapidly enough-on lowaring its interconnection and other charges and deregulating the market to build advanced NTT, which has been first phase of global deregu-

markat compatition and ended happily with the WTO agreement, the second phase was about "making philosophy reality".

Japan had a big role to play in that respect and needed to lower its interconnection charges, remove regulations on competition, particularly restrictions on licences, and introduca greater transparency to its Japanese interconnection

charges are the highest among developed countries while licensing often involves pre-licensing negotistions involving unwritten

 Singapore Telecommunications yesterday reduced its Integrated Services Digital Network international data rates by up to 23 per cent, making its rates cheaper than most of the countries with which it has ISDN links. SingTel at present has ISDN links with 35 countries, including Australia, Japan, Malaysia, the UK and

## WORLD TRADE NEWS DIGEST

# Korean car exports surge

South Korea's main carmakers yesterday announced

strong sales figures for June, thanks to a surge in export although domestic sales remained lacklustre because of the slowing economy, Hyundai Motor, South Korea's largest carmaker, said its sales in June rose 8.3 per cent 118,764 units from 109,696 a year earlier. Hyundai said exports soared 42 per cent to 61,993 units from 43,609 units, due to the company's efforts to explore relatively new markets, such as Turkey, Greece, Spain and Italy. Kia Motors also reported a surge in June sales, which rose 73 per cent to 67,746 units from 39,125 s year earlier. Kia said exports jumped 343 per cent to 40,093 units from 9,048 a year ago, when a wildcat strike hampered shipments. Domestic sales of Hyundai and Kia dropped as they lost ground to Daewoo Motor of the Daewoo Group. Daewoo's new model is popular in the local market. Daewoo said exports dropped 10.5 per cent to 54,063 units in the month from 60,379 units a year before because of a lack of cargo ships. However, Dsewoo's domestic sales. rose 15 per cent to 31,479 units from 27,875 units s year

#### Malays to finance power plant

A consortium of Malaysian banks, led by Sime Bank and including Bank Burmiputra, will lend \$105m to Independent Power Tanzania (IPTL) for construction of a loomW oil-fired power plant at Tegata, Tanzania. The estimated cast of the project is \$120m.

The plant will sell electricity to the state owned US cents per kilowatt hour plus a capacity charge of between eight to nine US cents per kwh. The power station is expected to earn M\$200m (US\$79m) a

#### Court victory for Hughes

Hughes, the US aerospace company, has woo a judgment against an Australian government authority over the awarding of a big air traffic control contract. The Federal Court yesterday found that Australia's Civil Aviation Authority had failed to evaluate tenders properly when it awarded the multi-million-dollar contract in 1993 to Thomson Radar, a subsidiary of Thomson-CSF, the French aerospace company. The judgment leaves the way open for Hughes to receive compensation from the Civil Aviation Authority's successor, Airservices Australia. Bruce Jacques, Sydney

# Danube bridge decision near

Bulgaria and Romania are to decide to a few weeks where to build a second bridge across the Danube, following five years of fruitless negotiations over three possible sites posed in a study by Sir Alexander Gibb and Partners, the UK engineering consultants.

A Bulgarian transport ministry official said yesterday the new agreement set a timetabla for choosing the site for a \$140m toll bridge, which would carry road and rail traffic. The UK consultancy would carry out further studies of the site, selected with EU financing.

The original study recommended the new bridge should link Lom, north of Sofia, with Rastu. But Bulgaria wants a bridge linking Vidin, western Bulgaria, close to the border with Serbia, with Calafat, in Romania. Romania favours the third site further east, which would link in Turnu Magurele, south of Bucharest, with Nikopol in Kerin Hope and Theodor Troev, Sofia

■ The rail transport group of Siemens, yesterday said it entered a DM260m contract to provide Belgium's state-owned train company Société Nationale des Chemins de Fer Belges with 90 hydraulic diesel locomotives. The engines will be built at the Siemens facility in Kiel, Germany. AP-DJ, Frankfut

# allowed into the interna- lation saw greater accep-**US** misses deadline for judging Nafta's record

By Nancy Dunna

The Clinton administration yesterday failed to produce a long-awaited report on the North American Free Trade Agreement (Nafta) on schedula, saying It had been unable to complete the

report on time. Trade specialists in charge of the report have had plenty of material on the subject from outside government on which to base their assessment of the first three years of Nafta, in effect since January 1, 1994. The July 1 deadlina for the report, written into US law, was preceded by a flurry of reports from

Nafta proponents and foes. The conservative Heritage Foundation said Nafta had helped create "millions of new jobs and a robust US economy". The "glant sucking sound" forecast by Nafta opponents "turned out to be Americans drinking up the juicy fruits of free trade". The Brookings Institution concluded Nafta had proba-

had destroyed, while spurring US-Mexican trade, business partnerships, specialisation in production processes and direct investment flows. Six anti-Nafta groups. including the Economic Policy Institute and Public Citizen's Global Trade Watch, found Nafta had contributed to wage declines among blue-collar workers. "Many firms have used the threat of

increases and union organisation," it said. Further, it found that unregulated expansion of North American trade had made the heavily polluted border region mnch dirtier.

moving to Mexico as a

weapon against wage

and more dangerous". Anticipating "unqualified endorsement of the pact", the Council on Hemispheric Affairs said this would be 'nothing more than an irresponsible political ploy to protect the reputation of what [the administration] sees as ona of the premier foreign policy achievements

hly created more jobs than It of Its years in office". Nafta had been paid for by loss of sovereignty in Canada and Mexico, which "to an alarm-ing extent" had had policy decisions shifted to "foreign This week controversy sur-

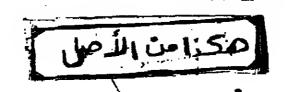
faced over government aid for employers whose plant job losses have been certified by the US Labour Department as related to Nafta. A survey of employers showed several said the joh losses had no connection to the trade pact. But the department certified redundant workers at these plants as, in effect, victims of Nafia and declared them eligible for a federally funded array of benefits.

Mr Raul Hinoiosa, a professor of public policy at the University of California at Los Angeles, beliaves tha certifications both overstate the number of jobs lost to the trade pact and fail to account for other, mostly non-union, jobs that ware killed by Nafta but never

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# Saudis seek rapprochement with Iran

By David Gendner and Robert Corzine

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Iran and Saudi Arabia, the Gulf's two largest oil producers, took a step towards ending their recent history of tense relations vesterday led coalition which eviced Saudi minister bearing mes. The meeting, involving sages from King Fahd and Egypt and Syria alongside Saudi minister bearing meshis heir, Crown Prince

The visit accelerates a discreet process of fence-manding which has been going on over the past six months, in which Syria, Iran's main Arab ally, has been acting as

It also follows last week's meeting of the Organisation of Petroleum Exporting Countries, at which Saudi Arabia and from legisched a joint effort to convince other

Opec states to rein in over-

Prince Abdullah, who has long had close ties to Syria, last week attended a meeting in the Syrian port of Latakia of the Arab allies in the USwith a visit to Tehran by a freq from Kuwait in 1991. the Saudi-dominated Gulf in its final communique for , ment worth exploring.

> relations. Syris backed Iran during the 1988-88 Iran-Iraq war whereas Saudi Arabia; in refusal to hand back concommon with its Gulf neighbours, helped finance and the US-sponsored peace proarm President Saddam Hus. sess is creating a popular sein's regime as a bulwark backlash which particularly against the expansion of threatens countries such as Iran's Islamic revolution.

Bahrain have since fremently accused han of trying to export its Islamist fervour to the Shia Moslem minorities in their predomirestrict Sunni Moslem countries, and the Sandi suthorities have had bloody clashes with Iranians on the annual

Co-operation Council, called Saudi-Iranian rapprochea new start in Arab-Iranian . First, the Saudi ruling

Apply, along with virtually Arab governments, is concerned that Israel's quered Arab lands through Egypt and Saudi Arabia closely allied to Washington.

Arah ranks are closing and Syria would like to strengthen them with Iran's support because, second, most Arab regimes are also very wary of the growing alliance between Israel and Turkey.

Third, some Arab governments believe the election in But three factors have May of Mr Mohammed Khanow combined to make tami as Iran's new president could open a new chapter in Arab-franian relations. Mr Khatami is a liberal in the Iranian context, who has stressed the rule of law and the need for Iran to co-operate with its neighbours in the interest of regional sta-

> Both countries also share a desire to see a continuation of the relatively high oil revenues they have enjoyed

Gulf OPEC oil production quotas

that over-production by some Opec countries could weaken oil markets over the next year, hence last week's joint effort at the Opec meet-

Such a public display of co-operation surprised some analysts, although others noted the two countries had previously - pushed aside political differences to reach agreements on oil issues.

INTERNATIONAL NEWS DIGEST

# Mugabe plans to tax farms

Zimbabwe's President Robert Mugabe said yesterday he would expand a controversial land acquisition law to include an agricultural tax and bar foreigners and companies from owning land.

In an address to a new session of the parliament of Zimbabwe, Mr Mugabe also said his 17-year-old government would in the coming year sub-divide large farms into small commercial holdings to enable easy entry of the country's black majority into commercial

Mr. Mugabe's government has acquired about 3m hectares, mostly from white commercial farmers, since 1992 under a Land Acquisition Act that allows it forcibly to buy farms to resettle landless black peasants.

Yesterday, Mr Mugaba said his government still intended to buy over 5m more hectares to fulfil its resettlement plans.

#### Jordan capital markets open

Jordan's capital markets will be thrown open to foreign investors after the government yesterday scrapped the 50 per cent ownership ceiling on most stocks. The measures follow the liberalisation of foreign currency unveiled at the weekend and signal the government's commitment to press ahead with economic reforms and deregulation, primarily aimed at attracting foreign investment.

Under the new reforms, foreigners will be able to buy stakes of up to 100 per cent in most sectors, including banking, insurance, telecommunications and transport. However, the construction, the retail trade and mining, particularly the lucrative potash mines on the Dead Sea, have been excluded. Judy Dempsey, Jerusaler

#### Israel budget deficit soars

Israel's budget deficit soared to Shk3.13bn (\$870m) in May, fuelling concerns about the government's ability to cut the deficit to 2.8 per cent of gross domestic product this year compared with 4.6 per cent in 1997. The deficit, higher than finance ministry forecasts, was caused by interest payments on government loans as well as a bonus paid to civil servants. The April deficit was

A report this week by Ilanot Batucha Investments doubted the government could meet its target and warned that a failure to tackle the deficit "may lower Israel's international economic standing".

#### Rand survives easier controls

The rand strengthened slightly against the dollar yesterday as South African banks reported only modest interest by local residents in taking advantage of the relaxation of foreign exchange controls. From yesterday South Africans were able to apply for up to R200,000 (\$44,000) in foreign currency, to be held locally or invested overseas. The rand closed in Johannesburg at R4.53 against the dollar.

Mr Trevor Mannel, the finance minister, announced the concession in his March budget as part of the government's commitment to abolish remaining exchange controls. The Reserve Bank estimated that R3bn-R5bn could leave the country as a result of the relaxation. But officials said it might be three months before local demand could be assessed. Roger Matthews, Johannesburg

# Unravelling Egypt's business red tape

Mark Huband on the hidden depths of bureaucracy that help frustrate the economic reformers

take advantage of Egypt's rapid moves toward a modern, open economy have welcomed 'the equipment could be bought Cairo's efforts to weaken the power nine chesply diswhere. Since 1995 of the unreformed bureaucrats who his partner has attempted to preso often lurk in the shadows of economic reformers.

Eager to double last year's \$800m foreign direct investment, the Egyptian government has passed a company law intended to cut red tape. New companies now have a one-stop registration procedure with the Investment Authority, while tax incentives are intended to make Egypt the most attractive business destination in the region.

"Obviously I think it's a good place to invest," said Mr Mohamed Atiyeh, the Jordanian chairman of the Cairo-based Arab European Company, which manufactures irrigation equipment.

This is in part explained by the the board of directors to silence pany. E£800,006 (\$235,000) profit his com- him. pany made last year. But that has been less on his mind than has a two-year dispute within the company, the conclusion of which has

oreign investors wishing to pany's Cairo plant from another company owned by his partner. Mr Atiyeh objected to the cost, saying vent him raising an objection to the purchase at board meetings, and eventually tried to reconstitute

> What I have found is that the problem lies at the lower and the middle management

The dispute reached its climax last month after an increasingly bitter legal battle. Mr Ibrahim Fawai, the respected chairman of revealed the shortcomings of the investment Authority, was able Egypt's business related infrastruc- to offer no solution other than the sale of one partner's shares to the Mr Atiyah fell out with his Greek other. Mr Atiyah agreed to pay

than he reckoned the shares to be was complete confusion in the

"It seems that at the top level people are very keen and very serious about attracting investment and facilitating the climate for investment," Mr Atiyeh said.
"What I have found is that the problem lies at the lower and middle management. These people are

still more or less the problem." According to Mr Atiyeh, the legal advice of the institutions which became involved in the dispute the Investment Authority, the Registrar of Companies and the Capital Market Authority - was blurred by misunderstandings and favouri-

They created problems because they wrongly interpreted the law." said Mr Ahmed el-Sherbiny, legal adviser to the Arab European Com-At the heart of the problem was

more than 25 per cent of the votes at the company annual general This stipulation, Mr el-Sherbiny said, is one the Egyptian government insisted upon routinely in the

which he said was \$150,000 more of individual companies. "There such problems. Investment Authority legal depart-

ment," said Mr el-Sherbiny. The Investment Authority says the confusion stemmed from the company's rules rather than the

"All the lawyers have tried to

I think the lesson is that people have to be careful when they adopt a set of unorthodox laws'

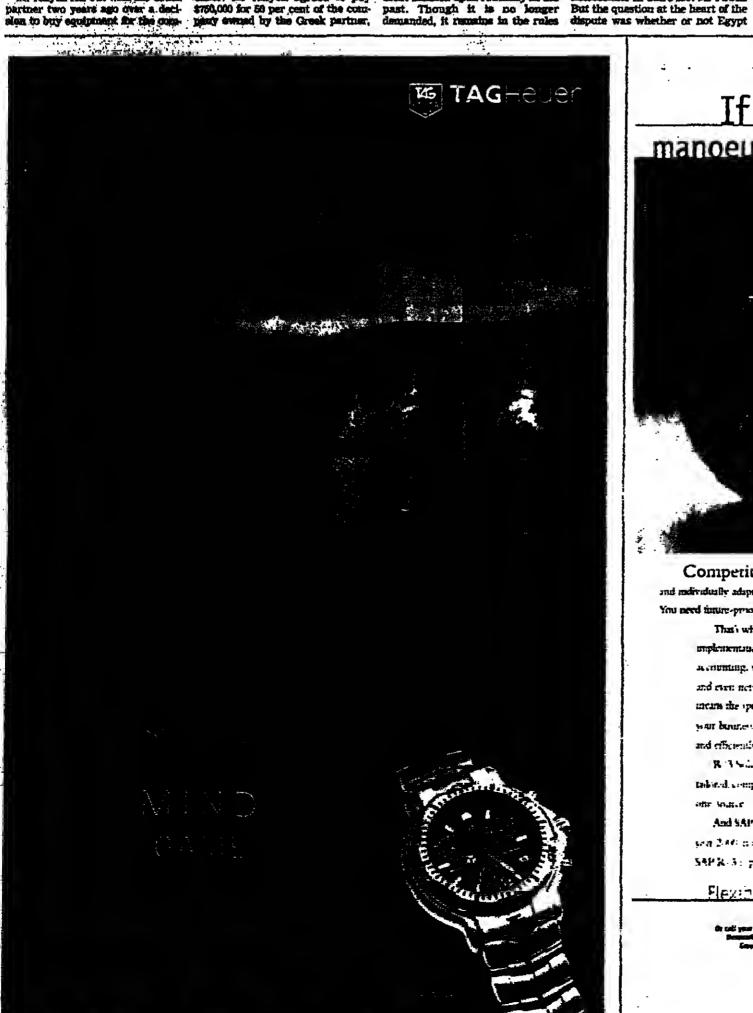
find loopholes in the company bylaws," said Mr Fawzi, the reforma company rule which stated that minded chairman of the Investno individual shareholder had ment Authority. The dispute led to Egypt's ambassador in Athens being summoned to the Greek foreign office amid threats that Egyptian-Greek business relations would be harmed. The Greek ambeesador in Cairo met Mr Fawzi.

had the instruments to resolve

"I think the only lesson from this is that people have to be very very careful when they decide to adopt a set of unorthodox by-laws," Mr Fawzi said. "My interference in this case was not really out of an official position. Tha two sides were not of the understanding that they could achieve a result through arbitration."

The dispute has not clarified which authority was responsible. Now the government is seeking to attract, with little apparent success, anchor investors for some of up to 40 state-owned companies it is seeking to privatise by the end of this year. As the private sector takes on a greater role, the demands for safeguards will

"It is one of the weak points of the hureaucracy, that the Investment Authority put themselves in the position of a judge," said Mr Atiyeh. "They shouldn't have put themselves in that position in the beginning. Meanwhile, there's a conflict between the Investment Anthority, the Capital Market Authority and the Companies' Registrar. Each party put the blame on



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yesterday that the US economy was set on a path of slower growth. Construction spending fell sharply in May, while the pace of manufacturiog growth slowed in June, two reports showed. Construction outlays

dropped by 1.8 per cent from a month earlier, to a seasoually adjusted annual rate of \$585hn, the steepest fall in three years, the Commerce Department reported. But the decline followed a sharp unward revision of the data for April, suggesting the trend of construction speuding remains on a gently rising path.

the Commerce Department have hecome subject to increasingly large subsequent revisions recently. The more reliable longerterm average shows construction spending increased by 1.5 per cent in the three months to May compared with the previous three

Both public and private sector construction fell last month, but the broader trend suggests public sector outlays have been flat since been growing steadily on turing sector.

both residential and commercial projects.

in a separate report, the nation's purchasing mangers reported a sharp slowdown The monthly figures from in the growth of manufacturing activity in June. The National Association of Purchasing Management said its monthly managers' survey showed a fall in the number reporting growth in oew orders and backlogs last mouth.

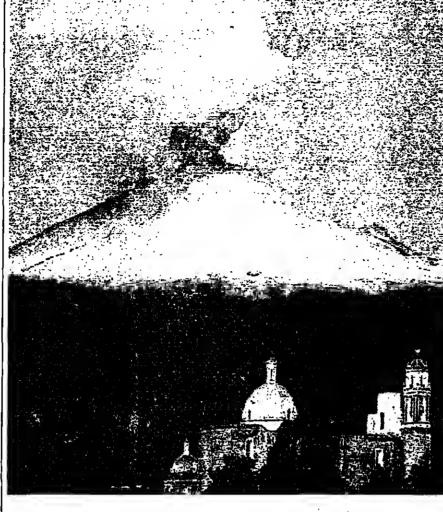
The NAPM's main index fell to 55.7 in June from 57.1 a month earlier, but the figures suggest manufacturing activity is still growing strongly, albeit at a slower pace than in the previous month. A NAPM reading of the end of last year, while more than 50 is consistent private sector spending has with an expanding manufac-

The survey also pointed up the continuing benign faatures of the expansion. Purchasing managers said employment growth accelerated again last month, while prices paid fell at a faster rate than in May.

"Purchasing executives" omments on business conditions remain optimistic." said Mr Norbert Ore, chair of the NAPM's business survey A further study yesterday

suggested the economy can expect to maintain moderate growth over the rest of 1997. The Conference Board, a private sector husiness research group, sald its index of leading indicators gathered strength in May, after faltering in April. The index, a fairly reliable predictor of economic conditions in six months' time, increased by 0.3 per cent to 103 8 in May

Overall the reports indicate an economy expanding at a moderate rate in the second quarter of 1997. The pace of growth represents a significant slowdown from the first quarter's annual rate of 5.9 per cent, and is likely to be gentle enough to persuade the Federal Reserve not to raise interest rates at the current meeting of its policy-setting open market committee, which



ter reports. Ash and acrid gases showered capital.

Tens of thousands of people were on down on much of Mexico City from the emergency alert yesterday after Popocate- snow-capped 17,887 ft volcano, forcing tempetl (above), the giant volcano near Mexico porary closure of the international airport. City, belched red-hot rocks and clonds of Troops were rushed to 30 villages at the ash in its higgest eruption in 72 years, Ren- foot of the volcano 33 miles southeast of the

Agreement would be fund's first programme to incorporate issues of good government

# Argentina working out IMF spending pact

By Stephen Fidler, Latin America Editor

A CARACTER AND A CARA

STEERS OF THE STATE OF THE STAT

Argentina is negoliating a has yet to be settled. ground-breaking economic However, the programme programme with the should come into effect International Monetary about the beginning of next Fund aimed at improving year. the quality of government spending.

the three-year

The method by which targets can be established, if at all, on qualitative issues

IMF programmes usually target measurable economic indicators such as inflation. programme. a so-called hudget deficits and the level

Argentina aimed to reduce its deht to multilateral institutions such as the IMF and would only draw funds from the IMF facility if the government's access to the markets was closed. "The financial aspect is the least important," he said.

The aim would be to have the IMF help improve the extended fund facility, is of foreign exchange reserves, quality of government negotiated, it would be the Mr Pablo Guidotti, spending and the hudget first IMF plan to incorporate Argentine minister of process, and increase the issues of good government. treasury, said that over the efficiency

period of the programme, administration, he added, policies, real income per regulatory However, both the IMF and the World Bank are devoting increasing attention to questions of "governance", such as corruption.

> government as an issue encouraging development. The World Bank's World Development Report. published last week, said that in countries with good

head grew at 3 per cent a professional year in the two decades to

With reasonable policies, government spending. but poor government, Economists are also growth per head was only 1.4 attaching increasing per cent. In countries with importance to the quality of neither, it was a mere 0.4 per task of development, be

In a speech in May to Michel Camdessus, IMF managing director, outlined three "key tasks" for the of tax governance and sound state: a transparent Alfredo Yabrán.

independent judicial system, and an improved quality of

The minister of justice was more important than a minister of economy in the declared.

Mr Elias Jassan, Argentine Argentine hankers, Mr justice minister, quit last week after admitting contacts with a controversial local businessman, Mr

AMERICAN NEWS DIGEST

# Impeachment vote in Brazil

The state legislature of Santa Catarina, the southern Brazilian state, has voted to begin a process of impeachment against the governor. Mr Paulo Afouso Vieira, over his alleged role in a lung-ruoning scandal about bond issues.

In a separate action, Mr Vierra won an injunction at the Supreme Federal Tribunal, Brazil's highest court, which vill at the very least delay the impeachment process for a number of months.

Mr Vieira is the latest politician to be caught up in the scandal which has been the subject of a six-month congressional inquiry in Brasilia. Senators leading the investigation claim the atates of Santa Catarina. Pernamhuco and Alagoas, and the city of São Paulo, illegally issued over \$1hn of bonds. Other state governors involved have so far avoided impeachment votes though Mr Celso Pitta, mayor of São Paulo, has had his assets frozen and faces a legal challenge to strip lum of his

Under the injunction won hy Mr Vieira, he cannot be emoved from the governorship until the evidence has been examined by a special commission of the state assembly and Santa Catarina deputies have voted again to impeach him. The case would then have to pass to a special tribunal of five judges and five politicians for a

The impeachment vote has exacerbated tensions in the vernment coalition in Brasilia as Mr Vieira's party, the PMDB, and two of the parties which voted against him in Santa Catarina, the PFL and the PSDB, are allies at the national level. In a tense atmosphere in the state assembly yesterday scuffles broke out between deputles Geoff Duer, São Poulo

#### \$200m flood aid for Chile

Emergency aid of \$200m to repair damages and provide oew homes for the victims of flooding in the central and southern areas of Chile during the past three weeks bas been announced by President Eduardo Frel.

The bulk of the aid, to be spent over the next 12 months, is to go oo housing, road repairs, and to reinforce river and canal defences in preparation for what is expected to be an unusually rainy winter. This is the probable impact of the climatic phenomenon known as El Niño, a warm-water current which appears sporadically off the coast of South America,

Chilean exporters are pressing for more effective government aid to help keep clear the main passes over the Andes, blocked by snow for several days during the worst of the storms. Imoven Mark, Santiago

#### Saez tops Venezuela poli

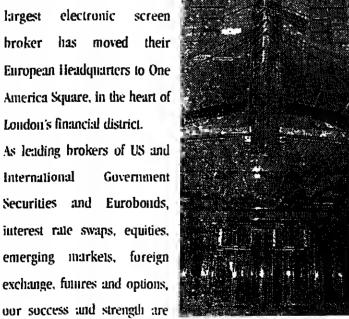
Ms Irene Saez, the former Miss Universe from Venezuela and now mayor of the Caracas district of Chacao, is well ahead of the field for next year's presidential election, an opinion poll said yesterday. Ms Saez, who has nut yet declared her candidacy for the December 1998 election. was the preferred candidate of 45.3 per cent of those

Political analysts say her popularity stems from high public recognition. She has served two successful terms as mayor of Chacao during which the crime rate has dropped and public services Improved. Ms Saez's nearest rival, former Carabobo state governor Mr Henrique Salas Romer, trailed with 13.2 per cent.

# ARE BOTH

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# boost for derivative trading

By Richard Waters n New York

Trading in derivatives and other instruments generated record earnings of \$2.4bn for. the US banking industry in the first three months of this year, according to an official estimate yesterday.

The Office of the Comptroller of the Currency, which regulates nationally chartered hanks, said this was 28 per cent more than the banks earned in the previous three months.

It comes at a time when such instruments have retreated as a major cause of concern for US financial regulators. This first arose in 1993 at a time when derivatives were little understood, leading to a wave of official studies and an increase in the amount of information banks and others had to disclose about their derivatives activities.

The trading of such instruments, whose value is largely determined by reference to some other market, such as stocks or currencies. has now become a more familiar and less controversial part of the financial markets.

The overall health of the derivatives markets has been helped by the low level of credit losses suffered by traders. The value of contracts on which payments were more than 30 days late in the first quarter of the year amounted to less than 0.01 per cent of the total, the OCC said.

This low delinquency figure reflects both the current healthy economic environment and the generally high credit quality of counterparties and end-users with whom hanks presantly engage in derivatives transactions, as well as the increased use of collateral,"

Derivatives based nn interest rates generated earnings of \$1.4bn during the quarter, while foreign exchange instruments produced earnings of \$690m. Banks also earned \$246m from equity derivatives and \$97m from commodity con-

# Record Taiwan drive to shore up faltering support

Fears are growing that more countries in the Caribbean may switch allegiance to Beijing

By Canute James in

r John Chang. Taiwan's foreign \_ minister, today begin a 10-day visit to several Central American and Caribbean countries, to shore up faltering diplomatic support from the region.

About a half of the 30

countries which recognise Taiwan are in the Caribbean basin, but there are indications that several might follow the Bahamas, which last month switcheddiplomatic ties from Taiwan to China.

The Bahamian move coincided with the approval the Caribbean Development Bank of an application by China to hecome a non-regional, non-horrowing member. despite calls from several members that Taiwan should also be admitted.

The Dominican Republic, which has diplomatic ties with Taiwan, said last week that it will re-establish economic ties with China this month to gain access to that country's growing market.

Dominican officials said this indicated a "change in diplomatic emphasis" which would eventually lead to a break in ties with Talwan and the establishment of diplomatic links with China. Mr Chang'a visit will precede a visit to Panama in September by President Lee Teng-hui to attend

conference on the future of the Panama canal, Caribbean and Central American government officials say that Mr Chang will be trying to consolidate a bloc of regional diplomatic support for the island, which is regarded by China as a hreakaway province. Beijing does not recognise countries which have diplomatic ties

with Taiwan. Taiwan's concern about defections to China has deepened because it fears that this week's handover by. Britain of Hong Kong to China will bring it increased pressure from Beijing. "Now is the time that Taiwan



Taiwan's President Lee (left) and foreign minister Chang

needs its frienda, but it seems to be losing them." said one Caribbean diplomat. Mr Chang will reinforce Taiwan's ecomomic assistance to the countries in the region with which it has diplomatic links, and is likely to promise increased support through an economic co-operation pact which it bas with seven Central American narious.

agree a similar pact with several eastern Caribbean islands. The Bahamian decision to switch to China is a result of the handover of Hong Kong. The archipelago of 260,000 people hopes to become a hig player in the region's growing shipping business recent commissioning of an \$80m trans-shipment terminal on Grand Bahama Island.

r Chang hopes to

The container terminal is a joint venture between Hutchison International Port Holdings, the port operating division of the Hutchison Whampoa Group of Hong Kong, and the Grand

Bahama Port Authority. With the return of Hong

Kong to Chinese rule, Hong Kong-based companies, such

Chinese jurisdiction.

Bahamian officials said Taiwan had indicated its "discomfort" with a Chinese company having auch an important role in the country's economy.

Greedes and B

"The planned expansion of Bahamian economic. inveatment and trade Bahamian relations in Asia and the return of Hong Kong to the People's Republic of China from July 1, have not been without effect upon the government's decision," said Mrs Janet Bostwick, Bahamas' foreign minister. wholesale

Immediate defection of Taiwan's friends in the Caribbean basin is unlikely. aay regional diplomats. They suggest, however, that Mr Chang's visit will be followed by increased financial assistance from bls goveroment to countries auch as Grenada which show little inclination to switch to

"We are aware of what is happening in the international community difficulty getting meaningful help," sald Mr Keith Mitchell, Gronada's prime minister.

"I find it extremely difficult to not want to use as the Hutchison Whampon the resources made available Group, have come under to us hy a traditional friend."

Governments strive to avoid repeat of last year's clashes over parade in nationalist streets

# Irish PM urges ban on Protestant march

The governments of Britain and the Republic of Ireland were on e collision course last night after Mr Bertie Ahern, the Irish prime minister, urged the UK not to allow an Orange Order march on Sunday from Drumcree in Portadown. Last year's march in the area pitched Northern Ireland into weeks of sectarian unrest.

"Clearly no one wants to see the march forced through as it was last year," Mr Ahern said. "No one wants to see people reined in as they were last year." He was speaking in Belfast, the capital of Northern Ireland, after meeting Ms Mo Mowlam, chief minister for Northern Ireland in the British govern-

Mr Ray Burke, the Irish foreign minister, said on RTE radio in Dublin that "it would be folly for the march to be forced through" on tha Orangemen'a traditional route down tha Garvaghy Road, the centre of nationalist opposition.

The British government's decimise solution. He is also due to electricity supply stations across tions were real bombs.

clashes between police and nationalist residents.

Ms Mowlam said no decision had been made about whether to allow tha march or to re-route it, and she was still trying to find a compromise between residents of the Garvaghy Road and local Orangemen. Speaking at the Irish Congress of

Trade Unions conference in Bel-fast, Mr Ahern applauded Ms Mowlam's "excellent efforts" to find e local solution to the crisis and said he would do all he could to help. But asked if he would support ber and that "common sense would said: "That will depend on what it

Last summer, Mr Ahern, then in opposition, was highly critical of Britain's decision. His comments yesterday indicate that his government will not offer unconditional support to Ms Mowlam.

Mr Ahern last night met the Gar-

the area last year triggered violent ing with Mr Tony Blair, the British prime minister, in London tomor-

> Tension was further raised last Roman Catholic residents in Drumcree planned in stage nightly pickets. They said the decision was intended "to demonstrate to Mo Mowlam that we are not the least worst option and we are not the lesser of two evils".

Ms Mowlam said she was "e bit surprised" by the announcement but hoped that it would be lawful

The two governments were thought to be considering e com-promise under which the Orangemen would be allowed to march on condition that the parade was postponed until November, when ten-sion in the region might be lower.

• A London jury failed yesterday to reach a verdict in the trial of an down electricity supplies themvaghy Road nationalist residents' alleged IRA gang accused of plot-groups in Dublin in urge a compro-ting to blow up e eeries of devices planted et tha power sta-

During the three-month trial at the Old Bailey (the central criminal court), the prosecution claimed that eight men conspired last July night by an announcement thet to cause explosions in and around the capital. It was part of s spectacular scheme that would have plunged large parts of the region into darkness, the prosecution said. The men were arrested at three

addresses in south London and one in Birmingbem after an undercover police surveillance operation in which alleged bombmaking equipment was discovered. Seven of the eight are accused of being members of an IRA active unit operating on the British main-land. All eight deny conspiring in cause explosions.

One of the accused men claimed in evidence thet detectives had uncovered the blneprint for an elaborate hoax. He said tha plan was to make the authorities shut



A policewoman guards e London court in which seven men are

between 500 and 600 on the IRA'e side. While they have

no shortage of small arms,

including the use of Semtex,

Mr Jim Rogers, a Belfast member of the Orange

Order, warned yesterday

that loyalist paramilitaries

were becoming increasingly angry about what they saw

as "increasing pressure from

America and the Irish gov-

ernment" to bring "TRA/Sinn

Britisb government has

made too many concessions and is letting other people dictate how to run our

Ominously, Mr Rogers

warned that the government

was risking fuelling a vio-

affairs," Mr Rogers said.

"The feeling is that the

falls short of the IRA's.

# US is urged to rejoin Unesco

The UK yesterday rejoined the United Netions Educational Scientific and Cultural Organisation (Unesco), at a ceremony attended by Ms Clare Short, chief international development minister in the British govern-

She said that the Labour party would probably not have withdrawn from Unesco had it been in power just over a decade ago when the UK resigned following the decision of the US to pull out of the organisation in protest et its ideological stance and mismanagement. But she said reform of Unesco had been necessary.

Mr Frederico Mayor, Unesco director-general, said he hoped that the US would also rejoin shortly, after President Rill Clinton's announcement in 1995 that he had no ideological objections and was blocked simply by budgetary objections of Congress to the United Nations system. He argued that the US should base its decision to rejotn on the reforms made at Unesco, separated from broad debates in Congress about other United Nations organisa-

**■ LABOUR'S BUDGET** 

#### House buyers rush to avoid tax

House buyers rushed yesterday to complete purchases to avoid paying thousands of pounds in extra tax if stamp dnty is raised today in the Labour government's first Budget. The pressure to exchange contracts (complete purchases) was strongest in London and south-east England where house prices on average are higher and where the

ourden of any increase in duty will be greatest. The tax, currently levied et 1 per cent of sale price on homes costing more than £60,000 (\$99,000) has been forecast to rise by e further one or two percentage points.

Halifax, Britain's biggest mortgage lender, reported yesterday that everage house prices had risen 0.3 per cent last month taking the average annual increase to 7.1 per Andrew Taylor, London Editorial Comment, Page 13

**■ POST OFFICE** 

#### Warning as profits rise sharply

The Post Office vesterday announced sharply increased pre-tax profits of 2577m (\$952m) in 1996-97 but warned that the need to generate cash for the Treasury posed e serious problem for the future.

The rise in profits, up from £422m in 1995-96, was mainly due to the higher postal charges introduced to enable the Post Office to meet its obligations to the Treasury. The increases in the price of stamps raised additional revenue of ebout £130m.

Sir Michael Heron, who announced he would stand down as chairman at the end of the year, said the Post Office had contributed £285m to the Treasury and would

pay e further £216m in corporation tax. But he warned: "A successful Post Office cannot continue to be run simply as a cash cow for the government. It needed a relationship with the government that helped the business rather than one that put undue emphasis on the need in generate cash. Alan Pilce, London

■ LLOYD'S OF LONDON

#### New business unit established

Lloyd's of London has established another business unit alongside the five it created last year under a restructuring of its central services division. A management buyout of Lloyd's of London Press two years ago left a business providing loss-adjusting services to eviation insurers on its own. Lloyd's said yesterday that it has appointed e board to manage this division and that Mr John McKay would be chief executive. Christopher Adams, London

■ MANUFACTURING SURVEY

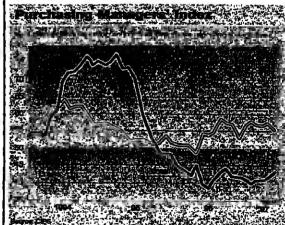
#### 'Modest growth' in export orders

Manufacturers continued to expand their production last month, but price pressures remained subdued, according to a survey of UK companies published yesterday. The survey of manufacturing purchasing managers reported that output grew for the 13th consecutive month in June. as more than four out of five companies said their production was higher or at the same level as the previous

"Buoyant demand from UK consumers provided the principal source of new business, whila export orders grew only modestly," the Chartered Institute of Purchasing Managers said. A quarter of the 310 companies surveyed recorded higher output in June than in May, while only 15 per cent of companies reported lower output.

However, the survey's overall output index level of 55 was lower than May'e 57.1, and the weakest so far this year. "The weakness takes some of the momentum off tha we're going to the moon' sentiment which has set in the last few weeks, leading to exaggerated expectations of interest rate increases," said Mr Simon Briscoe, economist at Nikko Europe.

There is little evidence that strong domestic demand has forced up the prices of materials. The survey reported that 93 per cent of manufacturers said the prices of their nurchases were either lower or tha same last month, mak ing June the 20th successive month in which everage Richard Adams, London



# Rivals of IRA borrow its terror tactics

ist" paramilitary groups, equally bold the key to whether Northern Ireland lives in peace or disintegrates into sectarian vio-

During the "troubles" of the 25 years from the arrival of British soldiers in 1969 to the IRA ceasefire of 1994, the passions of the majority rotestant community alled by "loyalist extrem-

" - has driven the politiagenda as much as cks by the IRA.

ne main loyalist paramil-

groupings - the Ulster nateer Force, the Ulster ice Association and the tbland Commando - are pa under the Combined that Military Command to a). Its self-proclaimed Br help "defend" the operations since declaring a

The Irish Republican Paramilitary groups condemn increasing pressure from capacity to grab international beadlines. But their deepest enemies, the "loyal-deepest enemies, the "loyal-

Protestant community and members of the security although the containment of attacks, most of the continuforces from attacks by the IRA and other republican paramilitary groups.

have tried to mirror the IRA February last year. and Sinn Fein, the IRA's political wing, by linking themselves to political parties. The UVF is close in the Progressive Unionist party during May's local elections and the UDA to the Ulster in Northern Ireland. Yet Democratic party. Further echoing the IRA, they have also targeted innocent members of the opposite commnnity in this case Roman Catholics. Similarly they including chief strategist Mr have intimideted members Martin McGuinness, insist

"punishment beatings". Officially, the CLMC has is essentially reac- suspended military blame".

of their own Protestant com-

munity with extortion and

loyalist terrorist activity has ing attacke on Catholics been under strain ever since the IRA ended its ceasefire The loyalist organisations with e bomb in London in

> Botb the Progressive Unionist and Ulster Democratic parties made enbstantial electoral gains in Belfast there is no certainty that loyalist extremists are prepared to accept e democratic pline of the IRA. non-violent agenda. Leaders of Sinn Fein,

that the CLMC - with the "connivance" of the British army and police - is following a policy of "no claim, no

ceasefire in October 1994, to admit responsibility for remain unclaimed by the CLMC or any single loyalist paramilitary organisation linked to it. They include in the past two months one car bomb attack, a shooting, and one fatal mass lynching.

Security sources believe that such attacks reflect continuing tensions within the CLMC - which has never had the organisational disci-

ne focus of major concern is the activities of a group outside the CLMC called the Loyalist Volunteer Force (LVF) which is thought to have carried out e series of attacks on Catholics over the While the IRA continues

infiltrated some of the annual parades of the loyalist Orange Order which last summer sparked off riots throngbout Nortbern Ireland. A planned Orange Order parade for this Sunday at Drumcree is at present the issue of maximum tension in the region. According to security Féin into negotiations sources, the military "The feeling is that

strength of the LVF and the CLMC is smaller than the TRA's, partly because their access to international sup-pliers has been more limited and partly because they rely on the British army and the Northern Ireland police to cootain republican paramilitary activity.

The combined armed much to the Catholic comstrength of the loyalist para- munity during this sum-

lent loyalist backlash if it was seen to concede too militaries is thought to be mer'a marching season.

# Airline cabin crew name date for strike

By Robert Taylor and

The threet of industrial dispute. conflict et British Airways which could affect the company in many countries increased last night with the announcement that 9.000 cabin crew who are members of the Transport and General Workers' Union will strike for 72 hours from next Wednesday at the start of a promised rolling programme of stoppages.

The union's ground staff members also in dispute with BA agreed yesterday to a 48-hour pause until 14h00 London time tomorrow pefore deciding on strike action, allowing negotiations to proceed with manegement. They are opposed to BA's decision to sell off its award-winning catering operations to another comsuggesting that an ontside mediator be brought in to heip solva the cabin crew

Mr Ayling said Mr Morris's response had hean to announce the strike. Mr Ayling said this was "confrontational union behaviour of the worst sort". He was not prepared to renegotieta an agreement the company had already reached with Cabin Crew 89, a smaller union. Mr Ayling said rivalry between the two unions was the cause of the dispute. "The issue at stake now is

how BA is being managed." Mr Morris retorted. The gravity of the looming

conflict was highlighted by the intervention of the Trades Union Congress becked by the main UK unions with members employed by BA. It warned the company it would call Relations between the airline and the TGWU wors- ahead. The TUC added it ened last night when Mr would call on trade unions Robert Ayling, BA chief around the world and the International Transport

#### tional Testing, grouping 25 European "superminis". The tests are conducted Mercedes, BMW and Saab are in the consumer organisations; the Swedish at 64 kph for the frontal impact government's National Road Adminis-

Mercedes and BMW score low in crash tests

By John Griffiths in London

bottom half of eafety rankings for safety tests of medium cars released Ford Mondeo and General Motors Vectra. Only Volvo's S40 family saloon, product of a Netherlands-based joint port Research Laboratory in southern venture with Mitsubishi of Japan, gained a maximum safety score in the of Motor Manufacturers and Traders tests by the Euro NCAP consortium.

the world's motoring clubs; Internatration; and the UK's Department of and Royal Automobile Club.

Imple zone: with test dummy in the driving seat, a Rover 600 meets an immovable force in the road research laboratory

The tests, conducted at the Trans-England, were attacked by the Society as misleading to consumers. The soci-The consortium is comprises the ety and the European Antomobile Fédération Internationale de l'Anto-Manufacturers Association reacted mobile, the umbrelia organisation for similarly in the spring when Euro

NCAP published crash tests criticising against a barrier and at 48 kpb for side impact - weli above the standards yesterday. They came well below tha Transport, Antomobile Association of "official" EU tests in be introduced

Only Volvo's S40 merited a four-star rating. Ford's Mondeo, the Nissan Primera, Renault Laguna, Vauxhall Vectra and Volkswagen Passat achieved three stars. Two etars went to the Audi A4, BMW 3-Series, Citroen Xantia, Mercedes C-Class, Peugeot 406, Rover 600 and Saab 900.

executive, said he had written to Mr Bill Morris, the union'e general eecretary.

Goldman Sachs said that it had "deteriorating perfor-

By Robert Taylor in London

An African-American bond salesman employed hy Goldman Sachs in London has won his case before an industrial tribunal where he alleged he had lost his job because of racial discrimination. Mr James Curry, who worked for

"This is the first stage of my battle," said Mr Curry last night.

thought this was not just about grounds is and always has been me," he added. "I hope this will the amount of my compensation. I employment practices within Gold-Goldman Sachs from 1990 until am, however, delighted with what man Sachs." Mr Curry works now

Goldman Sachs said last night it

"What has sustained me did not agree with the tribunal's throughout this time was the ruling. "Discrimination on any strictly forbidden by our business principles and standards of prac- alleged

staff from 53 nationalities represented in its London office alone. Mr Curry was dismissed in 1996 for mance". He formerly worked for

#### Bond salesman wins race case against Goldman we have achieved so far. Bringing as a managing director for Merrill directly contrary to our central philosopby and the pre-requisite ary bad been cut and be had been this case was the most difficult Lynch. passed over for promotion before decision of my life."

being made redundant because of his racial origins.

"The tribunal have yet to decide encourage and promote fairer

"Discrimination would be

Victims' families - who dispute the original inquiry's finding of accidental death - have been demanding an investigation inin fresh video and medical evidence which bas emerged relating in

House of Commons that he had ing new has come to light" since asked the indge to establish Lord Justice Taylor's original whether there was enough new evidence in justify a full public inquiry or criminal prosecutions. Lord Justice Stuart-Smith could also recommend disciplinary he said. action against individual officers from South Yorkshire police although as the senior officers lies believe a videotape taken concerned have retired on medi- from a closed circuit television

port Group, said: "This isn't a reviewing the case in the light of shire's chief constable, welcomed casts doul quest for vengeance. It isn't a new evidence. This review is still the review but stressed it was of events.

inquiry. "We fully co-operated with the earlier judicial investigations and we have nothing in fear from this new investigation,"

Mr Wells insisted there was no new video evidence. But the famigrounds, it is thought camera trained on the Leppings Lane end of Sheffleld'e stadium, Mr Richard Wells, South York- where the disaster took place casts doubt on the police version

#### **LEGAL NOTICES**

IN THE MATTER OF
UNICHAINED GROWTH PLC
AND WITH MATTER OF THE
DESCRIPTORY ACT AND
INSURPRISE (SOUTHAND) BREES 1986
ACTURINES WHE ALT 19. A moraled by Schedule
1 John Wilson Powell of Levy Gee, 4th Hong,
and 4th Hong, 11 language Groupe, Wagston, 11 language Groupe, 11 Southfield House, 11 Levernord Cardiss, Wanting, West Souther, SWI 1 VEY give notice that on 24 June 1997 1 was produced Leverture to 2 Restriction of manufact.

#### Minister orders fresh probe into soccer stadium deaths The affair was later investiwill enable us in establish conclu- witch hunt. We feel we got what going on. Mr Straw inld the still the force's belief that "noth-

A fresh investigation into the Hillsborough disaster has been ordered by Mr Jack Straw, home secretary, after a long campaign by families of those who died in the 1989 soccer stadium tragedy in the northern England city of

sheffield. In the disaster, 96 Liverpool fans died from injuries suffered in the crush as supporters poured inin the Sheffield ground for their zam's FA Cup semi-final tie with Vottingham Forest

Company of the second

control was the main cause. He made 43 interim recommendations and a further 76 final recommendatious, which transformed the presentation of soccer end introduced all-seater

grounds. Mr Straw announced that Lord Justice Stuart-Smith, a senior judge, would scrutinise new evidence on the tragedy to investigate wbether a further public

"I hope that this examination

gated by Lord Taylor, who con-cluded that e failure of police evidence about the causes of the Victims' fam Hillsborough disaster has been overlooked," he said. He added that there had been a "profound improvement" in the behaviour of fans at football grounds. The decision in hold a further

inquiry was welcomed as "a Yorkshire police. spoonful of justice" by a group of bereaved relatives who had been had previously decided there was invited to London by Mr Straw. the Hillsborough Families Sup-port Group, said: "This isn't a reviewing the case in the light of

the handling of events by South The Crown Prosecution Service insufficient evidence to prosecute Mr Trevor Hicks, chairman of any of the police involved but last

unlikely.

صكذاءت الأصل

But to those who are enterpris-ing, such problems can also present business opportunities, one of which led to a meeting in Taiwan last month between Lee Iscocca, former chairman of Chrysler, the US carmaker, and Wang Yungching, chairman of Formosa Plastics. Taiwan's biggest industrial group. The two men discussed development of an electricpowered motorcycle to rival in capability the petrol-driven mod-

els widely used today.
If successful, the governmentbacked project would revolutionise the motorcycle industry and help the cabinet-level Environmental Protectioo Administration solve one of its thorniest challenges - improving Taiwan's dismal air quality. Bnt Iacocca suggested production of a commercially viable electricpowered motorcycle was 10 years

Officials say the small, densely populated and heavily industriaised island bas among the world's worst air, leading to alarmingly high rates of asthma, allergies and other respiratory ailmeots, especially among chil-

Developing countries now making the transition from bicycle to motorcycle - such as Vietnam and China - would do well to

# Something in the air

Taiwan is beginning to get to grips with its pollution problems, writes Laura Tyson

Taiwan's air pollution problems come from two main sources: the island's 90,000 factories (stationary sources) and Its 14.5m motor vehicles (mobile sources). Of total pollutant emissions last year, transportation sources were responsible for 60 per ceot and factories, including power stations, for the rest.

Transport officials recently predicted that the number of motor cycles would rise to 10m by 2001 and the number of cars and other vehicles would climb 8 per cent to 5.5m from just over 5m today. The environment body's officials warn that without stiffer control measures, the growth of Taiwan's juggeroaut economy could wipe out improvements in air quality already achieved

One of the chief culprits is Taiwan's favourite mode of transportation: the cheap and trusty two-stroke engine motorcycle, which accounts for learo from Taiwan's travails. 60 per cent of the island's nearly Thailand is already adopting 9.5m motorcycles. This type of pollution coutrol measures engine emits up to 10 times the on which the pollutions stan-

duced by s car, depending on the model, age and maintenance of

The eovironment body has launched an ambitious counteroffensive, setting up emission control standards modelled on those in California - among the most stringent in the world - and promising to rid Talwan's roads of the two-stroke engine by 2000.

We really want to promote the electric motorcycle, because it is the best solution'

Hsiao Hui-chuan, deputy director of the body's air quality bureau, points to substantial progress since 1992, when the national legislature passed stricter air pollution control

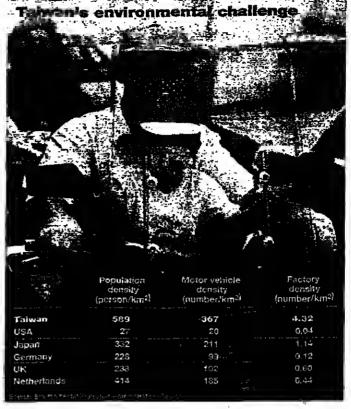
In 1991, the percentage of days

based oo Tsiwan's experience. amount of bydrocarbons pro- dards index registered over 100 above which is considered dangerous to human health - was 16.2 per cent. In 1996, the corresponding figure was 6.5 per cent much better but still far higher than the average 2 per cent for developed countries

\*Because air quality standards are improving, measurements of airborne particulate of all types is decreasing steadily, but ozone levels continue to rise," she says. The body will step up efforts to cut emissions of the precursors of ozone, which include volatile organic compounds and nitrogen

Of the 183 models of motorcycle sold in Taiwan, 21 have already met stringent new emission standards set to come into force next year.

"We really want to promote the electric motorcycle, because we believe it is the best and maybe the only long-term solution to our special pollution problems," says Hsiao. "But for the highperformance battery, the price is too expensive." A top-of-the-line



Japanese electric-powered motor- tric motorcycles, the body will cycle costs T\$200,000 (£4,319) compared with T\$30,000 for a lesserquality Taiwanese model. But the latter's performance cannot compare with that of an ordinary motorcycle which can be had for lates into 20,000 electric motor-T\$25,000.

To encourage the use of elec-

rebste to buyers of electric motorcycles, takers are few because such motorcycles are heavy, slow and have to be recharged frequently. Charging stations are rare, but the environment body will provide subsidies to office buildings which install

For factories and other emission sources, such as power plants, the environment body has sdopted a package of carrot-andstick measures based on the US model to reward companies with good records and pensilse those which pollute most through emission fees.

For buses and taxis, subsidies are offered to convert to cleanburning fuels such as liquid petroleum gas, compressed natural gas, or liquid natural gas. Subsidies are also available for setting up LPG stations, of which there are insufficient.

Standards for sulphur and lead content of fuels are being progressively tightened; at present, 82 per cent of petrol sales are

Vehicle inspection is being increased substantially and roadside emissions monitoring, or remote sensing, techniques are being stepped up to catch offend-

When air pollutions laws are again revised, the environment body will be allowed to levy fines on polluting drivers; now they are let off with a warning.

Turn UP

he hear

1340 Kington

But until a breakthrough in battery technology is found, Talwan residents may not see a significant break in the island's pollution problems.

l bemicals company Imperial Chemical Industries is pioneering in the UK a new approach to eovironmental reporting, which It says will make the impact of its operations easier to

The new approach, called the environmental burden method, designates an overall environmental cost to each type of waste, rather than listing volumes of waste products. The burden comprises both the quantity discharged and the

relative potency of the waste. The spproach is already in use st Tioxide, the ICI division which makes the white pigment titanium dioxide. It claims it significantly cut its contribution last year to ozone creation and its pollution of air and water.

But Tioxide's first environmental results using the new method have been overshadowed by six gas leaks and by claims that ICI is using the technique to gloss over its

HANDERSKILL FOR BRIEFER FRANKE FOR SELECTION

# How ICI weighs up the cost of waste

The chemicals company is pioneering a new approach in the UK, writes Michael Peel

failure to meet previous waste

John Russell, commercial director of Tioxide, says the method gives more useful information about environmental impact at small cost to the company. "It's s way of getting away from the crude method of looking at the volumes of waste. Very often when you make a gain in environmental impact in one area it can bave a negative effect in another area.'

For instance, Tioxide last year released 17 times as much iron as manganese. But manganese has a 20 times more toxic effect on the aquatic environment, so the environmental burden of the manganese waste was greater. The burden method also

accounts for the fact that a single waste item may have more than one damaging effect. When exposed to sunlight,

some volatile organic compounds undergo reactions which lead to the creation of poisonous low-level ozone. But the far greater contribution these organic gases make to global warming is reflected in a otency factor nearly 25 times higher than for ozoue creation.

Tioxide needs some good publicity, Last month the Environment Agency, the government's pollution watchdog, forced the company to close part of its works at Greatham, near Hartlenool, following an emission of potentially toxic titanium tetrachloride gas.

The agency said it was the sixth "significant" release of the chemical since December 1995.

Some environmentalists have accused ICI of using the method to divert attention from its missed 1995 waste reduction target. ICI last year released 3.9m tonnes of waste to air, after saying in 1990 that it would cut emissions to 2.75m tonnes by 1995. Much of the disparity resulted from a big increase in Tioxide waste. The company's total waste ontput increased by

because of increased sales of waste products. He says the figures have been skewed by a steep increase in production of gypsum, a

34 per cent between 1992 and

1996, although Russell says it

rose 5 per cent in real terms

by-product of the neutralisation of scids. The company has to neutralise its acid waste to

comply with an EU directive. "Historically, the titanium dioxide industry has been seen as a dirty industry in that it produces an awful lot of waste. be says. "Going from 1995 to 1996 we have made significant improvements in all areas except global warming."

He says the company intends to look for ways to compare the effects of changes in different burden categories: is a 10 per cent decrease in global warming. for instance, more or less valuable than a 10 per cent fall in ecotoxicity?

Mike Childs, senior campaigner in the UK on industry and polintion for Friends of the Earth, the environmental pressure group, welcomes the move towards a

require every manufacturer to

cent of production by 2000. With

total domestic motorcycle pro-

duction of Im a year, this trans-

Although it offers a T\$5,000

more sophisticated method of environmental assessment. "It looks as if they have been very open about what they are releasing," he says. "It is fair to say that it is better than many in the chemical industry although clearly we have got a long way to go before we have full and

open disclosure in the UK." Childs believes the UK should adopt a system like the US toxic release inventory. Details of emissions of hundreds of toxic chemicals filed by companies are collated by the US

**Environmental Protection** Agency in a publicly accessible database. "This means you can analyse different releases from



different industries and different companies, which allows you to produce league tables of toxic

... OOOPS!



How did Edwina Currie learn the art of living - and lunching - in the Loire Valley? Why are consumers getting trampled in the battle of the big brand sports shoe? What dark secrets lurk behind designer sunglasses? And why does it take a second car to reach the inner man?

Find out in how to spend it magazine, Colour Supplement of the Year in the 1997 Newspaper Awards, published next Saturday with the Weekend FT.

HNANCIAL TIMES

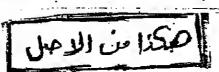


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Regulated by the SFA

n Plays Pleasant Bernard Shaw wrote "Everything I think is mocked by everything I do". It would make a good motto for television. Broadcasters think and talk endlessly about high quality drama and keep on launching more and more detective series. Last Saturday and Sunday evening on BBC1, ITV and Channel 4 you could have seen Daiziel And Pascoe. Inspector Morse, Millennium, Tropical Heat, Homicide, Pie In The Sky and Wycliffe. Goodness knows what the waekday total is. They talk about increasing choice even as

The rule applies in almost all parts of the schedule. Take the case of unidentifled flying objects, which forms elsewhere could he were the subject of an entire

movies which previously we

would have seen cheaply as

part of a package, or for

channels where we have to

pay through the nose. They

boast about improving the

quality of sport even as they

transforming huge areas of it into one of the nastier

Television/Christopher Dunkley

# Good intentions and bad practices

is probably best at this point to declare that I was convinced more than 35 years ago by a mathematician that the idea of earth being the only planet among the billions in the universe to provide the necessary conditions for the development of life was absurdly unlikely. I have subsequently concluded that the way otherthey switch sports events or wise intelligent people scoff at the notion of extra-terres trial life is remarkably similar to the way in which othnothing, onto subscription erwise intelligent people used to scoff at the idea that the earth was not the centre of the universe.

However, the possibility of extra-terrestrial life being humanoid – little green men with bulging foreheads, or little grey men with almond shaped eyes - also seams langhably unlikely. Life

son on ITV last week. It cally big, microscopically sion", and when it comes to small, or dramatically different from terrestrial life in innumerable other ways. It seemed pretty clear that the popular belief in alien mannikins (especially those supposedly specialising in the abduction of people from the US bible belt) ought to be considered alongside the inability of men to create gods other than in their own

approach to this subject in season "Into The Unknown" was open-minded and neutral. Evidence would be collated and considered from all sides, time would be given to believers and scaptics, common sense would prevail. But broadcasters are incapable of resisting anything that can carbon based, astronomi- be described as "good televi- famous UFO "sightings"

stensibly ITV's

UPOs and extra terrestrial life that means nutters. No doubt the broadcasters set out believing that what they wanted was neutrality and common sense, but they ended up giving umpteen more platforms to the loopy alten abduction brigade.

The climax came in Friday

evening's 90-minute live debate, Strange But True? chaired by Michael Aspel, with teams of believers and disbelievers in front of a studio audience whose votes on the question "Have aliens visited earth?" were hngely outnumbered by phone-in votes from 100,000 viewers, 92 per cent of whom voted "Yes". As Michsel Asnel dryly suggested, this probably proved that sceptics do not generally watch such programmes. Yet much of this one was admirable. Some of the most

from some of the least loony sources were described and in most cases explained away by sceptical scientists.

The trouble was that the broadcasters just could not make do with those few stills and even fewer bits of film or videotape which purport to show allen visitations: they had to cobble up their own far more dramatic footage. And so when it came, for instance, to the Rendlesham Forest story in which men from a USAF base in East Anglia reported seeing an alien craft two nights running, we were given the full monty: film of men rushing around in the dark, dry lce, blue key lighting, sound effects, a sinister red triangle revolving above the treetops and so on. Common sense and neutrality sank without trace as whatever the broadcasters may have thought was mocked

nium: Fact Or Fiction, a documentary which, even though it amounted to a 50minnte puff for the new American series Millennium starting on ITV on Sunday night, turned out to be an intriguing investigation of criminal profiling, tha process in which psychological insights are used to build up a picture of the likely perpetrator of crimes, especially serial murders. Having made the interesting points that Sherlock Holme the first profiler, and the character played by Robbie Coltrane in Cracker one of the most eccentric, the programme went on to explain the background to Millennium. It seems that the "Millennium" group of ex-FBI specialists in this series cre-

ated by Chris Carter (who

was responsible for The X Files) is based upon a real

ontfit called The Academy

sorts of expertise in the pro-

aving been told that, however entertainthe ing. Cracker series was wholly inaccurate in showing a profiler in close contact with suspects (never mind browbeating them into confession), the idea of Millennium showing the real thing seemed tempting. Yet when the series began on Sunday what did we get? A backroom boy who avoids contact with suspects and mathodically constructs word pictures relying upon the pooled talent of a lot of old, wise heads? No, we got a male version of Mystic Meg who - as in every other detective series - rushes around from one scene of crime to another. But unlike most sleuths this one relies

upon blinding flashes of psychic insight to suss out the bad guys: his eyes glaze over and the screen is covered in flama. Yet again what the broadcasters thought, and led us to think, has been mocked by what they have actually done.

Perhaps it was inevitable: a quiet, plodding profiler, working to the way that the documentary explained, would hardly whip up the sort of interest we had come to expect from The X-Files. For that you need mysticism and terror - which, sure enough, Millennium delivers in tumbrel loads. Indeed, this opening episode contained some of the most unpleasantly explicit pictures I have seen, including the digging up of a victim who had been horribly disfigured and then buried alive in a coffin, with the severed head of another victim, which was obligingly held up for the viewer to get

a better look. That, of course, is not the sort of thing thet broadcasters like to boast about in promotional documentaries. but actions speak louder

#### Theatre

# Turn up the heat

hichester audiences love s big name; that at least is the mantra, and it is one that festival director Duncan Weldon fulfils to the letter. Appearing in Tallulah! at the Minerva studio theatre is Hollywood's biggest box office female star of the 1980s, Kathleen Turner; it is a promoter'e dream.

Movie stars rarely transfer bappily to the stage but it is with perfect confidence that I can confirm thet Ms Turner is the best thing in this one woman show about another celebrated drama queen, Tallulah Bankhead. There is an undonbted, if slight, frisson from watching the sultry seductress of Body Heat, the spunky beroine of Romoncing the Stone, working within eye contact distance.

Turner is almost Impressive enough to carry Sandra Ryan Heyward's insipid monologue about the life of one of the great characters of the century. Kathleen Turner has Tallulah's bourbon-burned, tobaccotanned, depth-charge of a voice; her expansive, all embracing "darlings" approach to the world; even ber blousy, painted, theatricality, What she lacks is any coherent script to bring Tallulah alive. It is all surface, with no substance.

Tallulah Bankhead was one of the first stars to be famous for being famous. She had her theatrical moments, playing Amanda in Private Lives and Blanche DuBois in A Streetcar Named Desire, but anyone bigger on radio than in the movies

never quite got there. What made her e one-name wonder was her outrageous reputation an early weakness for performing knickerless cartwbcels in the Algonquin to amuse Dorothy Parker; a tendency to strip naked at parties: and, reputedly, a voracious sexual appetite for women as well as men. This was not quite what was expected from the daughter of the Speaker

of the House of Representatives. None of this naughtiness comes across in Heyward's pedestrian treatment. We find Tallulah, at 45, expecting friends in her boudoir, an elaborate set by David Jenkins. She talks discursively about ber past. switching from London, where she romanced e bi-sexual peer, to New York, where she was a stalwart of the Democratic Party. She hints at fidences, making Tallulah (too) outrageousness, but we are given no attractive, collapsing in a drunken stop at any time. One-person shows.



Kathleen Turner as Tallulah: a star in need of a script

firmations of decadence. We get the justifications, not the janes: the defensiveness, not the

debacles. Kathleen Turner does what she can well, bolding the stage prone on her bed, casually treating individual members of the audience to con-

details of hizarre behaviour, no con- heap. There is one moment of truth, an impassioned cry of "when did I become a joke?", but it is soon buried below the ramblings.

Half-way through the second half of this one-paced production, directed by Michael Rudman, comes the realisation that it could have ended half an hour ago, and could

picking out the best anecdotes of a life and wrapping them in a star, need a strong script and a developing plot to justify the slight effort. Tallulah! is a mini triumph for Kathleen Turner and the star system, but It gets nowhere near Tallulah Ban-

Antony Thorncroft | lucid in Bach'e oboe-and-vio-

#### Opera/David Murray

# Grimm tale baldly told

he Juniper Tree is the first opera in Festival. It comes from Hans Werner Henze's Munich Biennale, where in April it was widely adjudged the best of that festival's three or four new operas which might just mean, of course, that the other two or

three were rotten. The composer is Roderick Watkins (b. 1964 in Norfolk, and a sometime student of Henze himself); the librettist, Patricia Debney. They have taken their story from a Brothers Grimm fairytale, one of the grimmer ones; so gory and grotesque, indeed, that you may never have come upon it. It concerns a Boy, his soon-lost Mother, his sad widower Father, a wicked Stepmother and her innocent daughter Marinchen, not to mention a magical bird, a chest with a lethal

lid and a sinister stewpot. Their words convey the story plainly and baldly.

David McVlcar's production

Comparable operatic treatments of folktales - Judith Weir's, for instance - have generally preserved a kind of sonorous, convincing tones, ironic cool on stage. Apparand Louise Mott had some ently that was not what Watkins had in mind.

His score for The Juniper Tree is suffused with expressive sympathy, usually darkling. Rich in lyrical, floridly ruminative solos for the likes of bass clarinet and alto flute, deft at capturing a new mood in original, imaginative instrumentation -much like Henze; but unlike the best of his teacher's stage music, quite irony-free.

or staging a story without any sly dis-tancing (since Watkins' music invites nothing like that), Debney's pared-down script leaves a producer no clues to how characters and situations might be filled out in human detail. McVicar has not made that lack good; his actare less emharrassed than others: Robert Poulton articulated the grieving Father in vivid moments as the distressed Stepdaughter.

Nevertheless the sche-

matic action needed e forward impulse from the music which it never got. despite Markus Stenz's astute conducting of the London Sinfonietta. Watkins revels in "interesting moments" (with some earscathing eruptions, grossly under-prepared), but is content to trace his characters' fates at an abstract distance. Though things move steadily along, they never develop. At the end, one felt nothing - except perhaps tantalisement about the dramatic idea, admiration for the skilful score and frustration

Further performances at the ors offer no more than thin, Almeida Theatre, July 3,4.

of the whole show.

with the un-got-togetherness

#### he ensemble chosen to conclude this year's Lufthansa Festival of Baroque Music last Sunday was "La Petite Bande", founded 25 years ago in Belgium. Nowadays it comprises specialist performers from all over. In St. James's, Piccadilly, the

festival's chosen venue, they played Bach. Though personal fantasy and unabashed virtuosity are apparently not their thing, "La Petite Bande" played extremely well. But a vital question about any earlier musical time, probably unanswerable, is this: did endiences then expect their best players to be self-effacing - or would those talents strike us now, had they left recordings behind, as extro-

vert and fancy-free? "La Petite Bande" opted for the decorous, literal alternative. In those terms. what they did was impeccahle. Led by Sigiswald Kuijken (on violin, later on viola), they were clean and

#### Concert he voice

lin concerto BWV 1060, with Marcel Ponseele the sprightly oboist. Hearing the 6th Brandenburg Concerto on the proper instruments for once, with a "modern" trio of violas and cello set against old-fashioned viole da gamba and a violone, was a (mild) revelation. Their distinctive timbres sounded lovely st Kuijken's cantious tempi; but one yearned unregenerately for the spring that modern instruments can lend to the piece at

brighter speeds. The chief aim of the concert, however, was to give the counter-tenor Andreas Scholl a lot to do. In two complete cantatas - "Widerstehe doch der Sunde" and "Vergntigte Ruh" - and the only extant aria from a third, all familiar in mezzo

and contralto versions that could not have been sung in the Lutheran church of Bach's time, Scholl was mar-

His voice retains the shining innocence, sweet timbre and unstressful high notes of his long choirboy days (not very long past). To those, he has added acute sensitivity to Bach's stern theological texts. He never strove here to Elektro ty the spiritual drama, but always to enliven the plain, urgent sense of the

With Scholl's brave gift for verbal colouring, the recitatives became eloquent sermons and conjured up what Bach's original sermonisers might really have done. Altogether Scholl's combination of a radiant just-past-boybood sound with an earnest young man's didactic feryour seemed to fulfil Bach's recipe perfectly. While he continued, we hung upon every word, and they were

D.M.

# INTERNATIONAL

#### **■ BAD KISSINGEN**

CONCERTS Kissinger Summer Festival Tel: 49-971807110 Roger Norrington conducts the Czech Philharmonic in a programme of works by Schumann, Elgar and Dvorák; at the Regentenbau, Jul 2 Tenor Peter Schreier and planist András Schiff perform music by Schubert; at the Kurtheater, Jul 3 Vladimir Válek conducts the Czech Philharmonic In works by Smetana, Prokoflev and Dvorák at the Regentenbau, Jul 4 Royal Philharmonic Orchestra: conducted by Thomas Sanderling in works by Haydn, Dvorák and Brahms; at the Regentenbau, Jul 5

■ CHELTENHAM CONCERTS Cheitenham Festival Tel: 44-1242-227979 BBC Philharmonic: conducted

by Vassily Sinaisky In Brahms'

Symphony No. 1 in C minor, a new work by John Buller and Tchaikovsky'a first Piano Concerto, with pianist Boris Berezovsky; at the Town Hall,

● RNCM Wind Orchestra: conducted by Tim Reynish In works by Mendelssohn, Saltinen, Strauss and Mozart: at the Town Hall, Jul 8

**OPERA** La Bohéme: by Puccini, performed by the European Chamber Opera: at the Everyman Theatre, Jul 8, 9

#### ■ DROTTNINGHOLM OPERA

**Drottningholms Slottsteate** Tel: 46-8-4570600 Euridice: artistic director Per-Erik Ohm has chosen two of the first operas ever written for his first year st the festival's helm. Jacopo Peri's opera dates from 1600 and this is its Swedish premiere. Produced by Karl Dunér, and designed by Peder Freiij, with the Drottningholm Theatre Orchestra conducted by Jakob Lindberg; Jul 5, 8, 9

**■ GRAZ** CONCERTS Styriarte Festival Tel: 43-316-825000 Streichsextett plays string quintets by Brahms and Schubert, composers whose portrayal by this festival is as 19th century musicians with 20th century leanings; Jul 3

 Lamento: the "Red Byrd" vocal ensemble performs a programme around Monteverdi's Lamento d'Arianna; at the Schloss

 Nikolaus Hamoncourt, star of hia homa town's festival. conducts the Chamber Orchestra of Europe In the complete Brahms symphonies, presented as a cycle for the first time, as the Beethoven and Schubert

symphonies have been presented here in the past. Symphonies 1 and 2 are performed on 4th and 9th; 3 and 4 on 7th and 10th; Stefanlensaal

#### **■ LONDON**

CONCERTS City of London Festival Tel: 44-171-638 8891 Barbara Bonney: recital by the American soprano is among this week's festival highlights, accompanied by Helmut Deutsch in songs by Schubert, Clara Schumann, Brahms and Debussy; at Drapers' Hall, Throgmorton Street EC2; Jul 2 Great Salzburg Mass: one of

the grandest Baroque religious works, now attributed to Heinrich Biber. Performed by the Gabrieli Consort and Players conducted by Paul McCreesh, with Musica Antiqua from Cologne; at St. Paul'e Cathedral, Jul 3

Royal Opera House Tel: 44-171-304 4000 Simon Boccanegra (1857): British stage premiere of this, the original version of Verdl's opera. Mark Elder conducts, lan Judge directs.

Sergei Leiferkus, Ptácido Domingo and Kailen Esperian star; Jul 4, 8

Royal Opera House Tel: 44-171-3044000 The Royal Ballet: mixed programme includes Twyla Tharp's Push Comes to Shove, William Forsythe's Steptext, and Symphony in C. choreographed by Balanchine to music by Bizet. The final performance will be the last ballet at Covent Garden before the theatre closes for renovation; Jul 5, 9

**EXHIBITIONS** National Gallery Tel: 44-171-8393321 Seurat and The Bathers: places Seurat's great "Bathers at Asnières" in a context provided by his own earlier work, and studies and drawings for the painting, as well as works by predecessors who influenced him. and by his Impressionist contemporaries; from Jul 2

THEATRE Shakespeare's Globe Tel: 44-171-401-9919 Henry V: by Shakespeare: Mark Rylance stars as the young king in a production directed by Richard Olivier and designed by Jenny Tiramani; in repertory

NEW YORK CONCERTS Lincoln Center Festival 97 Tel: 1-212-875-5030 New York Philharmonic at the Avery Fisher Hall. Conducted by Kurt Masur In the first of three programmes celebrating the music of jazz meestro Omette Coleman, whose octet Prime Time joins the orchestra in a performance of Skies of America:

**EXHIBITIONS** Metropolitan Museum of Art Tel: 1-212-879 5500 The Glory of Byzantium: exhibition celebrating the Second Golden Aga of Byzantine civilization from mid-9th to mid-13th centuries; to Jul 6

#### ■ SANTA FE **OPERA**

Santa Fe Opera Tal: 1-505-9865900 Così Fan Tutte: Kenneth Montgomery conducts Mozart's opera, sung in English, in a new production directed by Nicolette Molnar and designed by Bruno Schwengl; Jul 2, 4

La Traviata: Linda Brovsky

directs this new production of Verdi'a opera, set in the Parisian demimonde. Patricia Racette is Violetta, Raymond Very is Alfredo, William Stone is Germont. Until July 9 the conductor is John Crosby, when Christopher Larkin takes over, Jul 3, 5, 9

#### ■ SCHLESWIG-HOLSTEIN

CONCERTS Music Festiva Tel: 49-431-567080 NDR-Simfonieorchester. opening concert of works by

Schoenberg and Mahler conducted by Herbert Blomstedt; with soprano Karan Armstrong; at the Musik- und Kongresshalle, Lübeck; Jul 5, 6

 The Camerata Academica Salzburg performs a programme of works by Mozart and Schubert, conducted by Jordi Savall; at the Schloss, Kiel: Jul 7, 8

# Moses and Aron: by Schoenberg.

Co-production between Oper Leipzig and the NationalTheater Welmar, in a staging by George Tabori, with sets by Gottfried Pilz. Matteo de Monti is Moses, Hans Aschenbach is Aron. George Alexander Albrecht conducts the Gewandhausorchester Leipzig; at the Staatsoper, Hamburg; Jul 9

#### **■ TANGLEWOOD** CONCERTS

Tanglewood Festiva Tel: 1-617-931 2000 Juillard String Quartet: In s programme of works by Beethoven; Ozawa Hall, Jul 2 Zdenek Macal conducts the Boston Symphony Orchestra in works by Brahms and Mozart, with piano soloist Garrick Ohlsson and the Tanglewood Festival Chorus conducted by John Oliver, at the Shed, Jul 5

 Boston Symphony Orchestra: conducted by Seiji Ozawa and John Williams In a programme of works by Rouse, Barber and Copeland, with violinist Gil Shaham and the Tanglewood Festival Chorus conducted by John Oliver, at the Shed, Jul 6

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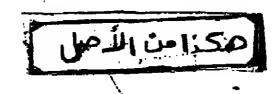
17.30 Financial Times Business Tonight

CNBC:

08.30 Squawk Box

10.00 European Money Wheel

18.00 Financial Times Business



which started the violence

in the first place, and usu-

ally penalises those who are

most needed to make a non-

violent society work: people

who can see both sides of a

question, who are prepared

hurts their "own" side, and

who do not believe that the

best way to safeguard one

ethnic community is to kill

or drive out members of the

That raises another ques

tion. Should displaced

people he helped back to

their original homes, even if

that means using force

against the people who dis-

placed them? Or is it better

to let people stay where

they have fled to safety

The latter approach

should minimise points of

friction, hut it also ratifies

the gains achieved by

aggresalon and "ethnic

cleansing", leaving behind a

sense of burning injustica

which may fuel the next

taken for ahort-term peace

and stability run counter to

the long-term requirements of a peaceful and orderly

society. What is most

needed in the long term is

an impartial police force

and judiciary, in which all

citizens have confidence

whatever their ethnic or

political affiliation. But that

takes a generation at least to build. How many inter-

vening powers are willing to

Even the imposition of

peace and order itself may

sometimes freeze, and so

keep in being, a conflict

which would otherwise be

resolved by one side's vic-

tory, or by a stalemate

obliging different parties to

recognise and deal with

Already, the very notion of "peace-keeping" seems an

anachronism, an illusion of

the early 1990s. But the new

science of "peace-building

is still in its infancy.

each other.

stick around that long?

All too often, measures

among their own kind?

Edward Mortimer

# Check on anarchy

It is vital that international powers try to resolve other states' conflicts, but few are willing to intervene for long

"In recent years a growing left completely unchecked. number of countries have But what can outsiders seen virtually all of the do? A well equipped and disciplined military force can usually stop the fighting functions and institutions of government collapse, often in the context of civil war. quite quickly. The more it is When the state ceases to prepared to fight, and if necessary take casualties, the perform even its most basic functions, the associated less fighting it will actually crisis can be prolonged and have to do, and the fewer severe. casualties it will So says the World Bank,

in its World Development In Bosnia from 1992 to Report published last week. 1995, a lightly armed United And the World Bank is not Nations peacekeeping force. alone. More and more with restrictive rules of experts identify state engagement, took many collapse as the central probcasualties but was unable to lem of the "new world stop the fighting. Since 1995. the implementation force. Old-fashioned lfor, and the stabilisation wars force Sfor - much heavier between states are now mer-

cifully rare. Most wars Nato-led forces - bave kept the peace with virtually no casualties. today are civil wars, or at least they start as that. But they almost always bave But now comes the bard cross-border ramifications. part. Few intervening powers wish to keep their forces First in Uganda, then in Rwanda, then in Zaire, an in place for long. That is old regime became so corvery expensive, and soon rupt, brutal and inefficient becomes unpopular both in the occupied country and that it lost its grip on back home. Sooner or later power. Eventually it was

replaced by a more dynamic

Somalia, Liberia and Sierra

Leone, external intervention

bas been less successful.

Bloodsbed and chaos con-

Those examples are

drawn from sub-Saharan

Africa. But similar pro-

cesses bave bappened in

Cambodia, Afghanistan.

Tajikistan, Haiti and most

recently Albania, in each

case domestic conflict trig-

gered external intervention,

but with very mixed results.

In such situations, outsid-

ers feel impelled to inter-

vene for reasons ranging

from pure compassion to

pure self-interest. Some-

where in between is the

notion of international

order - the sense that

sooner or later we all stand

tinue.

C

are liable to unite against one, with a degree of external assistance, but only the occupying power. after a long period of near-So the search is on for a quick fix. The most popular one is to try and settle the anarchy in which many people were killed and most of the survivors left desticonflict through the ballot tute. In other cases, like

the formerly warring parties

dom enough by themselves. encourages the social forces When people have been ready to kill or be killed. they are not usually willing to put themselves in the power of the other side simply because it demonstrates numerical superiority in a to tell the truth even if it vote, however free and fair.

"Reconciliation" is needed as well: perhaps a powersbaring government in which all parties are represented. But how, and hy

One argument saya you

should simply share out

power among the warlords, who are best placed to control their forces. But warlords are often also war criminals, at least in the eyes of the other side. Will reconclitation be easier if auch people are first eliminated from the scene? Or. on the contrary, will the attempt to hunt them down simply alienate their supporters, and make the intervening force itself one of the warring parties? That is what happened in Somalia. The fear of it happening in Bosnia explains the reluctance of Ifor and Sfor commanders to get involved

in arresting war criminals. Consolidating the power of warlords seems an odd way to resolve conflict. It



to lose if anarchy is Quick fix: Italian troops keep the peace for now in Albania

LETTERS TO THE EDITOR.

Number One Southwark Bridge, London SE1 9HL We are keen to encourage letters from readers around the world. Letters may be food to +44 171-873 5938 (please set like to 'fine'). e.mail: letters editor@fi.com Published letters are also available on the FT web site. http://www.FT.com
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# UK's Labour government must be more liberal on citizenship

From Sir Hugh Cortazzi. Sir. As a former deputy under-secretary in the Foreign and Commonwealth Office who had some responsibility in the late 1970s for advising ministers about our remaining dependent territories. I wholeheartedly commend your leader "For those left behind" (June 30). You are quite right in describing the legislation passed in 1981 as "shameful".

The attitude adopted under the illiberal regime of Mr Michael Howard at the Home Office towards state-

less persons (largely from the sub-continent) in Hong Kong was morally wrong and was only overturned after a hard fight by the governor. Our stinginess in granting passports and rights to settle here to residents of Hong Kong is a blot on our record as a colonial

I agree that Foreign Office minister Lady Symons' arguments against granting citienship to the remaining inhabitants of British territories are specious and unconvincing, It behoves a Labour eral and generous than its illiberal predecessors and to right the wroogs inflicted on those people by granting them citizenship.

St Helena does not even have an airport: its citizens should be allowed to come here and work without having to apply for a work permit under our restrictive and bureaucratic proce-

Hugh Cortazzi. 16 Hamilton Close, London NW8 8QY, UK

#### Trade not restricted by labelling

From Mr Martin J. Frid. Sir, US agriculture secretary Dan Glickman has no business telling European consumers that the EU proposal to label genetically modified products is "unacceptable" ("Genetic products row worsens", June 20). in no way does labelling restrict trade. US farmers are welcome to sell healthy products to Europe.

ls Mr Glickman not familiar with identity preserved grains? Segregation between genetically modified and normal grain is not impossible as the Americans hava claimed, but a way to insure high quality and satisfy the specific wishes of European and Japanese consum

The issue here is clearly one of certain leading chemical companies trying to pro-

tect their rather misguided investments in genetic engineering. World trade would be better served if companies such as Monsanto cleaned up in their own back yard instead of disrupting soy bean supply for the international food industry.

Martin J. Frid, Kvarngatan 8. 283 35 Osby, Sweden

#### degree of inflation can act as a lubricant in adjusting real wages to changing demand. and productivity differen-

The persistence of money illusion among consumers, however, may be rooted in a sounder reason; as relative prices change in any inflatinnary situation - and they change more markedly within limited ranges of inflation than when prices are stable - consumers can adjust their consumption baskets, preterring commodities whose relative prices have fallen.

Sound roots

Sir. Robert Chote's "The

(FT, June 30) is illuminating

reality of money illusion"

t shows that o moderate

of money

illusion

From Mr S.K. Rao.

Real incunies, therefore, do not have to be adjusted by the same proportion as inflation. A consumer who has received a 5 per cent income rise as a compensation for a 5 per cent inflation is thus better off than another who has got a 1 per cent rise in income as a compensation for a 1 per cent inflation.

Siripurapu K. Rao, 5 Maresfield Gardens, London NW3 5SJ. UK

# Disastrous consequences of ruling

From Mr Edwin Laurent, Sir, The African, Caribbean and Pacific (ACP) group of countries will next week be joining the EU in seeking to overturn the initial ruling of the World Trade Organisation panel which went against the banana regime. Mrs Glenys Kinnock and the EU parliamentarians who during May studied the situation in the

consequences for the entire region if the ruling were ever to be implemented. This higher price the banana regime permits our farmers has enabled the Caribbean to retain a place

in the EU market. Their pro-

Caribbean recognised the

disastrous and unacceptable

duction costs are inevitably higher than Latin America's. due to the difficult terrain. smaller size farms, perennial climatic hazards and the absence of economies of

Banana exports account for a large part of export earnings in Caribbean countries - up to 70 per cent in Dominica - but those benefiting from these arrangements have a share well below 10 per cent of the EU banana market and only 3 per cent of world trade.

scale.

Desnite the assertion of Ambassador Alfredo Pinoargote (Letters, June 25), the EU banana licensing arrangements are not unfair to Ecuador - they have not

reduced by a single tonne the volume of bananas imported from Latin America under the tariff quota. and have not prevented Ecuador from substantially increasing its exports to the

The thousands of small farmers of the Windward Islands have no wish to penalise Ecuador or any other exporter, all they want is to preserve their modest share of the EU market.

Edwin Laurent ambassador, permanent representation of Saint Lucia to WTO. Rue des Aduatiques 100, 1040 Brussels,

# Not working

From Mr Toby Micklethwait. Sir, Re your report "Liddeli talks tough on pensions 'scandal'" (June 25), the compensation procedure is not working Compensation should be paid if had advice was given - or risk warnings were not given.

But these are matters of opinion, it is ridiculous to let insurance companies express opinions on their own work.

Toby Micklethwait, Hamilton House, Surrey KT16 0AN

# It may be his first time...



# ...but it isn't ours

This Budget is a leap into the unknown for everyone. But there's no need to panic. Ernst & Young's expert advisers will be working through the night to bring our clients up-tothe-minute views and advice. Old taxes or new ones - we're here to help our clients minimise their costs.

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# Difficult reverse call

**Richard Waters** examines the policy bind that has gripped the US telecoms industry

It was, as the US's top telecommunications regulator put it, "unthinkable". How could a Congress that had ordained competition among telephone companies countenance a merger to recombine parts of the monopoly Bell system broken up 13 years ago?

The problem for US policymakers is that the alternative may be equally unthinkable. By belping to crush the merger of AT&T and SBC Communications, legislators and regulators may have closed off one of the most logical avenues to restruct-

uring the \$200bn industry. The policy bind raises uncomfortable questions about the development of competition in some other US industries that have also been fragmented by regulation. These include finance, where the division between ommercial and investment banking is now crumbling fast, and electricity, where a spate of mergers has broken out in anticipation of nation-

wide deregulation.
At the centre of the debete is a basic disagreement over the effect of such consolidation. An argument driving corporate combinations in a range of US industries is that mergers which bridge the regulatory divide, lower costs for consumers and improve service. But sceptics apparently including the Federal Communications Commission which regulates the talecoms industry seem to believe thet such mergers are rather a means by which companies seek to head off competition. This is especially so, they say, in sectors that are still in the process of deregulation.

The failure of AT&T's plans could also have a bearing on the international competitiveness of the US telecoms industry, and on those foreign carriers, like British Telecommunications, which have their sights set on the US market.

A merger would have helped AT&T battle the mega-enterprises [which are] forming around the globe - to date exclusively under the domination of foreign companies," Mr Robert Allen, the company's chairman, said last month.

savings of \$9bn a year, according to Mr Dan Reingold, a telecoms analyst at Merrill Lynch.

AT&T'a membership of the "mega-enterprise" club is open to question. After shedding its computer and manufacturing businesses, suffering defections from its international partnership and yielding ground at home to an onslaught from new long-distance competitors, the company looks far less of

But, as one FCC staff member says, deliberately to promote the emergence of a national champion in telecoms by approving the proposed merger would "smack of industrial policy. And we don't do that".

At the heart of this conun-

a force than it did even a

drum is the artificial structure of the US telecoms industry, with its barriers between the Baby Bells that handle local calls and long-distance carriers such as AT&T. Congress said last year that these divisions, created by the break-up of the national Bell system in 1984, should be phased out, allowing long-distance and other companies to enter the \$100bn local calling business. The trouble is, legislators gave little direction about how this should happen.

There are only three ways for a company like AT&T to gat its handa on the switches, local loops and other pieces of infrastructure needed to compete at local level, says Mr Mike Riordan, chief economist at

The failure of AT&T's plans could also have a bearing on the international competitiveness of the US telecoms

industry

merger with SBC would the FCC. It can buy them, - stands in stark contrast to have produced pure cost build them or rent them the lacklustre performance from someone else.

The option of buying a Baby Bell outright has effectively been ruled out by the Washington reaction to the SBC merger discussions. This came even though neither company has ever confirmed officially that the

talks took place. The other two options look far more difficult to achieve than they did a year ago. Building local telephona systems from scratch would be prohibitively expensive fact that was obscured somewhat by an earlier belief in Washington and on

Wall Street that cable televiaion companies, which already bave wires running into two-thirds of US homes. would jump into the telecoms fray. The retreat of the cahle

industry, which has been beset by its own problems, has served to highlight the lack of an alternative. A new AT&T wireless technology may eventually provide a way to bypass the wires that link millions of homes to the telephone system, but it is still years - and billions of dollars - away from reality.

The third option, of renting space on the existing networks, is also fraught with problems. It is now nearly a year since the FCC came up with regulations that would force the Baby Bells to sell network capacity at something approaching cost to their would-be mpetitors Undeterred, the Bells have

mounted a rearguard action through the courts. An appeals court ruling on the issue is due imminently. though a referral to the Supreme Court will almost certainly continue the delay. Against this hackground, AT&T's aborted plan to huy a Baby Bell has served to highlight some of the com-

petitive realities that were already becoming apparent.
One is that the six Baby Bells - soon to be five if a merger between Bell Atlantic and Nynex is completed are in a strong position to defend their bome turf. A jump in the share prices of the Baby Bells this year which continued on Monday

of AT&T.

The second is that AT&T will continue to be haunted by its history. The company may not be the force it once was, but it still carries about half all long-distance calls in the US. In a speech two weeks ago, Mr Reed Hundt, chairman of the FCC, said this made AT&T the leading natural competitor to each or the Baby Bells.

What he did not say was how a company with a stock market value of \$55bn and annual cashflow of \$9bn can posaibly hope to fight against a pack of rivals with a combined capitalisation of about \$250bn and cashflow exceeding \$40bn.

Smaller long-distance companies do not seem to be caught in this trap. Implicit in Mr Hundt's speech, and more explicit in the private comments of some PCC staff members, is an understanding that a company like Sprint, the third-higgest long-distance carrier, might be swallowed by a Baby Bell without upsetting the competitive balance.

Ironically. AT&T's case would have been helped if it had countenanced a much faater drop in its market share ~ a paradox familiar to former monopolists the world over. While naturally wanting to protect their market sbare, such former monopolies can only truly enter the competitive world once they have been cut

E-Calling

down to size. The emerging global giants of the industry to which Mr Allen referred are likely to find that the block on AT&T would also bar them from buying a Bahy

That is likely to be of little concern to Concert, the company due to be formed by the combination of MCI and British Telecom. MCI, after all, has set its sights on serving big businesses, not being a full-service national carrier for consum

The sight of AT&T assailed on all fronts by a group of eotrenched regional companies could turn out to be the best such international mega-enterprises can on news of the failed merger hope for.

حيكذا من الاعل

Average price deterioration

Share of leading appliance manufacturers

tem Europe (1993=100)

Western Europe (1996)

#### **COMMENT & ANALYSIS**

European domestic appliances: near saturation point

#### NANCIAL TIMES

Number One Southwark Bridge, London SEI 9HL Tel: +44 171-873 3000 Telex: 922186 Fax: +44 171-407 5700 Wednesday July 2 1997

# Pitfalls for the chancellor

Mr Gordon Brown, the UK chancellor, showed when he handed control of interest rates to the Bank of England that he investment over the cycle. This was impatient to set a new direction for a long journey. However, his first Budget today will be the better if he moves at a cautious pace.

He needs to raise money, and to damp down economic growth. He has also promised longer term reforms of taxation to improve investment. He must at all costs avoid confusing these imperatives.

 $I_{ij}^{n}$ 

The two months since Labour's election victory have given Mr Brown insufficient time to make detailed plans for tax reform. Britain's tax system both personal and corporate abounds with complexities and pitfalls. It would be all too easy for a new chancellor to announce plausible-seeming measures which merely created perverse incentives and opportunities for tax avoidance.

After the reforms to corporate taxation in the 1984 and 1987 Budgets, further efforts to remove distortions need to be carefully crafted. The success of today's Budget should therefore be jndged in the first instance hy what it does not contain. Mr Brown has no doubt been sorely tempted to raise cash from pension funds and the corporate sector by phasing out the dividend tax credit. And be might reform, especially if It were linked to a change in invest-

The bard fact is, however, that eliminating the tax credit will barm pensions and raise the cost of capital to industry. while any attempt to tinker with investment allowances is doomed to be either ineffective or very expensive.

Revised assumptions Yet Mr Brown does need to and both would have undesirraise quite a lot of money. The revised assumptions for national accounts endorsed by the National Andit Office the dividend credit. On the emphasise that the government windfall tax, the best that can emphasise that the government deficit is much too high for an economy running at close to full capacity and growing faster than its sustainable rate.

to reduce the deficit to no more than the total of public sector would imply borrowing of only about % per cent of GDP, less than half the figure expected for this year. To meet this target, the chancellor needs to raise between £5bn and £10bn in extra annual revenue depending on how soon he wants to

Consumer demand

Since the public finances are enjoying a fair wind from declining unemployment and increased tax revenues, the lower figure may be enough However, the manner in which it is raised may prove more important than the amount, for it will be the clearest possible signal as to what Labour means in government by calling itself

If he really intends to be responsive to the needs of the market economy. Mr Brown will meet excessive consumer demand by tax increases which hit consumers. He will make the increase large enough to reduce the upward pressure on interest rates and on sterling. And he will take the opportunity, as far as possible, to remove distortions - for example, by ending mortgage interest relief and the married couple's allowance. To like to dress this up as tax raise further cash, be could conceivably increase the ceiling on National Insurance contributions or restrict personal allowances to the basic rate of tax.

Unpopular though such changes would be, they would at least avoid the jegerdemain of corporate taxes which are presented as "painless". Aboi-ishing dividend credits and the unjustified windfall tax on utillties have both been presented in this light. But neither would damp down domestic demand,

able side-effects. it is still possible that the government has thought again on be hoped is that Mr Brown will make it as fair as possible and it again.

# US beef

dispute panel ruling against the RII's ban on imports of heef treated with synthetic bormones comes as no surprise. WTO rules require governments that impose trade restrictions on health and safety grounds to back their claims with scientific tain restrictions and compenevidence. The EU has signally

The passions raised in this dispute go far beyond the relatively small potential trade flows. The US, backed by Canada, wants to set a precedent for future cases. US trade officials also wish to show Congress that trade agreements can work in the national interest.

The EU fears the further unsettling of consumer confidence, already shaken by the BSE scare. Banning imports of US beef is hard to justify on scientific grounds. Indeed, in 1995 a 10-year study, endorsed by the EU's own scientific advisers and funded by Brussels, found no evidence suggesting that using hormones to make calves grow leaner and faster

The World Trade Organisation's posed bealth risks for bumans. Nevertheless, the European Commission says that - subject to member state confirmation -It intends to appeal. If the appeal fails, it then has three options: to lift the han on hormone treated heef to mainsate the US for lost trade, estimated at up to \$250m by the US beef lohby: or to ignore the ruling, as has been urged by France. This would lead the WTO to sanction US retaliatory

> Internal political pressures may well lead the EU to choose the second or, worse still, the third option. But either would be a huge mistake. The EU has rightly, made great play of the sanctity of the WTO disputes procedures in cases It has itself brought. For this reason, it must be seen to abide by the rules when cases go against it Should it fail to do so, the moral authority of the WTO would be seriously undermined. If so, the EU would itself end up among the biggest losers.

# E-commerce

Commerce on the internet needs accelerating international trade, no special regulation. It should and lowering barriers to entry not have taken a White House task force two years to reach that conclusion.

The need for such a study, and the long-drawn-ont saga of pornography legislation, illustrates the sneaking bostility that governments feel towards a phenomenon which allows individuals to escape their reach.

In this respect, the internet is not unique: satellite television. international telephone calls. credit cards even cheap air transport all limit governments' ability to control their citizens.

Nona of these is lawless, however. Nor, for most purposes, is the internet. Fraud over the net is, if anything, less anonymous than it is through telephone cold-calling. The normal processes of law enforcement and cross-border judicial collahoration are as well or ill-equipped to combat internet wrongdoing as any other sort

Crime is, in any case, a side-

for smaller, geographically remote, competitors. Here, as the White House study recognises, governments can hest help not by making new laws but by updating traditional ones, such as those covering

contracts and copyrights. This requires international co-operation. Perhaps the most encouraging aspect of the US position is the recognition that though the net's roots are in the the US, it is now a global phenomenon. The weakest part of the study, indsed, is the one where that principle is neglected: the issue of encryp tion. By treating this essential technology as a military secret the US is annoying its allies while gaining few practical ben-

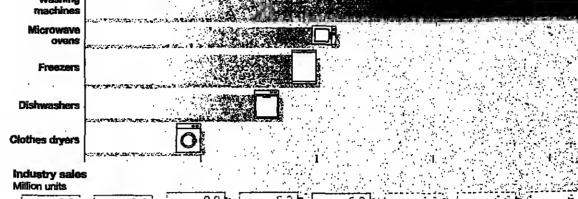
efits. If the US administration is serious about playing the leading role in encouraging global electronic commerce, it will have to address the arguments issue. Much more important is over encryption with a more the rols the internet can play in open mind.

# Washing

Homes which own major appliances

Nestern Europe (%)

Retrigerators



Rough and tumble industry

Domestic appliance groups are adopting varied tactics to boost market share in Europe's stagnant market, says **Peter Marsh** 

rom his hillside office overlooking Lake Varese in nortbern Italy, Mr Jeff Fettig is trying to make the most of a \$3bn gamble. That is the amount Whirlpool, the US's biggest domestic appliance company of which Mr Fettig is European president, has committed since 1989 to build up its position

Since Whirlpool started its drive it has spent \$2bn, which includes the costs of acquiring the domestic appliance division of Philips of the Netherlands between 1989 and 1991. It plans to invest a further \$1bn in the next five years in product development, factory renovation and

But for all this outlay, Whirlpool's European sales have risen hy only 13 per cent since 1990. Its European operation actually slipped into loss last year in tha face of the most difficult times for the European white goods sector for decades.

Europe's makers of refrigerators, cookers, washing machines and other domestic appliances are battling in a sector that has declined in sales value for five consecutive years. The industry is plagued by overcapacity and is being forced to adapt to the needs of increasingly cost-conscious consumers. Professor Joseph Bower of Harvard Business School describes the fight for market share within the industry as s "bloodbath".

Blood has already been spilled at Electrolux of Sweden, which recently announced plans to cut 12,000 jobs and close 25 factories over the next five years, most of which will probably be in Europe. Electrolux, which vies with Whirlpool as the world's number one domestic appliance manufacture, is market leader in Europe. But Mr MatsOla Palm, vice-president for Europe, predicts that this year European sales volumes will fall by up to 2

ing in their horns, others are taking a more aggressive approach in spite of the inauspicious environment. General Electric of the US, the world's largest company by market capitalisation and the fourth-biggest maker of domestic appliances worldwide, is setting out to double sales in Europe over the next three years. It intends to bring out a range of new products, some of them based on US designs, and will buy appliances from independent companies, which it will sell on

under its own name. In spite of the expected downturn in sales this year, most of the big European manufacturers agree that future returns are rosy enough to justify hanging on. There are still savings to be made through rationalising production and marketing costs. More than 170 factories based in Europe turn ont ahout 200 hrands of domestic appliances. Many analysts say the sector could manage

with half this number. Seven companies - Electrolux, Rosch-Siemens and M many, Whirlpool and the Italian groups Elfi, Candy and Merloni account for 70 per cent of sales. There are dozens of smaller "niche" producers, including Fagor of Spain and Liebherr of Switzerland. Relative newcomers South Korea and Malaysia's Sima Darby, which are trying to huild

up sales from a small base. In the longer term, there may be rich rewards for the most successful companies in tapping what is expected to be a surge in demand for domestic appliances from consumers in the former communist eastern bloc. Whirlpool and Bosch-Siemens bave been among those stepping no marketing efforts in the region. although sales so far have been disappointing.

Until sales pick up in eastern Europe, manufacturers - in common with many companies operating in mature markets - will

prime minister Ivan Kostov showed the old guard the door.

currency is pegged firmly to the D-Mark and the money supply is

limited to the level of foreign

exchange reserves, the central

bank boss can't test his skill at

managing exchange rates and .

After three senior economists

turned the job down, Kostov, a

former finance minister, turned

in desperation to Svetoslav

Gavriiski, a finance ministry

Soft-spoken Gavriiski, who

couple of years ago, was finance

government this year and might

have expected to hang on to the

top slot. But, like a model civil

servant, he obligingly moved

At least, he gets a plusher

pre-communist central bank

than anything available at the

Stalinist-era finance ministry,

where ornately carved chairs

and antique tapestries are in

down the road to the BNB.

office in the ornate,

helped negotiate Bulgaria's

foreign debt rescheduling a

minister in a caretaker

Now that the Bulgarian

monetary policy.

official for 25 years.

While some companies are pull- have to battle against slow growth and increasing competition. "It is a war of attrition," says Mr David Newkirk, a consultant at Booz-Allen & Hamilton. There are no bold strokes to pull Since 1992, sales volumes of household appliances in western Europe have grown hy an aver-

a more thorough wash. This had age of just 1.2 per cent a year, to 51m units last year - worth about \$27bn at factory prices. But because of a 10 per cent drop in prices between 1999 and 1996 caused by consumers pressing harder for value for money against a background of weak economic growth - revenue has been shrinking. This year, profit margins are likely to drop even further from the already meagre 2 per cent of sales in 1996.

Further cost pressures have resulted from changes at tha distribution end of the industry. The number of retail outlets across Europe has shrunk, giving retailers more clout in dealing with manufacturers

Even in a stagnant markat with declining profit margins, it is possible to increase revenue through Innovation, says Mr James Dyson, the British entrepreneur behind the Dyson vacnum cleaner. This device, which claims to gather more dust than its competitors, has shot to from Asia include Daewoo of annual sales of \$150m four years after its launch. Mr Dyson, who accuses his rivals of failing to innovate, is studying ways to improve other domestic appliances, such as washing machines, which he hopes will heln him achieve yet higher

> But many of his bigger rivals are trying to boost sales through innovation. Even in a sector where technological advances are likely to be incremental - compared with, say, consumer electronics, which comes out with entirely new products every few years - the smallest innovations are seized upon by companies to

ness in which all washing machines are equal," says Mr Silvano Fumagalli, chief executive of Candy, a family-owned Italian company. In tha early 1990s, Candy hit on a new way of feed-ing water through its dishwashers, which it says results in

0

an impact in boosting sales, the Whirlpool has spent several years re-engineering its frontloading washing machines so that the holes for pushing clothes into the drum are a few centimetres wider than rivals - making the machines easier to use.

The industry has also embraced computer-aided design techniques to speed up development of products. A new washing machine can move from the Ideas stage to the shops in just 21/4 years, twice as fast as only a few

iess anergy isfy increasingly environmentconscious consumars. Bosch-Siemens says its disbwashers require 62 per cent less electricity and 34 per cent less water than in the 1960s - advances the company believes have helped in its

marketing drive. The industry has also horrowed ideas from the car business in developing "product platforms" basic designs that can be customised to meet varying European congumer tastes

A new washing machine "platform" - costing some \$60m to develop - can be turned into as many as 400 individual products differentiated by features such as shape, colour, spin-speed and control systems. For an oven, the platform can be adapted to a variety of types to reflect different cooking styles - with Germans requiring space for roasting, the

"This is not a commodity busi- the Swedes wanting added

devices for baking biscuits. Technological and design innovation is backed up by marketing efforts to target specific groups of consumers with different brands. Merloni has promoted successfully what Mr Francesco Caio, its chief executive, calls the "cheap and cheerful" Indesit brand to cost-conscious consumers. It has kept its up-market Ariston label for customers for whom price is not the prime consideration.

In an effort to pare costs, many companies are trying to rational lse their manufacturing operations by using their network of factories more efficiently. Hotpoint, the UK company owned jointly hy GEC of Britain and General Electric, has boosted

productivity hy moving away from what it regarded as rigid and inefficient production lines. Instead it has grouped workers into small teams. Bosch-Siemens has spent about ompanies are also \$350m in recent years to autotrying to develop mate its plants in Germany machines that usa where labour costs are high. It has shifted much of its more

water in order to sat- labour-intensive production to countries such as Poland, the Czecb Republic and Spain where wages are far lower. There are good opportunities for us to maintain progress in this sector if we get the strategy right," says Mr Herbert Wörner,

Bosch-Siemens' chief executive. "Sales have got to come back again," says Mr Garry Lamb, of

GIK, which monitors tha industry. "A washing machine or a fridge is something you can't do without." Such encouraging predictions

notwithstanding, Mr Fettig of Whirlpool does not underestimata the difficulties ahead. Whirlpool, he says, is two-thirds tha way through its "10-year vision" to lift returns from Europe to what he calls "acceptable" levels. It will be some years yet before Mr Fattig knows whether Whirlpool's \$3bn gamble British keen on the grill pan and has come off.

# OBSERVER

## Invitation to advance

per cent from last year.

 Laloo Prasad Yadav, the embattled chief minister of Bihar in northern India, isn't doing too well in wooing foreign

investors to his poor, rural state. "Give me Bihar for a week and I'll turn it into another Japan," a Japanese industrialist recently told Yaday, whose inept policies have contributed to the state being the least developed in India. The chief minister replied: "Give me Japan for a week and I will turn it into Bihar."

Yadav's under intense pressure to leave public life after being charged with conspiracy in a \$280m scandal involving the diversion of public funds. Tomorrow he could be deposed as president of Janata Dal - the party of prime minister LK. Gujral and the largest in tha ruling United Front Coalition.

He's refusing to go quietly, though some sort of deal may be stitched up before the voting starts. Meantime, he's causing acute embarrassment to the prime minister, as well as potential investors.

■ There wasn't a stampede for

Bulgarian national bank after

the governorship of the

Rocky road Obedient servant

short supply.

Brazil's transport minister Eliseu Padilha is doing a lot of explaining this week. Top of his busy schedule is a meeting with. groups representing the

country's black population -he's got to do some fast talking

to stave off threatened lawsuits Padilha's only been in the government a couple of months. He got the job after months of wrangling mainly because he'd managed not to offend anyone, but he's catching up fast. Attempting a rhetorical flourish in a speech, he dropped a clanger of earth-moving

proportions. In Brazil there are two blacks who are admired by everyone," he said. "One is Pelé (the former footballer), our king for ever. The other king is . asphalt. Everybody loves asphalt. It is the hlack that, everyone loves."

It's fortunate for Padilha that Pele, now Brazil's sports. minister, said he hadn't taken offence at being considered equivalent to a petroleum derivative used to make roads. But the erring minister has to explain himself to Brazil's 70m or so black or coloured people. He says he's ready to face his critics, and apparently believes his trump card is that he's of

doesn't try any more oratorical

mixed European and African

origin himself. Let's hope he

Red banners

If anyone was going to make a profit from Hong Kong's return to the Motherland, surely it

should have been the Shanghai Flag and Terriworks, which totled for mouths to provide an

extra 800,000 national flags. Some now flutter over Hong Kong others were snapped up in the frenzy of flag waving patriotism on the mainland Vice director Zheng Deling is a proud man. When they hoist our flags over Hong Kong, we shall take pride that we have

made our contribution to Hong Kong's return," he says But pride will have to be its own reward. The state owned company has dutifully. shouldered the burden of the extra production and new design for the Hong Kong flags: "Profits have fallen a little this year." admits Zheng. Making the new flags took time and money." Is this what China means by "orie

country, two systems" - taking from its state sector to feed Hong Kong's free market?

#### Fool's gold

W The sun didn't just set on the British empire with the handover of Hong Kong, it also set on British apposition Conservative party leader William Hague's liquidity
Offsing his Milland Bent goldcard-to pay his hill at the passis.
Mandarlu Hotel, he was told:
polifichy that it had expired at midnight on June 30, just as the

Union Flag was being lowered.

Financial Times

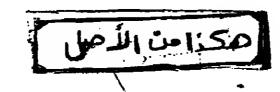
#### 100 years ago

The Rhodesia Crisis
It seems that the Prospectors Association in Rhodesia has appealed to the Chartered Company to warn intending immigrants not to start for Mashonaland. One gentleman who was very indignant with the Prospectors' Association, exclaimed: 'Let us get people into the country, and then agitate." The great mistake under estimate the strength and persistency of native animosity, and subsequently to over estimate the protestations of dative repentance. The childrike has since proved to be a pretence ::

#### 50 years ago The Crisis In France

In the big cities, bread and flour are not the only food problems Butter cheese. meat and wine are all scarce - that is if one attempts to buy them at official prices. On the black market they are available, but usually at prices which are quite beyond the purchasing power of the average working man. The black market still remains fined troblers number one.

Since the liberation, a Since the interaction, a succession of food ministers has failed to suppress it, and have been dismissed one after another for their pains.



HK's new leader pledges to uphold social freedoms

# Tung lists homes and education as priorities

By John Ridding and Peter Montagnon in Hong Kong

Mr Tung Chee-hws, Hong Kong's post-colonial leader, yesterday signalled his intention to get down to business quickly by outlining plans to safeguard the region's economic competitiveness.

In his inaugural address, mads within hours of the handover, Mr Tung said his policy priorities would be edu-

cation and bousing.
He also pledged to uphold eocial freedoms and maintain the rule of law.

His speech appeared designed to speed to the pub-Hls speech lic as well as address the concerns of the business community, which sees rising costs as the biggest challenge for Hong

Kong. Both Britain and China yesterday welcomed the smooth handover, which they said would underpin improved relations, Mr Robin Cook, the British foreign secretary, spoke of a more constructive relationship with Beiling and said the handover ceremony had been managed with "decorum and

In Beijing, China's leaders signalled that they would step up efforts to secure reunifica-tion with Talwan, Mr Li Peng,

Eurotunnel said the joint

government statement was "e

good step forward". It expected

the proposal for a profit-shar-

ing deal, which would take

effect in 2052, would involve an

equal sharing of pre-tax profits

between the company and tha

governments. The company

said it would be happy to dis-

cuss ways of increasing rail

intensive lobbying by Euro-tunnel and shareholder groups

since late 1995 when the com-

pany announced a standstill

on the payment of its junior

debt with 225 creditor banks.

At one stage the company was

seeking a 999-year concession.

The governments' announce-

ment cama on the eve of a

meeting today of the 3,000-

strong Association of Euro-

tunnel Shareholders to deter-

mine its voting position on the

restructuring plan. Mr Chris-

tian Cambier. Its president,

said: "We will support the plan

now. Our meeting will only

last 15 minutes. If we have got

and there will be sunshine over

will have plenty of sunshine. Southern Turkey will be sunny.

Five-day forecast



Tung Chee-hws: stressed

the prime minister, said on his return from Hong Kong that "one country, two Hong Kong and Macao [and] it can also work for Taiwan".

Mr Tung promised "resolute action" against real estats speculation. "We face keen competition in trade and services, and our competitiveness is threatened by persistently high inflation. Rampant speculation in the property market in recent months has seriously affected our competitiveness

and people's livelihood." His warning sent shares in Hong Kong property companiea lowar on international stock markets, with Henderson Land falling in Tokyo, and

Hongkong Land allpping in Singapore. The Hong Kong stock market remained closed for a handover public holiday.

Mr Tung promised to increase overall housing sup-ply by at least 85,000 flats a year, far higher than the 30,000 brought to the market in 1996. The inadaquate supply would be eased by an acceleration of reclamation projects. improved infrastructure and

reduced red tape.

Mr Tung outlined plans to improve the standard of education in the territory, including the extension of full-day schooling to all primary schools. Although be did not address the question of funding, he has previously rejected any change to the territory's low-tax regime. Hong Kong has a large budget surplus and fiscal reserves, equivalent to more than US\$40bn.

Mr Tung also outlined plans for welfare schemea and underlined the importance of Chinese values in Hong Kong. • Sevaral thousand prodemocracy ectivists took to the streets of Hong Kong yes-terday. The protest passed off

Education and bousing, Page 4 Observer, Page 18 Barry Riley, Page 15

# West fails to reach deal with India on imports

By Khozem Merchant

India refusad to agree yesterday to the rapid lifting of import controls, precipitating a collapse in negotiations with its western trading partners. ground, and developed countries will almost certainly refer the matter to the World Trade Organisation's disputes panel

"No consanana waa reached," said a WTO official, adding that this was regrettable. "There was a divergence on interpretation of the balance of payments altuation. One official said tha US was "fed up" with the talks, which have dragged on for nearly 18 months, and would now be

seeking consultations". A WTO panel would almost certainly rule against India, largely because of the country's rising foreign exchange reserves and bealthy balance of payments which, according to the International Monetary Fund, would help the country withstand an influx of cheap foreign goods. Import controls on consumer goods have protected India's domestic indus-

try for nearly 50 years. WTO officials said India's progress has been watched very carefully by China, which faces similar trade negotistions soon. This complicated proceedings as western countries feared setting unhealthy precedents, said an official.

India bas come under intense pressure to dismantia tariffs and accelerate its integration into the global economy. Its last offer was to remove controls on 2,700 items in three stages over seven years. The US, Australia, New Zealand and the European Union, India's main trading partners, insisted on a two or

three-year phase-in period. indis controversisily embrolied the ministry in fur- admission from the drug's two | insisted on removing controls on the most sensitive goods. only in the final year. However, it placed the least controversial goods, such as some types of metals, paper and woods in the early years of the phase-out, annoying western

countries. Naverthaless, India has secured the support of Brazil, Cuba and the countries of the Association of South-East Asian Nations, which groups the powerful tiger economies that include Malsysia. Thailand. Singapore and Indonesia

Officials in Genevs said India argued forcefully and "emotionally" that "western countries should encourage liberalisation but they must understand [India's] political difficulties". This referred to India's weak government that

# THE LEX COLUMN Sharper image

It does not take X-ray vision to spot the commercial sense in Ameraham International's merger with Norway's Nycomed. The enlarged group will be the world's largest aupplier of diagnostic imaging agents - which enhance X-rays and agents - which annance Arty and medical scans - with 30 per cent of a Sibn (\$50n) market. The fit, in products, technology and geogra-phy, is excellent. And the group is promising annual cost savings of sham's timing looks impeccable. Its sham's timing looks impeccable. Its shares have jumped a fifth since it announced a merger with the bio-tech division of Pharmacla & Upjohn three weeks ago, while Uploin three weeks ago, while Nycomed's have been woeful performers. As a result, Amersham's shareholders will get 50 per cent of the new group, although their company is contributing less than 40 per cent of the profits. At yesterday's prices, Amersham is valued at a shareholders. Bround 18 times forecast 1997 earn-

ings and Nycomed only 14 times. That does not mean it is a bad deal for the Norwegians. Relief that Nycomed has found another partner, two years after its failed merger attempt with Ivax of the US and despite a poor record since, sent the shares up 23 per cent yesterday: In the circumstances, its management has done well to secure an equal share of board seats - though the new chief executive, Mr Bill Castell, comes from Amersham. Critically, Nycomed has also obtained prior approval from its large shareholders, who torpedoed

the Ivax merger two years ago. Given that failure, the troubles at Pharmacia & Upjohn, and two big deals in one month at Ameraham, Mr Castell will have to demonstrate a tight grip on this cross-border marriage, investors will also want reassurance that price pressure in US contrast medie, the source of Sycomed's problems, is stabilising. And the potential of Nycomed's new ultrasound technology is still unclear. But a rating of 18 times estimated 1998 earnings does not look expensive for a rapidly growing healthcare company.

# US markets

is the US witnessing the triumph of capitalism and the and of the business cycle? Or are the old patterns about to reassert themselves? Ask equity and bond investors and you get two different answers. US 20 per cent this year. Bonds, by contrast, have struggled to make why it is taking control of Optus -

FTSE Eurotrack 200: 2531.8 (+22.4)

any progress at all despite e benign uncture including falling inflation, subdued commodity prices and

a shrinking budget deficit.

The paradox is partly explained by upgrades to profit forecasts following strong first quarter growth. This made share valuations look less stretched. But it cannot disguise the tension between the comforting trend in current data and fear of satbacks which may lie ahead. Equities are focused firmly-on the present. Confidence is bol-stered by the belief that e process of perpetual cost-cutting will protect corporate profits from rising wage costs. Bonds, however, believe that the combination of tight labour markets and buoyant consumer confidence can only spell rising

inflation and interest rates. Both markets look vulnerable. The odds still favour e further 50 basis points rise in US interest rates by early next year - hardly a com-palling scenario for bonds. For equities, the outlook is arguably worse. Not only will rising bond yields undermine equity values, but there is the added risk of nasty earnings shocks as sub-5 per cent unemployment eventually translates into s larger slice of the ple for labour.

utive, has been to "dig deep" in select telecommunications markets. That was the idea of combining Britain's Mercury Communications with three cable companies, now munications (CWC). That, too, is

tha Australian equivalent of CWC. With a few chunky operations rather than o string of small stakes in husinesses spread around the globe, C&W will look less like an investment trust. There are also operational benefits in taking control at Optus. Until now, the group has suffered from having three equal shareholders with divergent interests. One symptom of the con-sequent drift has been a revolving door in the boardroom, with three chief executives in 18 months.

Optus still faces an uphill strug-gia competing against Telstra, the state-owned former monopoly. Not only can Telstra be expected to improve its telecoms service once it is privatised hut its Foxtel joint venture with Mr Rupert Murdoch's News Corporation is a formidable rival to Optus Vision in the paytelevision market. The competitive climate is especially difficult because Australia does not award monopoly franchises for cable. Optus and Foxtel ore competing for the sama programming rights and customers, if a peace treaty between the two groups materialises, the outlook will be much better. But the history of bitter pay TV hartles elsewhere suggests thia could be a long drawn-out contest.

C&W has yet to demonstrate that Its initial investment in Australia is creating value. Using yesterday's transaction as a valuation benchmark, the annual return so far is 11 per cent - adequate but nothing to crow ebout. Meanwhile, the longcherished aim of crystollising Optus's value through a flotation has been delayed yet again, perhaps until 2000.

#### UK equities

Let us hope the market rumour . that Labour has abandoned plans to cut the tax credit on dividends in today's Budget - is woll-founded, Yesterday's sharp rise in equities would then be validated. If Labour instead imposed taxes on consum-An important strategic theme of Cable and Wireless under Mr Dick Brown, its relativaly new chief. be severe. With profit forecasts being cut because of sterling's strength and further interest rete increases on the way, even rampunt hid speculation may be insufficient to sustain current valuations.

See additional Lex comment on Royal Mail, Page 19

#### Eurotunnel extension Continued from Page 1 but I am concerned we get an integrated transport policy."

By Gwen Robinson in Tokyo and Daniel Green in Loddon

At least 94 Japaness cancer pstients bave died from the side-effects of e popular cancer treatment after the Japanese bealth ministry underplayed

reveletion ther scandal - on top of its makers in Japan, Datichi Phartion of HIV-tainted blood products in the 1980s - and has sparked fury over unethical practices in Japan's drugs

to this point, it is thanks to Eurotunnel was originally granted a 55-year concession in 1987, which was increased to 65 years in 1993.

# Japanese cancer

Dr Masanori Fukushims, head of the Aichi Cancer Centre in Nagoya, western Japan. said yesterday that health ministry data indicated at least 94 patients bad died from the side-sifects of irinotscan hydrochloride, a treatment for lung and cervical cancer. The

At least 5,000 cancer patients have been injected with irinotecan, marketed under tha name Topotecin by Dalichi,

# drug toll hits 94

total was likely to grow.

and as Campto by Yakult. The drug is marketed in Europe as Camto by Rhône-Poulenc Rorer and in the US

Western drug companies regard the Japanese market as more prona than their own to concerns over side-effects, Irinotecan's use in most markets outside Japan is limited to the treatment of cancer of the colon, and has not been linked to unusually high death rates. the drug's risks. Dr Fukushims's public warnings last week forced an

> Yesterday they acknowledged that the figure of 94 fatalities was correct. In late 1996, 18 months after the drug's commercial launch the ministry only admitted that nina people had died from sids-effects, which include damage to blood cells. At the time, however, it knew at least 55 people had died out of 1,000

> sba, that 39 dastbs had

resulted from its side-effects.

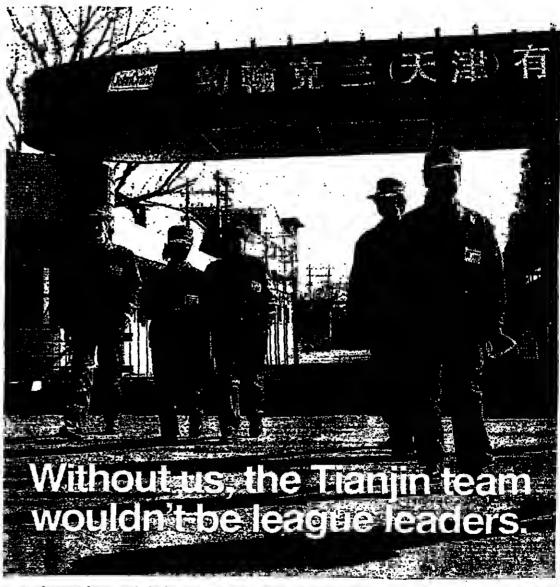
given it in clinical tests. according to Dr Fukushima. A health ministry spokesman scknowledged that the high number of deaths from irinotecan had not been publicised, but said the ministry had warned about its side-effects since its launch, and would soon warn doctors and



#### hospitals "to be more careful | contains strong factions reprehy Pharmscia & Upjohn as sbout administering the drug". senting agrarian interests. FT WEATHER GUIDE **Europe today** It is expected to be very wet over north-western Europe. Steady rain is expected over most of the UK. The Benelux and Franca will have thunder showers. The Iberian peninsula will have a mbature of sun and cloud, and northeastern Spain will have some thunder showers. There will be scattered showers in the interior of

The Alps will have rain and thunder showers. Italy will stay mainly dry, southern Italy.
The northern Balkans will be partly cloudy, and the southern Balkans During the next few days, conditions

over north-western Europs will remain changeable as low pressure Cloud, rain and showers will also continue over Scandinavia. it will be sunny over south-e TODAY'S TEMPERATURES rain 29 cloudy 13 fair 25 aun 28 aun 21 fair 32 fair 32 fair 32 fair 32 fair 32 fair 32 cloudy 28 fair 32 cloudy 28 fair 32 cloudy 28 fair 32 Rengoon Reykjavik Flo Roma S. Freco Secul Singapore Stockholm Strasbourg Sydney Targier Takyo Tokyo Toronto Varices Vierna Wasaw Wasaw Washington Wilmilpeg Zurich Majoros
Maita
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In March 1995, John Crane doubled its 33% holding in its 1987 joint venture in Tlanjin. Taking management control triggered vigorous action to create a new, more effective team to tackle China's £20 million market for mechanical seals. Manpower was radonalised and senior staff retrained in Singapore. Capital investment brought new lapping muchines and computers. The canteen, changing rooms and shower blocks were completely refurbished. New uniforms demonstrated team pride. John Crane Tianfin raised sales 50% in 1996 and now exports to Europe. Asia and even to Japan. As China's market leader in sealing systems, the Tianjin team today tops the league.

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#### IN BRIEF

# **Ambrosiano** buys bank

The board of Banco Ambrosiano Veneto, the private Italian bank, has given the go-shead for the L8,500bn (\$5bn) acquisition of Cariplo. Italy's largest savings bank. The deal will lead to the privatisation of Cariplo, owned by a charitable foundation, and will create one of the country'e biggest banking groups. Page 18

Spanish mobile operators raise prices Spain'e two competing domestic cellular phone business operators agreed to raise the price of mobile handsets by 50 per cent. The increase is the first for mobile clients since the cellular phone sector was deregulated in 1995 and a second operator, Airtel, began competing with Tele-fónica Moviles, the cellular unit of the dominant telecoms group. Telefónica. Page 18

Rothschild Swiss parent profits up 66% Pre-tax profits at Rothschild Continuation Holdings, the Swiss parent company of the merchant banking group, increased by 66 per cent from SFr108m to SFr179m (\$125m) in the year to March 31, Page 19

C&W strengthens Asia Pacific profile Cable and Wireless, the UK-based telecommuni cations group, yesterday agreed to pay £445m (\$734m) in cash to increase its stake in Optus Communications, Australia's second largest operator, to 49 per cent. The deal strengthens the group's position in the Asia Pacific region where it already has a majority holding in Hongkong Telecom. Page 19

Mrs Margaret Beckett, the UK trade and industry secretary, and Mr Karel Van Miert, the European competition commissioner, failed to settle longstanding disagreements about the controversial transatlantic alliance between British Airways and American Airlines. Page 19

Motorola out of D-Ram chips Motorola plans to phase out production of dynamic random access memory (D-Ram) chips, the most widely used type of data storage, the US electronics group said. Page 16

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Commercial Union		Shell
Continental	1	Siemens 6,
Dagwoo Motor	6	Sime Bank
Delphi Automotive	16	Sky Network TV
Deutsche Telekom	2	
Diaco	16	
Domos	16	Stet
Dreher Sorgyarak	16	
EMI	19	
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Velox Inves

WAZ Walt Disney

2 Warner-Lambert 18 Westinghouse 6 o.tel.o

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Bond orices and yields	20	London share service
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TSE Gold Milnes Index	20	US interest rates
TARREST Set bond our		World Stock Markets

# Chief price changes yesterday

FRANKFURT	COLUMN TO SERVICE OF						
Place	frame			Oxford Micir	304	+	20
			44.0	Wessex Water	434	-	304
Hamborg Elekt	480		14,4		434	+	307
Linde	1360		25	<b>Felle</b>			
Porache	2530	+	210	10C let	67%	-	60
Victoria Kild	1795	-	30	PARIS (FF-)			
	21.00	•		Rices			
Falls.			•	Accor	915		20
CHAN	1419	_	24			+	35
Holzmann	473	-	17	Air Liquide	956	+	23
NEW YORK				Alcatei	775	+	38
Rises				Canal Plus	1207	+	63
	35%		2%	SGS-Thomson	499.8	÷	35.8
CRIF Trans				Palla Talla		•	34.0
Nycomed	17%		314				
Pierce Leaky	2914	+	5%	imetal	762	-	17
Palls				TOKYO (Yes)			
Excel Commo	2614	_	252	Moss			
	15%		32	Mazzia Motor	415	_	15
Office Depot					410	•	
Plume inc	1314	-	24	<b>Falls</b>			
LONDON P	mos)			Agatil Bank	232	-	43
Rises				Calyada Corp	51 <b>8</b>	_	35
	1682%		8716	Hino Motors	692	_	38
Amersham int		*		Motoman	732	_	23
Commo Libios	6614	+	30	ARRONINAN	132	_	24

# Amersham International deal will create medical diagnostics leader

# Nycomed agrees UK merger

Roger Taylor in London

Norway's Nycomed and Amersham International of the UK are to merge in a deal thet creates one of the world'e biggest medical diagnostics

The company, Nycomed Amersham, will be based in the UK

Nycomed chief executive. and led by Mr Bill Castell, Amersham's chief executive. At last night's closing share prices, the combined group would have a market value of £2.1bn (\$3.46bn) - of which

£1.1bn is eccounted for by

Nycomed NKr34.5 to NKr 132.5. The two have been in infor-Nycomed failed to merge with and Germany's Schering. Ivax of the US last year. Nyco-

Both groupe epecialise in medical imaging. Nycomed eells chemicals that improve the quality of X-Ray images when injected, and Amersham has radioactive materials thet can be used to produce images Nycomed. Amersham chares of the inside of the body.

deal, but were likely to back

this one, said Mr Svein Asser,

have about 30 per cent of the £3bn a year imaging agent mal talks since 1993, but market, aheed of Italy's became serious only after Bracco, Mallinkrodt of the US

On 1996 figures, the commed investors blocked that bined entity would have annual sales of £1.46bn and operating profits of £244m, with Nycomed contributing more than Amersham. Mr Castell said the company

would grow by exploiting new imaging technologies, such as magnetic resonance and ultra-

There would also be about £40m in annual cost savings -

Nycomed Amersham will about 350 jobs would be cut some Nycomed shares for cash from a combined workforce of as expected, they will be left 11.600.

> At Amersham's closing price the offer values each Nycomed share et £10.94 - 6 23 per cent premium to the previous day'e close. Amersham is offering 650 shares for every 1,000 of Nycomed's. To deal with Nycomed'e non-voting stock, it will create its own class of non-voting shares and issue 650 for every 1000. It said it aimed to

> holders are getting 53 per cent of the joint company. But in

unify the two share classes.

In theory, Nycomed sharepractice, if Amersham buys in

with about 50 per cent. Nycomed ehareholders will

also receive e special dividend of NKr5.62 a share to cover the last nine months' trading. The company will be listed in London, New York, Oslo and Copenhagen, but head-

quartered in Amersham, Bucknghamshire. Nycomed was advised by Goldman Sachs and Sundal Collier, and Amersham was

advised by Morgan Stanley and Deutsche Morgan Grenfell.

# Stet to announce ties with AT&T and Unisource

By Paul Betts in Milan

Stet, the Italian telecommunications group due to be privatised in the autumn, will today announce in Rome its long-awaited strategic alliance with AT&T, the largest US telecommunications

The initial agreement is expected to involve a commercial partnership between the two groups, but could lead to a share exchange. AT&T may shareholders of Stet when It is privatised in October.

Stet is also expected to announce today e co-operation agreement with Unisource, the European alliance of smaller European carriers linked to of Spain in the Unisource consortium. Telefónica ebandoned Unisource in April to join the Concert partnership between British Telecommunications

and the US operator MCI. Stet chairman Mr Guido Rossi has made a strategic allioperator 6 priority since taking over at the beginning of the year. He said such a link-up was a vital part of the group's privatisation strategy. Stet, which will be renamed Telecom Italia after its merger with the Telecom Italia operating company, has been anxious to expand its international activities to reduce its

ian market. Only about 9 per cent of Stet's annual revenues come from international operations, in spite of a series of recent foreign investments.

Stet has also eought an international partnership to reinforce its domestic position before the liberalisation of the Italian telecommunications market. Other international groups such as British Telecommunications, France Telecom and Deutsche Telekom also become one of the core are seeking Italian partners to compete once it is liberalised.

Stet has also been keen to see AT&T become one of the core shareholders of the privatised Telecom Italia, to reinforce the links between the two groups and to provide s AT&T. However, it is not "white knight" in the event of expected to replace Telefónica a bostile bid.

The agreement is also important for AT&T, which has suffered a number of recent setbacks including the collapse of merger talks with SBC Communications.

AT&T was seriously embarrassed by the defection of Teleance with a leading internation for force to Concert, and its inter-second profits warning this cent slide in store turnover. national strategy has been year and announced a charge criticised by observers who have questioned whether its WorldPartners alliance, involving Japanese and Singaporean partners, has the strength to take on Concert and Global One, the alliance between Deutsche Telekom and France

Stet faces Cuba suit, Page 16



Publishing rights to classic Motown songs by the Supremes, above, plus thousands of other soul music hits by stars such as Marvin Gaye and Stevie Wonder have been bought by EMI Group. The UK company has agreed terms with Motown founder Berry Gordy

# Viacom warns on profits

By Christopher Parkes

of about \$300m to help resolve tronbles at its international

Blockbuster video rental The US group's chares dipped 2 per cent on the news, which was preceded by gloomy reports to investors and a 17 per cent elide in Viacom'e stock market value over the

Internal problems at Block- result - on revenues of \$880m buster, which led to the recent replacement of the chain's Viscom, Mr Sumner chief executive, have been Redstone's entertainment compounded by sluggleh empire, yesterday issued its demand and an estimated 8 per Excluding the escond-

flow, defined as earnings before tax, depreciation and amortisation, could fall as low as \$400m, the company said

quarter charge, full-year cash-

yesterday. This compares with an estimated \$700m in 1996. Second-quarter earnings at this level were expected to be Antioco, Blockbuster's incombetween \$40m and \$50m - ing chief executive, would refoabout a third of last year'e cus on video rental.

The warning followed a firstquarter caution that because of "inferior" video releases and "short-term" problems with

to \$900m, it said.

offices to Texas, cashflow would be up to 20 per cent lower than analysts' forecasts. The \$300m charge would cover the costs of reducing inventory in the US and closing "under-performing" stores in foreign markets.

Viacom said Mr John

# Nomura sharply down in eurobond league

By Gillian Tett in Tokyo

Nomura'e global ranking in the eurobond league tables has fallen sharply since a corporate scandal at the group in

Nomura International, its London-based affiliate, fell to 15th place in the eurobond market between April and June, after ranking as the fifth largest underwriter in

the first quarter. The decline indicates that the scandal may have affected the group's international business. Several domestic clients in Japan have already

The scandal centres on allegations that Nomura's Tokyo beadquarters had financial links with "sokaiya", corpo-rate racketeers who demand money in exchange for not disrupting meetings with share holders.

Nomura yesterday denied any big defections. The scandal had some impact, but the overall effect was modest, it said. Nomura blamed the loss of market share on currency and interest rate turmoil. This, it said, damaged the appetite for bonds among Japanese investors. However, Daiwa, the second largest Japanese securities house in the yen eurobond market, increased business in this period.

IFR Securities Data, a market research group, said that in the first half of the year Nomura was the 10th largest underwriter in the overall eurobond market.

Nomura, Japan'e largest securities company, has generally been between fifth and 10th position in recent years. The company underwrote \$6.2bn worth of eurobonds in the first quarter. This fell to \$3.1bn in the second

quarter That pushed its market share down from more than 4 the transfer of Blockbuster's per cent to 2.4 per cent. Merrill Lynch, the US investment bank, was the largest under-

> In the yen eurobond market, Nomura'e ranking fell from top position to seventh posi-tion in this period.

Nomura officials said revenues from the eurobond business represent only a modest fraction of the total profits

# **Barry Riley**

# London fund managers and the end of empire



Yacht Britannia steamed elowly away from Hong Kong in the early hours yesterday, fund managers in London may

have wondered whether they should also have lowered the flag on their Asian posses-cious. They have certainly shed a few tears. London-based institutions

started the year with three big overseas equity bets. They were notoriously underweight in US equities: UK pension funds, according to Caps, the performance measurement consultants, had only a 2 per cent exposure to Wall Street in an overall commitment to overseas equities of 21.2 per cent. With the US representing 52 per cent of the World ex-UK Index, a full proportional weighting would be 11 per

The biggest compensating overweight position has been in continental Europe, where pension funds started 1997 with a 10 per cent exposure against 6 "neutral" 4 per cent. The Japanese weighting, in cootrast, is reasonably close to

neutral, at just over 3 per cent. This leaves the third big bet: the Pecific Basin excluding Pacific region is another mat-Jepan (essentially, south-east ter. Although the Hong Kong Asie and Australia). This market has stood up well to region represents just 8 per cent of the World ex-UK index, its index has climbed only 9 nearly half of that being Hong per cent this year. Elsewhere Kong. That ought to boil down the region is in trouble, with to just 1.3 per cent of a UK pension fund's portfolio. In ing almost four times that size

Ae the Royal (more than twice their US

We can now calculate the results of these bets halfway through 1997. Overall, relative progress is poor. If they have matched the individual index movements, the funds will have underperformed the World ex-UK index in their overseas portfolios by some 3.6 per cent. True, this does not take account of stock selection, which has probably added value in Japan, but maybe not elsewhere

British institutions have long favoured south-east Asia as a source of exotic growth and glamour

Shunning the US has, of course, proved a serious short-term misjudgment. On the other hand, Wall Street's 22 per cent six-month gain is not that much ahead of Europe'e 19 per cent appreciation (these rises are in sterling). The switch from the US to Europe has therefore not been very costly this year.

The over-commitment to the recent political uncertainties, Thailand and Korea (though the latter is not in the FT/S&P Actuaries world index series) plumbing the depths and Sing-

Overall, the regional index has risen only 3 per cent in six months.

British institutions have long favoured south-east Asia and glamour. The large expo-sures now evident date back to the exceptional returns of 1993, when Hong Kong doubled. UK fund managers have held

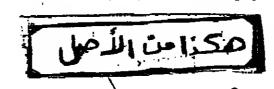
on patiently, expecting a repeat of the bull market of the early 1990s. They tend to have offices in Hong Kong but not in, say, Brazil. The southeast Asian region has, however, proved disappointing. Meanwhile, US-based mana ers have found far richer pick-

up 35 per cent in six months in sterling terms and the Brazilian index 63 per cent. Too many of the south-eas Asian economies have reached a critical stage of development. where the inadequacies of the financial infrastructure are revealed. Thailand, for exam-

currency speculators. Maybs the apparent Latin American ascendancy reflects strong cash flow from the north rather than any economic miracle. But whereas UK-based managers used to have the biggest cheque books and were the dominant influence on the emerging markets, now they are having to adapt to a new reality in which US funds call the tune.

Hong Kong is now Chinese UK fund managers may also have to concede they have surrendered part of their empire.





Motorola plans to phase out production of dynamic ran-dom access memory (D-Ram) chips, the most widely used type of data storage, and will reallocate production fecili- said. ties to other chips, the US semiconductor and electronics group said yesterday.

The decision would not said, but the company expectechnology development costs and manufecturing

The shift is part of a broad realignment aimed at focusing resources on highgrowth markets, Motorola

The market for D-Rams is notoriously volatile and prices for the "commodity" chips, which are produced lead to job losses, Motorola by numerous manufacturers in Asia, fell precipitously ted to take a pre-tax charge over the past two years.
in the current quarter of Ironically, Motorola's exit

with the emergence of a new generation of higher capacity D-Rams, which require substantial new investment

in plants and equipment. Motorola has deliberately limited its participation in the D-Ram market to a lower than 5 per cent share of the world market since the mid-1980s, and ovar tha past three years its share has been less than 2 per cent. Motorola has two joint

comes as prices are firming. ket, with Siemens of Ger-However, it also coincides many and Toshiba of Jepan. tor plant in the US which The US company said it would maintain these partnerships, but convert its share of production to other products.

In Japan, Motorola's joint venture with Toshibs currently produces D-Rams. microprocessors, and other logic products The joint venture's newest facility, which now produces 16-megabit most competitive memory D-Rams, will gradually shift factory, said Mr Andreas von operation to logic products.

tor plant in the US which was originally designed for D-Ram production, Instead. the companies will now usa D-Rams to ramp to volume production and then switch Motorola's portion of production to other types of memory chips.

Siemens and Motorole remained committed to making the plant the world's Zitzewitz, president of the

With Siemens, Motorola is Siemens' memory division. Motorola's withdrewal market leaves Texas Instru-ments and Micron Technol-US participants in this segment of the semiconductor industry.

The market, which is expected to grow to more than \$70bn over the next four years, is dominated by South Korean and Japane producera, with saveral Taiwanese ventures also competing for market share.

AMERICAS NEWS DIGEST

# **Investors** seek Hapoalim stake

A group of investors led by Mr Ted Arison, the US businessman, yesterday pressed the Israeli government to stick to its timetabla for selling off Bank Hapoalim, larael's biggest bank, and said the consortium would bid for the entire 69 per cent stake the government has put to

"We intend to take the state out of the bank we intend to take the state out it the banks completely," said e representative of Mr Arison's group. The group intends to bid for an immediate 34.5 per cent stake in the bank, with an option to purchase an additional 34.5 per cent. It would not confirm recent reports that it plans to bid between \$825m and \$890m for the first stage of the sale.

Mr Arison's representative said his consortium began regotiations this week on the conditions of the sale with MI Holdings, the state agency charged with selling the banks. If the government places no obstacles, he said, the sale process should be completed by August 18. Mr Arison's consortium also includes Claridge-Israel,

the investment group backed by Mr Charles Bronfman, the Canadian businessman, and other US and Israeli investors. A second group led by Mr Jeffrey Keil, the US banker, is also competing in the tender.

#### Santander, Osorno unified

Banco Santander Chile has completely integrated the operations of Banco Osorno after the 1996 merger of the two Chilean banks, reducing personnel costs in the first five months of the year by 24 per cent in the process. Banco Santander said it had closed 41 branches, representing 19 per cent of the bank'e total network, and reduced staff levels by 860 employees, or 18 per cent of payroll

The unification of the Santander and Osorno credit portfolios forced the bank to take a \$17m accounting charge in the first half. Spain's Santander Group bought 50.8 per cent of Osorno for \$495m last year from Chile's Infisa group. It subsequently merged the two banks, and now owns about 75 per cent of Banco Santander Chile.

Santander said it was able to maintain its 14 per cent pre-merger combined share of the Chilean current account market. It said it also raised commission income as a percentage of gross margin to 16.6 per cent, from 14.1 per cent prior to the merger.

#### Argentine bank buy

Banco de Galicia y Buenos Aires, one of Argentina's largest banks in terms of assets, is to huy a small regional bank. The purchase of the unspecified bank comes amid ongoing consolidation in Argentina's financial system, which has been fuelled by the arrival of leading international institutions. Galicia itself has been the subject of acquisition rumours.

in May 1997, Galicia completed its 31.2m peso (\$32m) purchase of 49 per cent of Banco Sudecor Litoral, an 90-branch bank based in central Cordoba province. Its December 1996 purchase of 30 per cent of Brazil's Banco BCN Barclays is pending regulatory approval.

AP-DJ, Buenos Aires

#### Velox arranges funding

Velox investment, the majority shareholder of Argentine supermarket chain Disco, said it landed a \$200m short-term loan to finance its acquisition of 37 per cent of Chile's Santa Isabel. A group of banks led by the US's Citibank provided the six-month financing. Velox said it put up a 26 per cent Disco stake to guarantee repayment. Its Velox International Investments unit in May agreed to pay \$229.7m for the 37 per cent stake in Santa Isabel, Chile's largest supermarket chain. AP-DJ, Bucnos Aires

#### Disney sees growth in Peru

Walt Disney, the US entertainment company, expects \$20m in 1998 from product sales in Peru, with an average 30 per cent annual growth for the next five years,

#### Warner-Lambert shares surge

# Coca-Cola on track to hit sales targets

By Richard Tomkins in New York

Coca-Cola, the US soft drinks company, yesterday indicated that sales had compared with the same period last year.

It also said it would report the second quarter from the sale of its 30 per cent stake

bottler, announced in April. the second quarter. The announcements lost the day before, when an

yesterday, they had rebounded to \$68%.

However, the optimism was muted because the volume increases marked a continued to fizz in the slight slow-down from recent second quarter, saying it growth rates. Further. Cocaexpected to report a 7 to 8 Cola said the \$200m gain per cent increase in the would be only "partially" volume of drinks sold additive to its results, suggesting that it might be offset by other factors.

Coca-Cola aims to beat the an after-tax gain of \$200m in rate of growth in the US soft drinks market and to increase volumes at a rate of Coca-Cola Bottlers 8 to 10 per cent outside the Philippines to Coca-Cole US. Yesterday it appeared Amatil, the Australian set to achieve both targets in

The company said it expechelped the shares claw back ted US volumes to beve some of the ground they had risen by 4 to 5 per cent, and while it did not separate the unusually large sale towards expected increase in volthe end of the session left umes outside the US, ane-

Mr Roy Burry, an analyst et Oppenheimer & Co, said: "The good news is that both of these gains are good and within the target range. The bad news is that they show some slowing."

Mr Burry said the US growth rate of 4 to 5 per cent compared with 6 per cent last year and 8 per cent in this year'e first quarter, while the international growth rate of 8 to 9 per cent compared with 9 per cent last year and 9 to 10 per cent in this year'a first quarter. However, the figures were

within the range of expectations, and analysts appeared content with their forecasts of second quarter earnings. According to the First Call research service, the consensus forecast is for earnings per share of 47 cents, up



# Office Depot shares tumble 19% | Westinghouse

By Richard Tomkins

Shares in Office Depot predict the ability of big con- likely to be much more shareholders, employees or plummeted 19 per cent in early trading yesterday after a federal court shocked Wall Street by blocking an agreed \$4bn takeover of the US chain by Staples, its biggest

view that the deal was anticompetitive and would lead to higher prices.

The outcome broke new by introducing theories

sumer product companies to aggressive in future on exercise power over the mar- transactions involving retail ket in spite of competition channels of distribution," he from smaller rivals.

injunction against the merged compeny would merger, upholding the FTC's dominate a distinct market supplies superstores.

ground in US merger policy Pogue, a Washington lew involved in pursuing the firm, said the outcome was

Staples and Office Depot Staples said the boards of office supplies superstore had argued that their merger both companies would could not be seen as anti- review the judge's decision competitive because the over the next few days, but Late on Monday, the US combined companies would Mr Thomas Stemberg, Sta-District Court in Washington control barely 5 per cent of ples chairman and chief \$24%, in the belief that tre of its ambition to turn granted the Federal Trade the US office supplies mare executive, said it was likely Staples had learned useful itself from an industrial con-Commission a preliminary ket. But the FTC said the that the merger would be trade secrets from Office glomerate into a media and the last of its manufacturing

"After spending millions segment served by office of dollars and countless hours of associate time on Mr Phillip Proger, a part- the merger process, the addiner of Jones Day Reavis & tional expense and time matter further in the court

about the eo-called unilateral "a hig win" for the FTC. "I system doesn't seem to be in effects model. This seeks to think it means the FTC is the best interest of our the best interest of our customers," Mr Stemberg

Office Depot's shares

tumbled \$3\\\ to \$15\\\\ in early trading, roughly the level at which they were trading before the all-share bid. in contrast, Staples' shares gained \$1%, or 6 per cent, to | work, which lies at the cen-

Depot during the merger process. Staples appeared to confirm this, saying it had gained "valuable insights" over the last nine months. particularly in merchandising and distribution.

# denies CBS sale

By Richard Waters

Westingbouse Electric yesterday denied a report that it was considering selling the CBS television netentertainment company.

The New York Post reported that both Microsoft and Seagram were considering a bid for the network, which had earlier prompted a 7 per cent jump in Westinghouse's stock. By late morning, though, the shares had settled back to \$23H, a rise of \$4 from the previous day's close.

planned to "build CBS into to shad underperforming the pre-eminent media com-

Microsoft also later denied the report, saying it was point of the last 12 months.

with NBC, a rival network, which has produced a pioneering all-news cable television channel and internet news service.

The report, the latest in a round of rumours about CBS, comes as Westinghouse is edging closer to shedding operations, leaving the group's own long-established broadcast television stations plus CBS, Infiniti Broadcasting, a radio group, and the country-music cable television stations once owned by

Gaylord Entertainment. The break-up, planned to take place before the end of this year, is the culmination of a four-year effort of Mr Westinghouse said it Micheel Jordan, chairman,

according to local newspaper reports.

Shares of Warner-Lambert gained more than 5 per cent vesterday amid growing optimism for sales of two new already taking insulin. Warner-Lambert was \$6 higher at \$130% in early afternoon trading. Reuter, New York

#### RHÔNE-POULENC INFORMS ITS SHAREHOLDERS

# Rhône-Poulenc accelerates the pace of its transformation

"To continue to strengthen its presence in life sciences. reinforce the improvement in the performance of its chemicals/ fibers businesses and increase its strotegic flexibility, we ore studying two mojor potential initiotives which would mork o significont new phase in Rhône-Poulenc's development: Reinforce Rhone-Poulenc's

position in phormoceuticols through on increose in the Company's ownership of Rhone-Poulene Rorer from 68.3% to

Rhone-Poulenc, with Rhone-Poulenc Rorer and Pasteur Merieux Connaught, olreody ranks omong the leading phormoceuticols groups worldwide, and is one of the foremost groups in onimol ond plant heolth.

 Combine the chemicals and fibers & polymers businesses of Rhône-Poulene to creote a new company which would be listed in 1998, if market conditions permit. Rhône-Poulenc would retoin substantial majority control of the new compony.

Combining the chemicals and fibers and polymers businesses into o new compony would increase technological, industrial and commercial synergies.

I om convinced that if we under-

toke these initiatives, we will

enhance shareholder volue for Rhône-Poulenc Rover and Rhône-Poulene. " Jean-René Fourtou

Chairman ond Chief Executive

Rhône Poulenc, one of the. leading groups worldwide in life sciences and specialty chemicals,



through its innovations, to the improvement

in health of men, animals and plants, as well as the quality and safety of products used in industry

and daily life.

Financial implications of these operations:

· The Group would have only one publicly-listed life sciences company, Rhône-Poulenc.

• The net debt-to-equity ratio would be brought down to 60% by the end of 1998 and to 50% by the end of 1999 as a result of: - the improvement in operating

cash flow: the increase in equity; - the capital raised by listing the

new company; - the divestiture of non-strategic

· Rbône-Poulenc's objective remains to increase its carnings per sbare by 20% in 1997 and 1998, despite a slight dilution in the first two years and excluding exceptional items.

• The Group expects to maintain the 1997 dividend per share at a level at least equal to 1996.

If Rhone-Paulenc's Board of Directors decides to proceed with all or some of these initiatives, appropriate corporate approvals will be requested and required procedures with employee representatives

Investor Relations: 25, quai Paul Doumer 92408 Courbevoie cedex. France For additional information, contact: +33 1 47 68 00 97

Internet : http://www.rhone-ponlenc.com

P RHÔNE-POULENC

#### operations. Helped by takepany in the industry, not to over epeculation, the shares drugs: Lipitor, used to reduce cholesterol, and Rezulin. yesterday were more than 50 which is for patients with Type II diabetes who are per cent above their low

Stet faces suit over Cuban link

and Lesie Crawford in Maxico City

Stet, the Italian telecommunications group which is poised to sign today strategic partnership with AT&T, is facing tangled web of multi-million dollar litiga-

tion relating to its Cuban elecoms interests. The litigation, involving claims and counter-claims for several hundred million dollars, is likely to be a thorn in the side of the comnany as it prepares for privafisation in October.

The row is mainly with Domos, the private Mexican cent interest in Citel to Stet. group which had been a partner in Cuba with Stet invest \$750m over seven until it pulled out recently.

Stet entered the Cuban market three years ego whan it bought for ebout \$280m e 25 per cent stake in Compañía interamericana de Telecommunicaciones (Cltel), a eubeidiary of Domos. Citel had earlier taken e 49 per cant stake in Etecsa, the island a telecoms

However, the joint venture came under strain after the Mexican group failed to pay a final instalment of \$320m for its original 49 per cent stake. Domos had agreed to pay \$706m for this holding, and soon after signing the deal with Cuba sold a 25 per Domos had also pledged to

years to modernise Cuba'e

company.

The deal was the higgest foreign investment in the The Mexican group has now relinquished its stake in the Cuban company and Stet

> Stet sued Domos for about \$300m in July 1996, since the Citel subsidiary continued to owe the Cuban government an outstanding instalment for its equity stake in the Cuban telecom company.

is the only foreign investor,

with e stake of about 30 per

But Mr Reginaldo Cepeda, Domos chief legal adviser, said the company was now in turn studying the possibility of initiating legal action against Stet to claim compensation "for a minimum of

outdated telecoms network. \$900m" relating to the Mexican group'e divestiture from

To complicate matters further, Stet has also been talking to ITT, the US group which operated the Cuban network before the Castro revolution, to compensate the US company for its Cuban holdings confiscated

in 1960. FTT is understood to have \$130m in outstanding Cuban

Settling the ITT claims is important for Stet to avoid facing sanctions under the Helms-Burton Act - the US legislation which requires foreign companies to report to Washington any assets they own in Cuba that were

V media grav



on Tuesday, July 15 Hai Haffejee in London

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#### COMPANIES AND FINANCE: INTERNATIONAL

# Nissan sets | Western groups woo Japan's savers up telecoms R&D unit

By Michlyo Nakamoto

Nissan, Japan's second largest vehicle manufacturer, has set up a company for research and development of telecommunications technologies to support its mobile communications affil-

The new company, Nissan Communications Systems, will take on R&D activities to develop mobile telecoms services, including research into mobile phones. It will also develop, produce and sell telecoms equipment and software. Nissan hopes to strengthen consulting activities for the telecoms industry through its new unit.

Nissan Communications Systems will be 100 per cent owned by Nissan and is expected to support the Tu-Ka Cellular group of nine regional mobile phone companies, in which Nissan owns stakes of up to 30 per

The decision to set up a separate telecoms company stemmed from intensifying competition in Japan's 33.4 per cent last April mobile phone market, Nissan indicated.

Toyota. Separately.

ern Japan. The unit will start production of parts for anti-lock brake systems in the autumn 1998. Toyota is targeting sales of Y7bn (\$61m) in the year to March

Toyota had planned to set up the subsidiary in 1990. but the prolonged slump in its home market forced it to put off the plan.

 Mazda plans to boost capacity utilisation at its Hofu plant in southern Japan, which has been running at only about 40 per cent capacity.

The carmaker invested Y60bn in Hofu in 1992, adding a new line for luxury vehicles. But the state-of-theart plant has suffered from low capacity utilisation since the yen's sharp rise against the dollar hurt exports and Japan's vehicle market

Mr Henry Wallace, Mazda president, bas aimed to increase capacity at Hofu since he assumed the top job when Ford, the US carmaker, increased its stake in the Japanese company to

Mazda plans to lift production of the restyled Capella saloon in an attempt to raise Japan'e largest carmaker, capacity utilisation at Hofu has set up a vehicle parts to more than 60 per cent in

Opportunities in mutual funds are substantial but marketing problems will have to be overcome

his summer some Japfunds after inspiring western

The tactic has paid off. In the 11 months since Gold-man Sachs started the business in Japan, its funds have leaving it the largest foreign group in Japan's retail

in Japan. The question now puzzling many western banks and fund managers is whether this surge reflects an isolated marketing success, or Japan's hitherto underdeveloped mutual fund sector.

Fidelity, the US group which is the world's largest fund manager, hopes it points to a boom. Last week it received permission from the Japanese government to establish a brokerage business in Japan. It plans to use the new business to set up the first fully-fledged US-style telephone investment services in the country later this year.

Ms Donna Morris, branch manager of Fidelity Brokerage Services, says: "The opportunity here is just phenomenal - it is the secondlargest capital market in the

Other western groups are anese brokerages are less sanguine. Although sporting striking post- mutual funds have been sold ers of Galileo and Marco in Japan for more than a Polo. In an effort to attract decade, attempts to persuade Japanese savers, Goldman Japanese savers to buy more Sachs, the US investment mutual funds have had limbank, has christened its Ited success. At present they account for a mere 3 per cent of all assets, compared with 10 per cent in the US.

Many observers suspect that marketing and distribution problems will need to be increased 20-fold, to more overcome before the sector than Y450bn (\$3.9bn) in May, can take off. One fund manager says: "Most Japanese savers are vary suspicious of mutual fund business - mutual funds - there is a known as investment trusts real marketing problem

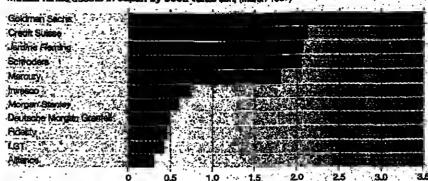
> The suspicion stems in part from the Japanese stock market's falls earlier this decade, in which many fund holders had their fingers burnt. However, western bankers say another factor has been the marketing style of Japanese brokers, who manage more than 90 per cent of the mutual funds in the country.

> These brokers have tended in the past to sell mutual funde not as long-term investmente, but as short-term quasi-speculative instruments. Brokers' customers, for example, have been encouraged to change their funds frequently. And although this generated fees for the brokers, it has left many Japanese investors euspicious of mutual fund

Until now, foreign groups have generally been forced ucts. Mr Akira Ishida, of

#### Foreign investment advisers in Japan

Mutual funds assets in Japan by book value \$5n, (March 1997)



to use Japanese brokers to Goldman Sachs Investment sell funds, as they had an effective monopoly on distri-

been uneasy.

Japanese bro-

kers also sell

Most of the

Japanese houses sell too distribution network or purbution. However, the rela-many other products this chasing a large Japanese

in-honse not happen overnight' oped by their own investment trust affiliates, and are

can cause internal conflicts." have been barred from Western groups are now mutual fund business until not always committed to marketing competing prodmulling other distribution now, the planned deregu-

Trust Management, eays: "If able. Setting up a high-street

'What we are trying to do is turn would be very costly. savers into investors . . . That will

Though these

funds for the first time later this decade. This could provide a new competitive alternative to the brokers and introduce mutual funds to a wider segment of the popula-

In the meantime, Fidelity's move last week has introduced another possibility the telephone.

The US group plans to start offering brokerage trading services ovar tha telephone later this year, followad by fully-fladged investment services early in 1998. It hopes this will enable it to reach clients directly and introduce Japanese savers to the unfamiliar US concept of using mutual funds for purposes such as

retirement or education.
Telephone trials over the last year at the Japanese broker Nomura and the UK group Mercury Asset Man-agement have had only limited success, and even Fidelity admits it is unsure about demand. Initially it plans to invest in no more than a few dozen staff and save it will continue to distribute through brokers.

If the move works, it is likely to be copied. "What we are trying to do is turn Another Japanese savers into investors," explains Ms Morris. "That will not happen overb a n k e . night - but it did not happen quickly in the US either. Japan now looks like the US did 20 years ago."

Gillian Tett

# Sulzer Medica aims at pace of US tech stocks

r Fritz Fahrni, chief executive of Sulzer, bas a spring in his step again, After nine years of struggling to turn round one of the grand old names of Swiss engineering, he finally has something to show for his efforts. Sulzer is about to sell 25

per cent of Sulzer Medica, which makes everything from artificial hips to beart pacemakers, in an initial public offering of 2.3m shares Sulzer shares after years of underperformance. have risen by around twothirds this year in response to the decision to unlock the only real jewel left in the Sulzer crown, raising around SFr700m (\$480.1m) from the

The Sulzer Medica IPO is being described as Europe's answer to successful US medical technology stocks such as Medtronic, Guidant and DePuy. Guidant shares have risen nearly sixfold since the spin-off from Eli Lilly in December 1994.

With two-thirds of its staff in the US and 95 per cent of its sales outside Switzerland, Sulzer Medica regards itself as more like a US company, which explains its decision to seek an additional New York listing.

Sulzer Medica's earnings have been flat for the past three years but Mr André Buchel, chief executive, is confident that that is about to change. Sales growth may look sluggish in Swiss franc terms but in US dollars they have been growing more than 8 per cent a year since 1992, which is better than the industry average, saya Mr Buchel

The Sulzer Medica story started in Sulzer's Winterthur foundries in the early 1960s. Swiss surgeons were seeking a suitable material for hip transplants and Sulzer engineers came up with a blocompatible alloy. For the next 25 years, Sulzer concentrated on orthopaedic products, which still contrib-

ute just over half total sales. In Europe, one in four artificial hips comes from Sulzer and it is the European market leader. However, the \$6.6bn world market is relatively mature, and Sulzer only has 6 per cent of the profitable US orthopaedic market, which accounts for nearly half world sales.

In 1988 Sulzer Medica paid \$800m for Intermedics of the US which took it into beart



André Buchel: sales in US dollars better than sector average

pacemakers - an industry heavier marketing expenses dominated by Medtronic of the US, which has half the world market. It is the fastest growing part of Sulzer Medica's business and accounts for more than a third of total sales.

Sulzer Medica's ability to hold on to its number three position hinges on keeping pace with rapid technological changes. Until recently it has only been able to provide bradycardia pacemakers, which manage slow or irregular heartbeats. These account for around threequarters of the \$3.3bn world

market in pacemakers. The biggest growth is in areas such as implantable cardioverter defribillators. which treat potentially fatal fast heart beats by deliver-ing minute electrical shocks. Sulzer has been slow to enter this market but has recently launched the Res-Q Micron defribillator. Once implanted in a patient, this allows extra therapeutic options to be added by tapping in a new software code rather than resorting to open heart surgery.

he most profitable part of Sulzer Medica's businese is mechanical heart valves, where it is number one in Europe. However, operating margios have fallen from 47.1 per cent in 1993 to 28.8 per cent in the first quarter of 1997, as the company has shifted away from sub-contracting for rival manufacturers towards eelling its own products, involving

With the proceeds from the IPO, and the greater commercial freedom, Sulzer Medica is expected to go on the acquisition trail.

However, the recent \$30m damages to settle an orthopaedics patent dispute with Stryker, a US rival, highlight the fact that rapidly changing technology is not the only business risk facing companies such as Sulzer Medica. Product liability is a third risk. It is far easier to recall 20,000 cars than 20,000 pacemakers lodged inside

patients. Sulzer Medica's shares will be priced on July 14 and ed on an indicative price of SFr300-SFr350. Analysts estimate it is being valued at between 15 times and 18 times 1998 earnings. Its profits are expected to grow anywhere between 10 per cent and 18 per cent over the next

Morgan Stanley, which is leading the issue, has done two comparable transactions over the past three years. It floated Gnidant, which makes pacemakers, in 1994 on a prospective multiple of 11.3 times earnings, and DePuy, the world's oldest orthopaedic company, last October, on 14.2 times 1997

Guidant is now trading on 28 times 1998 earnings and DePuy on 16 times earnings, which suggests that Sulzer Medica, which straddles both businesses, has been reasonably priced.

William Hall

# Anticipation is the basis of opportunity.

**SECURITIZATION** Financial Advisor & Sole Placement Agent Teléfonos de México, S.A. de C.V. \$280,000,000

rated securitization of future long-distance payments E Bankers Trust

Unique insights stem from unique knowledge. Knowledge that often comes from long-term, committed relationships. This was the case with Bankers Trust and Teléfonos de México, S.A. de C.V. (Telmex), Mexico's premier telecommunications provider. This relationship allowed us to initiate and quickly execute a short-term financing solution for Telmex that was cost-effective and captured a market opportunity that others had not yet anticipated. Our

extensive structured finance expertise, our insight into the international capital markets, and an understanding of our clients' objectives enabled us to creatively structure a securitization. that was initially sized at \$200 million. However, market appetite was strong enough that it allowed Telmex to increase the size of the financing to \$280 million. We welcome the opportunity to discuss how we can develop equally innovative solutions to your financial challenges.

**≜** Bankers Trust

# NZ media groups in talks

Independent Newspapers of New Zealand is in talks to buy 51 per cent of Sky Network Television, the pay-TV network, AP-DJ reports from

Wellington. The stake is held by HKP Parinerships, a venture between four US communications and media groups: Ameritech, Bell Atlantic,

Time Warner and TCL

Murdoch's media group. owns the remaining 49 per

cent of Sky Network. Mr Mike Robson, Independent's managing director, said be hoped that negotiations would be successfully concluded in the near Earlier this year Indepen-

News Corp. Mr Rnpert talks to buy up to 84 per cent of Sky Network. Last month reports circulated of a public offering of Sky Network chares. The size of the issue was estimated at NZ\$800m (US\$542.2m). Analysis say Independent Newspapers could emerge as a corner stone shareholder in a listed

By Andrew Jack in Paris

Renault and PSA Peugeot-Citroën. the rival French car manufacturers. yesterday unveiled a new automatic gearbox, in the latest technical link-up between the two groups.

The companies said they had each paid for half of the FFr2.8bn (\$477m) investment required for the development of the gearbox, which should he available in several models of their cars from next

Mr Louis Schweitzer, chairman of Renault, said the new product was the latest in a series of collaborations between the two groups since 1966. These have included the cre-

Playing liar's

poker with

Eurotunnel

A group of the company's

shareholders meets today to

decide whether to back the

planned \$14bn restructuring

r Christian Cam- tunnel's operating conces-

bler looks more sion beyond its current

gearbox technology.

Mr Jacques Calvet, chairman of PSA Peugeot-Citroën, stressed that co-operation in technical areas was possible between the two groups, hut ruled out the often-mooted idea that the groups should merge.

He also said the groups may be willing to sell the gearbox to other car manufacturers.

The gearbox has been under development by a joint team of 350 employees since the middle of 1992. At full capacity, daily production will total 1,600, taking place at Société de Transmissions Automatique, which is 80 per cent controlled by Renault, and at Peugeot's Valentry. Mr Calvet predicted further declines in new vehicle registrations existing stock of cars would help contribute both to road safety and

environmental pollution. He attacked the emphasis of French macro-economic policy on fighting inflation. He called for reform of the country's system of business rates, reductions in value added and corporation tax, and modifications to the regulations governing company cars.

Mr Schweitzer attempted to avoid ault plant at Vilvorde in Belgium.

Responding to questions on the which has triggered a renewed politpoor health of the French car indus- ical storm after the decision was confirmed over the weekend. He stressed that the Renault

during the year and said greater vol-umes of purchases to renew the interests of the company, and that it would now begin negotiating a redeployment plan for the 3.100

> Mr Lionel Jospin, the French prime minister, told Socialist deputies in the National Assembly yesterday afternoon that there would be no redundancies as a result of the

He emphasised that his government had met its campaign commitment by re-examining the case withquestions on the closure of the Ren- out promising to keep the plant

# bring end to Spain's phone war

By Tom Burns in Madrid

fierce price war in Spain's cellular phone business ended yesterday as the two competing domestic opera-tors agreed to raise the price of mobile handsets by 50 per

The increase is the first for users since the cellular

com use in Europe.

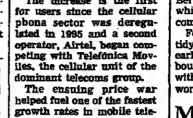
operator and extend the period of its licence.

lower trading margin.

to be under pressure from

both companies.

3.1m in February and It grew hy 261 per cent during sheets of both companies.



Yesterday's agreement follows a deal last month over compensations due to Airtel under a European Commission ruling, for the payment It made to Telefonica for its cellular licence. Telefónica, which was awarded a free licence, will provide a raduced connection fee to Airtel and the government will increase the cellular frequencies for the second

Both companies denied price fixing yesterday and stressed that the price of bottom-of-the-range handsets, at Pta15,000 (\$102), remained artificially low because of the reduced commission payable to distributors. By simultaneously reducing the commissions. paid for introducing new customers to the network, the operators will force tha distributors to raise handset prices or accept a much

The government is likely consumers to investigate the price increase.

Rivalry between Airtel. which is backed by Atr-Touch of the US and by British Telecom, and Telefónicas Moviles, drove down the price of bottom-range handsets from nearly Pta50,000 to Pta10.000 last year. For a three-month period, handsets were given away free by

The Spanish cellular phone market jumped from 2.1m users last October to 1996. The price war, bowever, damaged the balance

Commissions paid by operators and service providers to dealers and distribntors for signing up new customers is depressing operators' profits across Europe. Low cost handsets entice new subscribers but the cost has to be recovered in high call charges, which may result in excessive "churn" · when subscribers leave the network voluntarily.

Telefónica's mohile unit lost Pta2.3bn in the final quarter of last year after posting net profits of Pta18.3bn over the first nine months of 1996. In its first full year of husiness. Airtel reported losses of Pta34bn. It expects to halve them this year and to break into prof-

than a little nerexpiry date of 2052. vous. The pressure is mount-Mr Cambier admits that he ing on the man who reprehas also been "psychologisents one of the largest cally weakened" by the suroutstanding groups of shareprise decision on Monday by holders threatening to block Northern Cross, the investor Eurotunnel's £8.5bn (\$14bn) which holds 37m shares, to change tack and vote in Five years after he created favour of the restructuring the Association of Euroapparently with no condi-

tunnel Shareholders, he has probably never had such a The effect has been sudcritical role in determining the future of the company. Some 15 of the association's memhers meet today to decide whether they will support the plan at the company's extraordinary general meeting on July 10. "We are playing liar's poker," Mr Cambier says in

his Paris office. "I have to be But Mr Cambier's position calm. I don't have the right because of his voting influto make mistakes. We have a His timing appears to have represents the anxieties of been perfect, arranging his Eurotunnel's individual meeting the day after the UK shareholders. Like many of and French governments them, he is likely to vote in met his association's key favour, even though he has condition for voting in heen frustrated on many the Channel tunnel, and last slon on his own, he has went bankrupt." favour: an outline in princi- occasions by the company, ple to extend the Euro-

Christian Cambier; represents the anxieties of Eurotunnel's individual shareholders

denly to reduce his bargaining position, since at least 58m votes would be required to block the plan. Between his 3,000 members and other investors who have provided him with proxies, Mr Cambier hopes to wield 15m-20m shares. Other opponents are claiming a further 15m.

ence, but also because he

- with which he retains close contacts - to form Prigest, his own investment company, in 1982. He claims FFr1.2bn (\$204m) in funds under management from 200 clients.

He created his association

in 1992 because "every time 1 went to an analysts' meetthe chairman is significant, not just announced bad news". He says: "There are 700,000 isolated shareholders out there. They are frustrated and lost. It was imperative to create a lobby."

take his members through

he left Compagnie Finan- an extension of the concescière Edmond de Rothschild sion. In 1994, as the share price plummeted, he lobbied Mr Edouard Balladur, the then French prime minister. to nationalise the tunnel with the slogan "Give us our money and we'll give you back the baby".

Mr Camhier criticised the composition of Eurotunnel's board and helped iaunch judicial inquiries into alleged price-fixing. He has spoken out over the pain to investors caused by the restructuring, and over the non-executive directors who until recently held just one He twice hired trains to share each in the company. share each in the company. vinced that we would lose Careful not to take a deci-everything if Eurotunnel

year marched them to the asked his executive commit-Trained as a stockbroker, British embassy to demand tee, as well as other associa-

random, to sign their names alongside their votes in today's meeting. But he has already indi-

cated that he himself will vote in favour - and threatened to take the 5m shares he holds for family, friends and clients with him, whatever the decision of the assoclation. One member of his committee has already resigned in protest.

"I'm not Zorro and I'm not a kamikaze," he says. "We will make our support conditional on an extension of the concession." But I am con-

Andrew Jack

# Go-ahead for Ambroveneto bank buy

By Paul Betts

restructuring plan.

single shot at success."

The board of Banco Veneto Amhrosiano (Amhroveneto), the private Italian bank, yesterday gave the go-ahead for the L8,500bn (\$5hn) acquisition of Cariplo, ltaly's largest savings bank. The purchase will create one of the country's biggest private banking

The deal will also lead plo, which is owned by eneto's banking operations single shareholder a charitable foundation. It and those of Cariplo, new enlarged group. a capital increase hy be kept separate.

L6 200hn and L6 800hn. Ambroveneto and the Cariplo charitable foundation are expected to finalise details of the purchase by the end of this month. Priva-

The first stage will see

All of these recurities having been sold, this announcement appears as a matter of record only

1,500,000 Shares

Common Stock

Coleman and Company Securities, Inc.

Needham & Company, Inc.

Laidlaw Equities, Inc.

Ormes Capital Markets, Inc. Prime Charter Ltd. Trautman Kramer & Company, Inc.

Stephens Inc.

Oscar Gruss & Son Incorporated

Everen Securities, Inc.

Rodman & Renshaw, Inc.

H.J. Meyers & Co., Inc.

Unterberg Harris

Janney Montgomery Scott Inc.

BlueStone Capital Partners, L.P.

Gerard Klauer Mattison & Co., Inc.

Cowen & Company

Roney & Co.

Mesirow Financial, Inc.

ISC Capital Markets, LLC

ROBOCOM SYSTEMS INC.

by the end of this year.

Ambroveneto of between tisation should be completed

Ambroveneto hive off its banking activities into a new company, leaving only a holding company. This will to the privatisation of Cari- own 100 per cant of Ambrovwill be financed largely by although initially these will

led by Mr Giuseppe Guzzetti. its new chairman, will remain a core shareholder of the Ambroveneto holding group, with an initial stake

Credit Agricole, the French bak which owns 29 per cent of Ambroveneto. will see its stake drop by 3-4 per cent to 25-26 per cent. However, this is expected to rise again to about 29 per cent, making it the largest single shareholder in the Alleanza, the Italian life

assurer, will own 16 per cent nary and savings shares, the operation.

July 1997

The Cariplo foundation, and become the insurance as well as warrants and partner for the Ambroveneto convertible bonds. and Cariplo banking activities. A further 4 per cent will be beld by a group of investors from the Veneto and Lombardy regions.

These will constitute that core shareholders of the new banking group. They will control 70 per cent of the Ambroveneto halding, with the remaining 30 per cent floated on the market. Ambroveneto, which is

already listed, said the capital increase to finance the deal would involve new ordi-

Half of the total capital increase of between L6,200hn

and L5.800bn will be raised in the next few months, with the remainder over the next five years. The Cariplo foundation

has already agreed to acquire the 12.7 per cent stake held in Ambroveneto hy the Cariverona savings bank for about L500bn. The Verona savings bank

was one of Ambroveneto's core shareholders, but decided not to take part in

THE JAPANESE WARRANT FUND

'occeté d'Investissement à Capital Fixe ("in liquidation")

Puroposa Bank & Rayneys Center, v., mate de Terres 1.2073 Senaingerberg, Gand Duchy of Lavendourg R.C. Lavenbrarg B 71629

Extraordinary General Meeting

of shareholders of The Japanese Warrant Fund ("the Company") will be held at the registered office of the Company, 6, route de Tretes, 1,2633 Senningerberg, on 11 July 1997 at 3:00 p.m. Haxembourg timel, or at any adjournment thereof, to decide on the close of liquidation with the following agends:

To hear the report of the auditor of the liquidation;
 To appeare the report of the liquidator and of the auditor of the liquidation;

To grant discharge to the liquidator and to the auditor of the liquidation;
 To grant discharge to the directors in office until the date of the liquidation;
 To decide to elose the liquidation of the Company for a term of five years at the offices of Fleming Fund Management (Lasemburg) S.A.;
 To decide that proceeds which may not be distributed to the persons entitled thereto be transferred to the Caisse des Consignations for the beautiful file persons entitled thereto.

No quorum is required for this meeting and resolutions will be taken at the majority of the shareholders present or represented.

Holders of heater shares who wish to attend this meeting are treprested to deposit their share certificates for days prior to the meeting with Krediethank S.A. Luvembourgeoise, Conservation titres, 43 lumierard Royal, 1,2395 Luvembourg.

Shareholders tello cannot personally attend the meeting are requested to use the prescribed form of pract favailable at the registered office of the Comparet. Proxies should be returned at the latest ini the day preceding the meeting to the Compare, c/o Fleining Fund Management (Luxemburg) S.A., L2888 Luxemburg or to the lax number +352 3410 2107.

FLEMINGS

A. H. Boggart for Fleming Fund Management [Luxembourg] S.A., Liquidator of The Japanese Warrant Fund

ousignations for the benefit of the persons entitled thereto

To grant discharge to the liquidator and to the auditor of the

# GM unit in Polish acquisition

Delphi Automotive Systems, a General Motors subsidiary which specialises in car components production, has bought a 60 per cent stake in Poland'a Krosno shock absorber plant.

which will soon employ a total of 6,000. Delphi, which bought the Krosno stake from tha

Magna Polonia and other National Investment Funds, has promised to invest \$30m in devaloping the plant. The stake is reported to

145m zlotys (\$44m) and net profits of 10m zlotys last Delphi currently has a

wiring systems plant near Zywiec in southern Poland, and a car radiators plant in Ostrow Wielkopolski in the west of the

new vehicle plant.

By Christopher Bobinski in Warsaw

The acquisition expands

Delphi's Polish operation,

hava cost \$25m. Krosno reported sales of

small car-seat assembly operation in Warsaw, a

Delphi is also building a steering systems plant in the Tychy corporate tax-free zone and is planning to build a seat plant at Gliwice, where GM is constructing a

**EUROPEAN NEWS DIGEST** 

# WAZ to purchase stake in CLT-Ufa

By and

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3382m fe

Bertelsmann, the German media company, and WAZ, a regional newspaper group, said yesterday they had reached an agreement for WAZ to take a 10 per cent stake in CLT-Ufa, the pan-European hroadcasting group of

which Bertelsmann holds 50 per cent. The deal, which had been expected, means that CLT-Ufa will gain total control of RTL, a German commercial television network which accounts for 10 per cent of CLT-Ufa's group sales and in which WAZ has held an 11 Der Cent stake. As well as this stake, WAZ will pay Bertelsmann an undisclosed sum for its share of CLT-Ufa. which will be held indirectly through an Intermediary company called BW TV und Film Verwaltung.

For Bertelsmann, the agreement is a further step to tidying up its broadcasting interests, following the merger earlier this year of its Ufa subsidiary with CLT of Luxenbourg. Bertelsmann's next goal is to reach agreements with fellow shareholders in three smaller German net-Frederick Stüdemann, Berlin

#### **Machinery groups merge**

Linotype-Hell, the German graphics machine group, and Heidelberger Druckmaschinen, the machinery group, yes-terday finalised their merger with terms of n share exchange. As part of the link-up, which was announced last November, Linotype shareholders will receive two Heidelberger shares, at a nominal or par value of DM5, for every five Linotype shares held, at a par value of DM50. The exchange terms are based on an evaluation of Lino type at DM105m (\$60.3m) and Heldelberger at DM5.5bn.

Maanwhile, Linotype said yesterday it expected to return to profit in two years. In 1996, the company suffered a net loss of DM144m and an operating loss of DM282m before restructuring subsidies. Since November, when Heldelberger bought the majority of shares in Linotype, Heidelberger has transferred restructuring subsidies worth DM165m to Linotype.

#### **Write-downs hurt Fininvest**

Italy's Fininvest Group, which is controlled by former prime minister Mr Silvio Berluscom, yesterday reported a fall in net profits from L425bn in 1995 to L398bn (\$234m) in 1996. However, the company said the drop was partly attributable to lower extraordinary gains in 1996 of L1,399bn, compared with 1,753bn in 1995.

The conglomerate, which has extensive media and retail interests, was also hit last year by write-downs of L213bn compared with nothing in 1995. The higher amortisation costs in 1996 were to some extent offset by lower

#### Finnish exchanges to merge

The Helsinki Stock Exchange and Finnish derivatives exchange plan to merge to simplify their structure. The exchanges said yesterday the new merged operation would be called HEX. However, they denied the move was aimed at an eventual Nordic link-up. If all owners convert their shares, banking group Merita will be the largest owner of the merged exchange, with a 29.8 per cent stake, and Sweden's OM group will be the second largest with Reuter, Helsinki

# Trustees run Eisenberg estate

An Israeli court has placed temporary ownership of the assets held by Mr Shaul Eisenberg, the former chairman of Israel Corporation, with two trustees. Mr Eisenberg died in April. The decision follows a bitter disagreement among the heirs over Mr Eisenberg's will, in which most of the assets were apparently bequeathed to his son Erwin bnt which the family has contested in the courts.

The trustees have six months to account for all the ssets. In the meantime, managers at Israei Corporation and its subsidies - which include Israel Chemicals and Dead Sea Works - will be permitted to carry out only "the ordinary course of business," said Mr Pinchas Rubin, one of the trustees. They would not be able to take "more severe actions" which would include "investment decisions or changing the current shareholding structures. Mr Rubin said he was not sure if the trustees could allocate within the six months all the assets and shares held by Mr Eisenberg, who had an industrial empire stretching from the US to China.

The decision to place the estate in the hands of trustees coincides with disagreement among the management within Israel Corporation, now beaded by Mr Erwin Eisenberg, over its future direction.

Judy Dempsey, Jerusalem

#### SAB merges Hungarian units

South African Breweries has merged its Hungarian operations, Kobanya and Kanizsa breweries, into a single company called Dreber Sorgyarak. The move, announced yesterday to Budapest by Mr Alan Richards, Dreher chairman, will be accompanied by a capital raising of \$54m.

The new company will have share capital of Ft 13bn
(\$70m) and be 97 per cent held by SAB. The cash injection will be used to pay off \$29m in debts, with \$15m allocated to a sales and marketing drive and \$5m to a new IT

system within the company. SAB paid \$8m for Kanizsa, and \$50m for an 80 per cent stake in Kobanya, Rungary's biggest brewery, in 1993. Since then investment in technology has totalled \$40m. Dreher now brews Hofbran lager and Tuborg under licence. The new company has 38 per cent of the market, and expects to sell 2.7m hectolitres this year, yielding a profit of \$7m on turnover of \$110m.

#### **HSBC** in Manoir buy-out

Manoir Industries, the French steel forging and foundry husiness, is heing taken private via a management buy-out backed by HSBC Private Equity and Acland, a French associate of the HSBC banking group. The deal is valued at £51.5m (\$102.4m), which includes working capltal and refinancing of existing debt.

Strafor Facom of France - advised by Société Générale is reducing its 86 per cent shareholding in Manoir to 10 per cent as it refocuses on its core businesses of office furniture and hand tools. Trust Metal, the quoted Belgian holding company, which owned 10 per cent, is raising its stake to 19 per cent.

The managers, headed by chairman Roger Hubert, will own 15 per cent of the business, while HSBC will hold a direct stake of 33 per cent. Acland, which introduced the deal, will bold a further 14 per cent through its private equity fund. Last year, Manoir raported after-tax profits of FFr47m (\$8.01m) on turnover of FFr1.85bn.

#### Katharine Campbell, Growing Business Correspondent FTSE share index for Athens

The Athens Stock Exchange is to introduce a new equity market index, the FTSE/ASE 20, on September 24. The index, which will run parallel to the existing ASE general index, will cover the 20 largest and most liquid Greek stocks and has been designed to support derivatives trading. Legislation has yet to be enacted to allow derivates activities but trading sould begin next year.

activity, but trading could begin next year.

The index results from a partnership between the Athens exchange and FTSE international, which is jointly owned by the Financial Times and the London Stock Exchange. It runs the UK's benchmark equity indices and various Europe-wide indices and co-owns the FT/S&P Actuaries World indices. The Athens exchange will calculate and operate the new index. FTSE International will sit on the index's independent advisory committee, mirror its calculation and act as auditor.

#### **COMPANIES AND FINANCE: UK**

# No settlement to BA and AA C&W lifts Optus holding alliance terms

By Emma Tucker in Brussels and Charle Gresser in

Mrs Margaret Beckett, the UK trade and industry secretary, and Mr Karel Van Miert, the European competition commissioner, yesterday failed to settle longstanding disagraementa about the controversial trensatlantic alliance between British Airways and

American Airlines. During discussions in Brussels, the issue of how many slots the powerful alliance would control at London'a Heathrow airport emerged as tha most serious sticking point. But the two sides agreed to have further discussions this week.

Brussels is understood to be taking a much tougher line on how many alots should be ceded in return for approval of the deal. The two sides are also at loggerheads over the issue of flight frequencies.

"It is quite clear there are big differences on certain points but there is no reason not to expect a solution, said a Commission official.

However, it is now highly unlikely that the Commission will be able to give its verdict on the deal announced more than year ago - before the summer

Mr Robert Ayling, chief executive of BA, who will be putting pressure on Brus-

the deal if regulatory approval is not given by

Yesterday, a Commission official said he expected Brussels to rula before then. However, the US competition authorities have also expressed doubts about the proposed alliance and could also delay approval.

Some industry observers say that a collapse of the deal would not be a disaster for BA which could then consider a transatlantic part nership with another airling such as Delta Airlines. Both BA and AA are understood to be looking at other possihle partners.

The Commission has been conducting its probe alongaide a UK investigation. Apart from the Heathrow slots, Brussels has focused on the fact that the market share of the allied companies would be between 74 per cent and 100 per cent on 17 routes between the UK and the US.

During the meeting yesterday, which the Department Trade and Industry described as "constructive" Mrs Beckett and Mr Van Miert discussed the proposed joint venture between P&O and Stena Line, two leading ferry services that compete with the Channel Tunnel. The British competition authorities are understood to meet Mr Van Miert on Fri- sels to speed up its decision.

# |Telecoms group pays £445m for BellSouth's 24.5% stake

Cable and Wireless, the UK-based telecommunications group, yesterday agreed to pay £445m (\$784m) in cash to increase its stake in Optus Communications. Australia's second largest operator, to 49 per cent.

The deal gives it management control and the option to raise its stake to more than 50 per cent when it chooses. It strengthens the UK group's position in the Asia Pacific region where it already has a stake in Singa-

Yr to Mar 31 Yr to Mar 31 Yr Yr to June 30 1996

e mitte to Acr 30

mine to Apr 30 — Yr to Dec 31 — Yr to Apr 30 — Yr to Mer 31 — Yr to Mer 31 — Yr to Mer 28 — Yr to Mer 31

M&G Second Deat \_\_\_\_\_\_ 11 wire to May 31 10.94 (-) 0.005

Yr to Apr 26 845.8 Yr to Mer 31 2.87

RESULTS

AorTach Intl &

Dudley Jorkin Gulf Thomson

tor and a majority holding in Hongkong Telecom.

The deal met a generally

favourable response in the market, and C&W's shares rose 18p to 570%p. Mr Richard Brown, C&W chief executive said: "We

have decided to dig our roots deeper in Australia where we can offer our customers a full range of integrated ser-

C&W is buying the 24.5 per cent stake from BellSonth, the US operator at an average price of A\$1.89 a share. It

(1.75 ) 1.13 A (562 ) 10.1 V (0.366 ) 0.81 S. V (1324 ) 7.21 (185 ) 0.7381 (195 ) 2.65 (5.92 ) 2.07 A (28 ) 1.93 (28 ) 2.13 A (0.684 ) 0.63 A (7662 ) 70.3 (2.60 ) 1.25 V

pore's second mobile opera- paid A\$1 a share when it revenues of £883m in the took a similar stake in the year to June 9, 1996 and a Australian operator six

> Mr Robert Lerwill, C&W chief financial officer, said it was a satisfactory price given the way the company had developed over the past six years and the advantage of management control. It will be run by Mr Peter Howell Davies, formerly managing director of Mercury Communications.

Optus comprises a communications arm which made pre-tax profits of £27m on

cable television group which is lossmaking. It is the chief competitor to Telstra, the Australian national operator with a 38 per cent share of the mobile market and an 18

distance business. The aim is to create an integrated fixed wire, mobile and cable television group similar to CWC in the UK which combines Mercury with three cable companies.

per cent share of the long

Lex, Page 14

#### privatisation too far for the Conservatives - was finally sold off by Labour instead. The political sensitivities are obvious, but so is the commercial logic. And e glance at yesterday's full-year results suggests the proceeds could be tempting too. Last year Royal Mail threw off £252m in spare cash, after tax. Suppose it paid out two-thirds of that as a dividend, and the market valued the stock on the same

yield as Railtrack. The company would be worth nearly £5bn. But do not be deceived. Royal Mail's plumpness is artificial. Last year it generated a staggering 28 per cent return on capital enough to make most companies, let alone any regulated monopoly, weep. Such profits are not the fruit of manage rial genius; thay merely ahow that stamps are priced too high. Needless to say, this suits the government. It simply extracts Royal Mail's surplus returns - £285m in cash last year, as well as £216m in corporation tax - through the back door.

LEX COMMENT

Royal Mail

It would be a delicious irony if the Royal Mail - a

At first sight, this looks a killer objection to privatisgtion. No regulator would allow such spectacular returns to persist. But therein, perhaps, lies the potential for a political trick. A really ingenious government would announce its intention to privatise and simultaneously to chop Royal Mail's returns to reasonabla levals. Who knows? With a smart and very visible drop in the price of stamps, it could be the most vote-winning privatisation

# EMI pays up to \$382m for **Motown rights**

By Alice Rawsthorn

The publishing rights to I Heard It Through The Grapevine, Boby Love and thon-sands of other classic soul songs owned by Mr Berry Gordy, founder of Motown Records, have been bought by the EMI Group in a deal worth up to \$382m.

EMI, the UK group which ly-owned catalogues have is the world's largest music already been acquired by publisher, has agreed terms the multinational music to acquire 50 per cent of groups such as EMI, Sony Jobete Music and Stone Diamond Music, owned by Mr Gordy and his sister, Ms Esther Edwards, for \$132m.
If they decide to sell their

remaining shares after five years of the deal's completion. EMI has agreed to purchase them for a performance-related sum worth up

EMI will also take over the administration of the Gordy publishing rights in North America. It already manages them everywhere by EMI's existing North elsa. Sir Colin Sonthgate, chairman of EMI, halled the deal as "a great conp" with "tremendous potential".

Jobete, founded by Mr Gordy in 1959 to bandle tising and for recording. publishing rights for music The expansion in publish. recorded by Motown artists ing comes at a time when including Stevie Wonder. EMI is rationalising its and the Supremes, was one

Pre-tax profits at Rothschild

Continuation Holdings, the

Swisa parent of the mer-

(\$125m) in the year to March 31, despite a muted perfor-

child & Sons, the UK mer-

chant banking arm, to £124m

(£120m). Overall dealing

profits were SFr49m

Operating income rose

from SFr552m to SFr839m.

The figures were infleted by a fall in the value of the

Swiss Franc during the year.

tries, earn income in other

currency movements. The

its computer technology.

By John Gapper

mance in the UK.

(SFr45m).

Rothschild's Swiss

parent rises 66%

chant banking group, more effectively and manage increased by 66 per cent global operations such as from SFr108m to SFr179m investment banking.

Flat dealing income to underwrite share issues. because of poor trading con- had worked successfully in ditions in world copper mar- its first year. He emphasised kets held back operating that Rothschild, which is income at NM Roths- largely owned by family

Most of the group's SFr17m (SFr14m), the group operations, based in 30 counretained a profit of SFr94m

Costs rose 47 per cent from the sale of its stake in Smith New Court, the stockbroker,

bank also paid sharply results of Rothschild Continincreesed profit-ralated uation for the first time, bonuses, and invested a partly to reassure customers large amount in upgrading of its bullion arm ahout its

half of the rise coming from to Merrill Lynch.

logues to remain in private

Puhlisbing, which is the business of collecting royalties whenever songs are recorded, performed or broadcast, is one of the fastest-growing and most profitable parts of the music industry. Most independent-

Mr Gordy sold Motown Records to PolyGram for \$301m in 1993, hut held on to his publishing interests. There bave since been various attempts to acquire them. Sir Colin admitted that EMI had "been to the altar with Berry at least twice before", but Mr Gordy finally decided to sell earlier

this year. Sir Colin said the Gordy catalogue will be absorbed American music publishing busines, which will he "more aggressive" at selling the rights for film and television soundtracks, adver-

Marvin Gaye, Jackson Five North American recording

Sir Evelyn de Rothschild, chairman, said it waa

attempting to operate more

as a single entity. This was

both to wield its capital

Sir Evelyn said that Roths-

child's joint venture with

ABN Amro, the Dutch bank,

membera, intended to

Asset management, which

was reorganised as a single entity last year, echieved

good results in UK pension

fund business. It has gained £1.7bn of assets under man-

agement since the year-end. After paying dividends of

retained a profit of SFr94m (SFr155m). It made e one-off

gain of SFr129m in 1996 from

The group disclosed the

remain independent.

# Bank \ustria

Aug 25 Aug 1

M&A

(1.81 ) (0.437L4) (58.1 ) (8.35¥ )

(2.77)

30.83

(27.7)

March 1997

Bank Austria

Bank Austria Aktiengesellschaft

has acquired 69.45% of the voting stock of

Creditanstalt-Bankverein

from the

Republic of Austria

for a total consideration of ATS 17,160,556,560

The undersigned acted as sole financial adviser to

Bank Austria in this acquisition and related financing.

Salomon Brothers

**Bold Vision** 

# Integrated Solution

# **First Class Execution**

**Debt** 

February 1997

U.S. \$700,000,000

Bank \ustria

Bank Austria Aktiengesellschaft

7.25% Subordinated Notes Due 2017

The undersigned acted as lead manager and sole bookrunner.

Salomon Brothers

**Equity** 

June 1997

ATS 3,000,000,000

Bank\ustria

Bank Austria Aktiengesellschaft

**Primary Preferred Shares** 

The undersigned acted as lead managar-and acte bookrunner.

Salomon Brothers

Salomon Brothers

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GOVERNMENT BONDS By John Labate in New York

US Treasury investors bid up prices yesterday following releases of economic data, as the Federal Reserve Open Market Committee began its two-day meeting to determine interest rate

By early afternoon, the benchmark 30-year bond was up # at 98 / sending the yield down to 6,734 per cent. The two-year note's price rose & to 991, its yield falling slightly to 6.017 per cent. The ten year note rose 1 at 101 , yielding 6.433 per cent.

Among the welcome news to traders was a weakerthan expected risa in a nationwide manufacturing survey. The National Association of Purchasing Manage ment index rose to 55.7 in June, below recent regional tors by the Conference the month. "The bond mar- cent in May.

INTERNATIONAL BONDS

slowed dramatically this

week in the build-up to the

US Federal Reserve meeting.

Apart from Croatia's debut

in the D-Mark sector and a couple of medium-size bank

issues, the market remained

on hold yesterday before

An analyst at Deutsche

today's decision in the US.

Morgan Grenfell in London

By Edward Luce

# Gilts buoyant on prospect of fiscal tightening

UK gilts showed a healthy performance yesterday as traders anticipated fiscal tightening in today's Budget would reduce pressures on the Bank of England to raise interest rates, writes Samer Iskandar.

The September long gilt future ended the session is higher at 114%, hefore rising further in after-hours

Io the cash market the 10-year benchmark gilt rose 1 to 1012, its yield spread over German hunds tightening by 3 basis points to 147 points.

Budget's possible contents were prom-

"There is a consensus that the Budget will be bond-friendly," said Mr Andrew Roberts, a glit analyst at UBS.
"If the leaks prove to be correct, then the Budget is set to be positive for the

MMS, the economic research arm of Standard & Poor's, the US credit rating agency, expected the chancellor to
Some analysts, however, cautioned
tighten fiscal policy by £6.5bn, which
that the market might have become should be more than enough to take too bullish.

Analysts said recent leaks about the Budget's possible contents were prom-£2bn of fiscal tightening affecting the consumer would redoce the need to raise rates hy between 30 basis points

and 35 basis points.
"A tight Budget would take some of the pressure off the Bank of England," said Mr Roberts. "The consumer sector is red hot. The chancellor has to stop it

from becoming white hot."

ket breathed a sigh of relief Most European markets year yield spread of bunds fected by the sale of the first that the national number were pulled up in the after-over OATs widened by 1 tranche of new 30 year hunds. Analysts said the widely-expected new supply had already been priced into the market

> to 56.83 in June, from 57.77 ignored, as was a slight rise the index. "At this juncture, basis points.

the recovery is not strong cant rise in prices," said Mr David Brown, chief European economist at Bear

Stearns in London. SPANISH BONOS barely managed to reverse their losses late in the day, as the market rose in line with other European honds. In Barcelona, the September bono future settled at 116.62, up 0.04, after reaching a low of 116.22 earlier in the day. In the cash market the 10-year benchmark hono closed 0.09 lower at 106.82, its yield spread over hunds widening by 6 basis points to 71 points. Traders said new supply had weighed on the

market ITALIAN BTPs followed other European markets. In London the September BTP The fact the purchasing future rose 0.40 to close at managers' index had fallen 134.40, while in the cash future rose 0.40 to close at market the 10-year benchmark BTP closed 0.23 up at 100.33, its yield spread over manufacturing reports for Board, which rose 0.3 per 10-year henchmark OAT future rose 0.39 to settle at in the price component of bunds unchanged at 115

CAPITAL MARKETS NEWS DIGEST

# First foreign fund for Saudi Arabia

The Saudi American Bank, a local bank 30 per cent owned hy Citibank, of the US, said yesterday it would launch the country's first foreign equity investment fund. The closed-end fund - known as Saif - will be launched in August. It will have a subscription of between \$50m and \$250m, and will mark the opening of the Saudi stock exchange to foreign investment. Officials at ING Barings, placing agent for the London listed fund, say the launch follows the recent decision by the Saudi government to liberalise capital markets.

With a capitalisation of \$48.7bn, Saudi Arabia's stock market is twice the size of the Egyptian stock market the second largest in the Middle East and north Africa region. The market, which is led by the banking sector, has 70 listed companies. Another 60 closed-end, or family-controlled, companies are expected to issue equity in the near future. Saudi Arabia also committed Itself to gradual liberalisation of capital markets when it became member of the World Trade Organisation in 1996.

Saif will operate under London Stock Exchange regulations, which prevent it from holding more than 5 per cent of a company's issued capital and mean that only 20 per cent of the fund's capital can be invested in any

#### Japan best performer in June

Japanese government bonds were the best performing market in J.P. Morgan's government bond index in June, with a performance of 3.19 per cent in dollar terms. This was mainly due to the strength of the yen. In local currency terms, the performance was only 1.33 per cent. Fears of monetary tightening capped UK gitts' returns at 1.06 per cent, but sterling's appreciation boosted the performance to 2.83 per cent in dollar terms. The Global Bond Index gained 1.37 per cent in local currency terms, as bond yields fell worldwide. "Bond markets railied on a perceived delay in monetary tightening, as reported growth numbers were relatively low and inflation figures appeared benign," J.P. Morgan said.

Samer Iskanda:

#### Bund future tops DTB trade

The hund future has overtaken options on the Dax index to become the most actively traded product on DTB, the derivatives arm of Deutsche Börse. Bund futures activity soared to 2,681,280 lots in June, up 140 per cent from June 1996, while trading in Dax options rose 71 per cent to 2,572,824 contracts. With a record 51.4m futures and options changing hands since the beginning of the year. up 75 per cent year-on-year, DTB said the 100m contract barrier was, "well within reach for the year as a whole". DTB also said its bund contract was gaining market share from the London International Financial Futures Exchange. Although Liffe volumes have not yet been released, DTB said it was confident it commanded 40 per cent of the total market for bund futures. Samer Iskandar

-- Low coupon yield -- · Medium coupon yield -- High coupon yield -- Jun 30 Yr, ago Jul 1 Jun 30 Yr, ago Jul 1 Jun 30 Yr, ago

7.06 7.12 7.96 7.07 7.15 8.13 7.07 7.15 6.22

3.57 3.60 2.68 3.60 3.63 3.62

Jul 7 Jun 30 Yr. ago

the regionals," said Mr Patrick Dimick, analyst at UBS Securities in New York. Other statistics were construction spending, which fell 1.8 per cent in May, and the leading economic indica-

Spotlight on Croatia

ahead of Fed meeting

The eurohond market has rise on the 47 per cent First Boston, joint manager

volume." the analyst said.

issues in before the FOMC

US employment figures [on

The Republic of Croatia

"The market is basically

after last month's enormous man market.

recorded last year.

Friday]."

denominated in US dollars German government bonds, surged to 69 per cent up was considered quite expen-

from the 53 per cent average sive hy some investors. But

for the year. This is a big an official at Credit Suisse

taking a pause for breath from rarity value in the Ger-

"Most borrowers got their the euromarkets earlier this

meeting and the release of bond priced at 80 basis

noon by rising US treasuries. wasn't as strong as some of FRENCH OATs outperreach a high of 129.60.

formed German bunds. The September notional future settled at 129.42, up 0.20, before rising further in afterhours trading on Glohex to In the cash market the

with Deutsche Morgan Gren-

Croatia made Its debut in

year with a five-year dollar

points over Treasuries. The

paper subsequently widened to 120 basis points over Trea-

around 100 basis points in

M BUND FUTURES OFTIONS (LIFFE) DM250,000 points of 100%

the secondary markets.

fell, said the issue benefited

hasis point to 13 points. Traders said thet although the market's rise was mainly US-driven. a strong stock market also instilled some hullish sentiment. GERMAN BUNDS also

ended the session higher. In London, the September bund gained 0.38 at 99.67. The 10- 101.38. Trading was unaf-

#### New international bond issues E US DOLLARS -Merriti Lynch Ind +325(814%-02) CSFB (a1) 9.6254 3.00 99.57R 99.35R 100.00 E GUILDERS Kredietbank Intl Finance(e) E EUROS Cricit Local de Francali.) Final terms, non-callable unions stated. Yield spread (over relevent government bond) at launch supplied by lead me rives terris, non-casasse trasses areas. Years spread (over review government bond) at succes supplied to lead manager richilisted, dividit equity werenites. ‡ Flosting-mete note. 4Semi-annuel coupon. R: fued in-offer price; fees shown at ne-offe level. a) Caliable from Jul G2 at per. a1) 3-mit Libor +40bp to Jul G2, then +90bp, b) Celleble & puttable on 117/62 a 99.90%, c) Denom: \$10,000 + 2 writs exercisable into shares of Sumborno Heavy Industry Co at Y435. FX: 115.60Y/5, d 3-mit Libor +129bb, a) Caliable on 23/7/07 & every 10 yrs at per, if not called coupn resets at 250bp over 10yr DSLs. ( Payments in Ecu prior to Emil. g) 5% to 28/12/01, then 714%. () Long 1st coupon.

said the volume of dollar issued its first D-Mark suries after the 25-point rise bond issuance last month denominated bond with a in US interest rates. It is now trading at a spread of

BANCAJA INTERNA- which was priced to yield 50 TIONAL CAPITAL, part of basis points over three-Spain's fourth largest bank- month London Inter-Bank ing group, issued its debut Offered Rate, was distribeurobond yesterday totalling uted to mostly European \$200m. The 10-year floater, institutional investors trading.

Price Indices

UK Gibs

FTSE Actuaries Govt. Securities

Day's Mon change % Jun 30

152.39

205.08 187.98

according to an official at Merrill Lynch, joint manager with Salomon Brothers, It tightened to a spread of 49 basis points in secondary

ytel

3.03 2.86

2.44 2.48 5.91 2.20 3.11

WORLD BOND PRICES BENCHMARK GOVERNMENT BONDS											
	theread si		Fled		Day's			Month			
		Coupon		Price	change	_	<b>50</b> 0	ago			
Australia		10.000	10/07	121.7971	+0.650	6.99	7.05	7.68			
Austria		5.750	04/07	99.4200	+0.380	5.83	5,85	5.82			
Belglum		6.250	03/07	103.6800	+0.290	5.74	5.83	5.99			
Cenada '		7,250	06/07	108.7800	+0.180	6.32	6.14	6.47			
Denmark		7,000	06/07	105,2600	+0.210	6.29	8.45	6.43			
France	BTAN	4,750	03/02	100.9561	+0.210	4.52	4.59	4.76			
	CAT	5,500	04/07	99.6700	+0.380	5.54	5.60	5.78			
Seminary i	Bund	6.000	03/03	102,5900	+0.400	5.65	5.60	5.91			
braten		6.000	08/06		+0.810	8.47	a 51	6.73			
taly		6.750	02/07		+0.230	a 70†	6.80	7.15			
Jepan	Na 148	5.600	08/05		+0.230	1.63	1.64	1.79			
	Na 182	3.000	09/05	104.6927	+0.390	2.32	2.34	2.55			
Vetherland	16	5.750	02/07	101,5400	+0.340	5.53	5.57	5.80			
ortugal		8.500	02/08	121.0000	-	0.27	0.25	6.42			
Span		7.350	03/07	106.8200	-0.090	6.37	6.33	6.59			
nebewa		8,000	08/07	109.9971	+0.230	8.81	a 69	7.02			
JK Gilts		7.000	06/02	100-00	<b>+13/32</b>	7.00	7.10	7.12			
		7,250	12/07	101-23	+18/32	7.01	7.13	7.28			
		9.00Q	10/08	114-29	+22/32	7.06	7.18	7.35			
JS Treesu	ry *	6.625	05/07	101-08	+19/32	6.45	6.41	6.74			
		8.625	02/27	96-14	+27/32	6.75	6.68	6.98			
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1.00 0.78 1.10 0.33 0.62 1.31 0.71 0.57 0.88 0.54 0.83 1.80 0.48 0.40 0.70 0.84 1.10 1.25 1.83 1.91 2.23 1 Up to 5 years (20) 2 5-15 years (20) 3 Over 15 years (3) 4 bredeemebies (5) MINOTIONAL ITALIAN GOVT, BONO (STP) FUTURES (LIFTE) Lica 200m 100ms of 100% 6 Up to 5 years (2) 205.36 7 Over 5 years (10) 196.89 Open Sett price Change High Low Est vol Open int. III ITALIAN GOVT, BOND (STP) FUTURES OPTIONS (LEFF) Lin200m 1000m of 100% 26.84 26.34 25.64 8000 8050 8100 M NOTIONAL SPANISH BOND FUTURES (MEFF) Open Sett price Change High Low Est, vol. Open Int. 116.60 116.62 +0.04 118.68 116.22 80,046 92,830 UK M NOTIONAL UK GILT FUTURES (LIFFE)\* \$50,000 32nds of 100% Open Sett price Change High Low Est. vol Open Int. 114-01 114-20 +0-22 114-23 113-29 62203 184986

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#### **CURRENCIES AND MONEY**

# Pound dips on pre-Budget nerves

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The pound fell yesterday on profit taking ahead of today's UK Budget.

Sterling, which had risen 7 DM2.892 in late trading yesterday, 1.8 pfennigs below its overnight high.

But trade was subdued ahead of the Budget and today's close of the US Federal Reserve's Open Market committee meeting. Fsw expect the Fed to raise rates. The pound initially barely

suffered from a UK June purchasing managers' index that showed weak price presexports from the strong pound. But the market paid more ettention to the index in the afternoon, as the Bud-

The pound fell through resistance et \$1.66 against the dollar, closing in London

0.6 cents down on the day at - How will the Labour gov-

The lira gained another L26 against the D-Mark to L973.8, and is approaching its unofficial 2.25 per cent pfennigs against the D-Mark fluctuation limit within the in the last 10 days, was at European exchange rate mechanism around L968.

The dollar dipped on an unexpectedly weak National Association of Purchasing Management index for June. But it bounced in late trading to DM1.745 against the D-Mark and Y114.8 against the yen, slightly above Monday's levels. Mr Nick Parsons, currency strategist et Paribas Capital Markets in London, noted that once

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again the dollar was strug-

gling above DM1.74.

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-0.0492 613 - 912 -0.0493 927 · 062 -0.0491 183 - 274 -0.0491 183 - 274 -0.0112 910 - 930 -2.216 614 - 128 -0.0112 910 - 930 -2.216 921 -0.0131 484 - 492 -0.0715 047 - 203 -0.972 528 - 931 -0.864 781 - 028 -0.864 781 - 028 -0.0543 082 · 231 -0.0063 186 - 214

-0.0061 574 - 585 -0.0062 847 · 863 -0.0071 876 · 902 -0.0941 323 · 568

\$1.658. The Irish punt rose ernment's first Budget affect 0.9p against sterling to sterling? Currency strategists said the key question was the level of tax rises. They said that a net fiscal tightening of more than £4bn-£5bn could dent the pound, as it would reduce pressure on the Bank of England to raise interest rates. Mr Steve Hannah, chief economist at IBJ International in London, said the market would regard a sharp

tightening "partly as a delib-

■ The pound is hurting UK exports, as today's PMI survey showed, but the mystery is how little damage it has risen by e fifth since last August, and we are always being told shout the new competitive global marketied recent UK trade data to find out why exports have not fared worse.

3.3 19.6302 3.4 57.5064 3.1 10.6221 3.6 8.309 3.8 9.3975 3.8 2.7029 3.9 467.16 0.5 1.0626 0.0 2806.16 9.4 57.5084 3.5 3.1354 3.5 3.1354 3.3 11.7484 0.9 286.821 1.5 239.339 2.4 12.5276 5.2 2.2975

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59,0497 10,9016 6,5217 9,6429 2,8892 458,812 1,0906 2800,82 59,0497 3,2199 12,014 290,919

12.7378 2.3882

1,461

Against sterling (£ per punt) erate attempt to weaken And last month the pound

> He says that although the value of UK exports has fallen, export volumes have been stable. This means exporters' profit margins have shrunk. Hence, Mr Parsons says, the profit warnings on the London stock market while trade deta have for long remained respectable.
> Yet this is set to change.

Mr Parsons says thet most

Europe
Austria,
Bustria,
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Finland
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Norway
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DOLLAR SPOT FORWARD AGAIL

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-0.03 400 - 487 -0.0375 100 - 270 -0.0006 584 - 589 -0.0192 021 - 071 +0.06 700 - 000 +0.02 080 - 120 -0.0043 263 - 308 +0.0015 590 - 596 -0.0061 577 587 -0.0061 577 587

0.9989 - 998 - 998 1.0768 +0.0002 766 - 769 1.3804 +0.0008 800 - 807 7.9270 -0.0275 220 - 320

+0.0023 238 - 248 +0.0023 716 - 734 +0.002 500 - 980 +0.0001 506 - 508 -293 - 303 -0.007 270 - 300 - 800 - 200

exporters are still delivering goods under contracts signed months ago. Their foreign trade partners, in other words, have to buy the large volumes of UK goods they agreed to take at the time. That is creating the present"J-Curve" effect. But when the current round of export contracts comes up for renegotiation, volumes will suffer. Perhaps we saw the first sign of this in the April trade data, which showed a marked decline.

gained almost another 5 per cent against the D-Mark. Mr Parsons is publishing his research under the title "The Icarus Currency". Yes, he thinks the pound will fall.

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implied by the money markets is remarkably flat. The short sterling futures market, which effectively bets on future UK base rates, expects rates to reach 7.25 per cent by March 1998, and then to freeze there until at least June 2000. Those two contracts now trade just 2 hasis points apart.

is one-way risk in this market - that rates will rise by more than expected. After all, almost every economist in Britain expects base rates to reach at least 7 per cent in coming months. On the other hand, if the economy and consumer spending continue to grow at their present pace, rates could go much higher. Some economists are talking privately ebout levels around 9 per

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City economists say there

tellen Lica which normally overstates the chances of rate rises. does not reflect this.

Low +0.02 +0.08 +0.04 +0.03 11006 2.6 102.1 2.1 103.9 2.5 61.6 2.5 104.2 2.7 102.7 -3.8 64.8 0.1 -0.5 76.1 2.6 101.4 2.1 96.1 0.7 96.4 0.9 76.5 1.8 84.0 4.2 104.2 1.0 101.8 E ONE MONTH EUROBIANK FUTURES (LIFFE) DM3m points of 100% MONTH EUROLIPA FUTURES (LIFFE) L1000m points of 100% 114199 Sett price Change Low Est, vol Open int. 98.39 98.23 -0.08 -0.07 -0.06 -0.05 98.43 98.26 98.16 98.02 70090 44574 EUROYEM PUTURES (LIFFE) Y100m points of 100% Sett price Change High LOW 96,93 96,93 MONTH ECU PUTURES (LIFFE) Ecu1m points of 100% 95.83 95.79 95.75 554 89 20 21 8612 6063 4234

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Strike Price

3-6 months Up to 1 1-3 month month Certs of Tex dep. (£100,000) 2<sup>1</sup>2 3<sup>1</sup>2 5 5
Certs of Tex dep. under £100,000 is 2<sup>1</sup>2ps. Deposits withdrawn for cash 1<sup>1</sup>spc. Aus. sprider risks of discount on Jun 27, 6.4200c. £000 fixed rate Stdg. Export Fit up day Jun 30, 1997. Agreed rate for period Jul 28, 1997 to Aug 25, 1997, Softwark Reference rate for period May 31, 1997 to Jun; 30, 1997, Schemes M & V 6.738pc. THERE MONTH STERLING PUTURES (LIFTE) \$500,000 points of 100% 92.93 92.77 92.69 92.67 92.68 +0.05 +0.05 +0.05 +0.05 14088 18330 9516 6812 92.78 92.70 92.69 92.70 92.62 92.80 92.60 02,70

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Strike Price Dec Mar Dec 0.19 0.08 0.15 0.34 0.17 0.81 0.50 0.24 0.08 0.02 0.30 0.45 0.63

**BASE LENDING RATES** 8.50 7.50 Exeler Bank Limited 7.50 Financial & Gen Bank 7.50 ●Singer & Friedlander 6.50 ●Smith & William Secs 6.50 TSB 8.50 Alled kish Bank (GB) 5.50 Promotal & Gen Barrik ( av. eRobert Fleming & Co 8.50 TSB 8.50 eQuinness Markon 6.50 United Barrik of Kuweit, 8.50 Habib Barrik AG Zurich 8.50 Unity Trust Berrik Pic 8.50 Western Trust 8.50 6.50 Banço Sibno Vizzaya 6.50 Bank of Cyprus Western Trust Whiteeway Loidiew Yorkshire Benk el·lambros Bank 6.50 Herkable & Gen Inv Bk.6.50 Bank of India C, Hoare & Co 6.50 Hongkong & Shanghai 6.50 soc Bank (UK) Lid6.50 Brit Bik of Mid East 6.50 Julian Hodge Benk 6.50 en Shipley & Co Ltd 6.50 @Leopoid Joseph & Sons 6.50 Catherik NA Lievels Bank 6.50 6.50 6.50 6.50

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0.796709 5.65424 1906.48 197.396 163.826 5.87366 0.37 0.57 0.83 1.86 2.14 2.24 2.35 2.37 2.39 2.85 2.47 2.27 2.01 1.16 0.69 0.60 0.49 0.47 0.46 0.00 1917.42 189.027 168.541 +0.143 +0.055 +0.00195 +0.00054 7.50304 2.21844 1.97107 13.8898 40.6667 6.64269 2.18978 1.92573 13.5485 39.7191 +0.00088 +0.0067 +0.0141 NON ERM MEMBERS Greece 285.269 UK 0.793103 310.265 -0.858 0.678817 +0.000247 Strike Price 1.850 1.860 1.670 Sap 0.58 0.80 1.07 Sep 1.25 0.96 0.72 0.59 0.30 0.13 0.570 0.575 0.580 0.17 0.37 0.70 E THREE MONTH SURCOCLLAR (MAN) \$1m points of 100% Est. vol Open Int. 94,12 93.90 93.80 -0.05 -0.22 -0.10 94.12 93.91 94.11 93.89 93.78 73,102 572,216 117,400 434,003 70,228 298,454 84.12 E US TREASURY BILL FUTURES (IMM) \$1m per 100%

> Sep 0,11 0,91 0

E EURO SWISS FRANC OPTIONS (LIFFE) SP 1m po

0 0.05 0.00

0 0.16 0.41

ACTIVE INVESTOR Electronic Internet Trading

Info@preffect.com

-0.2 1.5 -10.7

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£ Leiceter Bulling £200,000,000 Floating Rate Notes due 1998 for the Interest Period 27th June 1997 to 29th September, 1997, th June will carry a Rate of Interest of Notes will carry a Rate of Interest 6,9375% per annuar with interest amounts of £178.66 per £10,000 not £1,786.64 per £100,000 Note, previous per £1,000 notes 1,900 notes 24,865 per £100,000 Notes previous 24,865 per £100,000

The Financial Times plans to publish a Survey of Bangladesh

on Tuesday, December 16 For further information, please contact:

> **Gareth Jones** Tel: +44 171 873 3238

Fax: +44 171 873 3595 or Panna Abu Zafor in Bangladesh

> Tel: +880 2 606 829 Fax: +880 2 883 343

or your usual Financial Times representative

TENDER NOTICE UK GOVERNMENT ECU TREASURY BILLS 0,12 0.18

For tender on 8 July 1997

1. The Benk of England announces the Issue by Her Majesty's Treasury of ECU 1,000 million nominal of UK Government ECU Treasury Bills, for tender on e bid-yield basis on Tuesday, 8 July 1997. An additional ECU 50 million nominal of Bills will be allotted directly to the Bank of England for the eccount of the Exchange

2. The ECU 1,000 million of Bills to be Issued by tender will be dated 10 July 1997 and will be in the following

ECU 200 million for maturity on 14 August 1997. ECU 500 million for maturity on 16 October 1997. ECU 300 million for maturity on 15 January 1998.

3. All tenders must be made on the printed application forms evaliable on request from the Bank of England. Completed application forms must be lodged, by hand, at the Benk of England, Customer Settlement Services. Threadneedle Street, London not later than 10.30 a.m., London time, on Tuesday, 8 July 1997. Payment for Bills allotted will be due on Thursday, 10 July 1997.

 Each tender at each yield for each maturity must be made on e separate application form for a minimum of ECU 500,000 nominal. Tenders above this minimum must be in multiples of ECU 100,000 nominal.

5. Tenders must be made on e yield basis (calculated on the basis of the actual number of days to maturity and e year of 360 days) rounded to two decimal places. Each application form must state the maturity date of the Bills for which application is made, the yield bid and the amount

Notification will be despatched on the day of the tender to applicants whose tenders have been accepted in whole or in part. For applicants who have requested credit of Bills on in part. To addition the recount with ESO, Euroclear or CEDEL, Bills will be credited in the relevant systems against payment. For applicants who heve requested definitive Bills, Bills will be available for collection at Customer Bilis, Bilis will be available for collection at Customer Settlement Services, Bank of England after 1.30 p.m. on Thursday, 10 July 1997 provided cleared funds have been credited to the Bank of England's ECU Treasury Bille Account No. 59005518 with Lloyde Bank Plc, Bank Relations, St George's House, PO Box 787, 6-8 Eastcheap, London EC3M 1LL. Definitive Bills will be available in amounts of ECU 10,000, ECU 50,000, ECU 100,000, ECU 50,000, ECU 50, ECU 500,000, ECU 1,000,000, ECU 5,000,000 end ECU 10,000,000 nominal.

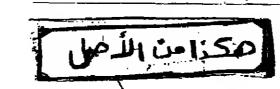
Her Majesty's Treasury reserves the right to reject any or part of any tender.

8. The arrangements for the tender are set out in more detail in the Information Memorandum on the UK Government ECU Treasury Bill programme issued by the Bank of England on behalf of Her Majesty's Treasury on 28 March 1989, and in supplements to the Information Memorandum. All tenders will be subject to the provisions of the Information Memorandum. of the Information Memorandum (as supplemented) and to the provisions of this notice.

9. The ECU 50 million of Bills to be aflotted directly to the Bank of England for the account of the Exchange Equalisation Account will be for maturity on 15 January 1998. These Bills may be made available through sale and repurchase transactions to the market makers listed in the Information Memorandum (as supplemented) in order to

10. Copies of the Information Memorandum (and supplements to it) may be obtained at the Bank of England. UK Government ECU Treasury Bills are issued under the Treasury Bills Act 1877, the National Loans Act 1968 and the Treasury Bills Regulations 1968 as amended.

Bank of England 1 July 1997



0.01 0.16 0.41

nts of 100%

0.02 0.17 0.41

line at annual income below

increase local production of

walnut milk, an alternative

health drink in China, by

expanding output at the

local factory from 5,000

tonnes a year to 50,000

tonnes, with an estimated

Production of vanilla, for

use in cigarettes, food, medi-

cines and cosmetics, and spi-

rulina, a natural medicine, is

likely to win substantial gov-

ticulture. Dounan Village

has developed into the larg-

est flower trading centre in

south-west China, handling

more than 4m flowers a day.

Since the 1980s, most of the village's arable land, which

previously produced grain.

has been replanted with

The provincial govern-

ment, in a joint venture with

a Taiwanese company, is

hoping to turn Yunnan into

China's chief producer of

orchids, investing Yn100m in

flowers.

be most eye-catching

area of agricultural

diversification is hor-

sales value of Yn520m.

ernment backing.

Tea prices are expected to rise demand in eastern Europe and the Middle East and a drop in world

The United Nations Food and Agriculture Organisation said yes-terday that world production was all the main tea producing coun-tries last year, drought in east expected to fall from a record 2.7m Africa in the first quarter of this tonnes in 1996, because of dry year has left production more weather in important tea-growing than 30 per cent lower in Kenya.

unnan province is

alraady China's tobacconist. Now it

wants to be China's florist.

The province, in the south-west corner of the

country, produces 800,000

tonnes of tobacco and rolls

more than 380bn cigarettes

each year. Provincial coffers

rely on the income of the

cigarette makers, which con-

tribute 70 per cent of annual

fiscal revenues and have

made the region one of the

most succassful economies

However, Yunnan knows

it cannot last forever. "In the

long term, the decline of the

tobacco industry is inevita-

ble," says Professor Zhang

Auluo from the provincial

government. "Smoking is a

bad habit and the level of

smokers will slowly fall as

Against the vagaries of the

tobacco industry, and in an

attempt to enable the rural

poor to share the benefits of

economic growth, Yunnan

plans to build an alternative

pillar to the provincial econ-

omy - a high-tech blo-

resources industry, spanning

horticulture, biotechnology,

food production and process

ing, natural medicines and

drawn up a Yn10bn (\$1.21bn)

investment programme to

foster businesses that can

exploit Yunnan's natural

plant resources. The prov-

ince boasts more than 18,000

plant types - the widest

The government has

living standards rise."

in western China.

Consumers will face higher e report for the intergovernmental group on tea, meeting in Bali,

Indonesia, this week. After bigger barvests in almost

Yunnan hopes to reduce its dependency on tobacco in

By 2000, the first invest- to existing income from

ments in blo-resources busi- farming and should increase

nesses are expected to yield China's use of technology in

become another important to belp redress income

The value of Yunnan's spread wealth, More than 7m

agricultural output last year people in the remote moun-

was Yn34.7bn, 23 per cent of tain regions are regarded as

the provincial total. The blo- poor by the Chinese govern-

"In 10 more years, it will

backbone industry for Yun-

nan, worth Yn50bn by 2010,"

says Prof Zhang, who heads

the Yunnan Blo-resources

Development Office,

managing natural resources.

inequality in Yunnan. The

tobacco industry has driven

the province's 10 per cent

annual economic growth in

the 1990s, but has failed to

resources revenue will add ment, which sets the poverty building greenhouses which

The programme also aims

Wilson Smithett, London tea Northern Tanzania, Uganda,

months

second half will see that deficit

but I see little downside potential this sida of the new year. the developing El Niño weather pattern wiped out the short end-

Lanka, "we could be looking at some very exciting price numbers" In spite of last year's record which followed three poor barharvest, prices are already higher

lower and medium quality teas. · However, Mr Kane added that if and leaving no stocks to carry over from one year to the next. Average prices for "second-line of year rains in east Africa, or teas are about \$1.50 a kg, commonsoons failed in India and Sri pared with \$1.20 a year ago. However, London prices of about 88p a kg are still well below the peak of 220p in the early 1980s.

# boosts almonds

Almond prices have shot up in the past few days after detailed astlmates of tha important Californian crop showed a big shortfall com-

pared with market expecta-The new crop price for ingredients in chocolate and cakes as well as nut packs. jumped by neerly 13 per cent to \$450 per 100 kg over

tha weekend. Yesterday prices eased back to \$430 per 100 kg for August sblpments, but still

well up on last week. California is the world's biggest grower of almonds, producing more than two-thirds of world supplies of about 960m pounds, said Mr Bill Hadlow, trading director of C.G. Hacking and

Sons, the London nut trad-Two successive bad harvests bad forced up prices to

more than \$600 for the current crop. But they have fallen since March on expectations of a

much larger new crop from California. Some traders bad been

hoping it would exceed the 710m pounds estimated in May. So when e detailed inves-

tigation led to predictions last week of smaller nuts and an overall crop weighing 680m pounds, there was a scramble to buy. Mr Hadlow said the 30m

pound shortfall did not represent a disaster, "It'a atill a very good crop."

The rise in almond prices comes at a time when hazelnut prices are high because of stockpiling by Turkey. the biggest producer, and as peanut traders rely on a good US crop this summer to make up for a shortage of Chinese exports - which has pushed prices up.

×...

(智)人物 "

#### this year, fualled by growing world tea prices," the FAO said in

hrokers, said that the Kenyan crop was just over 80m kg in the first five months, down from 116m kg a year earlier. Kenya normally produces about 260m kg a year. Burundi and Rwanda have been similarly affected. The drought is director of Wilson Smithett. being blamed on El Niño, the lat-

est warming of the tropical Pacific

Yn500.

further plantings.

duces similar amounts to Kenya, output was down by about 6m kg to 103.5m kg in the first five "I think it's unlikely that the

caught up," said Mr Tony Kane, a He said prices could rise by between 5 per cent and 10 per cent Ocean which has global repercus- this year. "I don't think there will be s runaway explosion unless

Bio-resources bloom in Yunnan will be sbla to yield 3m pha-

laenopsis amabilis. One higher margin crop is The chief obstacle to the macadamia nnts. The govgrowth of the flower indusernment is investing a modtry is transport. Air cargo est Yn46.4m to plant 2,000 ha from the province has more of the nuts, which sell for than halved in price in double the price of cashews, recent years, but interested promising aales wortb growers say the air service, Yn747m over the next 20 critical to flower exporters years. Yunnan bopes tha can be unreliable. Prof industry's success will foster Zhang says the government There are also plans to

has realised this is "the critical bottleneck". The tobacco industry is financing some of the diversification. It is providing Ynibn of the Yni.6bn needed to fund an international horticultural exhibition in 1999. which will promote the prov-

ince as China's future florist. Yunnan is also aiming to attract foreign investment. Investors in bio-resource industries will be offered a two-year tax holiday and a further three years at 50 per cent income tax rates, as well as access to favourable loans from local banks.

The province has given itself 15 years to establish the alternative economy and it probably has time on its side. Mr Yang Jikang, at the Yunnan Planning Commission, believes the tobacco industry can be relied on for another 20 years. "But we still have only

one pillar industry," he adds. "The government has started fighting smoking so. in the long term, the industry faces problems."

#### Iraq talks fail to stop oil rise other humanitarian supplies MARKETS REPORT in the first phase of the oil-By Robert Corzine, Susanna for-food programme.

Oil prices continued to edge upwards yesterday in splte of reports of progress in negotiations between the UN and Iraq on a new humanitarian aid distribution plan. Agreement on a new plan is a pre-requisite to the resumption of Iraqi oil exports, the timing of which is now the biggest single factor affecting world crude

prices.

The price of Brent Blend for August delivery was quoted at around \$18.76 a barrel in late London trading yesterday. On Monday the Brent settlement price was \$18.51 a barrel, 33 cents up on the day. The rise on Mon-day was attributed to growing doubts that Iraq would be able to resume exports before August.

Yesterday, however, UN officials said talks in Baghdad on a new aid distribution plan were going "smoothly," with the possistill have to be approved by Mr Kofl Annan, the UN seccould be implemented.

Iraq, which is allowed to sell \$2bn over six months, wanted to renegotiate the aid plan because of the slow

On the London Metal Voyle and Alison Maitland Exchange zinc continued its recent "bull" run - reaching

a fresh 6%-year high after a 950-tonne drop in warebouse stocks. The metal - which is used to galvanise steel and is alloyed with copper to make brass - has been underpinned this year by technical buying, supported by falling inventory levels that hint at a supply-demand deficit for 1997. That has lured speculative money into the markets, fueling the rally. The threemonth price ended the day

at \$1,436 a tonne. The sugar supply-demand balance is likely to be tighter in the 1997-93 season largely because of a much lower crop in India, the largest producing country, according to E. D. & F. Man, the commodity brokers.

In its latest sugar report, Man says the tighter supply situation following three years of surpluses is backed by signs that disgruntled Indian farmers have planted bility of an agreement by the much less land because of weekend. The plan would late payments for their cane.

The prospect of a tighter sugar season belped support retary general, before it the market. White futures in London were little changed yesterday. In New York, October raws were at 11.23 cents a pound in afternoon trade compared with Mon-James Harding pace of delivery of food and day's closing 11.19 cents.

# COMMODITIES PRICES

variety in China.

BASE METALS LONDON METAL EXCHANGE (Prices from Amelgameted Metal Trading) M ALUMINIUM, 99.7 PURITY (S per tonne) Cash

Previous High/low	1508.5-9.5	1590-91 1510/1597
AM Official	1574-5	1596.5-7.5
Karb close	10/4-3	1605-05.5
Open Int.	267,330	
Total daily turnover	69.939	
ALUMINIUM AL		onne)
Close	1420-30	1450-60
Previous	1425-35	1450-60
High/low		1455/1445
AM Official	1415-6	1445-50
Karb close		1450-55
Open int.	5,250	
Total daily turnover	2,370	
■ LEAD (S per toni	ne)	
Close	626-27	636-39
Previous	S14,5-5.5	627-B
High/low		639/628
AM Official	621-1.5	633-4
Kerb close		637-38
Open int.	35,058	
Total daily turnover	14,569	
■ NICKEL (\$ per to	onne)	
Close	6820-30	6930-40
Previous	6750-60	6660-65
High/low	The same of	6970/6860
AM Official	6750-60	6875-80
Kerb close Open int.	53,658	8935-40
Total daily turnover	18.253	
TIN (5 per tonne)		
Close	5490-500	5543-48
Previous	5520-30	5570-80
High/low	3320-30	5570/5525
AM Official	\$485-90	5535-40
Kerb close		5535-40
Open int.	13,724	
Total daily turnover	3,178	
ZINC, special his	gh grade (\$ p	er tonne)
Close	1438.5-39.5	1440.5-41.5
Previous	1414-5	1418.5-20.5
High/low		1442/1414
AM Official Kerb close	1415-8	1425-6 1436-37
Open int.	96.854	1430-37
Total daily turnover	37,972	
COPPER, grade	-	<b>a</b> )
Close	2537-42	2404-05
Previous	2564-9	2421-2
High/low	2523	2430/2383
AM Official	2522-23	2396.5-7.5
Kerb close		

# PALLADIUM NYMEX (100 Troy oz.; \$/troy oz.) 176.30 +1.40 183.50 176.00 288 5,519 189.30 +1.40 176.00 170.00 53 755 189.80 +0.90 – – 37 105 SILVER COMEX (5,000 Troy oz.; Cents/troy oz.) 474.7 +3.0 477.5 471.0 2,496 13,924 476.8 +3.0 - 18 **ENERGY** ■ CRUDE OIL NYMEX (1.000 barrels, \$/berrel) 20.05 +0.05 20.07 19.97 5.048 20.05 20.04 +0.07 20.07 19.97 4.90 38,252 20.05 +0.05 20.07 19.97 4.90 38,252 20.05 +0.05 20.07 19.97 4.50 38,252 CRUDE OIL IPE (\$/barrel) 18.72 +0.21 18.78 18.54 23,604 68.731 18.75 +0.15 18.80 18.65 18.384 44,657 18.51 +0.10 18.85 18.70 5,283 14,083 18.25 +0.08 18.92 78.77 1,638 10,239 Open int. 153,025 Total daily turnover 59,936 ■ LME AM Official £/5 rate: 1,6641 Spot: 1,6584 3 miles: 1,6539 6 miles: 1,6483 9 miles: 1,6442 III HIGH GRADE COPPER (COMEX) 112.15 -1.50 113.50 111.20 1,140 7,941 110.75 -1.80 112.70 110.30 74 2.858 110.05 -2.10 112.45 100.00 3,137 22.945 108.05 -2.30 110.25 110.25 12 1.287 107.25 -2.10 109.00 109.00 13 1,206 106.55 -2.00 107.80 106.80 325 9.758 4,719 49,369 175.50 +3.00 175.50 174.25 1.013 9.498 PRECIOUS METALS MATURAL GAS HYAEX (10,000 mm8ss.; \$/mm8ss.) **LONDON BULLION MARKET** (Prices supplied by N M Rothschild Gold(Troy oz) \$ price £ equiv SFr equiv 2.135 -0.004 2.150 2.120 8.150 38.112 2.135 -0.001 2.150 2.125 1,445 27,353 2.145 -0.001 2.165 2.140 1,414 22,722 2.275 -0.006 2.285 2.270 737 10,414 2.410 -0.001 2.420 2.400 637 14,253 2.450 -0.001 2.480 2.445 441 14,977 338.70-334.00 333.60 200.541 488.124 333.70 201.425 487.302 Day's High Day's Low 12,465 (62,463 Loco Ldn Mean Gold Le Files Charge High Low Vol int 58.70 +0.56 59.00 58.10 17.699 38,410 58.00 +0.50 58 30 57.50 1,667 10,744 4.08 US cts equiv. 464.50 469.95 Silver Flx Spot \$6.85 +0.40 \$7.00 \$6.80 791 7,012 \$6.20 +0.29 \$6.20 \$5.10 \$0 \$2.405 \$5.50 +0.25 \$6.20 \$5.50 \$23 \$5.76 \$5.20 \$5.30 \$2.72 \$5.20 \$5.30 \$2.72 \$5.20 \$7.72 \$5.20 \$7.72 \$5.20 \$7.72 475.80 295.75 487.10 \$ price 334-336 47-49

Precious Metals continued E GOLD COMEX (100 Troy az.; \$/troy az.) Seit Day's Open price change High Low Yol Int 83.50 +2.00 83.50 83.50 9 236 84.40 +0.86 - - 177 334.0 -0.2 - 3 Jel 336.1 -0.2 335.6 334.8 30,425 100k Sep 339.7 +20 340.3 339.2 5,527 30,778 342.0 +20 342.6 341.6 792 9,133 344.3 +1.9 348.2 347.7 70 4,753 88.65 +0.56 88.75 67.75 90.60 +0.60 - 89.75 92.60 +0.60 81.75 91.75 PLATINUM NYMEX (50 Troy oz.; \$/troy oz.) 420.9 +5.1 426.0 421.0 738 2,622 322.50 -1.25 328.00 322.00 6,303 7,810 Jel 331.50 -0.73 336.00 330.50 15.773 33,525 Sep 344.00 -1.25 348.50 343.50 8,524 31,381 Den 352.50 - 356.50 351.50 890 4,783 Mary 350.50 -0.5 354.00 350.50 45 383 Mary 350.00 +1.5 350.00 348.50 160 2,507 Jel 411.9 -0.9 422.0 410.5 1,997 11,291

31,685 85,399 MAIZE CBT (5,000 bu min; cents/566 bushel) COCOA (CCO) (SDR's/tonne) 243.25 -4,75 247.75 243.00 24,068 35,700 233.00 -5 237.50 232.50 22.516 57.970 232.75 -5.5 237.75 232.25 51,265142,102 240.50 -5.5 240.00 240.25 3,723 22.571 240.00 -5.25 249.75 240.00 654 2,774 240.75 -8.25 253.50 249.50 499 6,678 ■ BARLEY UFFE (100 tonnes; £ per tonne) 62.00 +0.50 - - - 34 84.25 +0.40 84.25 84.25 17 1,163 86.25 +0.40 - - 15 180 88.25 +0.40 - - 15 33,709 91,277 Mary 89.25 +0.40 - - 15
Mary 89.65 +0.40 - - 4
Total 17 1,396
SoyABEANS CBT (5,000bs mar; casts/606 bushe) Sar

732.00 -39 775.00 773.00 14.579 14,570 601.00 -37.25 722.00 675.00 20,947 33,323 612.00 -22 842.00 610.00 3,976 11,878 580.50 -28 611.00 585.00 21,787 617.60 594.00 -27.25 615.00 590.00 1,773 10,740 600.50 -26.25 621.00 600.00 320 2,461 64,080 137,589 E SOYABEAN Of CBT (50,000/bs: cents/b) 21.42 -0.37 21.80 21.37 5.551 7,160 21.58 -0.37 21.94 21.50 12.306 27.475 21.73 -0.29 22.05 21.72 2,043 13.303 21.78 -0.35 22.09 21.78 3,000 14.405 21.91 -0.29 22.15 21.85 9,663 40,305 22.03 -0.18 22.25 22.00 631 4,160 34,671 111,822 63,520 397,512 SOYABEAN MEAL CBT (100 tons; \$/ton) 244.2 -13.8 259.2 243.0 7,720 13,758 221 -1.1 236. 220.2 9.08 23.091 222.1 -1.1 236.0 220.2 9.08 23.091 205.0 -10.4 27.0 204.0 2,857 14,526 197.5 -8.4 207.0 193.0 3,212 13,00 191.3 -8.3 200.5 187.5 10,125 30,635 188.8 -9 198.0 188.5 800 3,547

55.85 +0.85 58.00 55.30 2.997 18,709 56.55 +0.55 56.75 56.40 1,982 12,770 57.35 +0.80 57.50 57.10 1,575 15.229 57.00 +0.80 57.80 57.80 505 12,755 41,243 144,090 FREIGHT (BIFFEX) LIFFE (\$10/index point) 167.75 +2.60 167.75 166.00 6,213 16.804 169.25 +2.75 169.25 167.25 4,108 15,856 170.75 +3.00 170.50 168.75 1,042 6,012 172.25 +2.75 172.25 170.75 549 7,018 174.00 +2.75 173.25 173.25 370 4,762

GRAINS AND OIL SEEDS WHEAT LIFFE (100 tonnes; £ per tonne)

# COCOA LIFFE (10 tornes; £/tonne) 1141 1158 +9 1149 1135 386 7,538 +8 1170 1150 3,370 35,886 188 3,789 1183 +14 1175 1153 2,410 34,929 +17 1186 1162 2,259 43,585 +16 1196 1177 772 18,398 1199 +17 1212 1194 286 5,586 1658 -26 1704 1856 33 149 1685 -28 1735 1678 4,881 39,210 1730 -26 1777 1726 860 21,964 1760 -25 1803 1760 355 22,835 1780 -21 1815 1798 230 8,678 1798 -20 1827 1822 2 961 9,677 107,818 Jam 30 Daily ..... Prev. day 1300.51 1309.30 COFFEE LIFFE (5 tonnes; \$/tonne) 1791 +26 1835 1765 647 3,466 1822 +25 1860 1800 2,697 24,695 1806 +26 1850 1790 1,322 12,089 1770 +30 1610 1748 257 3,692 1740 +25 1780 1723 114 520 1730 +25 - - 53

COPPEE 'C' CSCE (37,500lbs; cents/lbs) 196.50 +4.10 203.00 185.50 62 743 175.25 +2.85 184.50 175.00 2,751 11,005 154.35 +3.45 182.00 182.50 407 5,048 143.25 +2.40 143.85 143.00 68 2,336 138.75 +2.25 142.00 137.00 82 923 135.75 +2.50 136.50 138.50 4 238 2,336 liby Jul Total COFFEE (ICO) (US cents/pound) ■ WHITE SUGAR LIFFE (50 tonnes; \$/tonne) 321.9 +0.7 322.4 321.2 838 11,245 317.2 +0.9 318.1 316.4 834 7,709 315.0 +0.0 316.0 314.5 467 4,255 316.2 +1.1 316.8 314.0 107 4,109 314.7 +0.0 - 936 313.5 +1.1 - - 838

SUGAR "11" CSCE (112,000lbs; cents/fbs) Get Mar May Jul Oct Mer 11.24 +0.05 11.40 11.21 7,957 94,750 11.31 +0.08 11.40 11.25 2,347 39,904 11.22 +0.08 11.18 11.18 274 9,717 11.12 +0.05 11.18 11.11 43 3,835 11.00 +0.10 11.00 10.97 52 1,193 18.93 +0.10 10.76 10.76 10.56 15.781 192,313 POTATOES LIFFE (20 tonnes; 2 per tonne)

B COTTON NYCE (50,000lbs; cents/ibs) 35.0 - - - - 9 60.0 +1.0 70.0 67.0 65 811 90.0 +1.0 - - 2 90.0 +1.0 - - - 2 Jiri Get Dec Mer May Jul Total 73.55 -0.15 73.57 73.10 65 312 76.10 -0.32 76.90 78.95 872 11.461 76.83 -0.29 77.35 76.76 48.29 41.347 76.03 -0.22 76.50 77.96 591 7.341 76.04 -0.26 76.95 76.63 12 1.460 76.10 -0.05 78.00 78.80 25 501 1274 -18 1285 1270 26 1,282 1220 -34 1320 1220 8 901 1384 -35 1415 1385 23 916 1415 -5 1420 1420 - 122 1400 -■ CRANGE JUICE NYCE (15,000/bs; cents/fbs) 73.75 +1.20 74.25 72.20 2,168 2,385 75.90 -0.50 76.50 75.66 1,887 18,868 78.80 -0.40 79.00 78.55 274 8,058 81.75 -0.55 82.25 81.80 115 2.457 84.66 -0.35 85.00 85.00 34 1,825 07.55 -0.15 88.00 88.00 1 320 4,683 31,764

15,781 150,313

6.413 66,181

FUTURES DAYA All futures data supplied by CMS. contracts traded on COMEX, NYMEX, CBT, NYCE, CME, CSCE and IPE Crude Oil are one day in errears. Volume & Open interest

**INDICES** 

Jun 30 184.17

Mirror metals
European free market, from Metal Bullatin, \$ por ib in warehouse, unless otherwise stated (last week's in brackets, where changed). Antimony: 99,65%, \$ per torne, 1,990-2,080 (2,000-2,140), \$samuth: min. 99,98%, tonne lots 3,70-3,85 (3,80-3,95), Cadmitum: min. 99,95%, cents a pound, \$0.00-60.00. Cobati: MB free market, min. 99,8%, 22,00-23,00; min. 99,3%, 18,85-19,90 (18,75-18,50). Mercury: min. 99,8%, \$ per 78 ib flask, 150-160 (153-163). Molybdentum: drummed molybdic exitie, 4,50-4,60. Selentum: min. 99,5%, 190-2,90 (1,90-2,90). Trangaten orts standard min. 65%, \$ per tonne unit (10kg) WO, cti, 45-65. Venedium: min. 98%, Cfr. 3,90-3,95 (3,80-3,95), Urandarts Nuesco unrestricted exchange value, 10,00 (10,25).

MEAT AND LIVESTOCK # LIVE CATTLE CME (40,000lbs; cents/fbs)

64.825 +0.175 64.750 64.200 8.862 43.052 67.875 - 67.900 67.550 4.122 24.852 70.775 -0.075 70.900 70.380 3.205 14.396 71.925 -0.100 72.100 71.550 1,016 6,882 73.850 -0.175 74.025 73.475 529 3,180 70.100 - 70.100 69.900 ■ LEAN HOGS CME (40,000lbs; cents/lbs) 83,650 -1,025 84,400 83,525 3,416 6,482 70.300 +0.725 70.800 70.000 58,800 +0.425 B9,250 68,400 64.900 -0.100 65.600 64.375 M PORK BELLIES CME (40,000lbs; centa/lbs) Jul 84.675 -0.550 87.400 83.700 115 2.402 71.500 +1,500 73,000 72,500

Mar 71.500 +1.500 Jul 75.500 +1.000 Total Strike price \$ tonne - Calls -- -- Puts --**ALUMINIUM** ■ COPPER (Grade A) LME

2800 \_\_\_\_\_\_ 161 144 20 2400 \_\_\_\_\_ 83 91 52 2500 \_\_\_\_\_ 47 54 106 COFFEE LIFFE Jul Sep Jul 1750 \_\_\_\_\_\_ 313 107 1800 \_\_\_\_\_ 292 165 307 145 337 88 59 LONDON SPOT MARKETS CRUDE OIL FOB (per barrel)

\$173-175 9.10-9.30 IPE (Aug) 9.225 Gold (per troy cz).
Silver (per troy cz).
Platinum (per troy cz.)

Lon. day sugar (rew) Lon. day sugar (wta) Barley (Eng. feed) Maize (US Dark North) Reuters (Bese: 18/9/31 = 100) Jul 2 Jul 1 month ago year ago 1831.5 1835.5 2007.0 2003.8 ■ CRB Futures (Base: 1967 = 100) Jul 1 Jun 30 month ago year ago 239.42 239.33 ■ GSCI Spot (Base: 1970 = 100) Coconut Oil (Phill)§ Palm Oil (Maley.)§ Copra (Phill)§ Soyabagns (US) LINE WAREHOUSE STOCKS (to -975 -120 Cotton Outlook'A' Index Woottops (64s Super)

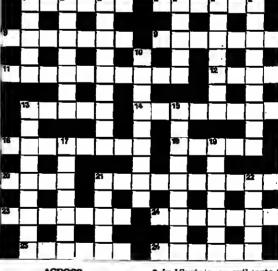
LONDON TRADED OPTIONS Brent Blend (dated) \$18.65-8.66 +0.450 Brent Blend (Aug) \$18.70-8.71 +0.350

\$193-195 \$169-171 \$79-81 \$172-174 +3 +2.5

\$196.00 +4.00 Copper Lead (US prod.) Tin (Kusis Lumpur) Tin (New York) 118.0c 13.69r 259.5 -1.00 95.77p 118.45p 83.03p +1.79° -1.71° -0.29° 650.0y 517.5w

JOTTER PAD

#### CROSSWORD No.9,416 Set by ADAMANT



1 Abscond to the Middle East (6) 4 Fifty one in complaint to

trust (6) 8 Anonymous peacekeepers at this moment entering 6 Till relocated around here outskirts of Kowloon (7) 9 Turn down last month's

goods (7)
11 When I go, auntie's plan
collapses and gets really nasty (10) 12 Hypocritical nonsensa about a series of books (4) 13 Want a littla credit for

start for emergency treatment (5,3)
16 Attended unusual secret do (8) 21 Spear e second fish (5)
18 Soldier went back into 22 Loiter on pitch and track vehicle for a smoke (5) 20 Firm provided capital cover (4) 21 Sideways look at Louis

teeth, perhaps (10) 28 After five, it takes a minute to manufacture a nutri-tional element (7) 24 Some thick or yellow wood (7) 25 Gives a salacious dig at artistic models who take

Goetha initially to heart (6) 26 Caught in New York after DOWN 1 Left another nine sheets (5)

2 in Virginia, an evil taste (7) vationists have a publicity 5 On ona's feet before the

7 Is the backer tha fellow in Mandela's party? That's right! (9) 10 American lawyer slid off. coming up with flowers (9) 18 Guardian may give a dis-

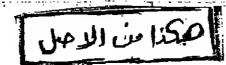
count (9) adding classic greeting (5)

14 It's grave - pine at the

17 Casual worker taking a holiday first? (3-4) After midnight, the girl's family were in a pickle (7)

Solution 9,415





€:

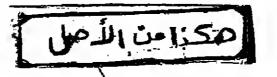
FT Cityling I lot Town Disease		FT	MANAGED F	UNDS SERVIC	CE	· · · · · · · · · · · · · · · · · · ·	Offshore Funds
OFFSHORE	tel fictor Solling Buying + or Yold Chaps Files Files - Bris	ne Help Desk on (+44 171) 873 4378 for m IRELAND (SIB RECOGNISED)	ind instanc Belling Beylng + or 1988 Compa Pelica Pelica - Gra	Selbay Bayley and Yeld Print Pales - Bales Argenta European Hedge Found pilc	Saling Payling or That Price OK Equality Place ID Pic	table Burn That Plan Price That I have the Real Price The	ur man halby drying our Yold Cage Piles Piles - O'l
BERMUDA (SIB RECOGNISED)	Royal RX of Canada D/S Fd Mgrs Ltd:  70 Sa 244, St Peter Port, Oscorosy  10 Sat 244, St Peter Port, Date 10 Sat 244, St Peter  10 Sat 244, St Peter Port, Date 10 Sat 244, St Peter  10 Sat 244, St Peter Port, Date 10 Sat 244, St Peter  10 Sat 244, St Peter Port, Date 10 Sat 244, St Peter  10 Sat 244, St Peter Port, Date 10 Sat 244, St Peter  10 Sat 244, St Peter Port, Date 10 Sat 244, St Peter  10 Sat 244, St Peter Port, Date 10		Liczard Investment   Fornts   Lid	NW ST1.52 0.00 Adain Dynamic Growth Fund Pic NW ST2.50 0.021 - Adain Standi Cox Growth Fund (e) NW ST1.44 - Adam Diversified Equity Fund Fic NW 0.025 0.02 Adam Enemying Markotz Fund Pic Adam Enemying Markotz Fund Pic	ST ACC   LOTAL	SS Openior City	TSB Franch Managagers (**) 131 70 Mar SRP, 95 Miles, many TSB Others in present Franch 134 TSB OTHERS IN THE TSB OTHERS IN TSB OTHERS IN THE TSB OTHERS IN TSB OTHERS IN THE TSB OTHERS IN TSB OTH
Fidelity Currency Funds Ltd Productio Hall, Fundsolm, Barracka III: Prof Address 1800 44453 From Charles 1800 44458 All Charles 1800 44458 OT 202 25449228	Japan Gase F	uni hanteni (648) An. \$53.21   16.50   — Bhall Born Int. \$50.01   15.5   — Ghad Born Int. \$50.01   15.5   — 5.10   — 5.1	2500   American   Company   Compan	SA 14 - A.13 - Aslan Gutovray Front Pic.  NOV	ASSAM 2016 (action 2014) Addition A 2014 (Action A) Assam Alexandron 2017, 15 Consideration	ISLE OF MAN (SIB RECOGNISED)  ***********************************	The brief to control to the control
## Accom   ## 1979   ## 1979   ## 1979   ## 1970   ## 19	Alth Researchest Steff. 5   50 23 kill 1555 - 0.471   Alth Researchest Steff. 5   50 23 kill 1555 - 0.471   Alth American Research Class   50 20 20 - 1   European Research Class   50 20 20 20 20 20 20 20 20 20 20 20 20 20	US Smaller On Inc H.   \$14.89   15.36   -	American Marie (1998) (	New First Chairle Son 25.  If French Machington (probated) Limited  If Stated Limited First First First  Joseph Charge  J States  (6)	OSA histor 8	ACI Managed 0 Finite 1,050 C244 - 0007 S25 ACI Migra Carrenty 5 S250 C2544 - 0007 S25 ACI Migra Carrenty 5 S250 1250 1250 - 4500 C ACI Migra Carrenty 5 S250 1250 1250 - 4500 C ACI Migra Carrenty 5 S250 1250 1250 - 4500 C ACI Migra Carrenty 6 S250 1250 1250 1250 C ACI Migra Carrenty 6 S250 1250 1250 1250 1250 1250 1250 1250 1	Brunk of Scotland France Managers (Ancary) (All Instit of Scotland Olishon Insulant Annia Lat Scotland Olishon Insulant Annia Lat Scotland District Scotland Control Scotland Control England
12   12   12   12   12   12   12   12	105	BOC intermitives Fund Unsegment Ltd	Numerican Catacognicio	C Garres (C )	Sym feet frainble flee	The Joint Management FL 4 STARD 1 1,9708 — Inches International 1, 1 STARD 5,572 — 1 The Joint June 1, 1 STARD 5,572 — 1 The Joint June 1, 1 STARD 5,572 — 1 The Joint June 1, 1 STARD 6,572 — 1 The Joint June 1, 1 STARD 6,572 — 1 The Joint June 1, 1 STARD 6,572 — 1 The Joint June 1, 1 STARD 6,572 — 1 The Joint June 1, 1 STARD 6,572 — 1 The Joint June 1, 1 STARD 6,572 — 1 The Joint June 1, 1 STARD 6,572 — 1 The Joint June 1, 1 STARD 6,572 — 1 The Joint June 1, 1 The	USD See Freed.  ### ST7-10 177-34  ### Searcharge half Freeds  ### State StateClar Freeds  ### ST8-10 177-34  ### ST8-10 177-34
### 15   15   15   15   15   15   15   1	Egister Act F	Japan Smaler Gro Ltr 5 38.05 9.09 -0.11 0.09 World Groot Bro 40 Sec. 22.11 13.14 Auft 3.18 Christopers Investinguests File 1.48 Christopers Investinguests File 1.48 Christopers Investinguests File 1.48 Christopers Investinguests File 1.48 Christopers Investigation	ST.100	MAIN STREET, TRANSPORT LEA Albeit Street, STA 00 14.00 1 Street Street, STA 00 14.00 1 Street Street, STA 00 14.00 1 Street Street, STA 00 14.00 1 Street, STA 00 14.00 1 Street, STA 00 14.00 1 STA 00 10 10 10 10 1 STA 00 10 10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	NAME STATES OF S	CBE Fund Minuspers (Indi) Carton Health Hea, Veteria Food, Droglam, (and 1889) 11.7 b) 554 6556000 Hab Norman Sering Health Sering 155604 - 0.0011 0 Hieromy Fund Minuspers India Ltd 12-13 Hi Sering, Origins Ind 12-13 His Sering, Origins Indi Health India Health Sering 15604 682256 Health India Health Sering - 0.15 0.3 Health India Health Sering - 0.15 0.3 Health India Health Sering - 0.15 0.3	Color Alba Negativas (CS) Celler Alba Negativas (Negativas (CS) Celler Vast Des (2000)
Cathar Baylay our Yield Prins Piles - Boom.  Authorist Capital Monagement Ltd.  Administrational Vision St. 11	GUERNSEY (REGULATED)(**)  Solling Berling *** Third richer *** Third richer *** Third richer *** Third Region (Co (Concernos)  ARZ Maganit Co	Courts Fourd Managers Limited Georges Chay, Dahlin 2, Iroland 06 3531 80843870 Cayun, Shahal Rand	New Excepting Cos   (0.5774 - 0.0005   1.5774 - 0.0005   1.5774 - 0.0005   1.5774	20 of Plan   18.28	Keres Open Fund  85.32 +0.00 -  Keres Special Opper Institute Fund Pic  1007 - \$11.50 +0.53 -  Kores Sprint Fund Pic  80.32 -0.07 -  Kores Strategic Growth Fund  Kares Strategic Fund  Kares Strategic Fund  Kares Strategic Fund	Chief Medicale   Intel Feb   Chief	Commonwess Information   Asset Brook Life (CAARS)   Color Sept Sept Sept Sept Sept Sept Sept Sept
Anshor ted Jun 76	Region Delit Portialo \$13.145 Apollo Investment Management Lid Apollo Investment Management Lid Apollo Investment Management Lid Apollo Investment Management Lid Apollo \$11.490 12.15	Dollar homes	Mineracy Johnstone (Dublin) Lid smap Room, Human St., Ootho 2 Depth Mine John 2 Depth Mine John 2 Depth Mine John 2 Depth Asset Mines 2 Depth Asse	Burchaya Global havestors trebund Ltd EXF Finel teams blooking Finel Suring Lincoly A. 31 L94006 — - St Drine Lincoly A. 31 L94006 — - OD Doby Lincoly A. 31 L94006 — - OD Doby Lincoly B 51 L05703 — - stretch landscape finel B. 12007 112507 — - stretch landscape finel B. 12007 112507 — - Stretch landscape finel B. 12007 — - Barlog International Fel Biggs (Indiano) Lel	NAM: Start +0.08 - Ecrean Enyanging Growth Found Pic Rouse Enyanging Starts - 58.38 Rouse Power Found NAM: 90.05 +01.14 - Rousest Professor Share Found NAM: 50.720 Lazgard Rousestment Founds Ltd	FOI hat 22 Control-town and Control of 1924 829131 Second Righ Income 3 E. 1829 1.2820 -0.004 8.73 Lighter Family Richard Plands Pic. 4740 -0.004 829121 Second Right Sealer 2015 1.440 -0.004 82912 Second Right Sealer 2014 8.2870 -0.004 82912 Second Right Sealer Right Second Right Sealer Right Second Righ	Coutin (Jerney) Fund Managers Ltd Anatoria Region Protein Ltd Anatoria Region Protein Ltd Anatoria Region 17,002 10,204 +0,107 -
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FINANCIAL TIMES WEDNESDAY JULY 2 1997 26 **LONDON SHARE SERVICE** ALCOHOLIC BEVERAGES INVESTMENT TRUSTS 是一个人,就是一个人,也是一个人,也是一个人,我们就是一个人,我们就是一个人,我们也是一个人,我们也是一个人,我们也是一个人,我们也是一个人,我们也是一个人,我们也是一个人,我们也是一个人,我们也是一个人,我们也是一个人, 一个人,我们就是一个人,我们也是一个人,我们也是一个人,我们就是一个人,我们也是一个人,我们也是一个人,我们也是一个人,我们也是一个人,我们也是一个人,我们也是一个人, 604 Mag 604 Gagan 20 1245 105 6.71 106 6854 107 70 107 7 では、日本のでは、 THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NAMED IN COLUMN TWO SC-UNITED BEEN STREET TO SECURITY SECUR 14.0 According to the control of the Seminary C.

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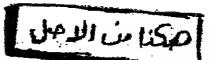
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# **Budget optimism sees Footsie surge 2.7%**

MARKET REPORT By Steve Thomps **IIK Stock Market Editor** 

A mid-morning burst of takeovermerger speculation in the banks and insurance sectors plus a sparkling showing by tha utilities fuelled a spectacular eve-of-Budget performance by UK

Adding spice to a resurgence of confidence in equities was a late story that the first Budget under the new Labour government might not, after all, include the abolition of the tax credit for div-Gordon Brown, the chancellor, the stock.

would abolish the tax credit at a stroke were behind the UK market's steep decline which extended to 4.3 per cent over six trading sessions in the middle of June. A surge on Wall Street, after the NAPM survey, added to the general euphoria in the Lon-

The recent bid talk surrounding the banks, and National Westminster in particular, reached new peaks of intensity yesterday, driving the shares up almost five per cent at one stage and triggering a sequence of backwardations, where bid and offer prices are reversed because idend payments. Reports that Mr of the frantic pace of trading in

for NatWest tripped off dealers' tongues, but the favourite to emerge as an eventual partner for the bank remained Abbey National, which was involved in merger talks with NatWest earlier this year.

Takeover rumours also encompassed the insurance arena, with Commercial Union spearbeading the sector amid suggestions that BATs may be about to bid for the

Banks, insurances and utilities occupied seven of the top ten places in the FTSE 100 performance table while utilities featured prominently in the FTSE

Sustained mostly by the powerful performances in those areas, but also by an acute squeeze on marketmakers' short positions, the FTSE 100 jumped 123.7, or 2.7 per cent, to 4,728.3.

The beavy gains in the leaders did not fully filter through the market's second-liners and smallcap stocks, which were again burt by the continued strength of

sterling. The Bank of England's sterling to 101.7 at the close.

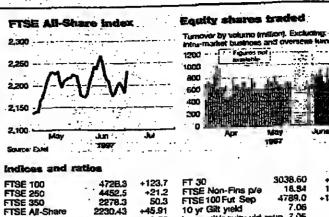
Big exporters, including many of the top engineering companies. trast with a subdued opening in such as Lucas Varity, GKN, Ti London. Turnover in equities was and Wolseley, were among the a disappointing 7921m shares at underperformers in the FTSE 100. the 6pm reading.

while IMI, McKechnie and Laird Group were among the casualties in the FTSE 250.

But the latter managed a 21.3 improvement to 4.4525, sustained by its utilities components and big rises in Eurotunnel and Amersham, the latter after the surprise merger with Nycomed of Norway.

The FTSE SmallCap Index moved in a narrow range, edging up towards the close and finishindex rose to 102.4 before easing ing the day 0.4 higher at 2,225.6. to 101.7 at the close. The mid-morning opsurge in

share prices was in sharp contrast with a subdued opening in



FTSE All-Shan FTSE All-Share yield Worst performing a Gas Distribution Benks: Retail ...

# Savage squeeze in banks

By Peter John and Martin Brice

Bank stocks led the way forward in the Footsie's big gest one-day points rise since the Conservative general election victory in 1992.

The largest constituent in the market - they represent around a fifth of the FTSE All Share index - they were the obvious choice for dealers desperate to get liquidity in what was very much a

marketmakers' market. pressure in a severe squeeze tbat began on the derivatives pitches.

There were substantial short positions in traded options and attempts to close these down ahead of the Budget led to a rush of arbitraging and basket trad-

ket weighting, banks always form a large proportion of any stock basket. At the FTSE 250. But the shares same time, the prospect of National Westminster only 550,000 changing hands. receiving a bid approach was revisited and the squeeze intensified.

Talk of a possible hidder focused on Barclays as well as Commerzbank of Ger-

NatWest and Barclays

Also, Lloyds TSB was belped strong balance sheets that by a well-timed forecast upgrade from Credit Lyon-

Commenting on the moves, one senior sales trader said: "Nobody really expected this move to take place. The whole sector went crazy. If you had any sizeget a price for it."

#### Lloyds at the top

By the close, Lloyds was up at the top of the Pootsie with a rise of 391/2 to 6551/2p. It was followed by Bank of Scotland rising 22 to 406p, NatWest 42 to 8491/4p, HSBC 86 to £19.34% in the ordinaries and Barclays 37 to

The re-rating of the utili-But bank traders found ties gathered pace as the themselves under savage market became increasingly convinced that £5bn was the ceiling for the government's proposed tax on windfall profits

But sharp rises, particularly among water stocks, were accompanied by low volumes and were said principally to reflect marketmaker-to-marketmaker activity. For example, Wessex

Water rose 7.5 per cent to hover around the top of the jumped 30% to 434p with It was closely followed by Yorkshire Water, which added 28 at 4181/2p with turnover of 1.6m shares, and Anglian, 44 to 695%p with 1.4m shares.

Electricity issues achieved marginally more fundamenraced higher and the rest of tal huying as investors the sector played catch up. sought out companies with

THE SOUTH AFRICAN BREWERIES LIMITED

RESULTS OF THE CAPITALISATION SHARE AWARDS

UAL Merchant Bank Limited is authorised to announce that, further to the announcement published on Wednesday,

ordinary shareholders to receive a final cash dividend of 222 cents per ordinary share on account of the year ended 31 March 1997 were made in respect of e total of 51 814 491 ordinary shares, resulting in a final cash dividend payment of R115 028 170.02 of which, in terms of further elections made by ordinary shareholders.

The 172 890.38 was utilised to subscribe for 8 475 new ordinary shares in the Company at a subscribe for 8 475 new ordinary shares in the Company at a subscribe for based upon the weighted average pince of the Company's ordinary shares on the Johannesburg Stock Exchange (the JSE) for the four business days ended Thursday, 26 June 1997, of F138.042961 ("weighted

holders of the senes B automatically conventible cumulative preference shares ("B conventible preference shares" to receive a cumulative preferential cash dividend of 127.5 cents per B conventible preference share on account of

to receive a cumulative presentation content of 127.5 certs per 6 conventions present assets of account of the six months ended 31 March 1997 ("the preferential cash dividend") were made in respect of a total of 4 454 339 B conventible preference shares, resulting in a preferential cash dividend payment of R5 759 659.20 of which, in terms of the further elections made by holders of B conventible preference shares. R1 848.75 was utilised to subscribe for 12 new ordinary shares in the Company at a subscribion price based on the weighted

As a result, a total combined dividend payment of R121 547 901.41 (which includes those dividends utilised in subscribing for new ordinary shares in the Company in terms of the further elections made by ordinary shareholders and the holders of the B conventible preference shares and also includes R840 449.16 in residual cash dividends payable in lieu of fractional entitlement to ordinary shares) is due by the Company.

Accordingly, pursuant to the capitalisation share awards and based on the weighted average price, 4 516 562 new ordinary shares are to be issued to ordinary shares holders, on the basis of 1.7046867 new ordinary shares for every 100 ordinary shares held, which together with 8 475 ordinary shares to be issued pursuant to the subscription of shares by ordinary shares held, which together with 8 475 ordinary shares to the issued pursuant to the subscription of shares by ordinary shares are to be issued to the holders of the 3 conventible preference shares, on the basis of 0.9790430 new ordinary shares for every 100 B conventible preference shares held, which together with 12 ordinary shares to be issued pursuant to the subscription of shares by the holders of the B conventible preference shares represents a 83.32% issue in iteu of the preference cash dividend, making a combined total issue of 4 745 894 new ordinary shares. Accordingly, the rumber of issued ordinary shares in the share capital of the Company has increased from 317 115 208 ordinary shares to 321 861 102 ordinary shares.

The listing of the 4 745 894 new ordinary shares in the Company will commence on the JSE and on the Landon

discates in respect of the new ordinary shares and cheques in respect of the final cash dividend, the preterential cash dividend and the residual cash dividend in respect of tractions in respect to the intal cash dividend and the residual cash dividend in respect of tractional entitlements to new ordinary shares will be posted to the applicable shareholders registered on the South African share registers by registered and ordinary mail respectively and to the applicable shareholders registered on the United Kingdom share register by

would easily resist windfall impositions. National Grid gained 1314 to 233p.

BG, another sizeable wind-fall tax candidate, lifted 12 to 233p after recent weakness. Paribas issued a note which argued that the two big US credit ratings agencies, S&P able order you just couldn't and Moody's, might be expected to upgrade their ratings now that regulatory worries are out in the open.

#### **Exporters suffer**

The continued strength of sterling weighed beavily on companies with exposure to exports, particularly engineering stocks.

Traders said the severe movements yesterday were a reaction to data released on Monday that increased the likelihood of an interest rate rise, which would make ster-

Wolseley, which has only a quarter of its sales in the UK, shed a penny to 4671/ap. In the FTSE 250, IMI shed 11 to 332p, while McKechnie shed 614 to 416 and Laird

at 2421/50.

Still on the currency front. even WPP, the marketing services company, was off 4

Group was off 41/2 at 345p.

312 at 2044p, while GKN

took third place with a fall of

The markdown came after it rose a penny on Monday when it said at the annual meeting that sales were up 7 per cent on a constant currency basis, but due to the strength of sterling the reportable figures were down in the first five months.

Commercial Union rose 30 to 661 7:p on revived specula-

所以2000年,199

	Jul 1	Jun 30	Jun 27	Jun 26	Jun 25	Yr ago	Thigh	Low
FT 30	3038.6	2985.6	3003.3	3014.4	2997.2	2736.8	3077A	2668.8
Ord, div. yield	3.63	3.70	3.67	3.66	3.67	4.08	4.22	3.56
P/E ratio net	18.20	17,95	18.07	18,12	1807	15.18	18.64	15.80
P/E ratio rei	18.12	17.76	17.89	17.94	17.88	16.07	18.45	15.71

Open 8.00 10.00 11.00 12.00 13.00 14.00 15.00 18.00 High Low 2984,7 2987,6 2986,8 3018,2 3010,6 3014,7 3014,1 3018,2 3034,9 3030,0 2978,5 Jul 1 Jun 30 Jun 27 Jun 28 Jun 25 Yr ago 48,450 51.094 29,367 3012.7 2727.0 1196.4 49,207 42,189 32,211 744.4 809.8 433.6 46,352 2850,6 45,783 816,6 51.030 NA NA NA (Excluding entra-market and oversess but

T London market data 52 Week highs and lows UFFE Equity onto 840 637 1,597 86 101

LucasVarity was second in tion about a possible merger broker ABN Amro Hoare the list of Footsie fallers, off with the insurance Govett downgraded profit operations of BAT Industries forecasts for the year to and on a technical bounce after recent declines. BAT

15 to £10.19% and TI was fifth with a 6% loss to 517p. lifted 81/2 to 546p. Badly battered BSkyB shed another 11 to 429p, the worst performance in the FTSE 100. A cold collation of disappointing news has sent the shares diving more than 27 per cent over the past couple of weeks.

surged 87% to £16.82% after continued to rate the stock the group said it planned to merge with Nycomed of Norway creating a global group capitalised Bt £1.8bn.

The health and technology group said it anticipated combined job losses of pointing statement on curbetween 250 and 300 as a rent trading. result of the merger.

Glaxo Wellcome rebounded from recent profgeneral market moves in London and New York, The shares jumped 71 to £13.11. SmithKline Beecham, also beavily held by US investors, added 441/2 at £11.50.

Orange was up 5 at 203%p after second-onarter subscriber figures that showed an increase of 86,000, up from an increase of 85,000 in the comparable period. It also said it had turned earnings-positive in April Panmure Gordon recommended the stock. Eurotunnel rose 6 to 69p

after the company's prospects of winning shareholder approval for its restructuring improved sharply.

However, one trader suggested the rise was overdone. "My assumption is that the market always thought the deal would be approved, because the alternative was that the shares would be worth almost nothing, so this is a mysterious share price reaction." Nevertheless, volumes were small. Among food producers,

December, by £10m to £160m. The strength of sterling was cited as one reason for the downgrade Scottish & Newcastle was up 111/2 to 658p after its

strong results on Monday, which prompted a series of brokers' notes. Goldman Sachs reiterated

its "market outperformer" Amersham International stance, but Lehman Brothers an "underperformer". MFI was the biggest faller

in the FTSE 250 as it gave up 6 to close at 129p after results at the lower end of expectations and a disap-

#### **FUTURES AND OPTIONS** ■ FTSE 100 DEDEX FUTURES (LIFFE) \$25 per full index point Est val Open est. Open Sett price Change High Low +183.0 4790.0 +182.5 4757.0 +182.5 4789.0 4846.0 4882.5 4707 0 ■ FTSE 250 RIDEX FUTURES (LIFFE) £10 per full index point 7108 4521.0 +18.0 ■ FTSE 100 RIDEX OPTION (LIFFE) (\*4603 ) €10 per full index point Cals 1,917 Puts 1,824 EURO STYLE FTSE 100 INDEX OPTION (LIFFE) £10 per full index 4425 4475 4525 4575 4825 4575 4725 4775 Jul 198 33½ 180½ 45½ 125½ 51 95 80 60½ 104½ 40½ 134½ 24½ 156 23 20½ July 225½ 51 180 75½ 156 93 126 112½ 180 136 77½ 163 58½ 194 45½ 238 Sep 255½ 77 221 82 180½ 190½ 180 120½ 180½ 151½ 100 176 57½ 105 60½ 236 Dec 340½ 100 277½ 138 214 178½ 163 223 July 199½ 131 230 163 271 199½ 218½242½

TRADING VOLUME it-taking following strong LONDON RECENT ISSUES: EQUITIES bsue Amt Min. price poid cap p up (2m.) Cap 1987 (Cm.) High Low Stock 6m.) High Low Stock

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95.9 1200 762½ Antherine

95.9 1200 762½ Antherine

95.9 120½ 149½ Antherine

15.9 102 42½ Carradon B

2.02 25 24 †Euro Mining Fin

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11.2 10½ 96½ Heart of Middle Mn

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1.26 157½ 155 508 Group

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FTSE GOI		1111	2		^	-		_
	,im; 30	% chq so shry	27	Year ngo -	Grass the ploid %	P/E : ratio	62 w	nek Low
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Regional Jedices								
Africa (14)	1418.63	-3.1	1462.46	3876.19	6.18	22.75	2917.88	14166
Australiania (D)	1614.73	-0.2	1618.54	2419.62	3.19		2455.19	
Horte America (11)	1368.82	+0.0	1368.45	1773.85	1.05	56.37	1884 08	1335 84

# were unevaluable for this ecision.

#### Hillsdown Holdings gave up 5 to close at 164p after house FTSE Actuaries Share Indices The UK Series Produced in conjunction with the Faculty and Institute of Actuaries Jun 30 Jun 27 Jun 26 sgo yleid% cover 42.7 4904.8 4840.3 4857.9 3725.7 3.45 2.04 17.78 81.51 2018.48 40.5 4431.3 4448.0 4458.4 4376.0 3.72 1.81 20.84 97.18 1984.49 40.5 4434.3 4448.1 4415.9 3.87 1.64 18.66 100.13 1870.86 42.3 2223.2 2243.4 2251.5 1878.8 3.50 1.95 18.27 45.15 1988.24 42.3 2227.2 2242.8 2251.0 3.53 1.96 18.04 12.70 1018.41 42.5 2166.5 2180.4 2186.4 1794.2 4.71 1.77 15.04 63.62 1643.38 FISE 250 FTSE 250 ex IT FISE 250 ex IT FISE 350 ex IT FISE 350 ex IT FISE 350 Higher Yield FISE 350 Lower Yield FISE SmallCap FISE SmallCap ex IT FISE Af-Share ex IT 2230.43 ## FTSE Actuaries Industry Sectors Day's Year Div. Net P/E Xd adj. Total Jul 1 orga% Jun 30 Jun 27 Jun 28 ago yield% cover ratio yitd Return 10 MINERAL EXTRACTION(20) 12 Extractive Industrias(5) 15 Oil, Integrated(3) 16 Oil Exploration & Prod(12) +2.8 4457.04 4506.35 4487.45 3510.20 3.38 2.01 18.64 88.82 2052.72 +1.4 4372.77 4377.86 4421.86 4286.54 3.55 2.36 14.78 104.80 1355.82 +3.2 4618.87 4578.04 4644.87 3571.89 3.50 1.85 18.33 94.47 2195.81 +1.1 3680.36 3724.84 3736.20 2481.02 1.55 2.21 36.38 39.12 2287.89 3733.15 +0.3 1918.03 1920.74 1925.86 2020.78 4.18 1.89 15.87 42.03 1096.48 +0.3 1347.57 1358.28 1365.24 1195.02 3.28 1.94 18.85 26.30 1176.91 +0.6 2414.54 2420.80 2431.80 2423.24 4.35 1.48 18.45 64.32 1211.80 +1.7 1317.75 1201.95 1315.56 1572.44 5.47 1.88 11.53 37.73 794.35 +0.2 2042.18 2032.51 2000.59 2274.88 3.87 +0.1 2522.67 2538.81 2552.57 2447.80 3.40 227 18.20 50.97 1593.95 +0.1 2522.67 2538.81 2552.57 2447.80 3.40 227 18.20 50.97 1593.95 +0.4 2000.74 2014.78 2048.18 2572.16 5.23 1.88 12.73 68.15 877.54 +0.7 1053.07 1058.35 1058.82 1384.02 8.60 0.98 18.05 42.55 688.50 20 BEN INDUSTRIALS/269 1922,14 20 SIEN BNDUSTRIALS(285) 21 Building & Construction(35) 22 Building Mattis & Marchs(30) 23 Chemicals(26) 24 Oliversified Industrials(15) 25 Electronic & Sect Equip(37) 26 Engineering(66) 27 Engineering, Vehicles(13) 28 Paper, Polog & Printing(27) 29 Textiles & Apparel(14) 21 Constitution (Construction) 279 14.30 15.89 14.75 4.89 4.99 200 12.17 15.87 14.89 4.99 Roos are cheermand for everly half-now in each hearth-faur. Private private services are provided to the decimal pieces. To convent articles to the seame point should be served one globe to the decimal pieces being open should be served one globe to the decimal pieces. Provided the served one globe to the seame point should be served one globe to the least provided the served one globe to the seame provided the served one provided the served on the seatch provided the served of the majority of partnerses. Price as the seatch provided the served of the majority of partnerses prices as a special served the served of the majority of partnerses prices as the served on the seatch provided the served of the majority of provided of which to outleted to revision or unreaded or provided of which to outleted to revision are convected for any case before the provided of seatch to outlete the served of provided and provided and the served of the seatch provided of seatch to seatch the seatch of the seatc 4856.54 +2.9 4526.77 4581.07 4583.67 3562.30 3.32 1.80 20.82 89.22 1798.67 3846.97 +2.0 3278.98 3279.00 3278.85 2729.88 3.98 1.88 16.81 76.75 1272.32 2865.21 +1.3 2828.36 2836.57 2827.71 2509.29 3.74 1.84 18.14 68.87 1405.48 2014.43 +1.4 2874.00 2946.59 2846.50 2821.74 3.45 2.31 15.86 59.44 1241.71 2550.88 +1.4 2278.84 2221.78 2244.89 2712.22 2.72 1.67 27.59 39.82 1416.58 7654.12 +2.7345.11 7337.31 7364.16 5109.40 2.41 1.71 30.22 104.77 2888.87 4508.77 +1.2 4454.04 4479.18 4459.31 4228.97 6.25 1.81 11.07 158.73 1203.14 30 CONSUMER GOODS(86) 32 Alcoholic Beverages(7) 33 Food Producers(25) 34 Household Goods(17) 36 Health Care(15) 37 Pharmaceutic 38 Tobacco(3) 42 Letsure & Hotels(31) 43 Media(44) 3969.89 Reudlers, Food(15) 45 Retailers, General(53) 47 Brewerles, Pubs & Rest,(22) 48 Support Services(56) opinisating del Colors arrang facts in cognitudation of the systems. Changes are opticalisated by NGC and are the season of the systems are so that the systems are systems. 49 Transport(23) 2988.00 +2.8 2907.80 2932.93 2951.01 2299.08 4.72 1.49 17.72 58.59 1384.17 2292.08 4.4 3182.86 8186.67 3178.39 2554.54 5.40 1.99 11.63 108.23 1889.43 4.5 1980.00 2047.29 2098.107 1214.63 5.89 # 66.13 1181.32 1829.514 11.5 2358.42 2382.50 2404.65 1801.76 3.70 1.69 20.13 13.53 1137.37 2718.89 4.8 2593.08 2595.09 2572.45 2154.78 6.08 2.29 88.99 88.99 1826.72 60 UTILITIES(S1) Sectricity(9) Gas Distribution Telecommunicat 68 Water(12) 2250.49 +1.8 2211.31 2223.88 2228.14 1984.54 3.82 1.83 18 84 44.15 1790.04 69 NON FINANCIALS(675)

+3.4 4207.16 4250.82 4287.72 2871.58 3.23 2.38 18.24 91.77 1994.78 44.1 8464.73 8633.35 6600.97 3891.48 2.91 2.61 16.47 129.00 2303.22 43.3 1649.22 1670.54 1679.78 1498.37 5.12 2.55 9.57 55.11 1362.34 42.4 4563.55 4664.00 4703.45 3308.58 3.73 1.98 17.14 121.00 2049.82 4.09 3130.80 3139.55 5137.12 2631.54 3.35 1.95 19.19 84.20 1883.60 40.9 1833.27 1848.05 1954.75 1528.78 3.31 1.33 28.48 36.38 1255.95 70 FINANCIALS(106) 71 Banks, Retail(10) 73 insurance(18) 74 Life Assurance(7) 77 Other Financies 79 Property(44) 3158.09 3418.57 +0.5 3397.88 3406.76 3413.82 3137.00 2.21 1.17 48.37 45.99 1227.56 80 INVESTMENT TRUSTS(127) 89 FTSE Al-Share(910) 105 FTSE Al-Share ex IT(783) -0.1 1253.34 1257.51 1258.56 1246.85 3.20 0.81 48.38 22.85 1355.27 -0.2 1256.13 1280.86 1262.22 1258.85 3.56 0.78 44.77 22.89 1336.43 FTSE Fledgling ex IT 1051.0 -0.4 1055.7 1058.3 1055.9 - 1,05 1.18 80.00† 3.68 983.56 FISE AM Hourly movements Open 9.00 10.00 11.00 12.00 13.00 14.00 15.00 16.10 High/day/Low/day 4506.0 4611.0 4680.8 4671.1 4982.2 4674.4 4671.A 4681.5 4722.7 4728.3 4597.1 4482.4 4441.2 4447.2 4447.2 4447.2 4447.2 4447.2 4447.2 4429.5 4429.5 2228.6 2230.5 2238.5 2254.9 2251.5 2256.5 2256.3 2256.5 2256.0 2278.0 2278.3 2224.9 223.80 2223.84 2222.82 2223.84 2224.12 2224.23 2223.48 2225.29 2225.63 2226.61 2184.99 2185.64 2183.82 2208.99 2205.33 2210.41 2209.37 2213.17 2228.35 2230.43 2181.60 Time of FTSE 100 Day's high: 4:30 PM Day's love 8:42 AM. FTSE 100 1837 High: 4728.3 (01/07/97) Low: 4058.8 (10/07/97)
Time of FTSE AN-Share Day's high: 4:30 PM Day's love 8:42 AM. FTSE AM-Share 1887 High: 2230.40 (01/07/97) Low: 1889 78 (02/01/97) This of FTSE AP-State Days right and the Days love one in the Architecture of FTSE Architecture of Inter/Investitise.com
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↑ Sector P/E ratios greater than 80 and net covers greater than 80 are not shown.

† Values are negative. Quarterly Classification changes see FTSE.com

HILL SAMUEL OVERSEAS FUND ice is hereby given that from 30 June 1997 to 30 September 1997 (92 days) ITL 831,653 per ITL 50,000,000 Note.

11, rua Aldringen, L-1118 Luxembourg R.C. Luxembourg B 8.422 NOTICE TO THE SHAREHOLDERS The shareholders are hereby informed that tha Extraordinery General Meeting of 27 June 1997 decided to pay an interim liquidation dividend of USD 80 per share to the shareholders.

Those shareholders who have already given their intention to reinvest in the sub-fund North American Equity of the Sicav Von Ernst Global Portfolio will receive a subscription form and ference (if any) will be paid to them.

Paying egent is: KREDIETBANK S.A. Luxembourgeoise 43, boulevard Royal

Stock Exchange from the commencement of business today.

Posting of share certificates and dividend cheques

By order of the Board A O C Tonkinson, Group Secretary

By order of the Liquidator

KfW International Inc. Nom. ITL 150,000,000,000.-Floating Rate Notes due 1998

Notice is hereby given that from 30 June 1997 to 30 September 1997 (22 days), the notes will party an interest rate of 6.50859% per annum. Interest payable on 30 September 1997 will amount to ITL 83,165 per ITL 5.000,000 Note and Agent Bank: Société Européenne de Banque, Société Anonyme

To Advertise

2 Jan Smuts Avenue Johannesburg 2001

2 July 1997

Your Legal Notices Please contact Melanie Miles on Tel: +44 0171 873 3349 Fax: +44 0171 873 3064

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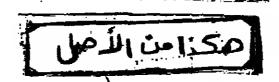
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Stocks Yesterday

Closing Days price change

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FINANCIAL TIMES WEDNESDAY JULY 2 1997	*			29
Highs & Lows shown on a 52 week basis	WORLD STOCK MARI	KETS	# +/- Mask Low VIII_PK Subse	+/- High Law
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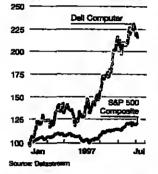
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# **US** shares advance as bonds rally

Wall 5treet moved higher on the first day of the new quarter as large company stocks rallied and smaller technology stocks slumped in early afternoon trading, following a recovery in bond prices, writes John Labate in New

The Dow Jones Industrial Average gained 49.09 at 7,721.88. The broader 5tan-

#### Dell Computer Share price and Index (rebased)



dard & Poor's 500 index rose 5.85 at 890.99.

Leading winners in the Dow included Allied Signal, which rose \$1% to \$85%, and Aluminum Company of and BankAmerica added \$2 America, up \$1% to \$77. IBM to \$66. State Street gained rose \$11 to \$92 and Union

Carbide surged \$1% at \$48%. Coca-Cola, which released second-quarter volume estimations in line with expectations, gained \$1% to \$68%.

Among the biggest losers in the Dow were Walt Dis-

dramatic rally for Telebras

in ADR form. At midsession,

the Bovespa index was up

305 or 2.4 per cent at 12.873.

After three straight ses-

sions of decline, the bargain-

bunters were said to have

Leading stocks were seen

as undervalued and there

was good buying of Telebras

shares in Johannesburg

pointing higher in a mostly

mixed session - bnt only

just. At the close, the all-

share index was up 0.1 at

from engineering beavy-

weight Murray & Roberts.

and golds shrugged off fur-

ther weakness for bullion to

rally gently. Bonds and the

ther relaxation for exchange

The industrials index fin-

ished 18.2 higher at 8.808.7.

Sonth African Breweries to R21.

heavy volume.

7,420.1 after another day of to R9.00.

to R\$168 while Electrobras mendation.

South Africa edges higher

A bond market rally and a added 75 cents to R140 and

Industrials were firm in slipping below \$334, but spite of a profits warning golds rallied, with the index

high of R69.

cents to R27.75.

tumbled R1.65 or 15 per cent

adding 3.6 at 968.9. Vaal

Reefs advanced R3.50 to R222.5 and Kloof put on 65

Bullion continued to wilt,

moved in aggressively.

start on Wall Street and a R\$24.25.

stocks traded unevenly, with Philip Morris falling \$% to \$43% while RJR Nabisco edged up \$\frac{1}{4} to \$33\frac{1}{4}.

Technology stocks edged

down as the Nasdaq composite index lost 4.6 to 1437.47. 5imilarly, the Russell-2000 index of smaller-company stocks lost 2.61 to 393.76. Leading the downward drift were Microsoft, off \$1% to leader, intel, which lost \$2%

Dell Computer, which was the biggest gainer in the S & P 500 for the first half of 1997, gave up some ground,

losing \$2% to \$11414. Pharmaceutical producer Warner-Lambert surged shead \$6 to \$130 while Abbott Laboratories lost \$1

Following Monday's court decision against its merger with retailer Staples, Office Depot plunged \$312 or 20 per cent to \$151/4. Traders were more kind to Staples, which was up \$1% or nearly 5 per cent to \$24%.

Financial stocks edged higher as bond prices rebounded in morning trading. Among banking stocks Citicorp gained \$21 to \$123% \$21/4 to \$48%.

Brokerage firms were more mixed, as Merrill Lynch rose \$1% to 61%. Charles Schwab gained \$1 to \$41% and Hambrecht & Quist lost \$1/4 to \$321/4.

ney, which fell \$1% to \$78%. • Canadian markets were and Hewlett-Packard, down closed for a public holiday

MEXICO CITY moved

lower after a further round

of profit-taking set in follow-

ing the record high reached

at the end of last week. Tel-

4.495.23 at midsession.

São Paulo surges ahead

SAO PAULO shot forward surged 2.8 per cent to R\$660.

during a morning of hectic Iron ore giant Vale do Rio

trade following the strong Doce added 1.9 per cent at

# Firm \$ helps Paris, Frankfurt up to peaks

#### EUROPE

A firm dollar, a strong start on Wall Street and an outbreak of position-taking by traders ahead of Monday's options expiry sent PARIS to

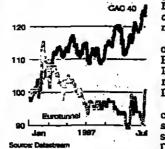
The CAC 40 index burst firmly through the 2,900 level to close with a gain of 85.78 or 3 per cent at 2,944.04, although much of the day's activity was said to be technical Cash market volume was relatively unexciting at 16m shares.

Michelin turned in the day's top performance in spite of more bad news for the sector in the shape of French car sales in May which tumbled more than 30 per cent. Michelin gained FFr25.2 or 7.1 per cent to FF1378.1.

L'Oreal jumped FFr122 to FFr2,584 belped by a market outperformer recommendation from Goldman Sachs. Bancaire responded to further restructuring news this time disposals - with a gain of FFr30 to FFr780. The surge in dollar stocks was led by Rhône-Poulenc with a cated Dax index picked up rise of FFr11.90 to FFr251.90 with Total, np FFr26 at FFr620, not far behind.

Usinor continued to make DM13.2bn rapid progress ahead of promotion to the CAC 40 later this month. Aided by a rett-

Eurotunnel Share price & Index (rebased) chairman, Mr Joergen Dor-



from HSBC James Capel, the shares rose FFr1.90 to

Debt restructuring bopes got behind Eurotunnel which surged 45 centimes or nearly 7 per cent to FFr6.90 in heavy volume with 4.4m shares changing hands. FRANKFURT looked for

initiated by the early gains on Wall Street and a firmer bond market. The Ibis-indi-67.95 or 1.8 per to a record high of 3,834.84. Turnover, bowever, edged back to

Chemicals were belped by a rash of buy recommendations. Hoechst rose DM4.89 DM1,428.50.

ton and Salomon Brothers upgraded the stock and CS set a target price of DM90. The upgrades came after a presentation to analysts in

The npheat mood spilled over to the rest of the sector. Bayer firmed DM2.65 to DM70.15 and BASF was marked DM2.40 up to DM65.90. Porsche preference shares

continued to perform strongly after SBC Warburg set a year-end target of DM3,000 and Lehman Brothers went one better with a target of DM3,600. The shares added to Monday's DM180 rise with another of DM130 to DM2,480. Mr Christopher Will at

Lehmans also raised his fiscal 1997 earnings per share estimate to DM60 from DM50 after Porsche confirmed that support to continuing dollar it had cleared the last major strength, futures-led buying components supply bottleneck which would enable the company to meet strong demand for its Boxster

Other motor stocks moved ahead. VW, a good performer last week, added DM17.20 to DM1,339.20. Daimler-Benz rose DM2.50 to DM143.10 and BMW advanced DM6.50 to

AMSTERDAM reversed

#### FTSE Actuaries Share Indices THE EUROPEAN SERIES Open 10.30 11.00 12.00 13.03 -14,00 15.00 Close London by the Hoechst FISE Brownia 100 2531.46 2533.90 2534.95 2535.12 2535.90 2534.95 2535.12 2535.90 2534.95 2535.12 2535.90 2534.95 2535.95 Jun 30 Jun 27 Jun 28 Jun 25 Jun 24

100 - 2540.82 200 - 2531.07 Lourday 100 - 2530.50 250 - 2501.10. † Particl. Sun who 1922 (25/1293): Heliday. C-PRE International Heliday. II

posh the AEX index up to within a whisker of its all time high. Royal Dutch strongly. At the close, the AEX index was up 9.76 at 871.31 in average volume.

nationals higher on the back after it released an option on of a firmer dollar. It its own shares. CS Group advanced F1460 or 45 per recouped SFr450 of Moncent to FI 105.7 and Unilever. day's 4.3 per cent tumble to gained Fl 10.10 to Fl 423.3. Heineken, off nearly 6 per SAlrGroup, formerly cent in two days, rallied F18 Swissair, rose SFr37 to to F1343 after rival brewer SFr1,673 after its Sabena Grolsch denied that it was involved in takeover talks. Among smaller caps, Oce eased F11.20 to F1252 ahead

ZURICH returned to tha upward path after Monday's pullback, but the 34.2 advance in the SMI index to 5,654.8 left the market well. short of the all-time high of day's best performers, led by 5,700.3 set last Friday. Blue Credito Italiano which chips, hard hit the previous : jumped L192 at L3,299. BCI

of Friday's results.

three days of declines to session, managed to make up some of the lost ground. In the pharmaceutical sector. Novartis bearers closed had a good session, helped SFr15 higher at SFr2,347 late in the day by US buying. while Roche certificates rose and Heinaken rallied SF195 to SF113.300. Clariant was SFr27 higher at SFr972. In the financial sector,

UBS closed SF24 higher at Royal Dutch led the inter- SF1,694 on concerted buying finish at SFr192.

partner released better-thanaxpected first-half traffic

MILAN perked up late in the day, and while the Comit index registered a fall of 0.95 to 834.13, the real-time Mibtel index picked up 295 to close at 13,477.

Banks were among the

followed suit with a rise of

Export-oriented clothes the spotlight, boosted by the strength of the US currency. Benetton rose L1.095 to higher at 1.2,722 and Marzotto picked up L443 at L14.691, Industrials also performed well with Flat Line. higher at L6.298 while Tim: led the telecommunications stocks higher with a L156 rise to L5.623.

OSLO experienced a dramatic bounce for Nycomed on news of the planned merger with Amersham International of the UK. The stock surged NKr24.50 or 22 per cent to NKr1325 in 4m shares traded.

MADRID closed at a record high as the general index moved up 8.23 to 608.58, although turnover. was light at Pta83.4bn.

Endesa, the electricity group, rose Pta500 to Pta12,920, sharply outperforming the market in a seesion where aellers of the stock were thin on the ground. Analysts attributed the day's rise to good prospects for Endesa's autumn privatisation, the dividend payment next week and a forthcoming share split.

Written and edited by Michael

jump fi

# Tokyo slides 2.1% as financial scandal widens

the health of Japan's finanslide in Nikkei-225 futures, urites Guen Robinson.

tumbled 429.44 to 20.175.52 after moving between 20,142.51 and 20,561.56. Financial issues were

Securities.

Daiwa slipped Y1 to Y903, Yamaichi lost Y3 to Y338,

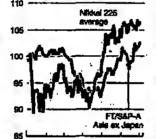
mex dipped 0.06 pesos to 19.08 pesos. The IPC index was trading 37.26 lower at CARACAS was also Monday's 16.01 fall to close Y15, on reports that it will and Electrobras, both of weaker at midsessioo with which fell beavily on Mon- the IPSA index slipping 74.36 HSBC eased 80 cents to to 9,199.02. Santa Isabel, the Telebras, down more than supermarket chain, lost 8.00 International in London. 2 per cent in the previous pesos to 352 pesos after a Shanghai and Shenzhen session, jumped 2.9 per cent leading broker's sell recom- remained closed.

but Nikko rose Y2 to Y707. advances 918 to 234 with 117 Y530. unchanged. Volume rose strong futures market kept Richemont gained more iodex of all first-section than 3 per cent to a new stocks slid 24.43 to 1,529.38 ult Honsha, which also The main black spot was

> Among the bandful of share advancing issues, some high-tech stocks continued to benefit from the firmer dollar. Tokyo Electron gained Y90 to Y5,570 and Advantest Y20

most active issue, fell Y60 to 758.03, up from the day's low Y1,540 following a ratings of 744.67. downgrade by Nomura.

Tokyo (In local currency terms)



Y9,930 and Fujitsu lost Y30

Carmakers mostly tumbled, with Toyota down Y50 at Y3.330 and Honda Y80 at Y3,370. Mazda bucked the trend, hitting an intraday high for the year of Y418 before closing at Y415, up down \$1.52 at 18,145.27. raise the utilisation ratio at one of its main Japanese factories to step up exports of its new 626 model to Europe.

Minolta rose Y21 to Y739 while Nikon slid Y60 to Y1.870. Japan Airlines continued to gain ground after Declines overwhelmed recent declines, rising Y9 to

Daiichi Pharmacentical from 317m shares to an esti- fell Y30 to Y1,990 following mated 341m. The Topix reports of deaths caused by a cancer-treatment drug. Yakand the capital-weighted makes a version of the drug,

In Osaka, the OSE average In London, the ISE/Nikkei slipped 273.01 to 21,114.04 50 index rose 4.98 at 1,619.57. and volume eased to 12.4m

SEOUL jumped 1.7 per cent as June's monthly trade surplus, the first since December 1994, fuelled active buying interest across the board. The composite However, NEC, the day's index closed 12.63 higher at

The improved trade fig-Other blue-chip exporters wres sparked active buying were mixed. TDK rose Y50 to interest among blue chips, Y8,460 but Sony shed Y60 to including Samsung Electron-

Tokyo fell nearly 2.1 per cent as the widening scandal in the securities industry fuelled new anxieties about cial system and sparked a

The Nikkei 225 average

beavily sold following media reports implicating the three other leading securities houses in the same racketeer scandal ensnaring Nomura

Nomura fell Y30 to Y1,550,

Hong Kong remained closed but an indicative index, reflecting Hong Kong shares traded in London, added to HK\$232 in trading on Seaq

Nikkei 300 was down 5.20 at fell Y40 to Y1.220. Murray & Roberts which 296.58.

to Y8.820.

Randgold, under pressure rand rallied following a fur- recently from both the bullion price and a lower-thanexpected listing price for its resources unit in London, bounced R1.00 or 5 per cent

ics which rose Won500 to Rp659bn. Telkom and Sam- gained 12 cents to A\$6.47. Won71,000 and steelmaker Posco which added Won2,400

LG Electronics recorded a up Wonl,300, on the back of active foreign buying interest. Brokers said that bealthy buying orders spread into financial shares. especially in securities houses, taking the securities sub-index up 6.7 per cent. Cho Hung Bank rose

Won270 st Won and Daewoo Securities rose to its upper limit at Won17,300, up JAKARTA notched up

another record close, adding

7.06 or 1 per cent at 731.62 on

the composite index in good

two-way turnover of

poerna again attracted heavy bnying. Sampoerna Monday's 24 per cent surge rose 5.4 per cent to Rp9,775 to an all-time best with a in 29m shares while Telkom. new 1997 high of Won17,800, was last traded at Rp4,075, up Rp100. SYDNEY ended easier but

well above morning lows fol-

lowing better-than-expected

May trade figures. The All points at 2,721.2 after a session low of 2,701.1. BHP gained 4 cents to A\$19.52 while Rio Tinto came off 11 cents to A\$22.47. NZ\$3.14.

NAB added 5 cents at A\$19.02 but banks ware mostly dull. Commonwealth dipped 16

WELLINGTON followed up steadier performance which left the 40 capital index down 11.10 at 2,490.86. Dealers said profit-taking was minimal and that sentiment remained firm.

NZ Telecom was the most Ordinaries was down 4.7 actively traded stock, adding 5 cents at NZ\$7,55. Carter Holt Harvey-came off 11 cents to NZ\$3.70. Air New Zealand A added 6 cents at

slightly at the close on late buying after drifting in negative territory most of the sescents to A\$15.84. Westpac 6 sion. The composite index cents to A\$7.91 and ANZ 4 ended 6.33 higher at 2,815.54 cents to A\$9.86. News Corp after hitting an intraday low

of 2,786.09, Turnover was low at 1.5bn pesos.

KARACHI powered 1.8 per cent higher, mainly on demand for PTCL, Hub Power and a few other bine chips which were bought by local and foreign investors. The KSE-100 index rose 27.57 to end at 1,593.30. PTCL rose Rs0.75 to Rs31.75 and Hub Power Rs1 to Rs41.90.

BOMBAY maintained some of the momentum that took the market up 3 per cent on Monday as followthrough buying took the MANILA recovered BSE-30 index up another 44.77 to a 20-month high of 4,300.86

Analysts noted that demand continued to be focused on cement, financial and multinational stocks.

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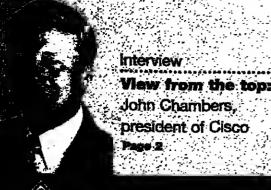
# FT/S&P ACTUARIES WORLD INDICES

Figures in parentheese after number of lines after places and expert number of lines and expert number	ÆX
Austria (76)	Yes
Australia (76)	200
Austria (24)	еррго:
Beiglum (26)	201.4
Parall (30)	183.8
Cameria (112)	209.1
Carnetia (112)	178.1
Finland (28)	159.7
Finland (28)	308.0
France (90)	191.8
Germany (59)	197.8
Hong Kong (89)538_29	172.3
Indonesis (27)	431.6
reland (17)	214.1
tably (59)	286.2
Japan (#85)	81.9
Maleysia (107)	156.6
Messico (27)	550.4
Notherland (19)	233.3
New Zeeland (14) 94.94 25 84.59 88.67 88.01 74.39 2.6 3.91 82.63 82.62 97.07 83.61 72.47 85.60 79.04 Norwey (41) 312.85 -0.1 278.71 226.29 283.42 310.86 0.3 1.98 313.00 279.17 228.53 282.54 310.01 321.23 248.04 Philippines (22) 167.19 -1.0 148.95 120.94 151.47 219.77 -1.1 0.86 188.91 150.85 122.30 152.47 222.10 219.44 148.37 Singepore (42) 384.92 0.9 342.61 278.42 345.72 238.82 0.9 1.20 381.46 340.23 278.20 344.54 251.24 448.01 380.08 South Africa (44) 382.44 -0.5 322.89 262.16 328.35 359.29 -0.1 2.41 384.24 278.27 363.73 328.78 359.55 370.12 301.49 Spein (35) 283.31 -1.0 234.55 180.46 238.55 293.38 -0.8 2.25 266.07 237.31 192.65 240.17 255.81 257.65 171.81 Sweden (49) 482.82 -0.8 430.14 349.24 437.42 552.89 -0.5 1.87 485.89 433.38 351.81 438.60 556.30 455.89 334.35 Switzerland (35) 310.59 -2.1 278.70 224.66 281.38 280.73 -1.5 1.65 317.24 282.85 229.70 266.37 267.11 17.50 231.66 17.50 231.66 (43) 557.47 557.50 171.81 557.49 240.01 24	297.6
Norwey (41)	80.0
**Millippines (22)::	250,8
Singspore (42)	214,1
South Africa (44)	415.9
Spein (35)	262.3
Sweden (49)     482.82     -0.8     430.14     348.24     437.42     552.69     -0.5     1.87     485.89     433.33     351.61     438.60     596.30     485.89     334.35       Swiftzenfund (35)     310.69     -2.1     278.70     224.66     281.38     280.73     -1.5     1.16     317.24     282.95     229.70     286.37     284.61     317.50     231.69       Initiad Kingdom (212)     302.01     -0.6     269.05     218.45     273.60     269.05     -0.8     3.78     303.96     271.11     220.09     274.38     271.11     308.21     229.83       JSA (647)     358.45     -0.3     316.34     259.28     324.74     358.45     -0.3     1.72     359.40     320.56     260.23     324.43     359.40     363.96     254.79	183.2
Switzerland (35)	357.3
Thetiand (43)	244.1
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fordic (150) 408.44 -0.4 364.76 296.16 370.93 407.21 -0.2 1.61 411.22 366.78 297.75 371.20 408.12 412.13 291.45	304,8
Confic Basin (852) 157.96 0.8 140.72 114.25 143.10 116.48 0.5 1.23 156.96 138.99 113.65 141.63 114.67 196.35 127.16	169.5
Surp-Pacific (1808)204.32 -0.3 182.03 147.79 185.10 166.15 -0.2 1.97 204.85 182.71 148.32 184.92 186.51 206.60 173.55	196.6
Worth America (758) 349.16 -0.2 311.09 252.55 316.35 348.46 -0.2 1.72 350.03 312.20 253.44 315.96 349.32 354.37 248.55	265.7
Europe Et. UK (514) 244.67 -1.2 217.97 176.96 221.65 232.69 -0.8 1.94 247.60 220.84 178.26 223.51 234.70 248.77 185.85	194.10
Pacific Ex. Japan (397)317.13 0.6 282.53 229.39 267.31 279.19 0.5 2.68 315.21 281.14 228.23 284.53 277.73 320.65 288.97	287.90
World Ex. US (1821) 207.89 -0.3 165.21 150.37 188.34 172.83 -0.2 1.96 208.43 185.90 150.61 188.14 173.20 210.13 178.94	188.D
World Ex. UK (2256) 251.26 -0.2 221.65 181.75 227.63 221.55 -0.2 1.64 251.82 224.60 182.33 227.31 221.63 252.98 199.58	2122
Norld Ex. Japan (1963)315.46 -0.4 281.03 228.18 285.79 305.28 -0.4 2.06 316.87 282.62 229.43 286.03 306.47 317.59 233.10	245.9
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المنكذا من الاحل







This month's focus IT in finance: Rush to offer new electronic services



New competition FT Business Website of 1997: Entries invited

Software solutions Financial risk management Reducing exposure



# Information Technology

Wednesday July 2 1997.

The Compaq-Tandem merger points to a new trend. Tired of problems of incompatibility, customers are telling vendors they want to rely on one or two suppliers able to provide a full range of integrated products and services, writes Paul Taylor

# **Purchasers** plump for the 'one stop shop'

manufacturer, Tandem, in a ing system to compete against share swap deal valued at \$3bn. proprietary-based systems for has highlighted the fundamental sales in 'mission critical' corporestructuring now taking place in rate applications. the data processing industry.

The deal, designed to transform Compaq from being tha world's facturer into the overall leading computer-maker by the year 2000, match'. is the latest in a string of multibillion dollar acquisitions over the past six months in the computer and networking equipment industry as vendors scramble to shop'. It will enable Compaq, already the leader in the personal computer and PC server markets. to extend its product range into high performance enterprise

Even before last week's announcement, Compaq, which recorded sales last year of \$18.1bn, had set itself a goal of more than doubling sales to \$40bn by 2000. The company, which enjoyed 1996 revenues of \$1.9bn, is best known for its faulttolerant computer systems. These are guaranteed not to fail and for this reason handle highly critical functions, including 80 per cent of the world'e automatic teller

The deal will allow Compaq to compete, at almost every level of computer power, with the world's biggest computer companies, including International Business Machines (IBM). Hewlett-Packard

and Digital Equipment.

The acquisition talks, according to Mr Eckhard Pfeiffer, Compaq's chief executive, grew out of between the two companies. For the past year, Tandem and Compaq have been collaborating on the development of 'clustering' technology which books several servers together to increase the performance and reliability of a

technology making it possible for

Compaq Computer last low cost microprocessors and week to buy fellow US Microsoft's Windows NT operat-

product directions we realised we had a tremendous joint opportubiggest personal computer manu- nity," said Mr Pfeiffer, who describes the merger as 'a perfect

boost Compaq's ability to address a much broader market for 'enterprise class' computers, the company claims. As well as giving Compaq an entry into this market for powerful computer systems, the deal will put it in the forefront of electronic commerce technology, where Tandem has been a pioneer, and bring

sales force to about 8,000 people. Last week's deal with Tandem follows reports of aborted acquisition talks between Compaq and Digital Equipment, and with Gateway 2000, a rival PC com-

facturer. "Tandem offers netand services organisation," an assessment of the deal by

technology partnership alternatives, the consumer and towards corporate clients."

Compaq has not been the only

"As we discussed industry and

The acquisition will quickly

Most analysts agree that Tandem appears to be a better fit with the Texas-based PC manuworking expertise, softwarebased transaction processing, and vertically focused direct sales researchers, the Yankee Group,

"This fits well with Compag's premium pricing, quality brand image and push towards high-end clustered servers. Compaq had been trying to make a decision between two radically different commercial markets. This marks a clear decision [to move]

PC vendor to face this dilemma. The continuing pressure on PC prices and margins, coupled with new competition, particularly from Japanese and other electronics groups from the far east



The financial services industry is among the IT industry's most important our

such as Korea's Samsung, has to the bone. At the same time, the problem of incompatibility systems are becoming very commeant that traditional PC manuthan the company has made a highly associated with using equipment plex at a time when skill shorteither cutting costs and trying to market and has recently targeted higher margin segments of the industry, such as portables and

Although Compaq has managed to hang on to its title as the world's biggest maker of personal computers, it has been losing sbare to rivals such as Dell, which sells inexpensive machines directly to companies instead of through third-party distributors. While Compaq's US sales of PCs grew a brisk 31.9 per cent in the first quarter of this year, this was less than half the rate of number three ranked Dell and number four ranked IBM, according to

market researcher Detaquest. Personal computers, which cost around \$1,000 for an entry level machine in the US, have generally become less profitable as their makers have cut prices to match lower costs and to encourage continued demand. To offset this decline in profitability in their core products Compaq, Dell Computer and other industry leaders have sought to expand their product range and develop higher margin products.

Dell, for example, has used its direct sales model and build-toorder manufacturing operations to elash inventories and cut costs

facturers have had the choice of successful assault on the portable achiave huge sales volume the server market - Compaq's growth, or of expanding into traditional stronghold - with low price, highly featured products, forcing Compaq to respond with

deep price cuts. Just as Compaq's purchase of Tandem puts it in a position to challenge IBM as the leading fullrange or 'one-stop-shop' computer vendor, similar moves are under wey in the networking equipment sector where rival vendors are keen to pursue Cisco, the clear market leeder. 3Com has spent \$6bn on the purchase of US Robotics, the modem maker, Ascend has moved to buy Cascade, and there have been a number of other big-ticket deals.

isco itself has built its and-to-end networking product portfolio through a stunning series of acquisitions in recent years, culminating in its \$4bn purchase of Stratacom, 15 months ago. As Mr John Chambers, Cisco'e chairman and chief executive, observes, (see view from the top, overleaf), customers are increasingly demanding that information technology suppliers provide a full range of products and an integrated pack-

age of services After flirting with so-called open systems and struggling with

from a wide range of vendors, they are telling companies such as Cisco and Compaq that they want to move back towards relying on just one or perhaps two

main IT suppliers. As Mr Chambers, a former IBM employae himself notes, they want the type of comfortabla relationship that they once had with IBM, but without the arrogance and high-priced proprietary technology that were once associated with doing business with 'Big Blue'.

with Big Brow.

According to Mr Chambers, several of Cisco's leading edge customers in New York epproached him early last year saying they wanted Cisco to be

their "whole network vendor". They told him they wanted Cisco to make the products work even better together than they do today", that they wanted Cisco to be able to design the network and help to solve problems across the network, and perhaps most importantly to help them focus on those busines activities where they could recoup their investment

The reasons for this shift are simpla. First, ever-shorter IT. product life-cycles mean that many corporate IT departments simply cannot keep pace with changes. In addition, in the networking sector in particular,

plex at a time when skill shortages are greater are, therefore, increasingly dependent on their suppliers to design, install and manage their internal systems.

Second, some of the IT industry's most important customers. such as the financial services sector, are under growing pressure speed up development cycles and speed up time-to-market. They cannot afford to spend time evaluating new systems and

sorting out incompatibilities. They want the latest technology and they want it to work immedi-Third, companies are beginning to take a broader 'enterprise

wide' view of their IT operations. They are integrating departmental networks and geographically dispersibe wider Internet Fuelled by the phenomenal growth of the internet and the

widespread adoption of standards-based internet technologies, they are building intranets and extranets to tie together their internal operations and those of their suppliers and customers.

In order to minimise the risks associated with intranetworking. they are looking for 'end-to-end' equipment suppliers that can provide them with the all the net-work plumbing - the bubs, bridges, routers and switches and the network management see this year's winners, Page 11.

software which they need to build and run their systems. As the recent spate of deals

show, these pressures are already contributing to a wave of consolinetworking industries, and the birth of a new group of 'super' broad-range equipment suppliers whose global reach, high volumes and deep pockets insulate them from the industry's cyclical downturns.

#### ON OTHER PAGES

VIEWS FROM THE TOP: Rod Newing interviews Tim Berners-Lee, inventor of the World Wida Wab: Page 12.

☐ Geoffrey Nalm interviews Jim Barksdale, president of Netscape, the world's fastest-growing software company: Page 12

☐ Paul Taylor interviews Lars Nyberg, chief executive of the re-born NCR, 'the world's oldest high-tech start-up.' Nyberg tells of his aims to make the 113-year-old business a world class company: see Page 2

☐ Universa 97: awards for software and service compan

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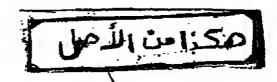
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INTERVIEW: JOHN CHAMBERS, president of Cisco Systems, talks to Paul Taylor

# Big shift in corporate attitudes on electronic commerce

Network commerce is going to change the competitiveness of all industries, says John Chambers, head of Cisco Systems. Companies - or countries - which fall behind in this area will not remain competitive

even though the networking equipment market leader provides much of the plumbing for the internet. it is barely known outside ths information technology sector and Wall Street.

Founded in late 1984 by a small group of computer scientists from Stanford University who wanted an easter way to connect different types of computer systems, the company shipped its first product - a network 'router'- in 1986. Since then, the explosive growth of corporate networking and the Internet, conpled with a string of acquisitions, has catapulted Cisco into the big league.

In just the two years since Mr John Chambers took over as president and chief executive, he has grown the company from \$1.2bn in annual revenues to its current runrate of more than \$6bn and turned Cisco into the thirdlargest company traded on the Nasdaq stock market.

"This business used to be one where people focused on products and technology," says Mr Chambers, who previously worked for Wang laboratories and IBM. "What has changed in the 18 months is that customers have really started to focus on an end-to-end solutions and a (single) vendor, or very few vendors, to do

He believes this trend towards 'one-stop-shopping' is being driven by a number of factors including the realisation that the purchase cost of a network only represents a fraction of the total

isco Systems has a ware you buy, it's how you market capitalisation do the system integration of around \$40bn, but and get various vendors to play together, It's how you do the systems administration that goes with it, it's how you do problem determination," he says.

At the same time, he says customers tell him that they cannot hire people quick enough to build and operate their complex enterprise networks - and that, from a cost-perspective, each vendor they add probably costs 10 per cent to 15 per cent

The second big change is in corporate attitudes to technology, be says. "I used to be the most requested speaker for home office [corporate headquarters] visits, talking about the strategy, the company, the industry. Behind me were my hest technicians, either engineers or people who really understood how the technology

"Today, the number one requested speaker is my chief Information officer. They want to know how we are applying the technology because we have a 22 per cent increase in productivity for the whole company, last vear alone, in our implementation of the internet and web-based architecture."

A year ago, he says, noone would have invited Cisco to talk to the board of directors unless it was on bow to manage faster growth. Now, he receives invitations to talk to big company boards every other

"Ws are seeing senior management really sit up and realise what this can really do for, or to them. What customers are saying "The cost of the network is now is that the technology is not the hardware and soft- nice, but they are finally work very effectively



beginning to focus on solu-

"People understand this is the major productivity tool for the next decade in business," he says. Many companies have also realised that exploiting the opportunities provided by enterprise networking will determine how much they grow, or perhaps even their survival.

Mr Chambers also insists that it is not just service sector companies, such as banks, which are beginning to exploit internetworking technologies. "Boeing was able to build

their 777 plane two years earlier than they would have been able to without networked integration - it was built entirely without paper: \$1.5bn." they carved it into sections, put teams together round the world and made them

together. And they probably had a 20 to 30 per cent increase in productivity as

The Cisco chief executive says that companies that implement internetworking can expect a huge payback. "Sixty per cent of the customers who have done internetworking applications in the last year, saw s major payback within a year, 35 per cent said it was too early, and only 5 per cent didn't see it.

"At Cisco, our average productivity increase by using the internet is between 50 and 100 per cent. This last year we saved \$350m - and that's a conservative number - on an expense hase of Such productivity gains

are crucial to Cisco if it is to retain its market leadership. "We have to bring down the

price performance of our products 25 to 30 per cent a year," says Mr Chambers, "if we don't do it somebody else

"We don't want to fall into the trap that IBM and others made of charging what I consider were inappropriets prices because they had too large a market share. Then, when people such as Cisco came along, they took the market from them. Our philosophy will be to be very competitivs about meeting customer expectations. We will do that first because we think it is right, but candidly we also do it because it is survival. I have learned that the hard way with two companies that didn't understand that."

Cisco has achieved its 20 per cent productivity-gain through a number of internet-related initiatives. For example, most of Cisco's customer service and support operations have been switched to the internet, saying dramatically on headcount, while maintaining or improving customer satisfac-

Cisco also uses the internet for recruitment. "Sixty per cent of the people who join Cisco join because they have a friend at Cisco and they use the internet to access what jobs are available." says Mr Chambers, "That's a huge drop in recruiting costs."

Similarly, customer orders are increasingly placed interactively over the internet Sixteen per cent of Cisco's orders now come via the net, up from zero s year ago.

Indeed, Mr Chambers is a passionate advocate of electronic or network commerce, and he believes the forecasts that electronic commerce could reach \$20bn to \$50bn by the year 2,000 are far too conservative. He says Cisco itself will be selling the equivalent of \$2bn-a-year of equipment via the internet by the end of this year. "If we are successful as a company, we could do \$10bn to \$15bn by the year 2000," he

"What a lot of people focus on is the consumer network commerce, when 90 to 95 per cent will be business-to-busi-

> Forecasts that electronic commerce could reach \$20bn to \$50bn by the year 2,000 may be far too conservative'

ness. But let's assume the number is \$500bn for the purposes of discussion. The 10 per cent that is going to be consumer is going to be a \$50bn number and that is still big, thet's what people write about, but that's not where the leverage is.

What it is really going to be big is business-to-business (see report, page six), and you will see virtual network companies start to evolve truly global virtual companies. Companies will tis together their own operations in an enterprise network, with those of their customers, suppliers, partners and employees in ways that have never heen done

At Cisco, this is already becoming a reality. "We not only do just-in-tims mannfacturing which is an 'old' concept," says Mr Chambers. "Our suppliers interface with us in such a way that if an order is placed with us. our suppliers know immedi-

Eventually, be envisages "a truly virtual manufacturing operation with products coming every which way out of that operation. It makes it very easy for you and there will be huge efficiencies for me - and It will be all handled interactively." Network commerce is

going to change the competitiveness of all industries and peopls are beginning to understand that, says the Cisco chief. "Companies - or countries - which fall behind in this area will not be competitive.

"If I make a customer-call, I take a card and look down to see if they have an internet address: if they don't, I know it is going to be a tough call. In the US, It is literally socially unacceptabls not to have your e-mail address on your ID card. even if you don't use it."

INTERVIEW: LARS NYSERG, head of NGR, talks to Paul Taylor

# How the re-born NCR aims to become a 'world class company'

Staying ahead in the highly competitive data warehousing market is NCR's biggest technology challenge. It is also plans to exploit the shift towards electronic commerce

nsiders describe NCR as "the oldest high-tech startup," and say the 113year-old group has gone through a re-birth since It was spun off again from AT&T at the start of the

It is an description that Mr Lars Nyberg, NCR's European-born chairman and chief executive, is comfortable with. "This company has been through a very turbulent five to seven years with poor financial results.

"Ws were in some real trouble in 1995. In 1996 we came out of a very deep black hole, so going public on January 1 [when the group was spun off again by AT&T] was the culmination of what we call the first phase, the turnaround, and it was a sort of re-birth for this company."
But despite moving from a

net loss of \$2.28bn in 1995 to a near break-even loss of \$109m last year, Mr Nyberg insists there is still much to be done. "We have three phases left before we are out of the woods," he says.

"I have said all along that if you lose \$2m a day as we did in 1995 for a whole year, including Saturdays and Sundays, it will take you some time before you are a respected, profitable, solidly performing, consistent company. We are not that yet we will become it, but we

are not that yet." He says NCR's employees did a very good job last year "digging us out of that black hole," but he adds: "My higgest fear has been a degree of complacency ... for me, personally, this year is as crucial as 1996. We have to see some growth this year, we have to see further improvements over last

Over the next three years he has set a growth target of between 9 and 12 per cent annually. That will be a tough challenge for NCR whose revennes actually declined by 12 per cent in the first quarter. "I can PoS business and number explain currency and all that one in data warehousing. stuff for a while," says Mr Nyberg, "but it still remains four or five per cent decline of revenue in s 'real apples

for apples' comparison." While it is relatively easy to take out expense and improve margins, Mr Nyberg acknowledges that getting a growth mentality into a company is "a totally different challenge."

"The good news is that we have had five consecutive quarters, including the first turns, our delivery sched-

Far U-Back Imornagon Service



Nyberg: 'We must anticipate customers' business challenges and problems - and adapt our technology to provide solutions

order growth which indi- to be world class." cated to me thet we are on the right track."

As part of that process. NCR's resources have been focused hehind three key technology areas playing to its historic strengths; bank automated teller machines (see report, page 9) and the financial services industry; point-of-sale (PoS) operations in the retail sector; and data warehousing, where NCR acquired Teradata in 1992.

you have to be number one, two or possibly number three in the world if you compete in a global business," says the NCR chief of the bank. What is banking executive. "We clearly come going to look like in the next pete in a global business."

ndeed, despite stumbling in the ATM market in 1995, NCR is still the clear market leader in that segment, number two in the

The strategy to achieve and huild on this position breaks down into three

Phase one last year was the turnaround, phase two this year and next is profitabls growth; and phase three is creating what Mr Nyberg calls creating a world-class

"Ws have to become world class in sverything we do." he says. "Our inventory

quarter of this year, with ules, our quality, all thet has Bnt Mr Nyberg also defines a fourth phase in

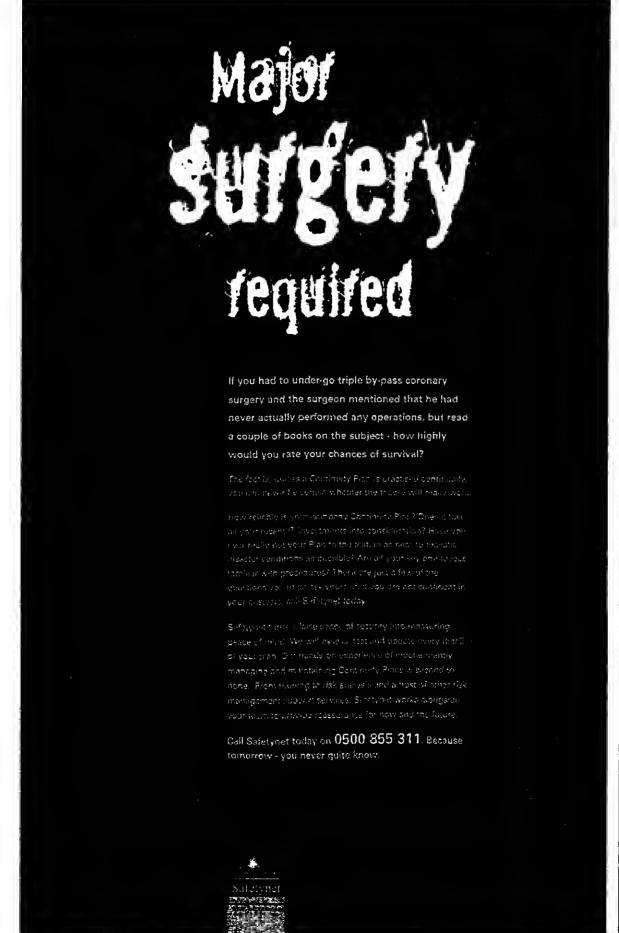
NCR's renaissance -'thought leadership'. He believes that if NCR is to become really successful in the long term, it must anticipate its customer's business challenges and problems and adapt its technology to provide solutions. To illustrate the concept of

thought leadership be gives an example: "The environ-"I'm a strong believer that ment for the banks is changing dramatically, most major banks, if not all major banks and their top executives, are concerned about the future five or six years? How does it affect the banks? Who do they go and talk to about that? If they 'think NCR' (plus some others), then you are recognised as a thought

"For example, the branch network has been seen as an asset for 50 years, now it is a liability. We are marketing something we call 'the virtual branch', based on our self-service equipment, both

ATMs and inquiry terminals. "But we don't only market those boxes, we market the whole concept, we even design the virtual hranch for

Continued on page 12; see also reports on virtual finance, page 7, future of ATMs. page 9



#### FT Review of Information Technology

The FT-TF Review is published on the first Wednesday of the month, except in August in addition, a weekly FT-IT news and feature page is published on each of. the other Wednesdays of the month.

FT-IT Represe, aditorial controller: Mice Witehire E-graff, Mice Witehire DET. Cord

Writers is this issue (volume three, number seven): Paul Taylor, If Correspondent, Geoffrey Nam, Tom Forematic Philip Mencheste, Allohad Dempsey, Jola Shillingford, Roll Meanny, Sports Black, Nucla Moran, Alan Stewart.

Software: Accounting sys

Editorial inquiries: see details of the Fax-U-Back ser Tight. If your fex machine carnot receive this service, please that a request to Suzebneh Parsons, FI Sorveys Secretary, a London on (0)171-873-3197. Callers from outside UK should add their country extracted plus pountry entry code (44 for UK) omitting the initial zero. The telephone helpline is on (0)171-873-4373. Resident inquiries (0)171-873-4211. E-mail: **押.FOPT.Com**・

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In London: June-Emma Peerless of Florid Mult, FT Advertisement Sales: telephone (+44) 0171,873 3309 or lax (+44) 0171 873 3082

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London SET WHL

**NEW WEB SITE COMPETITION** 

BUSINESS

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#### A chance to win prizes in five areas of business Entries are now invited via the World Wide Web:

the closing date is July 31

The search continues to find the FT Business Web Site of the Year. Already, a wide range of entries have been made since the competition was launched in last

The FT is looking for organisations which have used their wab site to achieve commercial adventage in their particular market and can display evidence of the following:

- C Business transformation. 9 Innovation.
- C Maesurable financial banefits

There will be category orize winners and an overall winner which will be named as "FT Business Web Site of 1997".

Competition winners will be announced at an awards ceremony in November 1997. Details of the winning entries will also appear in the Financial Times.

Competition entries are invited via the web address for the following categories:

- Finance.
- Large organisations (excluding those in the finance sector). Small and medium-sized organisations,
- employing under 250 employees. The public sector.
- Not-for-profit organisations.

Full details of the competition plus a question-and-answer facility for potential entrants and an entry form can be found at the web address, below. The competition is be open to companies in and outside the UK that fall into the categories, listed above.

Entrants' web sites must have been established before January 1, 1997. Entrants' claims must be capable of being substantiated, if shortlated, and candidates may be required to present to the judging penel, either in person or by videoconference, in September.

Details of the competition, which is sponsored by LIUNET UK, Europe's largest Internet service provider.

For full competition details, see the web site: http://www.uunet.plpex.com/events/ft/

FINANCIAL SERVICES . By Paul Taylor

# The race is on

Financial service companies are rushing to offer customers electronic access to products and services, as new entrants and computer technologies erode traditional market boundaries

vice industry, already one of the biggest spenders on information technology, is in the midst of a IT revolution which is reshaping products and delivery channels and opening the gates to a flood of

new entrants. Technology itself is usher- range of services by phone, ing in a whirlwind of change in an industry where information is the business and where the efficient and effective use of IT can mean the difference between survival and decay.

"Financial services are moving out of the bigb street and into cyberspace and the realms of electronic communication," says Mr Steve Leegood, director of international finance husiness for Logica, the international computer services group. "New channels to market are emerging - telephone banking is increasing in sophistication, while electronic channels, such as the internet and home/office banking software, are gaining ground.

Meanwhile, as a recent paper prepared for interna-Business Machines noted: "Technology bas reduced both the role and value of financial intermediaries, collapsing margins in many banking husinesses including brokerage, corporate lending and global cus-

The implications of these changes are profound. As Mr Walter Wriston, the former chairman of Citicorp. observed: "The banking husiness used to have about 70 per cent of the financial assets of the world. Now we have 30 per cent. Do you know any industry that went from 70 per cent to 30 per cent market share and survived?"

Such realisations are prompting a redrawing of the financial services land- set in grow significantly, cre- and are using it aggressively

be global financial ser- scape. As the IBM paper ated by more demanding notes: "Investment banks users and the imminent are sharing trading models and distributing research 2000 date issue and Euroover the internet; electronic marketa are being established by exchanges and other institutions; new fixed nature of the timedirect banks are appearing almost daily, offering a full screw even tighter." ATM or PC. And brokerage

firms are offering online securities trading and access to real time market data and sophisticated investment management tools." Pinancial institutions are being forced to spend beavily on IT in the late 1990s not just to reduce

costs, but to maintain an edge in an increasingly competitive market where new entrants, new channels to market and new technologies such as smartcards and the Internet are eroding many traditional boundaries. n Britain, the results of

an annual survey, just Lpublished by Price Waterbouse Management Consulting, show that the financiai services sector plans to spend more on IT than for several years despite growing concern about the failure rate of IT The survey, conducted ear-

lier this year among senior IT executives in leading UK financial institutions, found that almost two-thirds were planning to increase their IT spending and that the overall level of IT spending had risen to nearly 17 per cent of average total costs - and investment banks.

'ensuring effective delivery of systems' and the need to improve the systems development process have become the top priorities for many financial institutions.

Perhaps not surprisingly,

'double trouble' of the year pean Monetary Union," says Mr Alan Johnson, a partner at Prica Waterhouse. "The scales and the vital nature of

Meanwhile, competition for the traditional industry participants is intensifying. This reflects a number of factors including the deregulation of the industry and the impact of computer and octwork technologies which have helped render old geographic and other boundaries meaningless.

Today, currency and other

commodity traders operate around-the-clock passing the book from one office to the next in a never-ending race with the spinning world. Similarly, pension funds bal-ance their portfolios by investing around the globe while retail and merchant banks have followed their Banks, in particular, are facing serious challenges from new entrants iocluding hanks from other geographies such as Citicorp and from non-banks keen to exploit the power of their

brand names. in the US, companies such Motors have come from nowhere to grab a large chunk of the credit card business while, in the UK. Marks & Spencer, Sainsbury almost 25 per cent among and Virgin have all recently entered the financial services market.

and exploit the value of branding," notes Unisys, the established consumer loyalty "The pressures on IT are in their original operations

Shell BAT Indows ... Kngfiebe Ratty ack Angitan Wa FINANCIAL EMES SAME TO THE TEST OF THE PARTY the changes will turn the The FT Veritas screen offers live video of analysts' meetings and brokers' morning briefings

now to enter financial ser- the London-based Centre for New desktop vices markets.

"As non-financial companies enter the market with investment and other products, their name alone will prise customers away from traditional providers . . .few, if any, financial servicee organisations have the same strong brand image that will keep customers loval."

nisys arguee that these new entrants have one other key advantage: they understand their customers' lifestyles. Retailers are now building databases that will enable them within a few years to target specific marketing industrial and commercial messages and propositions customers overseas in to clearly identified groups search of new markets. of individuals who share the same lifestyle vales.

"To retain profitable customers, attract new ones and improve income, financial organisations must adopt the same branding and marketing techniques."

This is one reason for the surge of interest among as AT& T and General financial institutions in the data warehousing technologies developed by companies like NCR, the data warehouse market leader.

many of which are laden down with costly branch networks and ageing infrastruc-"Retailers, car manufac- ture, also face the risk that turers and airlines all know new entrants will 'cherry pick' their best and most active customers using low computer group. "They have cost, high-tech delivery channels such as the Inter-

As a report published by Continued on next page

the Study of Financial Innovation last month, noted: "The internet has the potential to bring about revolutionary change by transforming the way business is conducted, by providing a new means for delivering services and by imposing a new set of economies on the finance industry, particu-

The CSFI report suggests the intercet could do this by: Stimulating more intense competition in the financial services market, for example by admiting new entrants. making pricing transparent and raising service expectations to new levels.

larly on the retail side."

• Tilting the market in favour of service suppliers with technology and marketing know-how, and against those with traditional skills and cost structures.

·Empowering' the customer by giving him direct access to market information and providing him with the means to execute bis own deals.

 Removing geography as a constraint on the finance business - floor-based markets, bank branches, national preferences - and creating an industry that Financial Institutions, exists almost entirely in cyberspace.

"Because the internet will improve the convenience and reduce the cost of financial services, the main beneficiary of these changes should be the consumer. In an internet world, he would

video service for institutional investors

A new video-on-demand service for institutional investors delivers live and indexed coverage of corporate analysts' meetings and brokers' morning briefings direct to existing desktop PCs. It has already attracted more than 20 of the UK's largest fund managers, representing around 65 per cent of the UK funds under

The FT Veritas service. launched in April, aims to enhance investor relations for both large and medium-sized quoted companies. So far, companies with a combined market capitalisation of £200bn have contracted with Veritas to film their analysts' meetings.

The service is also making headway in the stock broking community. "It is promising to significantly improve the way brokers communicate with their institutional clients, NatWest Markets already use Veritas to film and distribute their morning briefings and we are in discussions with several other leading brokerage houses," says Mr Ab Banerjee, managing director of the service. More details on tel:

+44 (0)171 873 4074

# A HANDY GUIDE TO COMPAQ'S SYSTEM SERVICE PROVIDERS.



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Elcom Technical Services Langley, 01753 777855

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Make it your business to speak to them.

PIONEERS IN HOME BANKING: . By Tom Foremski

# Online answers in seconds on new mortgage inquiries

The Bank of Montreal handles thousands of applications via its web site

7 he Bank of Montreal has been a pioneer in home banking services and it was one of the first North American banks to establish a site on the world wide web in 1995.

The web site quickly evolved from just providing information about its services to allowing customers to check account balances and perform other banking activities. Earlier this year, it

extend its internet banking services to allow customers, and anybody else, to apply for a home mortgage. It is reporting a lot of success with its latest application that allows people to apply for home mortgages online and receive approval within seconds of completing the application.

Although other banks also offer online mortgage applications, Bank of Montreal says it is the first to offer approval within seconds of receiving the mortgage application, thanks to automatic links with its back office decision

support system. The service was developed by the bank's virtual banking division and American Manag Systems (AMS). Tha mortgage application specially-designed electronic forms that lead an applicant through what can sometimes be a daunting process. The system antomatically flags errors such as strange birth

dates, allowing the

Neil Melville of Nissan

Motors knew the obvious

benefits of consolidating all

the company's European data

corrections without having to have the forms returne thereby delaying the application process.

people's credit histories

credit bureau and the

mortgage application is

pre-defined risk levels, a

process that takes just

compared with the bank'a

To ensure the applicant's

privacy over the internet,

the bank is using several

encryption capabilities of

mainstream web browsers

such as Netscape Navigator

"We have found that

there is a hit of confusion

applicants. For example

fax is much less secure

Although applicants

receive approval within

come into the bank and

something which as yet

although Ms Weatherbie says that the bank is

seconds, to obtain a

and income. This is

working on ways to

automate tha entire

to reach potential

Weatherbie.

massive business interruptions.

Melville had heard that EMC's

Enterprise Storage offered more

than just a shared repository,

been reluctant to step

through our doors and

make inquiries, but they

don't mind checking us out

on the Internet," says Ms

Weatherbie.

some people print out the

online forms and then fax

it to us, not realising that a

than the Internet." says Ms

mortgage, they still have to

show proof of employment

cannot be easily automated,

"Having online mortgage

applications has enabled us

customers that might have

over security among

and Microsoft Internet

security systems and

firewalls, plus the

The information from the

We are very pleased with the online mortgage application system," says Ms Jane Weatherbie, vice sident of personal ending services at Bank of Montreal.

"We realised that people looking for a mortgage have good demographics. They are often young, have good incomes and tend to be Internet users. And what we found, was that once people start to fill out the online mortgage application, they tend to finish it.

Ms Weatherbie reports

To ensure privacy, the bank uses security systems and firewalls

that the bank is handling thousands of applications through its web site and that it also helps to bring in people who are not its

The bank's web site began offering information about home mortgages and offering a simple calculator, allowing people to check what kinds of mortgages they could afford. The natural next step was to offer pisers the ability to apply online and, very importantly, receive approval within seconds.

This is achieved by connecting its web site to its Strata decision-support engine which is tled into credit bureaux enabling it INTERNET BANKING IN EUROPE . By Geoffrey Nairn

A net banking will take a heavy toll on tradi-tional branch-hased hanks but for S-E Banken, one of Sweden's largest banks, the internet is more an opportunity than threat. It believes branch, phone and internet banking can co-exist under

Sweden is an ideal market for internet banking it has tha highest PC penetration in Europe and its sparse population means bank hranches are often few and far between. Nevertheless, the success of S-E Banken's internet service in attracting 60,000 customers since its launch last December has taken even the bank by sur-

"There has been a lot of interest and a lot of transactions are being done," says Mr Anders Lindqvist, internet service director at the bank. Its web site has handled over 42,000 transactions a day, surpassing forecasts.

Along with most hanks, S-E Banken is keen to shift low-value - services such as bill-paying and statements from its hranches - to cheaper direct methods, such as internet and phone banking. It launched a phone banking service two years ago. S-E Banken has been surprised by the age profile of its internet users. "It's quite striking as we thought that we would just

are over 50 years of age," he

in early 1996 and to develop a home hanking service based instead on the interget students [using it] but Security is one of the biggest concerns in internet more than 40 per cent are oider than 40 and 17 per cent banking. With a dial-up PC

customers since its launch last December says. Customers under 25 points to the system is lim- internet service. S-E Banken approach to better control account for just 17 per cent. ited and distribution of the According to Mr Lindqvist, proprietary software can be proprietary software can be

Sweden, an ideal market

The internet service of one of Sweden's largest banks has attracted 60,000

older customers have more On the intercet, the bank trouble getting to one of S-E Banken's 270 branches and is accessible by any web they find the internet service hrowser. "It's not at issue easier to use than the bank's whether the internet is phone banking service. secure or not - because S-E Banken's internet clearly it is not," says Mr

Lindqvist. users have an average income 40 percent higher S-E Banken will not than its traditional customdescribe its security measures in detail, but the sysers. The bank has expanded tero is based on the Virtualits site to offer services for Vault technology, developed these wealthier customers, such as share-trading, perby Hewlett-Packard and first sonal pensions and mutual funds, aloogside more munused at the Security First National Bank - claimed to dane services such as bill be the world's first internetonly bank. payments and money trans-

S-E Banken issnes each internet customer with a credit card-sized password calculator from Belgian firm DigiPass. When the customer enters his or her Pin. the DigiPass generates a one-time password that is then used to gain access to the account. The password changes each time the device is used.

interest in the internet "One of the reasons we felt caused it to change direction we could offer a secure internet service was because of this asymmetric encryption technology," says Mr Lindavist. The technology was originally developed for S-E Bankeo's corporate electronic banking service.

Despite the success of its

has no plans to abandon its hranches though certain services cost more in the branches. For example, shares bought over the internet carry 0.3 per cent commission; hy phone, the rate is 0.4 per cent: brought in a hranch, the commission

jumps to 0.5 per cent. Mr Lindqvist believes most customers still want branches if only to discuss a toan with the branch manager. "You cannot take away the hranches - and my guess is that we will shift to a situation where customers have a choice between internet banking and normal branches with a price struc ture that reflects how much

#### Pilot project

the cost of a local call.

help they need."

First Direct, the UK's first phone-only bank, is also exploring using the internet. The bank has 700,000 personal accounts and this summer will start a pilot PC banking service involving 2.500 customers. For the pilot, First Direct will not use the public internet but rather a private oetwork based on internet protocols that customers can access from anywhere in the UK for

The hank chose this says Mr Hutton.

the project and allay security fears. "Using the internet, the quality of service you get from your internet provider is something that we cannot manage." says Mr Ewan Hutton, PC hanking manager at First Direct.
Also, the hank believes

customers will be more willing to perform transactions on the private network than using the public internet.
"The poor security of the internet is more a perception than a real issue - and I do not think it is fully merited." he says.

ICL helped develop the Java-based software for the bank's weh site which will initially offer limited aervices such as balonce enquiries and statements. Customers will also be able to download data to home banking programs, in the autumn, the project may be expanded to offer bill payments, account transfers and personal loan applications.

The bank sees PC banking complementing rather than substituting its main phone banking service. For examvia their PC could phone up later to check that the bili has indeed been paid. "We do not expect people to use PC banking on its own,'

INSURANCE ON THE NET . By Nicholas Denton

Big interest

S-E Banken bas offered

electronic banking to corpo-

rate customers for several

years using proprietary soft-

ware and dial-up links. It

had planned to extend this

service to its personal cus-

tomers but the explosion of

system, the number of entry

urchasing life insurance, according to several studies, ranks alongside bnying a car as one of the least pleasant consumer experiences. It typically involves phoning around several insurance companies, asking for forms, intrusive questions about the applicant's health and a paperchase that takes days if

The bank has also been not weeks. advertising on other web InsureMarket, an on-line sites that deal with real insurance site established by estate listings, allowing Intuit, the computer softusers to look at pictures of ware company, offers relief. Consumers will still have to homes and apply for a mortgage at the same time. give personal details, if only

than 500 gigabytes of data. The

combination of speed, mirroring

# Ripe for transformation

Analysts forecast that electronic insurance purchases, which stood at zero in 1996, will reach \$18bn-\$19bn by the year 2000

chief executive of Intuit, says buying insurance over the Internet is compellingly attractive. "You have the than the office's telephone ability to make a sound decision, with confidence, in 15 minutes, from the comfort of your own home, on a Sunday information as a sales lead

afternoon, for free." As with many financial services, insurance is ripe for transformation by the mote the growth of a new breed of intermediary in the

insurance market. In insurance, as in banking, the Internet makes for efficiency. Booz-Allen & Hamilton, the management consultants, predict "radical" savings through online insurance sales and servicing which could reduce costs by 60-70 per cent over the lifetime of a customer. Some web-aware insurance executives believe insurance policies, which normally require several years of premium payments to cover the underwriter's initial costs, could in an online environ-

ment move into profit in their first year. No surprise then that IDC, the market research company, is forecasting that electronic insurance purchases, zero in 1996, will reach \$18bn \$19hn by the

year 2000. This does not in itself make for upheaval in the insurance industry. In banking, for instance, institutions such as Wells Fargo have taken the lead in giving customers the ability to access their account details and make payments online. But insurance is different

nies, fearful of alienating their traditional agents.

sites are the bome pages of local agents, giving a consumer access to little more numbers. Those insurers that do take applications online, typically pass the to a traditional agent or

salesperson for completioo of the transaction. tions. However, while the 20 commercial banks will growth of the Internet prom- enabla online retail transacmainly to reduce costs—tions by the end of this year, for incumbents in sectors only 15 per cent of the top such as banking, it may pro- insurers will be that advanced. Only 7 per cent of insurers surveyed offered

> US banks are preparing for a relaxation in restrictions on selling insurance

online quotes and only 1 per cent enabled online sales. Second, consumers, while loyal to their banks, typically shop around for prices for insurance. Onlina insurance sites allow them to make comparisons more eas-ily. Intuit's InsureMarket, for instance, allows applicants for life insurance to compare live quotes from

Hancock, Zurich Kempar and Lincoln Benefit Life. Third, traditional agents, which oow compare quotes on behalf of customers, lack experience at designing the interfaces for online sales of financial services. "There are 100,000 insurance agents, hut count the number of successful consumer software companies," says Mr Cook.
"It is vastly easier to get the aubject matter axpertiae than the software engineering expertise. You can buy a

for several reasons. First, insurance compa-

once, but Mr Scott Cook, the Internet, Most insurance through a model; what is before it began to increase that consumers can understand. These factors, taken

new breed of insurance intermediary. "The industry's diffidence creates a prices. potential competitive advantage for a new group of tech-Booz-Allen found that, nically sophisticated marketrevolution in communica. while 80 per cent of the top ers, including, perhaps, the commercial banks, computer large online networks," says Mr James English, an insurance analyst at JP Morgan,

the investment bank. InsureMarket is just one of at least eight significant online insurance intermediaries. Auto-by-tel markets automobile insurance in US from AIG, one of the largest insurers. Another start-up called lnsWeb provides online insurance quotes from several providers in California and Utah, and online responses on a variety of inaurance products such as life, health and disability from about 30 partici-

pating insurers. Banks, although legaliy forbidden to offer insurance products in the US, are preparing for a relaxation in the restrictions. Wells Fargo is already experimenting with some cross-selling of financial products to its online banking customers. Once it is permitted to sell insurance, it will have a ready-

made customer base. Insurers, which have underwriting skills not easily replicable by these new intermediaries, will still have a function as suppliers to the alectronic marketplace for inaurance. But. because consumers will be more ahla to compare quotes, the insurers would losa some of their power over pricing. One answer could be not to participate. Intuit needed three insurbook and you can walk ers to provida live quotes

hard is transforming that the rate at which visitors to expertise into something its site closed transactions. Concerted resistance by insurers could stifle the market before it is viable, just as together, may give rise to a music retailers have smothered efforts by one online service to compare their CD

Mr Cook, who is expanding Intult from computer software into online financial services, believes insurers have no choice. "The software companies, and the Intercet is going to make it easier to compare prices." he says. "The only way a financial institutioo can stop that is to withdraw from the Internet and go into a bole. If they are not selling to customers, some other insurance company will be.

#### Electronic financial services

From page 3:

be able to roam through an electronic marketplace, seeking out the best services and pricea, and managing his own financial affairs - even to the point of being able to run his own personal bank account.

"From the service supplier's point-of-view, the internet could also open up new marketing possibilities, par ticularly for non-traditional suppliers who are un-encumbered by earlier structures and attitudes. On the other hand; the internet would undermine the ties of loyalty (or inertia) that have bound customers to financial institutions in the past. It could also cut out the middleman and force down prices."

Separate studies auggest that in retail banking, 20 per cent of the customers generate as much as 200 per cent of the bottom line profits in other words, 80 per cent of retail banking is a loss-mak-

ing or break-even business. If traditional banks fail to hold on to their profitable customers, they could eventually be left providing a loss-making service to the

rump.
Another study conducted by Booz, Allen & Hamilton shows that the cost of a typi-cal bank transaction in a full service hranch was \$1.07 compared with 54 cents for telephone banking, 27 cents for an ATM and perhaps as low as one cent for a transaction conducted over the

It is hardly surprising therefore that financial institutions everywhere are racing to offer their customers electronic access to their products and services.

In the US alone, more than 300 banks oow have a pres ence on the World Wide Web. And in the UK the last few months has seen a flurry of announcements from the main high street banks of PC banking and Internet bank-

centres into one. Not so obvious but he was amazed at how fast and trouble-free the were the enormous difficulties of getting it done within system's platform independence and platform independence six months and without made the migration of more eliminated downtime completely and tripled potential SPAN MANUFACTURING productivity. To find out MANUFACTOR how EMC Enterprise Storage" SERVER wide bu ... nation cention. .... Consolidating all our data centres into one will save a considerable amount each year and we'll be able to meet even greater demand in less time. "Not Without **EMC Enterprise** Storage They Won't." can make you more competirive, call 01372 224 381 http://www.emc.com. **EMC**<sup>2</sup>

# Radical changes ahead for the insurance sector

tha internet to have "an important impact" on their businesses within the next five years - although less than three per cent of insurers now use the internet to allow policy-holders. to view, query or even update policy information, according to a recent global survey of the insurance

However, this user figure could rise dramatically from three to 49 per cent within five years, adds the report by IBM and the Economist Intelligence

"More than 40 per cent of insurers maintain that customers will favour elec- ucts and services will eventronic to human channels thally enable customers to

insurance," adds the

Other key findings suggest that insurers recognise that they must ☐ Provide secure, easyto-use electronic informa-

☐ Rely less on agents. □ Capitalise nn their ☐ Give customers acce anytime, anywhere. ☐ Improve knowledge

about their customers. Although many insurers already have web aites, very few, if any, have an internet strategy in place, says IBM. But new network-based insurance prod-

Nearly 72 per cent of to make less complex pur- benefit from higher levels of servica with increased access to agents, intermedi-aries and policy information, says the company.

In the next five years, the insurance sector will face: ☐ Increasing competition from banks and other financial service compa-.

Competition from neve sources, such as retailers and computer service com-□ An increase in elec-

tronic commerce, plus deregulation and shifting sumer preferences. IBM's global insurance industry's home page can be found at: http://www.in-

Michael Wiltshire

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ONLINE NEWS AND DATA SERVICES . By Joia Shillingford

# Expansion of financial services on the internet

Electronic information providers are gearing up for

battle Reuters, Blonmberg and Oow Jones battle it out in the dealing room, new entrants are emerging including those offering fil-

tered news services and personalised 'web casts'. Some information available on the Reuters or Bloomberg financial newswires is available free on the internet; some of it is available more cheaply; some information is not available at all. The market is lucrative. Revenues from the provision of market data should

rise from \$6.5bn in 1996 to \$8.5bn in 2000, according to Oow Jooes Markets. There is a growing number of financial services on the net, plus news services, which include financial information. Among them is Pointcast, which delivers personalised news from the internet to the user's screensaver at agreed intervals. This can be used to provide prices of selected shares.

As a delivery mechanism.

Pointcast is like a Reuters or

Bloomberg terminal in that.

once set up, information is

it ('pull' technologies).

from the internet using software costing £79.95 (excluding VAT) from Display IT. a fast-growing UK company. This gives prices delayed by 15 minutes to an hour. For real-time data, subscribers & Poor's Comstock service.

which they can do direct or through Display IT. Alternatively, real-time UK equity prices can be downloaded from Electronic Share Information's site for £20 a month (delayed prices are £5 a month). A number of sites giva prices updated at intervals; say six times a

day, or just closing prices. Soon-to-be launched prod-

'pushed' at the user, rather a bit of Java software). than the user having to seek

Share prices, an important online. These select news feature of Bloomberg or Reu- stories, based on the user's ters, can also be gathered stated preferences. Among must register with Standard Direct service. This monitors

uct. FT Discovery for the Web, enables a user to set up a personalised news service based on the Regulatory News Service and AFX (UK) and AFX (Europe) news feeds. FT Discovery will have stories nn company performance and on factors that could affect stocks and shares. It will cost £99 a month. Features include a news alerting service, and the ability to get a graphical

snapshot of a company's per-

formance using a mouse (via

services are also available them are US-based Individual's news filtering service and the Broadcast Monitoring Company's daily news alert and briefing service. available on Netscape's web site as part of the In-Box 2,000 press and broadcast

the dealing room, Reuters also offers a personalised filtered news service, News Explorer. This draws from over 2,500 sources in the Reuters Business Briefing database and Reuters' network of over 1,900 journal-

sources worldwide.

electronic mail if required, to the arrival of the news items. News Explorer uses UK-based Muscat's Muscat FX search engine. Reuters Business Briefing is available as an HTML

used on corporate intranets

(private internets). From

early July, it is on the Inter-A number of news filtering net, costing £500 a month for

up to 20 hours' use. Alternatively, users can just surf the net for the news or financial data they want. Share prices for the USbased Nasdaq exchange are free on the Nasdaq site, a selection of Reuters stories are available on a number of web sites (delayed by 15 minutes or more) and Bloomberg headlines are updated on its Bloomberg web site and on a

number of other sites.

There is also plenty of Thile competing information free on compa-against Bloomberg nies own web sites, often and Dow Jones in Including their company report or recent financial results. For a typical fee of around a £1 a minute or £1 a story, a number of news archive databases such as MAID and FT Profile are available online. These enable users to search back copies of newspapers, maga-Using probability analysis zines and market research. techniques to match news to However, not all good a personal profile, the softnews/financial services that are available online, are on ware alerts the user, via the net - Maid is, FT Profile will not be till early next

already on the net are moving to it. Online newspaper sites are another good source of inforapplication, which can be mation, such as the Finan-

cial Times web site, FT.com,

which provides not only the

year. Most of those not



Terminal progress: long used in dealing rooms and by professional advisors, computers are increasingly helping the general public to

tment decisions. Web sites run by Bloombergs, Reuters and Dow Jones now bring data into the private inv comment and analysis, but also a broad range of finan-

cial background information, (see also listings, below). With so much information available free, should the giants of the financial information services husiness be worried? Not yet, according to Mr Mike Bloomberg, founder and chief executive

He says that what is

officer of Bloomberg.

mation in the public domain is sifted, cleaned and packaged. If someone else offered the same content it would be a threat, but the mere presence of financial information

on the net is not a problem. Mr Bloomherg says: "If you need lots of data from the same place, you'd never choose the internet. The professional market needs a degree of reliability and contoday, it could in a year.

getting information from lots of different sources and for the consumer and the mobile user," he says. "Our subscribers can obtain the full Bloomberg service by going to our web site, clicking oo the Bloom-

words. And, since June 30.

text of newspaper articles, is the content - how infor- the net doesn't quite deliver opposed to dedicated line; service we offer has been via "The internet is ideal for

the net." Yet once customers of Reuters, Bloomberg and Dow Jones start to use their full services over the net, it will be easier for customers to switch services than it is today when some users still have dedicated termioals herg Professional icon and and others have dedicated

entering the relevant passhigh-speed lines. The information giants are important about Bloomberg sistency of speed. But what the only US dial-up (as not in imminent danger. At present, there is oo single service on the internet offering the breadth of news, data and charting facilities they provide to office-based workers. If there was, it would certainly not be free because of the amount of work

needed to produce it. Software-based "intelligent agents" could pull together large amounts of relevant free information for Investors from different sites. This could pose a challenge at the lower end of the market. But where high-value deals are going to be carried out on the basis of financial data, brokers will want to

know the data comes from

an authoritative source. Mr Paul Waddington. international marketing communications manager for business information, at Reuters says: "What matters is the core skill of gathering ever. Reuters ensures its internet services do not compete with the dealing room.

The internet presents oew

opportunities for the Infor-

marioo giants. They are used

to adapting their services to

cope with changes in a fast-

moving financial market. and should be able to adapt to changes in technology. The internet gives them a chance to resell parts of their service more cheaply to a different audience: private investors and the general public. Electronic financial services are gearing up for a

battle oo the net, as well as

in the dealing room.

# ONLINE FINANCIAL INFORMATION . From among the ever-increasing range of financial data services, here is a selection of 32 key web sites

# How to stay informed via the World Wide Web

Online media sites include: FINANCIAL TIMES The FT web site contains online news with comment and analysis, plus vast amounts of business and financial background information for investors and financial

Financial Times Information: a leading provider of business and specialist financial information: See: www.into.FT.com FTSE INTERNATIONAL

The source of all FTSE indices: it

professionals. See web site: Http://

www.FT.com

also has a subscription service for financial professionals. See: MAID A large archival database containing many publications and market research sources. This is a

subscription-based service. See:

www.maid-plc.com

at: www.wel.com

**CNNIn** 

CNN cable TV network, a good source of breaking thencus stories. See: www.cnntn.com WALL STREET JOURNAL The online home of the Well Street Journal and a gateway to Dow Jones financial Informat

services is available on subscripti

Provides current filtered news

The financial network site of the

from more than 600 sources. sorted into 2,500 news topics,

largely related to industry and commerce. See: WWW.newspage.com THE ECONOMIST

Editorial and links to the research arm of the Economist Intelligence Unit, the Economist's research arm. Web site: www.economist.com REUTERS Reuters Business Briefing, a database of more than 2,500

sources, is launched in early July.

A variety of other financial

hippocamous/c18e.htm

information is on the Reuters site: WWW. relaters, com STOCK EXCHANGE SITES provides a link to every official stock exchange. The directory of official stock exchange sites can be found at: www.FT.com/

EVENING STANDARD CITY PAGES

Well-presented City information

including stock market prices

updated for each of the four

aditions of the Evening Standard. Web site: www.standard.co.uk Other key sites include: BLOOMBERG This ade is useful for financial information on any stock, up-to-date index quotes, market summaries, cross currency rates.

and headline news updated

throughout the day. See:

www.bloomberg.com FEDERAL RESERVE BOARD The home page of the entira US Federal Reserve system with many economic indicators and

comprehensive information on US banks, See: www.bog.trb.fed.us WORLD TRADE ORGANISATION The WTO site has good links to world trade information sources. Web site: www.wto.org ELECTRONIC SHARE

INFORMATION From July, Electronic Share Information will provide real-time option prices from the London International Financial Futures and Options Exchange (LIFFE), on the updates are offered on the ESI

personal finance web site. It lists

periodic prices for all LIFFE equity

snapshots of the market, updated

option as a free service.

The prices are offered as

options and for the FTSE 100 Index

every 15 minutes. Web site: www.esi.co.uk DISPLAY IT Display IT's software product gives brokers and private investors low-cost access to stock market information on the Net, including real-time equity prices. Many investors find it an adequate

alternative to higher priced services

from the likes of Peuters and

Bloomberg. The Otex-quoted

company has sold a million scences and plans a Nasdaq listing before the year-end. For more

information, see: www.displayIT.net E TRADE E'Trade Group, a US electronic brokerage company, offers securities trading online. It will buy and sell securities online for the following exchanges: NYSE, AMEX

and NASDAQ. Web site:

www etrade com

**EUROPAGES** 

Europe, useful contacts and aconomic research. Web site: www.europages.com/ INSUREMARKET set up by US personal-finance

software company Intuit. See:

www.insuremarket.com

MORGAN STANLEY

around the world; daily

Details on doing business in

UFFE News, statistics, publications and peneral information relating to the London International Financial Futures Exchange, or specific product areas within it. See:

Daily news on financial events

3,000 andices in 45 countries. See:

performance reporting on over

sometimes even photographs of www.itte.com MONEYLINE This see includes US government bond prices. See www.moneyfire.com

INDIVIDUAL

NYQUOTES Liva foreign exchange rates from as little as \$35 a user. US company NYQuotes describes its site as: "The place for cash market quotes". See: www.nyquotes.com/

Personalised news alerting

service with a particular strength in monitoring news on technology companies. See: www.individual.com INFORMATION INTERNET Rea! time quotes from the London stock market. Software

must be downloaded from the site

in order to use the service. See:

MARKET RESEARCH ON COMPANIES Many companies, especially in the US, have lots of useful information on their sites including details of top staff, offices, press releases, products, company history, financial results, and

management. So the net is a good place to start if researching a company from scratch. BANK JULIUS BAFR This see has a quick currency converter, which enables you to convert sterling into virtually any other currency. It also maintains

exchange trading, and gives advice

charts on the latest foreign

on what positions to take. Web sita: www.juliusbaer.com

OUOTE.COM

SHARE TRADING

This US-oriented site provides some real-time Information with feeds from Reuters, PR Newswire, Zacks investment research, NYSE. S&P stock guida, Nasdag, Edgar on-line and a variety of other data. See: www.quote.com

You can invest in mutual funds at low-cost US stockbroker Charles Schwab's site. See: www.schwab.com TRADEUK TradeUK, is a British Business

Park and trade directory backed by the Department of Trade and

business-to-business searches for UK products. www.tradeuk.wits.co.uk WORLD BANK Tha World Bank site contains research on all areas of the world. See: www.worldbank.org/

This sita provides free listings,

products and services through the

enabling businesses to sell their

WORLD CHAMBERS OF

COMMERCE

gbxhp\_html

Industry. It is designed for

International Chambers of Commerce network, See: www.worldchambers.com/

- Joia Shillingford

It's easy to be wise with bindsight. wise with foresight is our £20 registration fee 🖘 quoting ref. BWWAD06



SECURE ELECTRONIC TRANSACTIONS . By George Black

# New standard opens the door to electronic commerce

For most of the retail sector, the SET standard represents a significant breakthrough

he recent publication of a definitive version of the SET (Secure Electronic Transactions) dard is here. standard should open the Internet commerce.

Last year, the principal dent of Visa. card issuers Visa and Mastercard announced a eager to implement it. Most plan to collaborate on a stan- have preliminary versions of dard for secure electronic products to be based on it commerce to overcome the and it should take them only doubts of the banks, traders a few months at most to and general public.

They jointly published a final versions. draft specification and since • toternet hrowser vendors then banks across the world such as Microsoft and Net-

credit card numbers and cards.

when sent across a network. to prevent payments being altered and to confirm the identity of the seller and the validity of the huyer's card.

It uses message encryption, digital signatures and cryptographic certificates to achieve these objectives. Now, with the arrival of SET version 1.0, the stan-

"This is the starting pisdoor at last to full-scale tol." says Ms Carol Coye Benson, a senior vice-presi-

Systems developers are make the changes to deliver

acape have to develop electronic wallets based on SET SET is designed to keep to hold electronic credit

transaction details private • Merchants need to incor- Sethi, UK marketing man- security, particularly for porate SET into their Internet servers so they can accept transactions from dard.

> Banks have to hulld SET into their servers to be able to receive information from both buyers and sellers with

The computer industry is well-prepared to make these things happen quickly and smoothly. IBM's European manager for electronic com-merce, Mr Sean Haffey, says his company will have products in all three categories out by the third quarter of this year.

It may take a while longer for the whole infrastructure for secure Internet trading to be put in place, but it looks likely that electronic commerce will start to grow significantly within a year. "For the great majority of

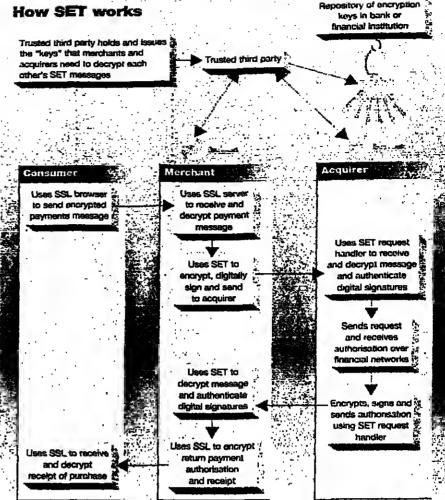
the retail trade, SET will At the other end of the represent a major breakthrough," says Mr Sam be much concerned about and Visa must be doubtful.

ager for Netscape, which inteods to support the stanare payments for transactions in very small amounts. become the basis for most for which full electronic transaction charges would

be excessive. These transactions may be made hy electronic purses and may not need such complex encryption techniques. Electronic purses may he used for a large proportion

of small debit transactions. Companies such as Digicash and Cybercash have advanced into this sector of the market first by offering virtual or electronic bank accounts These operations could still find a niche even if SET is a success.

But whether the companies promoting them are large enough to survive in the long term as independent husinesses in competition with such powerful markst, some users may not organisations as Mastercard



e widely available and a simple method of "certifying" large: nsumers is found, SET will most likely be used initially to protect data traffic be Aerchant and Acquirer only. Data passed between the Consumer and Merchant is encrypted using SSL technology built into today's commercial browsers

REGULATING CYBER TRADE . By Nuala Moran

# Now it's time for action

Electronic commerce raises problems in both direct and indirect taxation, as well as consumer protection

ing is over. The latest surveys show that electronic commerce has arrived, and the problem of how to tax and regulate a market that has no national for action not prediction.

month by the consultants tor of IMRG. Ernst and Young forecast that the proportion of financlal services companies processing transactions on the internet would rise from 13 per cent in 1997 to 60 per cent in 1999, as concerns about security of the network are taken cars hy that can be made to stick, secure electronic transaction and regulating companies technology (see report, trading on the intercet.

Retail Group (IMRG), a tronic Commerce Policy forum for electronic com. Group of the G7 Group of cial web sites - run by fans scope for tax avoidance. merce which represents industrial nations, and the of the group - that it would

he time for soothsay- through electronic commerce in the first quarter of have been bought in the 1997 were greater than for high street are purchased the whole of 1996.

"In the travel sector, sales reached \$10m in the first three months of the year, boundaries is now a matter which gives some indication of what the potential is," A report published last says Mr James Roper, direc-

While the security issues associated with trading electronically may largely have heen solved, many other legal issues remain, such as how to tax transactions, setting up a framework of coosumer protection measures

Among the bodies looking The Interactive Media in at these matters is the Eleccountries, says that sales internal markets directorate, them making unauthorised be held liable for multiple

redistributed, as goods from overseas: of invasions of privacy as detailed personal information is gathered from users of weh sites: and of frauds perpetrated over the internet. And it seems that even when there is international agreement,

#### Warning

lation on the net.

An example is intellectual property where it has been agreed that existing copyright protection should be extended to works such as

it is difficult to enforce regu-

tributed electronically. more than 300 retailers in 20 European Commission's take legal action to stop

DG15. There is already evi- use of copyright material, taxation if a taxing authority dence that tax revenues, if several sites stated publicly not being lost, are being that they would ignore the warning. They also criticised which would previously the group for attempting to censor the internet.

SET looks likely to he

high-volume and high-value

electronic commerce, though

there will probably be some

which it is inappropriate.

types of transactions for

For users who want an

exceptionally high level of

security. SET may not be

enough, as it offers only 56-

bit encryption. This could be

broken by determined crimi-

nals working with powerful

computers for several

months. It has already been proved that 40-hit eocryption

The US government now

permits the controlled

export of 128-bit encryption

algorithms, which would be

virtually, impossible to

is too easily cracked.

in this example there is an and collection, no similar commerce. agreements yet exist. Last month, the UK's

Chartered Institute of Taxation (CIT) warned that Britain could lose hillions of pounds worth of tax revenue in trading over the internet. Goods such as software and compact disks are increasingly hought over the internationally, and it is working net hy overseas companies which do not pay value are members of the Organiadded tax in the UK.

While this loss is not due music and film, that are dis- to criminal activity, there is ment (OECD) to develop a current law to internet no doubt that the lack of a framework. However, when the rock physical audit trail in elec-

Conversely, companies trading electronically may

could show they were trading within its jurisdiction.

Mr John Andrew, president of CIT proposed setting up a working party between CIT and the Inland Revenua international consensus to look at how to preserve about regulation; in other the tax receipts threatened cases, such as tax liability by the boom in electronic

#### Argument

The Inland Revenue acknowledges that cyber trade raises problems in both direct and indirect taxation. It argues that the problem must be dealt with interwith the 29 countries that sation for . Economic Co-operation and Develop-

Rather than attempting to translate the plethora of panies have physical mani-

across the interpet. jurisdiction.

The question is who could governments finger to levy this tax, or to enforce any regulations on electronic commerce. One candidate would be the service-providers who run the networks.

Mr Chris Holloway, a security consultant with IBM, says that while service providers have every reason to want proper regulation to protect consumers and drive the market, he does not think suppliers can, or should help governments to police electronic commerce "Within the internet, the concept of a controlled environment does not exist. The whole area of trying to regulate the internet is in its

infancy. Mr Holloway suggests that it should be possible to apply trada. "Even if they trade entirely electronically, com-

rate levy on data going it subject to a particular are subject to less vigorous

It may be that collecting taxes due on internet trading is a case of plus ça change . it remains the responsibility of companies and individuals to declare and pay what

The twist is that huslnesses can trade from anywhere, and this could lead to competition among countries to establish the most competitive tax regime - in the same way as tax incentives are used to attract inward investment.

#### Contract law

The problem of regulating business-to-business trade may be over-stated because. tionships to electronic media. These agreements fall of husiness. within existing contract law.

However, consumers are increasingly likely to buy be slower unless some such existing taxes to internet festations - offices, employ goods and services from mechanism is in place. They transactions, it has been ees. Even s virtual companies with which they will be more than willing to suggested that there should corporation has to put its bave no pre-existing rela- resource the right kind of be a single 'hlt' tax, a flat servers somewhere," making tionship, and which maybe structure," he says.

regulation than the retailers they are used to dealing

On its weh site, in which it advises of known fraudsters, the Securities and Investments Board (SIB), the UK's main financial services regulator, compares the internet to a car boot sale: "Anyone from anywhere in the world can offer anything for sale. Inevitably," says the SIB. "there will be false bargains and frauds.

"There must he some mechanism for assuring consumers that their rights are protected," says Mr Roper. He suggests a aystem similar to that operated by the Association of British Travel Agents, in which agents pay in general, companies are a bonding fee which is used transferring existing rela- to compensate customers if one of their members go out

> "Big husiness Interests understand the market will

INTERACTIVE TV: BUSINESS APPLICATIONS . By Alan Stewart

# Retail revolution ahead

Interactive TV could herald 'a whole new world in retailing and banking'

Pritish Sky Broadcast-ing (BSkyB), British Telecom (BT), Midland Bank, and Matsushita Electric receotly announced the formstioo of a new company, British Interactive Broadcasting (BlB), which will bring interactive television services to viewers of BSkyB's 200-channel digital satellite television service, planned to jaunch next

Interactive services planned include shopping, hanking, holiday booking, education, computer games, and internet access. Starting in summer 1998, these services will be avallable oo home televisions via the same £200 'set top box' converter required to receive digital television. The concept has been around for more than 20 years, so why should BIB's version of interactive TV fare better than the many trials which pre-

"We are leading this entire project from a marketing and customer perapective. responds Mr Chris Townsend, BIB's commercial director. "We know the technology can work. It's there to support the proposition we want to huild, not the other way round," he

"We are talking only to hrand leaders, and we've conducted an enormous amount of market research to find out what customers are looking for.

Mr Rnpert Gavin, BT's director of multimedia services, denies that BIB might be the vehicle for providing internet services to schools and libraries, as allegedly he adds. agreed with the Lahour Party when it was in opposl-

"BIB will hring expertise from BT's earlier interactive across the BIB platform," all benefit from the digital television trials to a mass says Mr Seward, but he knowledge that is created."



Alming to ploneer TV benking: an example of a British interactive Broadcasting (BHS) application in pment, featuring Midland Bank services

public," he says. BT is curemphasises that this "will rently hanned from broadcasting until 2001, and Mr Gavin refutes any connection hetween BT's involvement with BSkyB and the possibility that the government might bring the date

forward to 1998. "A decision on the lifting of the ban does not affect our motivation for BIB one way or the other," says Mr.

Midland Bank wants to pioneer TV banking in the same way its suhaidiary, First Direct did with telephone banking, and also to position Itself for developments within the payments

"We shall handle all the payments traffic for BIB." says Mr Paul Seward, the bank's head of emerging technology. "We expect to introduce the Mondex card as a personal payment mechanism over the set top box."

"Money could he downloaded from a bank account the UK's second largest on to a card for use in purchasing small-value items

not happen from day one". Music retailer HMV is one of the key brands that BIB has been working with: "We know that at some stage our market will start becoming mature," says Mr Stuart Rowe, HMV's husiness development manager. "Anticipating that, we want to target lapsed buyers and customers

who can't get to a specialist music store. But will the public be interested in interactive television? "It's a huge gamble on BIB's part," says Mr Derek Nicoll, research fellow at Edinburgh University's School of Management, which organised its conference on interactive televi-sion last year. "The scale of interactivity is limited with

satellite," he warns. So what about cable? "We could steal a march on digital astellite hy launching at the end of this year," says Mr Ian Hood, public relations director at TeleWest, cahle company. "Or we could launch at the same tims and

TeleWest plans to offer a digital service including multi-channel television, a "virtual video store", and interactive services similar to those planned hy BIB.

Although Mr Hood is not

prepared to give details of possible service providers. he does not rule out the use of interactive services from As well as digital satellite

and cable services, 1998 will also see the launch of digital terrestrial television (DTT) from the BBC, ITV, and satellite and cahle groupings. "BIB would like to be available on all DTT and cable platforms," says Mr Townsend. "Although we have not yet entered into any discus-sions with the BBC."

Although BIB itself refuses to quote any poteotial usage figures, forecasting companies halisva that in ten years' time digital satellite TV could he in 5m.7m homes, with digital cable and terrestrial services in a further 3m-5m each. If distributed by all digital platforms, BIB could therefore

Continued on facing page

# FUTURE OF ELECTRONIC COMMERCE . By Geoffrey Naim

# Business-to-business activities will dominate

Much of the software for e-commerce still focuses on building web sites

ake a peck behind the flashy facade of many of today's internst stores and you will probably find poorly designed software, incompatible databases and primitive payment

Many internet commerce sites are heading for early retirement, says a report from the US research group. Forrester Research

These sites were assemhled in haste using custom software with little thought for future growth or integration with other husiness systems - stories abound of received over the internet and manually re-key them into their traditional payment systems.

Writing an electronic commerce (or 'e-commerce') program from scratch is a risky usiness that can cost over \$500,000 and easily backfire if orders are not handled properly. But, until recently, retailers had little choice: early merchant server soft-ware was rudimentary and lacking in key areas such as security and iotsgration with enterprise applications. However, the situation is improving and the leading suppliers, such as IBM, Netscape, Oracle and Microsoft,

have developed more sophis-ticated products to attack commsrcial products. the fast growing e-commerce software market, which could be worth \$3.2bn in 2000, according to Forrester. Microsoft, for example, recently announced Commerce Server to replace its earlier Merchant Server

alone product. Commerce systems," says Ms Jenny Microsoft'a latest server software for large organisations, called Site Server Enterprise Edition.

provide commerce functionality to customers as an integral component of a comprehensive weh site package for enterprise customers," says Mr Jim Allchin, senior vice president of Microsoft's personal and business systems group. Also unlike Merchant Server, Commerce Server targets business-to-business commerce and future enhancements will make it easier to huild business-tohusiness applications, such as corporate purchasing and

supply-chain trading. Many analysts believe e-commerce will be dominated by business-to-husiness trading rather than sellfirms with online stores that ing to consumers, had must print out orders analysts believe much e-commerce software still focuses too much on building weh store-fronts and processing credit cards.

Business-to-business transactions may not need a fancy web page, but they do need features that consumeroriented merchant servers often lack, such as various contract terms and payment options, authorisation procedures and integration with electronic data interchange

"Adding these features to aystems with basic credit card processing looks like more work than starting from scratch," says Forrester. Howsver, the research despite their current madequacies, hecause the do-it-yourself approach produces 'spaghetti code' systems that will not 'scale' grow - or integrate with other systems.

"Commerce systems have product. Unlike the latter, have heen stand-alone this new market, Tandem says Mr Cornwell. which was sold as a stand-

Server is bundled with Edmondson, e-commerce marketing manager for database vendor Oracle. Some systems may, for example, allow customers to ordar "We think it's essential to goods that are not in stock simply because the webbased ordering system has not been integrated with the inventory application.

Oracle's recently announced Java-based Internet Commerce Server claims to provide seamless integration with pre-existing processes such as order entry, inventory, payment, taxa-tion, shipping and handling. An early user is Motorola which plans to use the Ora-cle product to allow its European dealers and distributors to browse, purchase and pay on-line for Motorola mohile phones and other products. The second phase of the project will also allow consumers to buy Motorola products on-line.

ne of the higgest challenges with an e-commerce site is making lt future-proof. "With elsctronic commerce yon are heading into uncharted waters and the system needs to be very flexible," says Ms Edmondson. For example, if a growth path is not huilt into an e-commerce site that hecomes popular, it can become a victim of its own success when on-line transaction times slow to a crawl and customer frustration mounts. Tandem believes its NonStop Himalaya fault-tolerant servera are particularly suited to e-commerce applications because of their round-the-clock availability and scaleability. But not everyone can

afford a fault-tolarant system - thus, Tandem also offers e-commerce systams based on Windows NT Server, rapidly becoming a favourite for failed in the past where they commercial wah sites. For ment gateway themselves,

iTP SET payment software, which is designed to support the Secure Electronic Transactions (SET) protocol. To further bolster its e-commerce business, it has teamed with Mercantec, a specialist in e-commerce software, to use the latter's "virtual shopping trollsy"

technology, called SoftCart. The success of an e-com-merce site stands or falls on its integration with a company's back-office systems. The US company, CyberSource offers a range of outsourcing services for companies who want to put their husinesses online, hut do not want the headaches of managing back-office functions, such as real-time credit card processing, fraud screen, export control, secure electronic fulfilment and EDI links to distributors and fulfilmsnt houses.

Another US company. Open Market, offers its Transact product to enable companies to securely and centrally manage husiness transactions using content located on different web servers. Mr Alan Cornwell, head of international marketing at OpenMarket, says Transact appeals particularly to phone companies, such as BT and Belgacom, and internet service provid-

ers (ISPs), such as UUNet. "They're moving up the value chain from being an ISP to a commerce service provider," he says. The software, which costs more than \$300,000, allows a phone company or ISP to handle e-com-merce transactions of the merchants whose web sites It hosts in return for a monthly fee of \$50 to \$200 and a charge for each trans-

action processed. "Its a very cost-effective to ning as it would cost them at least \$50,000 to build the pay-

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IT in finance

VIRTUAL FRANCE . By Philip Manchester

# The market is wide open

As technology swiftly changes. the new breed of virtual financial institutions is emerging

s Richard Branson's Vlrgin group sells Pensions while Marks and Spencer, the food and clothing retailer, advertise loans on UK television, it all raises interesting questions about what constitutes a 'financial institution' in the

A combination of de-regulation, glohalisation and advancing technology now means that almost anyone can set themselves up as a such as News Corporation 'virtual' bank or insurance company if they have access to capital and know how to manage risk. What was once a nationally-based market, dominated by a small num-ber of well-established institutions, is now wida open. Indeed, traditional financial institutions are at a disadvantage in the new global

axercise for banks around span, he suggests.

be in more than 10m bomes.

There really is a whole new

world in retailing and bank-

ing just round the corner,"

entbuses Mr Townsend.

"Retailers will he ahle to

reach a huge audience for

less than the cost of opening

instead of paying high

rents and rates, companies

could locate their distribu-

BIB's service providers are

reticent about this vision,

however. "HMV see interac-

tive shopping as incremental

business," says Mr Rowe.

"It's not a cost-saving initia-

tive. The idea is that people will still go out and shop for

music, videos and games in on.

tion centres at more conve-

nient sites, he says.

a store on the High Street."

From previous page:

198

sweet ...

\*\*\*

\$7.00 E. .

F #35 --- -

-

tha world to see what impact network technology and the globalisation of the financial services market will have on them. All other things being equal they don't stand a chance," explains Mr Mark Dickens, worldwide head of financial services for PA Consulting. "If you look at where they

stand in the value chain -

hanks are furthest away from the customer in the advent of on-line PC banking - or set-top TV access to the network, banks are essentially 'content providers'. Service managers and service providers are much closer to the customer. And, compared to organisations and AT&T, which are investing on a global basis, national banks cannot afford the investment. This is why established banks ara looking for ways to move up the value chain to get closer to customers," says Mr Dick-

Even the bank's hrand name – the traditional sign of respectability and credibil-"We have carried out an ity - has only a limited life-

Big potential audience

our stores," he adds.

The retailer, J Sainsbury

insists that, although around

20 per cent of its customers

may be interested in some

form of "surrogate shop-

ping, there will still be a

need for stores, "Many

people regard shopping as a

pleasurable leisure activity –

they prefer to visit stores in

Midland Bank is equally

person," says the company.

clear that home banking will

neither cause the closure of

any of its 1,700 branches nor

opment as a substitution for

anything at this stage," says

Mr Seward, "Customers are

still going to want to talk to

staff about personal loans,

investment products, and so

"We do not see this devel-

cuts in its 45,000 staff.



New Virgin territory...Richard Branson's move into personal equity s and pensions has helped redefine UK financial institut

"At the moment, they still with a consumer-advice have a window of opportunity that they can still live because of their traditional position of authority but this will close very quickly - perhaps within a couple of years. This means that they will only be able to compete on price and hy widening their provision of financial services."

Mr Dickens is aware of a bank which is in the process of setting up a partnership

ers want hranches, then Mid-

land will be on the High

Street. Nevertheless, First

Direct will sbortly be

launching an internet pilot,

and Midland itself will

launch a PC banking prod-

uct next year. "We're keep-

ing our options open," says

At BIB, Mr Townsend

believes the same number of

people will be employed in

the future, but performing

different tasks, such as

answering phone calls, and

picking-and-packing in ware-

houses. "Companies will be

able to run their businesses

far more efficiently," he

says. "Interactive television

is genuinely going to revolu-

tionise the way we do busi-

the Midland's Mr Seward.

organisation to do exactly this. He also points to opportunities for banks to exploit their traditional risk management skills by selling them on to the new breed of virtual financial institutions. The financial services

industry is, of course, 'information-rich' – making it ideally suited to the modern global network environment. Unlike manufacturing where 'real' goods must be assembled and despatched, financial services can operate entirely within the scope of the global electronic network. This will become increasingly evident as customers move to on-line banking via their home PC or a TV set-top box.

The current infrastructure of banks - based on a widely-spread network of expensive High Street locations and a cumbersome, centralised administrative model is not an ideal starting point to compete in this new global environment

"The big banks are seeing

that their five-year strategies are not holding water because the technology is moving so quickly. The barriers to entry are coming down. As long as you have an identifiable brand name such as Virgin, for example. and good risk management. you can use the technology to put you in any market you want," says Mr John Mattingley, manager of strategic finance accounts at UK software company Logica.

"If you take the example of European Monetary Union (Emu) - which levels the playing field for financial services companies of all kinds - you begin to see the problem. Banks cannot The year 2000 afford to set up marble palace in every market town in Europe so they must use different strategies.

"Nowadays, you can set up your accounting database and your customer call centre wberever you like. It is easy to see new-style virtual finance organisations cherry-picking the profitable services in this market. Traditional banks and insurance companies must, therefore, find partners that will give them the international coverage they need to compete,"

Some hanks are, of course, already experimenting with advanced technology. Mr John Pipe, chief technology officer at groupware specialist Staffware, says that "a major UK bank" is using its software to set up corporate PC banking. "They are looking for ways to bring customers and suppliers closer together by offering credit checking services. Our software lets a customer place orders on-line through the bank which then carries out the checks and passes the order on to the supplier." This provides a useful

model for virtual financial organisations. "It gets the suppliers and the customers to work together through processes that you own. You can of course outsource the whole operation including things like claim checking in insurance or credit checking Mr Mattingley from Logica

suggests that, in as little as five year's time, the whole face of financial services will have changed as a result of advances in technology. "The new 'push' technologles - which enable you to get to your customers through the network - will he less about traditional banking and more about management of informa-

# Software industry pre-occupied with tough challenges

LOOKING AHEAD . By Philip Manchester

date problem, Emu and prospects of a global electronic currency are key issues

he world computer software industry has been badly caught out by the problem of the transition from 1999 to 2000. Although estimates vary, the cost of putting the world's software right so that it can handle the change is enormous. Mr Robin Guenier, chief executive of Taskforce 2000, says it will cost £31bn just to sort out the problem for the UK. Worldwide, the figure could be as high as \$1.5 trillion

The year 2000 problem can be summed up very simply. Until quita recently, computer software used only two digits to bold the year in data fields. The result is that any date after December 31. 1999, will appear to be chronologically before all existing computer data - which makes a nonsense of any date dependent computer

Software developers lamely argue that much of the software they have created over the past 30 years was not expected to survive as long as it has, It seemed legitimate, therefore, to hold only the last two digits of the year. Now they are feverishly working to put this right so that the world's computer systems do not grind to halt in 21/4 years'

This is, of course, is nothing short of scandalous especially given that not all software suppliers are genuinely solving the problem merely postponing it. "I am not enamoured of

the software industry at the ling.



Dennis Keeling: 'I am not enamoured of the software industry at the moment '

moment," says Mr Dennis Keeling, a business software analyst and director of the Business and Accounting Software Dealers' Association (Basda). "Altbougb some companies - such as SAP - are taking a very responsible attitude, a survey we made recently shows the majority of software developers are still using a two-digit date. They are getting round the processing problems with alterations to programs that fudge the date so it works."

The software can cope with dates up to about 2040 "hut really the whole thing is a cheap fix to duck the problem. And many suppliers are charging their customers to put the problem right, which is not at all acceptable," says Mr KeeWhile the year 2000 prob-lem is obviously the most serious pre-occupation of the software industry, it is, of course, not the only one. The proposed single European currency also presents a significant challenge to software developers - as. indeed, does the prospect of a global electronic currency for trading over the internet. Britisb Telecom predicted recently that global electronic currency could be in common use as early as 2003. This will mean further cbanges to the bastc accounting software that every company uses to run

its business. Unsurprisingly, software companies are quick to defend themselves and many have changed the way they build software so as to be able to cope with future changes of this kind.

"A global electronic currency could be some way off but we have to consider it. We have been through the exercise with the Euro and our approach bas been to move to multiple currency accounting. We bave changed our software so a customer can, for example, invoice in French francs to a supplier in Germany and receive payments in Japa-Anning, UK product marketing manager for accountancy software company,

The company has adopted object-oriented design techniques which splits software applications into a self-con-tained modules. "If you break software down in this way it makes it a lot easier to make changes and cope with changes. We are also working with other accountancy software suppliers through the Object Application Group to specify com-

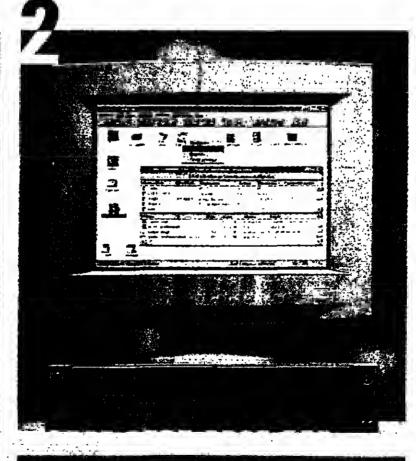
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# the headaches of integration

king information systems between merging companies is a tough problem, but intranets - or wate networks, based on internet technology - can help to ease the difficulties

as the easy rouse to tink disparate computer systems and unite corporate acquisition. istands of information. In effect, intranet technology turns out to be a cheep and simple way of delivering ingly, systems compatibility the long sought-after objec- and how the hybrid organitive of integrated information technology systems.

Which begs the question: if intranets can do this internally, could they be used to smooth the costly, and often bloody, process of IT integration following a merger or acquisition?

While the business case for a merger may be based mentary products, good graphical or cultural fit. it will only hold if the computer systems of the two fully integrated.

structures together will not only be expensive, until the be impossible to exploit the full potential of the merged interface could be signifioperation. And as it cant in smoothing the between the telephone comes evident that inforcompany's most valuable ness unit director for inter- on how the merger will pro- back-end. "processing terface is consistent."

Mr Dan Collins, director of the network specialist Integralis, says: "Increassation leverages its collective data to give competitive advantage, will matter more than factors such as the merged organisation. p/e ratios."

Merger process

has escaped general attention is the impact they could have in helping to integrate the systems of ing a shared telephone merged or acquired organi- directory would oil the sations. "It allows you to merger wheels. Indeed, in base everything on a com- deals which take time to mon web browser interface, ratify, because for example Knitting the IT infra- and connect back to multi- of anti-trust investigations. ple information sources, whatever make of machine tion could provide a chanthey reside on. Just the fact nel for preparing the of having a common user

extent."

One important benefit . of the merger process when the respective intranets of the two companies could act as a single channel of com-

"Lots of companies have difficulties when they merge in communicating with the staff they are tak-Mr Collins believes that ing over - linking intranets one aspect of intranets that will allow instant sharing of information," says Mr Wall. Even a simple aspect such as the ease of publishthis method of communica-

An example is the merger between the telephone com-panies, BT and MCI, where not get rid of the headache. Mr Matthew Wall, busi- much of the detailed work-

NEW-STYLE AUTOMATED TELLER MACHINES . By John Kavanagh

Keeping pace with demands

Ompanies have assets, the process of IT net and new media at EDS, ceed, was carried out using systems. "Intranets will ized upon intranets integration will become agrees: Intranet and inter- teleconferencing and group- make IT integration easier, more central in delivering net technology in general ware over the internet. "It but they won't solve the the full value of a merger or will make integration of certainly can help with the core problem." says Mr organisations easier to an courtship process," says Mr Wall. Wall.

> Using the internet, two will come at the beginning merging companies could also instantly share applications via a web server, without having to modify the applications. Internet munication to all staff in technology also makes it and the Halifex and the possible to deliver new applications without having to change the hardware infrastructure of either

#### Core problems

A company which has a policy of growing through mergers and acquisitions could develop an IT template, based on internet technology, which could be fitted on to the IT infrastructure of any company it acquired.

But whatever intranets may do in terms of improving communications and turning information into a of integrating the main

Mr Kevin Green, a director of Olsy Systems and Sersuch heavy-duty IT integration projects as the Abbey National and National Provincial building sociaties, Leeds building societies agrees.

Two banks that did nothing but PC banking on the Internet would still have the problem of inte-gration of different host systems. So, while intranets may help with some of the cultural issues, I don't think they would be a major boon to easing the paths of mergers and acquicitions."

Mr Collins says. "I'm not suggesting that if you use intranets, everything is easy and simple. You still need sophisticated skills and tool sets to make it work. While it is still complicated to integrate the back end, it is easier for the

CASE STUDY . The Alliance & Leicester

# UK pioneers in home banking

Thousands of customers will help test a new

PC-based service,

#### writes Michael Dempsey

be Alliance & Leicester, the £2.8bn UK financial institution that changed its status as a building society and converted to a bank in April this year, is now pioneering developments in home banking technology aimed at put-ting it ahead of rival ser-

The shift from building society to bank was part of a larger migration in the British financial sector. With the Halifax following suit to become the nation's largest bank in June, the pressure is on to attract and retain customers in a highly competi-

tive marketplace Customers who remained with converting societies in order to qualify for windfall share allocations now need an incentive to stay with the new bank. UK banks and building socteties are engaged in a massive round of mail shots and national edvertising campaigns, based around interest rates and aimed at luring these new shareholders away from their old building societies.

Mr Tony Barker, manager of direct financial services at the Alliance & Leicester, thinks the solution to this evolving situation is to take the bank to the customer. "I do a lot of my financial affairs on a Saturday evening," he says.

Mr Barker is responsible for a new, six-month technology trial which the Alliance & Leicester bopes will put it in front of rival banks. Some 2,000 of its customers have agreed to take part in a bome banking operation using personal computers to conduct day-to-day transac-

The vehicle for this service is a system developed by Italy's Olivetti and refined in banking services are con-Denmark where SDC, the strained to people using clearing banks' data centre. has more than 60,000 customers using the product,

Under a new identity of Olsy, the wholly-owned services arm of Olivetti. E Bank is now being pushed as a cost-effective tool for banks across Europe. Mr Nick Gill. consulting services manager with Olsy UK, explains that while Internet technology provides the communications backbone for E Bank.

closed loop between Alliance & Leicester and its custom-

Mr Gill is admirably relaxed about IT terminology. "It's a virtual private network - or an intranet call it what you will."

BT provides the E Bank network for the customer, but by acting as an internet service provider (ISP), the bank can guarantee both security and speed of response. Buying in tts own Leicester guarantees the bandwidth available for the home banking service, sidestepping common complaints about slow internet response times.

Security is always cited as to personal financial transactions across Internet-related services. Both Alliance & Leicester and Olsy claim to offer an impenetrable level of encryption for signals. It is ironic that this came about, courtesy of US restrictions on the export of algorithms that provide a very high level of signal encryp-

> Alliance & Leicester already has a pedigree in direct banking

Faced with Washington's refusal to authorise the overseas sales of sophisticated coding keys, Olivetti staff in Copenhagen joined forces with SDC to devise an independent level of encryption that Mr Gill claims would take a vast computing resource "an infinite time" to crack.

Users of the £500,000 Alliance & Leicester service need a Windows PC and modem. Mr Gill says both Olsy and the bank decided to allow a broad level of access to E Bank. "Some bome Windows 95, but you can access our service from Windows 3.1."

Bank as primarily PC-based, with the bank's own servers linked into customer databases resident on Tandem and IBM hardware. He is adamant the service will be is complete.

the delivery mechanism is a direct banking, and inherited a buge electronic banking infrastructure when it bought the state-operated Girobank in 1990.

Girobank is now Alliance & Lelcester's commercial banking erm, processing £73bn in 1996. Its telephone banking service for personal customers was adapted from the Girobank service, which also handles state social security payments on a commercial basis.

Mr Barker says E Bank "is capacity means Alliance & a logical extension of what we do already. We've been in direct banking longer than anybody else in the UK."

The bank will not be taking on any new staff to run the service, since Mr Barker believes today's personnel a prime consumer objection and systems that handle telephone banking can cope with the move onto home PCs. The £500,000 spend on E Bank is dwarfed by Alliance & Leicester's £15m Branch Equipment Replacement Programme. Known as 'Berp', this will involve installing Compaq PCs, running Olsy software, right across the bank's 338 branches between October

1997 and March 1998. New flat-screen monitors for teller positions - that allow the display to be rotated in the direction of other staff and customers are included in the order, as are new laser printers and help-desk services to beef-up staff exploitation of IT.

The idea is to present the most efficient and userfriendly face possible to a customer-base whose lovalty will be tested by fierce interest rate and service competition in a world of newly-demutualised building societies fighting to establish their status as leading banks.

Beyond the impression that Alliance & Leicester hopes will be created by Berp, is an emerging policy of trying to push computer processing out of the smaller branch and into local or national bubs. In theory, this should leave staff to concentrate on customer relations.

But the financial sector in the UK has seen big staff payrolls. In common with its rivals in a turbulent market. Alliance & Leicester is using technology as a part of a larger balancing act, fighting to reduce costs while avoidon offer to all of the bank's ing alienating customers. 8m customers when the trial And the threat that windfall shareholders may choose to Alliance & Letcester move their accounts is already has a pedigree in clearly a potent force

# second biggest owner

he biggest operator and marginally the of self-service automated teller machines (ATMs) in the US is not a bank but an IT services group, Electronic Data System

Self-service

ATM access.

everywhere

customers now

expect convenient

It operates 11,000 machines on behalf of banks and owns 6.000 of these. It is also one of the more imaginative operators: it runs vidao advertisements of just three to five seconds during the time a machine needs to handle a transaction and print a receipt - and charges advertisers \$200 a month per machine. In addition, it has persuaded banks to offer insecured loans of up to \$5,000 through the machines and pay the money instantly and it gets \$20 for each loan granted.

These developments in terms of ownership and customer services provided through ATMs are eet to continue as technology keeps pace with change, not only in customers' life styles and expectations but also in ket, where centuries of banking tradition are being shattered by competition from previously untmagined sources, most notably supermarkets

Indeed, a third of ATMs in places, such as airports and shopping centres. The trend go to sites away from

These trends are bringing growth of more than 10 per cent charge halves the num-cent a year in the number of ber of transactions needed



financial services with touch-sensitive screens, sound, text, graphics and videochones

ing to Retail Banking Research. In the UK, ATMs accounted for 80 per cent of cash withdrawals last year.

"Consumers are now saying that their bank branch is not necessarily the most convenient place for banking business," says Mr Bob Trathe financial services mar- montano, a vice-president at NCR, the world's higgest supplier. "They want access everywhere: where they live, work, shop and play."

People are also prepared to pay for this convenience, through small fees for using branches. Forrester says a 50

the US and 11 per cent in ATMs not owned by their Europe (17 per cent in the own banks. In fact, banks UK) are no longer at see a business opportunity branches but in other public and even a necessity here: a US study by Forrester Research concludes thet is this way: in the UK, such charging will be the nearly a third of new ATMs main spur for growth in go to sites away from numbers of machines installed away from

machines in Europe, accord- for an ATM to break even and gives banks an opportunity to get at competitors'

Almost 40 per cent of banks interviewed said generating revenue was the main impetus for their future ATM strategy; this was ahead of cost savings (33 per cent). In addition, 11 per cent mentioned the aim of winning new customers and a similar number the opportunity for marketing products.

ATMs also suit banks in their traditional routine activities: transactions through a machine typically take only 30 seconds - and cost four to eight times less than husiness across the counter. Banks are seeking to close expensive high street sites but still need to offer customers convenience: ATMs are one answer, especially as technology enables them to replicate many of the services of a branch.

Basic facilities just emerging include the recycling of deposits, so that notes entered can be paid out to subsequent customers, reducing the need to refill the machine, with all the cost and security implica-

Image processing of deposited cheques is being considered so that customers can get a printed copy as a confirmed receipt. Mr Tramontano at NCR says people will be able to use ATMs to load cash credits onto electronic that new competition will cards, exchange national force banks to invest in currency for euros, and do extra self-service facilities, other, similar conversions.

Nationwide Building Society in the UK is going further, replicating virtually all branch services with 10 machines combining touchsensitive screens, sound, text, graphics and videophones. The project enables it to concentrate expert staff in one location instead of trying to provide specialist edvice through every

ustomers can enquire ahout mortgages. loans, insurance and savings accounts. They can find out how much mortgage they could get, and the repayments, plus calculstions on the return on their savings. There are video clips on the role of solicitors and surveyors in home buying. Personal contact with a human is possible through a videophone link to staff at the head office.

Such facilities are some way off for most financial institutions: the Forrester study shows that more than 80 per cent of transactions in the US are still just cash withdrawals. In Europe, 36 per cent of machines offer no more than this in any case, and only a fifth handle bill payments and just over a might just find their customthird eccept deposits and print mini-statements.

Observers say, bowever,

ranging from selling investment products to taking orders and printing theatre and travel tickets, and to continue looking for new ATM sites. Those sites might need to house two machines. one for quick transactions and one for more complex husiness

"Banks traditionally had relationships with their customers, but new life styles and the demand for convenience have reduced customer loyalty," says Mr Tramontano at NCR.

Retailers are now entering this market, and they are working hard at relationships and loyalty, too. "They are already good at gathering masses of data on individuals' buying habits - and they have prime locations, he adds in confirmation of Forrester findings that ATMs are becoming an important medium for promoting brand image and winning - and retaining customers through convenient automated services.

"If banks see a relationship with a customer as just a series of transactions, they can lose the benefit of their strong brand images," ba says. "The way loyalty is going right now, hanks ers are switching to doing business with a supermar-

# SOFT WARE CRAFT ENGES

# Obstacles likely to delay launch of global electronic currency

mon interfaces between different products." Other suppliers are taking the same approach as Coda

and using object-oriented design in anticipation of the potential changes to accountancy practice that could result from moves to a global electronic currency. "In 1993, we completely reengineered our packages using object technology. Changes such as those for the year 2000 and Emn have made this essential Future changes in areas such as taxation and accounting for multiple currencies present even more challenges," says Mr John Crooks, UK manag-

oper, Agresso. UK accountancy software developer Pegasus Group has also re-engineered tts packages - although sales and marketing director Mr specialising in global pay- year 2000.

ing director of Norwegian

accountancy software devel-

"We have changed the way we construct our software so it can handle change better. But f don't think electronic trading is a technology issue: tt is more to do with standards and they are not

"If you look at electronic data interchange (RDI) for example - we have had it for years, but there are lots of different standards which have slowed its acceptance. We need the banks to accept common standards for electronic trading to really take

key to global electronic trad-- in the same way that they were to the growth of the internet - they are unlikely to evolve by design. Mr Geoff Beeson, a principal

While standards are the

global electronic currency political and cultural obstahappening for quite some cles which will slow prog-

"l can't see a global electronic currency emerging from agreements between countries. If you take Emu as an example - the story goes back to the 1950s and there still isn't agreement between the key players. If you extend this to a global market, it is even more com-Dicated and there are many

unanswered questions. "Who guarantees the electronic currency and how can people be sure it's stable? How does real cash compare to digital cash? Who fixes the exchange rate?"

It will be some time before electronic currency becomes as important as the dollar or the Deutschmark. But at least this time the software industry is thinking about the problem and should not consultant at PA Consulting be caught out as it was with

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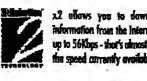
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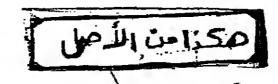
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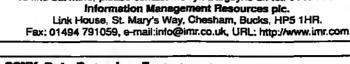


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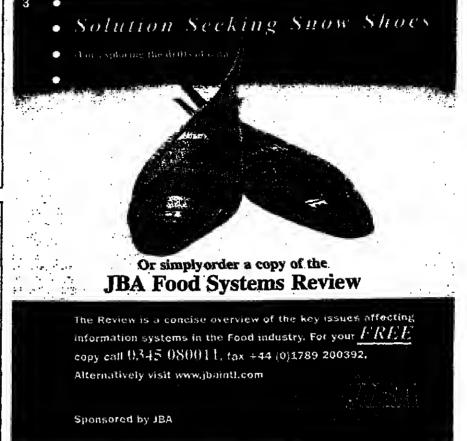
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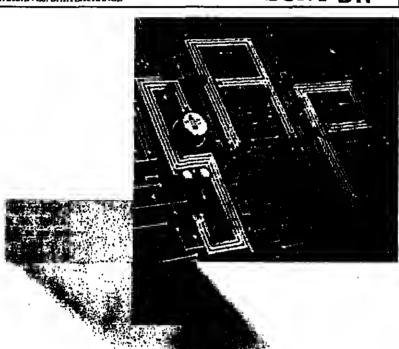
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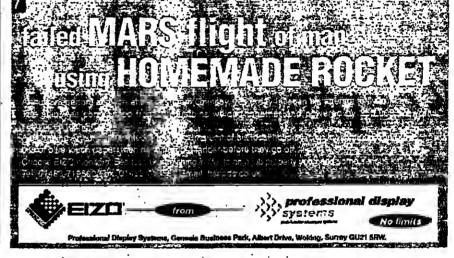
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# IT in finance / The Open Group Awards

SOFTWARE APPLICATION: BRITISH AIRWAYS . By Rod Newing

# Airline's accounting system brings big benefits worldwide

British Airways' new financial processing system will enhance productivity in 65 overseas offices

than we could have known mainframe-based. at the time," says Mr Ben Caswall, director of what is Tamaris product was felt to called the finance change be closest to British Airprogramma'. "Since then, we ways' technical architecture have adopted a strategy of For much of the managefurther centralisation of ment and financial reportfinancial transaction pro- ing, Mr Walker suggested cessing, for which it appears using Easbase, a multi-dicompletely appropriate."

focus on cost-efficiency, Brit-spreadsheets and other ish Airways Finance wanted to dramatically reduce processing costs and radically cally for information increase the quality of its output. The function was than for the transaction proputting too much effort into cessing of the ledger. processing and not enough into analysis. Its mainframebased general ledger system was technically out-of-date and was not year-2000 com-

accounts had not been changed for at least 20 years and was not used worldwide. "It was a big problem, it much easier to access genbecause it didn't allow us to carry out the financial analysis which we needed," says
Mr Caswell.

business areas to take more ownership of the financial

new general ledger, pay- sation holds. "It assigns ables, purchasing and reporting systems was made late in 1994. The airline decided on a mainframe adution financial information in a because of its centralised style and format managers

mainframa aoftware umes and the number of Caswell. "was a better decision feeder systems which were

Walker International's ways' technical architecture. mensional database which As part of its continuous works in conjunction with front-end tools. Its performance can be tuned specifiretrieval and access rather

t least 150 people were involved in the project which took two years to implement, a timescale that reflects the diversity of The general ledger chart of requirements in an airline, which is a large and central-

ised organisation. British Airways now finds eral ledger dsta. The new systems empower the line The decision to implement information that the organiclear accountability for the validity of source transactions and provides access to

n retrospect, selecting tem, the transaction vol- clal position," says Mr

"They now know what the total amount they spend or receive has been and, for the first time ever, can go through to the source transaction to understand what has given rise to that financial performance," says Mr Caswell. "That allows them to make better-informed decisions and to communicate much more effectively around the organisation when trying to address issues of financial parfor-

"This is particularly critical in the airline industry which has relatively low margins, so tight financial management is important." The project has had a big

impact on British Airways as a company because it has provided a framework for centralisation of financial transaction-processing that will result in very significant savings to the organisation. "The benefits from it far

outweigh the costs in terms of direct savings and productivity improvements," saya Mr Caswell. "More important are the benefits in terms of the better information it gives to the business people to allow them to manage their financial affairs more effectively. "We have a target of ach-

finance organisation, the feel comfortable with so they leving £1bn pounds of all invoices would be sent us well on number of users of the syscan understand their finan-annual running savings by direct to Britain by supplicieving this."



industry has relatively low margins, so tight financial management is important: the benefits of BA's new software system far outweigh the costs in terms of direct savings

the year 2000," explains Mr ers. However, paper han-Caswell. "The new systems dling will be eliminated are a kay set of tools to identify our progress towards that target and make any necessary changes required to ensure that wa achieve

Mr Caswell's team is curhow they can roll-out tha This will allow their transaction-processing to be centralised in the UK. For instance,

wherever possible by the use of electronic data interchange (EDI), self-billing and assumed receipt.

"We set out three years ago to have the most time-ef-Mr Caswell's team is cur-ficient, easy-to-operate and rently investigating in detail control-integrated financial systems and processes in the new system worldwide to the industry," concludes Mr airline's 65 overseas offices. Derek Stevens, chief financial officer at British Air-

"The new systems will set us well on our way to ach-

# Awards for software and service · companies

The winners of Universa 97, the pan-European software awards were announced at the Pavillon d'Armenonville in Parts last month.

The event - presented by the Open Group, and sponsored by ICL, SCO and Siemens Nixdorf, in association with the Financial Times and Computing magazine - recognises to achievements of software and service companies in leading and facilitating the practical implementation of open solutions by their clients.

The category winners of the 1997 Open Group Software Awards are: ☐ System software award:

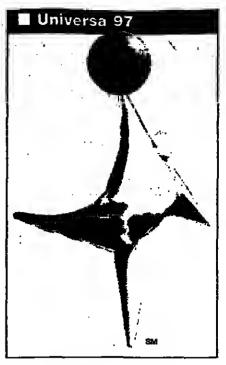
This company has captured a leadership position in the multi-user, application server software market with its thin-client/server approach to enterprise computing. Founded in 1989. Citrix has become one of the fastest growing companies in the US. Its flagship product, WinFrame, enables organisations to achieve 'lower-cost application ownership' through the daployment of business-critical applications over heterogeneous computing environments, without loss of applications performance, data security or edministration

□ Inform INTOUCH with Health.

This is a klosk-based health information service, designed for public use in doctors' surgeries, hospitals, pharmacies and the workplace. Brann, the commercial force behind INTOUCH, is a 720-employee, £40m turnover communications company. The company uses an interactive multimedia development team of 20 specialists and has bases in Cirencester, Bristol and London.

□ Business application award: Systems Union.

This is one of the world's top ten suppliers of client/server financial and business software. consultancy and support to mid-market companies and public sector groups. The company has the world'a highest number of



accountancy solutions implemented on Microsoft SQL Server.

□ Internet commerce award: Atlas Product International
API specialises in software and consultancy

relating to electronic commerce. The user-base now exceeds 1,500 companies in more than 28 countries. Products are available on a wide range of platforms, thus emphasising the company's commitment to 'open systems'. ☐ Innovation award:

Lemout & Hauspie Speech Products. L&H is an international leader in the development of advanced speech technology for various commercial applications and products. The company's world headquarters is in leper, Belgium. The company's three core technologies - automatic speech recognition, text-to-speech and digital speech - are licensed to some of the world's best-known

telecommunications companies. □ Newcomer award: Techex Communications.

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security problems. One third of these could be broken into with almost oo effort at all. ProtoCop is like having a surveillance camera permaneotly monitoring your network. It has the ability to detect security leaks and breaches in and around firewalls, log and monitor Internet sources of conversations, sessions, attempted and successful breakins. It will also identify system hackers, trace foreign addresses identifying possible security risks or hackers, and monitor all internal transactions for curious traffic patterns. Most organisations do not have the resources or expertise to monitor their own critical systems effectively. However, with Protocop, network managers can have complete cootrol of their entire network in cost-effective solution. ProtoCop works with any SNMP-managed device to provide a top-down view of a network. gathering data from thousands of SNMP and RMON devices. In a relational database application environment, ProtoCop analyses and correlates the network data and then inserts it into it's database. The system correlates data from

bundreds of protocol analyses. automatically correcting those minor events that do not require human intervention. Data is displayed on a centralised console in the form of a report that can be easily customised to meet end user requirements. ProtoCop is an SNMP data collection engine, with integral network discovery, and summary reports based on SQL queries to the attached database. Unlike physical oriented products, ProtoCop stores all similar data from all agents in about 300 database objects. These database objects contain full support for all standard SNMP MIBs such as MIB-2, RMON, RMON-2.FDDL ATM and many others. protoCop also supports network management Interfaces from any manufacturer (Cisco, Bay Networks, Cabletron etc.) supporting SNMP, MIB-2, RMON, RMON-2 and third party enterprise MIBs **ODS Networks** 

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INTERVIEW . Rod Newing talks to Tim Berners-Lee, inventor of the World Wide Web

# Internet explosion: the story of a 'slow bang'

When Tim Berners-Lee invented the World Wide Web, there was no great interest. Today, it heralds an era of worldwide electronic commerce

he World Wide Weh. Documents could he anythe graphical interface layer that has brought about the Internet explosion. was horn in total apathy. It was invented by Mr Tim-Berners-Lee, then a programmer/physicist at the European Centre for Nuclear Research (Cern) in 1989. He circulated his proposal, which would dramatically cbange the world, but received no comments back.

He re-circulated details in May and still received only a few comments, so in September, 1990. his boss. Mr Mike Sendall, suggested: "Wby not just go ahead?

Mr Berners-Lee hought a NeXT computer, produced a Web server and graphical browser and editor and the

rest is history. The problem that Mr Berners-Lee was trying to solve was information loss. "Our computers produced paper information," he explains. The information was electronically available, but we couldn't get at it."

The documentation system at Cern was diverse and ent incompatible computers, set,

where on the network, in any format or structure. which frustrated the physi-

Mr Berners-Lee invented the concept of an abstract which a document would be put. Each document needed a simple identifier that tells a computer where it is to be found. The information space would be populated by lots of different formats.

-Anything can have an page link can point at any-thing," says Mr Berners-Lee. An information space could contain a cheque, shipping list, encyclopaedia or the constitution of the United

₹be World Wide Web, known as the Weh. consists of a global series of linked pages, which are both information spaces and provide links to other information spaces. The concept, called 'bypertext', had existed before in software help systems, hut only operated on a range of differ- within the same document

Mr Berners-Lee recognised that putting the Web into the public domain was important and spent 18 months persuading Cern to sign away their rights to his invention. "For it to he widely adopted, it needed to be developed and extended with impunity," be says. "If I had made the Weh into a product, it would have been in somehody's interest to 'information space' into maka an incompatible version of it."

mentioning any names. Once in the public domain. use of the Web has multiplied hy ten each year, in what Mr Berners-Lee describes as a "aiow bang". identifier, therefore a Weh Mr Berners-Lee sees the initial development of the

He points this out without

World Wide Web as successively encompassing four separate markets. Weh publishing was the first market to take off, creating free public global information. although Mr Berners-Lee points out that It does oot have to be free, public or global. The intranet (private net-

work) market, based on internet technology, is still developing, allowing people to work together in business processes. The electrooic commerce market is about to take off and will be followed by education and training. Web Consortium, known as



Remers-Lee: he believes that the World Wide Web is fundamentally

which he believes is important because of its tradi-

'a platform for other things to come

Mr Berners-Lee has since left Cern to hecome the Director of the World Wide

W3C, (see box, below). He defines the goals of the Weh as being to create personal empowerment, to promote social efficiency, understanding and harmony and to exploit computing power in

fnture, Mr Barners-Lee believes that the Web is fundamentally a piatform for vague about what they will be. "If we know what the future is, we aren't looking far enough ahead," be

"The more general the Web, the more powerful and diverse the applications can be, but I don't know exactly what they are going to be. They will be powerful, fast and reliabte and will cater for their legal implications. They will be part of society and society will be part of them. We will be able to build whole new worlds, but we must address the type of society we can build in an information space."

Clearly, there is a danger in such a revolutionary change that the Web ia bringing about but Mr Berners-Lee is an optimist. "We are huilding applications which reflect the values already existing in society.' he believes

'We will upset markets and upset jobs, but we will also create markets and create jobs. We must be mature about bow we use it and make sure we continue to hold the values we held before\_'

His vision is that when the

real life. Asked about the Web is in everybody's bome, do a lot of detailed paperwe will still have a collection of personal neighbourhood we do today. However, wc wili also have a worldwide electronic directory of prodwill also value. "We can

> replacement for the Web. ■ W3C is working on some more immediate improvements. The "Web of Trust" will provide the ability to sign a document so that anybody can ask to whom information belongs and what are the licensing terms for using it. This will be important for hoth electronic commerce and team-working on the

keep our values, but lose the

time we spend trailing

around for routine shopping

and chores," he hopes.

Jointly with Commerce-Net, an industry forum for electronic commerce, the Joint Electronic Payment Initiative is standardising 30 different protocols for negotiating payments between banks. organisations and individuals.

Web.

We will need several mechanisms to take account of different transaction types," points out Mr Berners-Lee. "For instance.

institutions. However, Mr

Berners-Lee believes that

consorthum comes from the

companies that join it, from

industries such as finance.

publishing and intellectual

to them that they want a

presence at the table where

decisions are taken," says

The Web is so important

the richness of the

property.

Mr Berners-Lee.

Membership is

predominantly from

European and US

variety of commercial

work, but when you huy a newspaper you throw somedon't need to know who they

The Personal Privacy Profile will allow Web users to choose how much information they give away wben they are connected to a Web site. A new language is heing developed which might say "you can have my name and address, but can't give it to anybody else or use it for marketing."

The Web access programme is designed to give access to disabled people. but could also benefit drivers and anyhody clse who needs to use both hands.

Furthermore, it is encour aging aural style sheets to make it easy for somebody. who cannot read pictures, to follow links. It is ulso teaching peopla how to design a form on a Web site that can be filled in by a blind person or by using speech. It will provide a way for a table to explain to a speech synthesising browser how to 'read'

replacement for the Wch takes, Mr Berners-Lee is uptimistic: "It must have everything we currently live when you buy a house you and breath and enjoy!

4(()) !!! !

INTERVIEW . Geoffrey Naim talks to Jim Barksdale, president of Netscape

# Seasoned veteran in a youthful industry

Netscape's staff have doubled in the past year as its Navigator product has become the most popular browser for accessing the World Wide Web

ven the bead of the world's fastest growing software company but when it comes to viticulture, the skills and experience of the Old Continent takes things easy once in a cannot, apparently, be easily wblle. Mr Jim Barksdale, be substituted. The same president and chief execu- could be said of the 53-yearbve officer of Netscape Com- old Mr Barksdale who has munications, bas recently spent nearly two decades developed a passion for wine running some of most comand while Netscape's Califor- petitive businesses in the ome may be tertile ground for internet compa- Internet Industry, where nies, it is not so fertile for grapes - currently there is a

So Mr Barksdale, who sits on the board of California's renowned Robert Mondovi Winery, last month dropped a gear in his frenetic schedule to spend a leisurely week touring the vineyards of Europe with his three children in a quest for new

Vacations are a luxury at Netscape, which has grown at breakneck pace and now must move faster still if it is to stay ahead of its competitors, most notably Microsoft. But despite the public image. Mr Barksdale has other interests beyond hattling with Microsoft chairman, Mr Bill Cates. His first words during a recent interview were reserved not for Communicator. Netscape's latest web browser, but a new Tuscan red wine, called Luce. whose launch he bad just

"I started this interest in wine one year ago and it makes a change from all those lother boring boards that I am on," he jokes. Europe may run a gaping Mr Barksdale helieves this

US. This is unusual in the experience is typically measured in months rather than

#### Co-founder

Mr Marc Andreessen, the 24-year-old co-founder of Netscape and its technology wblz kid. was still at junior school when Mr Barksdale was first making his name at Federal Express. He started as chief information officer in 1979, building the company a sophisticated package-tracking system that made FedEx a byword for customer service and effi-clent logistics - FedEx is today one of Netscape's

favourite customers. ln 1983. Mr Barksdale became chief operating officer at Federal Express and boosted revenues from \$1hn to \$7.7bn by 1991, when he left to become chief executive officer of McCaw Celiular, a major player in cellutelecoms that subsequently merged into

AT&T Wireless Services. It is rare for the head of an IT company to have such broad-based experience and deficit in high technology gives him an advantage



Barksdale: This business is subject to rapid evolution and that's what makes it more exciting

when talking to customers. "I bave hought and integrated more business software than any other chief executive officer in tha business and I understand the need [for lt] to show a real return on investment " he

In January 1995, be surprised the world by ahandoning the high-profile job of chief executive officer at AT&T Wireless Services for Netscape. tben little-known startup trying to market a web hrowser that Mr Andreessen had developed as a student at the University of Illinois.

In the 30 months that have since elapsed, the internet has taken off and Netscape with it. The company bas grown like topsy - its pay-roll has doubled to 2,200 people in the past year - and its Navigator product has become the most popular hrowser for accessing the web. Investors eager to climb aboard the internet bandwagon pushed Netscape's stock to stratospheric ratings after the initial public offering in 1995. But in mid-1997, investor frenzy has cooled somewhat

as Netscape comes under

# Key role for the World Wide Web Consortium

The independent World Wide Web Consortium, commonly known as W3C. was founded in 1994 at Massachusetts Institute of Technology's Laboratory for Computer Science.

It was chosen because, as a former host of the 'X' Consortium, it already had a reputation for nentrality and technical excellence. CERN was involved in the work and the US Department of Defense and the European Commission provided initial funding. Mr Berners-Lee was appointed as its director.

"Big companies were rebuilding themselves around the Web, so we

Microsoft. Last week, Net- inated the headlines last nlcator costs just \$49 heard of the company, Netscape's stock was 45 per cent year, but Mr Barksdale is lower than a year ago, even clearly irritated when Netthough the company's latest scape is described as simply quarterly financial results a browser company. Last year, about half of show revenue of \$120m, a 120 Netscape's revenues came per cent increase from a year earlier. from sales of its Navigator

In sharp contrast, Microsoft's share price was 116 per ing from server products cent higher over the year. "Our share price is now more realistic," says Mr drop even further and Mr Barksdale, who will not forecast future performance but admits Netscape's growth will inevitably slow in the

future. At the beginning of this year, analyst firm Jupiter Communications estimated Netscape's sbare of the browser market at 59 percent, with Microsoft's rival Internet Explorer taking 31 percent. By the end of 1997, Microsoft will take the lead with a 52 per cent sbare against Natscape's 38 per cent. Juniter predicts.

"They [Microsoft] are not going to get that sbare," counters Mr Barksdale. "But even if they do and we get a third of the market we will still be the fastest growing software company." The "browser wars" between Increasing competition from Microsoft and Netscape dom-

needed a vendor neutral body to push standards forward quickly," explains Mr Berners-Lee. "It is in everybody's interest to get it right and ensure that

there are no incompatibilities. Vendors can agree on protocols and compete on speed of implementation, although standardisation often lags deployment by a few

W3C has 160 members, which include hardware and software vendors. companies, Internet service providers, content

browser with the rest com-

aimed at corporate intranets.

The browser's sbare will

Barksdale aims for an ideal

revenue mix of one third

from browsers, a third from

server software and a third

decided early on to give

away Internet Explorer, Net-

scape has stuck to its policy

of charging husinesses for its

browser - though consumers can download a free version

without support or upgrades.

the successor product to

Navigator launched last

month, includes new fea-

tures aimed at corporate

intranet users and costs \$49.

decision to charge for

browsers. "Today, Microsoft

has a third or less of the

[browser] markat even

though they gave away the

software," he says. "Commu-

Mr Barksdale defends the

Netscape Communicator,

Unlike Microsoft, which

from services.

organisation and starts at providers, cable companies, governments and academic

platform.

Barksdale claims.

Contrast

The essential nature of the consortium is open and neutral. Membership fees

\$4,000 on the PC. What most

corporate buyers do not

upgrading the underlying

Netscape has long empha-

sised that its browsers run

on different computers and

the new Communicator

product is being released in

versions to run on Windows,

Microsoft, by contrast,

Windows 95 operating sys-

scape's future focuasad

"Before anyone had even

Macintosb and Unix comput-

The latter remark is a crit-

get everybody to ngree, the standard has to be as small as possible. We have no policing role to enforce standards, but users do that when buying software. :-However, we sit at the boundary between great new ideas coming out of

fund stall who facilitate

meetings, edit documents.

organise events and talk

technology. "We have a

philosophy," explains Mr

Berners-Lee. "If we are to

minimalist' design

research and their wide-scale deployment." Further details are available from http:// www.w3.org

- Rod Newing

wbereas you can spend scape's original business plan contained this vision of the Internet for enterprises." want to spend money on is he says. "Now, 80 per ceut of our revenues come from business and 95 of the ton 100 US firms already do busi icism of Microsoft's plans to ness with Navigator."

But corporate intranets tie its luternet Explorer browser into its Windows are also a target market for operating system with a Microsoft, which bas the product called "Active Deskadvantage that most corpotop". This would oblige corrate PCs already run Microporate users to upgrade to soft software. Mr Barksdale tha latest version of Winis thus working hard to win dows to keep up with Microbusinesses over to Netsoft's browser technology, scape's intranet strategy and be boasts of the 100 large firms that this year signed up to use its new Communi cator and SuiteSpot server software before the products were ready to ship.

Mr Barksdala at 53 is a seasoned veteran in the youthful internet industry and, despite the frenetic pace, be says be has no plans to retire. His mentor is Mr Ray Noorda who founded concentrates Internet the networking company Explorer development on its Novell, aged 58. "This business is subject

tem. Mr Barksdale sees Net- to rapid avolution and that's what makes it more exciting. firmly on corporate intra- I'll stay as long as I bring a certain value to the com-

# This year's award winners

Continued from previous page:

☐ User award: Tella of Sweden

Telia, which has the largest ahare of both analogue and digital telephone network subscribers in Sweden, regards its internet-enabled SAS data warehouse application, called BOSS (Business Operational Support System) as a strategic resource in maintaining its market position. Sweden's mobile telephone network has the highest density rate in the world. ☐ Special industry award:

Mr Gosling, a vice president and Fellow at Sun Microsystems, has been the lead engineer for the Java/Hot Java system. His

early activity was as lead engineer of the

NeWS window system.

Mr Gosling graduated from Calgary University, Canada, in 1977, and received a PhD in computer science from Carnegie-Mellon University in 1983. He has hullt satellite data acquisition systems, a multiprocessor version of Unix, several compilers, mail systems and window managers. Mr Gosling has also built a WYSIWYG text editor, and a text editor

The 1997 awards Highly commended companies in the business software category were Gradient

called Emacs for Unix systems.

Technologies, a leading supplier of security solutions for the enterprise; and OpenVision VERITAS, the data storage management company. Also commended were Algorithmics

Incorporated, the Toronto-based supplier of enterprise wide financial risk management software; and Atlas Products International, specialist in electronic commerce, (business applications); Cherwell Scientific Publishing developer of award-winning scientific software; and Graham Technology, supplier of the business aerver technology, GT-X. linnovation category); Dascom, founded in 1994 and a developer of authorisation and management software, (newcomer category); and Leading Bits, founded in 1993. a market leader for software for the advertising

Mr Paul Taylor, IT correspondent of the Financial Times served on the Universa awards jury. Mr Peter Martin, editor of the international edition of the Financial Times represented the FT at the Paris awards.

For more details of the awards, contact

Christine Mambourg or Marie-France Serruys at: The Open Group. 15 Avenue des Pléiades. 1200 Brussels, Belgium. tel: 32 2 772 88 88; fax: 32 2 772 92 28;

e-mail: mf.serruys@opengroup.org - Michael Wiltshire INTERVIEW . Lars Nyberg talks to Paul Taylor

# NCR shifts towards high value software

From Page Two:

the bank. Some banks will bave one nr two people in that virtual branch, some will bave none. We think that as a consumer you dnn't want to hear about ynur hank reducing its branches, you actually want tham to increase their points of sale'. We can increase the number of points of sales for the bank at a significantly lower cost

that is a virtual branch." Meanwhile, NCR is gearng np to exploit the shift tnwards electronic cnmmerce. "We have decided it is not a threat for this company," says Mr Nyberg. Even if electronic cash

and smart card technology could eventually eat into the group's traditional ATM business, be argues that this won't happen overnight, if it happens at all, More importantly be

tronic commerce will "It's important wa spend require the deployment of a our R&D money on things huge new retail infrastructure to handle smartcard adding value because then payments. "You also have to be able to download cash to your smartcard." be points out, "that is also an nfrastructure issue a buge business apportunity.

"We have said we want to be the supplier to the banks to distribute their services in different channals, whatever those channels are. We provide branch automation, we provide self service, we provide telephone banking to the branches today and if the banks are going in that directinn we have to be there and provide that infrastructure.

But Mr Nyberg, who pulattempt to become a high volume PC manufacturer, is equally convinced that NCR should not waste its R&D dollars on 'commodity

customers really perceive as we get the higher margins we need to pay the cost structure we have.
"I think NCR in the com-

puter businesa has been a box shifter," he says. "Now we want to move this company to higher added-value because tha margina are bigger; aecond, it's a less volatile business: and third. it fits most of the people in this company. I want to go higher up the added-value

Solutions

"I want to understand the business problems of customers and deploy the technology we master here to at least provide them with one solution to their business

Reflecting this shift away believes the shift to electitems' which it can buy in. from bardware and towards are going to be at a signifi-

higher value software, NCE cant disadvantage.
has been investing heavily. "If you talk to the more in the future in Teradata. If there is one technology

that is going to have a pro-found impact on this company it is this database technology, he says. Aside from porting Teradata to NT, NCR is also adding multimedia functionality and expanding scaleability, convinced that this is what its big data warehousing customers such as Walmart, the world's largest retail group, will require.

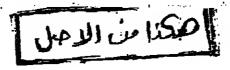
"We are the only company that can provide fully scalashle working datawarehouses," be adds.

"There are a number of data warehouses that have nnt been successful, but I'm convinced that if ynn're in a business with -bundreds of ... thousands or maybe millions of consumers as your customers and you don't master that technology, you

progressive retailera and banks they will tell you that image, marketing on a segment of one, knowing your consumer are the real differentiators between

bank A, B or C."
Mr Nyberg also acknowledges that staying ahead of competitors in the data warehousing market is the biggest technology challenge facing NCR.
"It's a flercely competi-

tive environment. There are some very formidable competitors, such as Oracle and IBM, and we are going to see much fougher competition going forwards, but the market is exploding, sn there is room for more than just NCR. Wa can't assume we 'own' this place, but I prefer to have 20 per cent of something that is much bigger, than 35 par cent of something that is a tenth



# New ways to reduce hazards

Intricate Software for emerging markets is a underline that this software for the insurance market, 22m to put Gems together, systems help monitor credit risk exposure

approaches adopted to computer programs that handle risk reflects a degree of uncertainty in the financial markets. Some institutions markets. Some institutions software from any leading hold to the belief that risk is supplier and is an infinitely too closely married to their individual business for an external IT package to cover it. Others opt to huy soft-ware off-the-shelf.

A third way is to go for a joint development, which is how Deutsche Morgan Grenfell has acquired its Global Integrated Rating System,

DMG turned to the City of London IT consultancy. CWB, which prides Itself in working hand-in-glove with financial groups in their need for GIRS. Mr Mark Swann, director of CWB's software solutions group, cheerfully admits that credit risk, with many policies and netting agreements, is a other factors.

nightmare," be says.

system sits behind the easily accessible front screen. He claims that the rating centage match."

system can use database flexible package: "GIRS can pull-in electronic information from global vendors and use that to calculate how credit-worthy the counterparty is - yes, you do have credit rating agencies, but they only rata 7,000 to 10,000 companies. Each data vendor delivers material in different formats and we cap-

ture it." The beart of this eightmonth £1m project is an algorithm that takes financial information and identifies which pieces are important to calculate a credit acore, applying weightings depending on geographic location, industry sector and

Mr Swann's approach was the exotic world of artificial to unify counter-party infor- intelligence. "Our software Zurich office of the managemation from several data- is smart enough to match bases, using Microsoft's NT information," he says. "The isk management is an environment to handle the theory of string-matching is intimidating subject. environment to handle the at work here it involved takdiverse heavyweight Unix operating ing lines of words and searching for similarities among them, seeking a per-

#### Hot topic

CWB, which has 85 staff. says credit risk is a hot topic - and packaged software is

in short supply.
"We believe the package market doesn't exist yet. There is a need to make flexlble software," saya Mr Swann, who thinks GIRS address the demand for risk fills the gap. 'It's a big piece management. The result, of 'Lego': people may not want all of it, but we offer a ment System (Gems), offers fast-track solution, supporting an area that has previously been handled in a fairly manual way, using Sybase staff.

The hardest part is get-Part of the motive for ting all the data into one place." says Mr Mainprice.
"Sybase davised a global DMG embracing GIRS is market globalisation. This applies right across financial database of the transactions aervices. Project Zurich, a we're executing." risk management program

popular large databases

should be happy feeding into

a Zurich type application

which costs around \$65,000

At the markets division of BZW in London, Mr Bob

Mainprice, chief credit offi-

cer, has turned to a commer-

cial database, Sybase, to

a set of links into existing

trading systems and was

written in conjunction with

per desktop.

does not claim to be part of has been devised by \$850m but Mr Mainprice thinks this software house, SAS, and the made economic sense.

> ment consultants, McKinsey. Zurich staff use statistical tools to model volatility and generate an overview of risk in any chosen environment. Users write a lot of the system themselves using the core database engine devised giobal risk management." by SAS. But commercially

Mr Hal Hovland has been designing IT systems for the City since 1981. As tha anthor of Market Risk, he explains that "ease-of-use is everything to this community - these guys are very husy, thay don't need to

"It's paying for itself, having spent the money and got the data in, we can apply Gems to other products. I know a lot of other institutions that have similar problems and the market is demanding more and more

The City has recently hosted the launch of Market Risk, a Windows NT product from Financial Objects. This captures data from various sources so dealers can use it the first user in an institu-tion pays £40,000 then £2,000 per subsequent user. Developed with Yamaichi Bank in London, the idea is to ensure a program of general market relevance using risk metrics from JP Morgan.

#### Pressures

Fully covered: the right at the benefit of Market Risk. They just master a dozen or

values at risk". Markat Risk generates a risk calculation as the day's husiness progresses, rather than letting traders wait until the next day to learn their full exposure.

so commands and icons

characterising cash flows or

Running under Windows NT, this software represents tha 'mass market end' of risk

But specialised applica- monitoring of risk exposure. tions still have a bealthy ABN Amro chose to work with Anvil, rather than developing a bespoke pack-

> Mr Lawria Ellis, Anvil sales director, claims his company has met ABN Amro'a key criteria: "You still find traders in the repo market using pleces of paper. We offered the ability to enter trades online. They didn't want their dealers wasting tima on a key-



future. Anvil, a £1m software

house closely allied to the City, has just notched up its

first sale of its Repo Trading

System. Costing up to

£500,000 per license this is an

extremely intricate program that can take trading data

on board as the repo deals

Securities trading in this

environment demands vigor-

ous position-keeping and

are set up.

#### SMARTCARDS . By Paul Taylor

# Asia-Pacific market set to become the pace-setter

The next generation of highly intelligent, multi-function smartcards could power electronic commerce and provide the transport mechanism

per cent over the period to 2001 driven by end-user for a wide range of new applications

The worldwide market agree that the market is for smartcards - plas-tic cards with tiny between 30 and 40 per cent a microprocessors and memory built into them - is entering a new phase. Trials in many countries around the world are over and, as the market matures and

leaders in both the manufac- in 1995, will grow to 1.2bn ture of the semiconductor davices powering smartthemselves are emerging alongside new and innova-

tive applications. For example, Schumberger has consolidated its position as one of the leading smart card snppliers through its acquisition of Soliac, the third largest manufacturer. That purchase positions Schumberger as the main competitor for Gemplus, the

market leader in 1996. Meanwhile, among the semiconductor vendors. Motorola underscored its commitment to the markat in March by forming a dedicated smartcard business unit and announcing that it will enter the global smartcard market, "as a total solutions provider, actively competing in what is expected to he a premier high-growth industry into the twenty-

first century." Such moves are being driven by the dramatic growth forecasts for the emerging smartcard industry. Forecasts for the size of the smartcard market vary partly dramatically. reflecting differing definitions of smartcards themselves. However all analysts

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For example, Dataquest,

the IT research group, predicts that the overall market for memory and microprocessor-based cards will grow large-scale deployment from 544m units in 1995 to hegins, new alliances and 3.4m units hy 2001. Of that partnerships are heing figure, microprocessor-based smartcarde. which In the process, market accounted for only 84m units units four years from now.

rowth in the smart cards due to buoyant demand throughout the whole range of applications will more than compensate for the decline in prices, brought along by competition, economies of scale and technological progress in all areas of smartcard production." notes Datamonitor. another market research

So far, during the 1990s the high growth of the world smartcard market has mostly been driven by low value memory cards used for example, in pay telephones. However, microcontrollerbased smartcards are expected to grow at a much faster rate over the next four years, according to Intex Management Services, a UK-

based research firm. "Europe is currently estimated to be the largest region for smartcard with end users industries such as payphones accounting for the major portion of unit ahipments," said a report on the worldwide market for smartcards and semiconductors in smartcards published by IMS in Fehruary. IMS predicts that the

modest compound annual growth rate of just under 17 applications such as banking and digital mobile communications.

Both America and the Asia Pacific regions are forecast to grow at a faster rate. IMS predicts that the Asia pacific region in particular will become the largest smartcard market accounting for 38.1 per cent of all smartcard shipments by 2001 followed closely hy Europe with the US, which has lagged in smartcard take-up, remaining the smallest mar-

Most analysts also expect "Until the year 2000, further consolidation among such as those deployed ers following the merger of Schlumberger and Soliac. Among the semiconductor suppliers, Siemens, Motorola and SGS Thomson remain the main suppliers, each with market shares of over

> However the strong projected demand for smartcard semiconductorsbas encouraged a host of other smaller

#### Europe is ahead of the US as today's main user area for smartcards

suppliers including Texas Instruments and Philips, and Japanese suppliers including Hitachi, Toshiba and Sharp to enter tha market. "Although some standards

issues, infrastructure issues and software issues remain to he resolved, chip cards hold tha promise of being one of the world's highest volume markets for semicon-ductors," said Mr Jonathan Cassell, an industry consultant with Dataquest. "They can perform the duties of pocket change, paper money and debit and credit cards,

cation, access or payment." According to Datamonitor. the market will grow by an average of 35 per cent from \$320m to reach \$1.1bn by the end of the decade. Within this segment, microcontrollers will increase their market share to almost 60 per cent, while intelligent memory chips will become commodity items and will command less than a 20 per cent market share reflecting fall-

Among the main suppliers Motorola has focused to date on micro-controllar chips, while SGS Thomson is a strong supplier of phone card applications and leads the Enrom segment. Siemens has specialised in intelligent Eeprom based memory chips that are also used for phone cards, and high-end crypto-

Motorola's decision to set up a dedicated smartcard unit is expected necelerate the move towards open eystems etandards and the next generation of combination and contactless multiapplication cards.

total solution to the smart-

will grow at a relatively crucial time in this industry'a development," said Mr Christopher Galvin, Motorola's chief executive. "Wa believe consumers are going to demand more functionallty, higher standards of security and greater ease of use from their smartcards."

The US electronics group said it plans to drive open industry standards and develop new card and terminal operating systems, application programming interfaces and developers' tools with the aim of shortening the time required for thirdparty developers to create smartcard software and load new applications on to existing smartcards.

Most current smartcards, ing system that pioneered their use along with Groupe Bull, send and receive data by being placed in a termi-nai reader. These readers can be connected to a pointof-sale terminal, installed in automated teller machines or built into portabla computers, network computers or set-top boxes.

Over the past 18 months contactless smartcards have begun to appear. These use radio signals to transmit data and are able to exchange data without actually coming into a physical contact with a terminal. Contactless smartcards are expected to be used for rapid transit fare collection and access control, both applications which require fast

transaction times. ips are being used in Seoul, Korea, where about 800,000 daily riders of 8,700 buses pay for their trips using the cards. Such cards are about twice as expensive as regular smart cards but in key applications, the extra cost pays for itself in the conve-nience and other savings it

However the next genera-tion of smartcards is expected to be combination cards providing both contacted and contactless methods for data transfer for maximum flexibility and multiple applications. For exampla, although smartcards are most usually thought of as a convenient replacement for cash, thay are rapidly evolving into a much more useful technology:

Among the emerging uses for smartcards are as 'portable databases' storing an owner's medical data. They can also be used to execute sophisticated security schemes, store a record of cash transactions, or function as a loyalty card giving retailers better feedback on customer spending habits.

beginning as single function bank or telephone cards, the next generation of highly intelligent, multi-function smartcards could power electronic commerce, provide the transport mechanism for a wide range of new applications and finally enable consumers to swap wallets full of credit cards and identity papers for a single, convenient piece of plastic con-"Our decision to provide a taining an embedded micro-

# A vitai roie in customer services

Afinancial institutions turning to call centres to have placed call centres firmly at the forefront of thair strategies to improve customer service while reducing costs. The internet may one day become a mainstream banking channel, but until that day arrives, banks and insurance companies see the humble telephone as the For example, wireless most cost-effective way of smart cards supplied by Philnels, improving service and

winning new customers. "There is much interest in internet banking, but you should not forget that many more people have a phone than an internet connection," says Thierry Scellef, a Madrid-based consultant with Anglo-French IT services company Sema. The firm has helped set up call centre services for the French direct banking service Banque Directe, part of the Paribas group, and several large Spanish banks including Banco Central Hispano and Caja de Madrid.

Spain's smaller banks are just as keen as their bigger sisters to set up phone banking operations. Sema has also developed services for Ceca, a confederation of 50 small savings banks and Cajas Rurales, which groups 79 rural banks. The aim is to allow these smaller participants to pool their call centre operations and so share the costs and overheads.

The price tag of a call centre can run to several million dollars but the savings in operational costs it pro-From a relatively humble duces can pay for the investmant in just four months, according to a report by the UK-based consultancy firm,

In the worse case, tha payhack time is 19 months. "However, the decision to build a call centre should never be a purely financial issue," says Mr David Bradshaw, senior consultant at Ovum, who ages customer service improvement as the most important reason for considering a call centre.

market ahare, retall institutions, after initially unload low-margin activities from their branch networks. auch as balance consultations and funds transfers. are discovering that the telephone can be used to open

up many new opportunities. Halifax, the UK bank, set up a call centre in 1995 to service the current account customers of Halifax Direct. its naw telephone banking division, as well as to generate new business for tha company. The volume of business created by Halifax Direct in its first year far exceeded forecasts and calls rocketed from 42,000 in the first month to over half a

million a year later.

To help its 400 agents answer the calls, the bank turned to a software product called CBR2 supplied by US firm Inference. CBR2 uses a technique called case-based reasoning to allow agents to follow a aophisticated "script" when a customer calls. It is based on an expert systems engine which accumulates knowledge by analysing examples of questions and answers and stores that knowledge in the form of a "case base". CBR2 allows its 400 agents to answers calls in an average of 2.5 minutes, which the bank claims is up to 30 percent faster than other systems.

This is important as direct banking operations usually have a freephona number and so the bank has to pay for the calls. Also, quicker handling allows the agents to handle more calls, so increasing productivity.

CBR2 has become a princi-pal component of the Halifax Direct call centre and has been used for nine different products or services, including an insurance emergency line and a tax advice service. The real test of fire for the call centre has come during the past few months when

botline to handle queries Continued on back page

bank had to set up a



is a continual process

softworld is a vital part of that process



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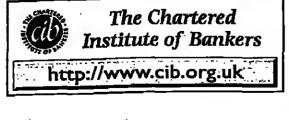


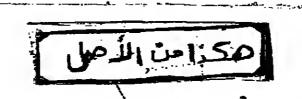
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# Trend-setters of the financial world

The sums being spent on high tech dealing room systems dwarf the budgets for information technology in other sectors of finance

The market for dealing reduce the time needed to room technology has create an application. JP Morgan Securities in ing their computing capacity
New York has turned to and pushing it back into the been in flux for more than a decade. Ever since the 1980s, spectacular big Java, with its pre-written ticket' projects have chalchunks of code, to create 'push' technology, says Mr lenged IT suppliers and allowed the customers to Lowes. Push is tha latest draw attention to the status piece of IT jargon, and it of their institution. New refers to the process of pushthemes emerge regularly. iog out information to a and the scale of the larger recipient while pulling the deals guarantees energetic selling by the IT industry. actual computing work away from the end-user's environ-

The idea is to employ pre-

determined rules to channel

market data to those dealers

Some approaches do settle down long enough to become an international standard, The digitalisation of information feeds, allowing users to mix-and-match data from different sources, was still a live issue during the early 1990s. Today, 'the digital feed is here to stay. But other trends are trying to gain respectability and shake off their voguish tag.

#### EDS project

The US computer services giant, EDS, is now involved in a massive contract to configure dealing floors for JP Morgan in New York. JP Morgan pays EDS \$10m every year for its services. Mr Peter Lowes, managing director for the company's capital market services, says demand is focused around cost-cutting on hardware allied to new attitudes to application development.

We're seeing dramatic cost-redoctions: people are opting for a powerful PC instead of a Sun workstation," he says. But it isn't all bad news for Sun, with its Java programming language inteoded to speed up the development of very specific

computer programs. "Java type stuff is popular Dealing desk of the future; in terms of spacefor sets of applications," he crystal displays (LCD) provide valuable benefits over traditional says - and concedes that cathode ray tube (CRT) monitors. Pictured here is a new Java can dramatically Microvitec's dealing room desk, designed for BT

should reduce the demand for processing power on the desktop, which could mean big savings on a dealing floor where hundreds of highly-paid staff need their own screens. "They are takserver environment," says

#### BZW project

Meanwhile, in London's Docklands, BZW is hogging the limelight with a mam-moth relocation project. The plan is to create a model trading environment at a new site east of the City in the Canary Wharf develop-

who require it. If it works, it

The flat screen reduces

The move to Canary Wharf will cut costs further, by consolidating operations from five buildings into one site in an area where rents are cheaper, And Mr Chandler thinks his bank has the right idea about acquiring hardware: "We're leasing the 5,700 Compaq workstations over what I would say is an aggressively sbort time. From previous page:

While the bank is coy about exact pricing, BZW is believed to be spending at least £100m on FT at the Canary Wharf site alone. Two massive dealing rooms have been built 700 dealers. The entire operation will swallow up 5,700 Compaq Professional workstations with 1,200 flat screens. Flat screen technology produces a display that is just an inch

Mr Vince Chandler, a former IT manager at the Bank of England, is global chief of equities IT for BZW. He explains that this vast undertaking and its enormous budget are still driven by firm notions of economy.

tha depth of a desk by 35 per cent and increases the density of trading desks by 20 per cent, so you get to cut your costs on square feet. And flat screens don't demand anywhere near as much power as conventional ones. So if they're not chucking oot as much heat, von save money on air condition-

frame, 12 to 15 months.

these boxes will be obsolete when the lease is up, but it needs an option to replace them with whatever the IT manufacturers are offering ing society hold a variety of at the end of 1998. With a three-year guarantee, the machines will represent a good buy for whatever third party takes them off BZW's



Ross Norman, a trader in gold, silver and precious metals, worlding on a Syntegra front office system in London. The system enables

The thought of rival institutions going for radical IT solutions has encouraged BZW planners to burn the midnight oil: the management of networks and systems within the Canary Wharf site will also be automated in order to head off technical problems before they effect trading performance, "Wa'll use monitoring software the way a computer in a car watches the oil level," adds Mr Chandler.

BZW is standardising on Microsoft Office and the Windows NT desktop environment. Mr Chandler and BZW staff in Hong Kong, says his business has to IT purchasers with rather his colleagues are studying Kuala Lumpur, Taipei and reflect the current tastes of smaller corporate pockets.

not want to become dependent on any technology that has not fully proved its potential, preferably at some other bank willing to act as

The markets arm of BZW moved into the new site at the end of April, and equities will begin operations there at the end of August.

template for a grandly titled

taking, says Mr Chandler. the potential of Java, but do Milan are already working London-hased clients. "Sun

#### Facilities

specialising in providing standby facilities for City firms that need to continue running in the face of disasters such as fire, flood or terrorist attack, is constantly Canary Wharf will act as a adding to the facilities on offer at its emergency sites. 'global technology infra- lt will spend £1m upgrading structure'. This means that the dealing desks at a cen-barring any big disasters, tral London site this year. the London site will be mir- Mr Roland Mann, director of rored across the world - City markets at Guardian, JP Morgan can teach a lot to

is losing out to NT - our view is that people will continue to want large NT workstations with wide screens."

The sums being spent on Guardian DR, a company dealing room systems dwarf IT budgets in other sectors: the high tech dealing room is important to each bank's

But it is such a functional item that the customer cannot afford to get it wrong For this reason alone, dealing room systems are well worth scrutinising. The ottitude of BZW or the policy of

# instead of buying them out. A key role for financial call centres

BZW is not saying that from 7.6m potential shareholders during the run-up to its flotation on the London Stock Exchange, Many customers of the former hulldold-fashloned savings accounts and have called to find out if they are eligible

"You cannot train call cen-

Mr Phil Padfield, European also have a relationship with through an interactive voice vice president at Inference.

The CBR2 program has been used to draw up scripts to answer callers' questions about the flotation and also to turn a simple query into a selling opportunity. "Those who call are well-disposed to listen, so the customer service person can ask if they are interested in other products," he says. "Most banks tre operators to cover all the see call centres as simply a

a call centre."

The latest generation of call centre products aim to achieve this "relationship building" by, for example, allowing banks to automatically identify their most prized customers when they call and give them preferential treatment - routing them to a specific human operator, rather than the next available one or a com-

response unit that asks them questions which they answer using a touch tone telephone or by voice. Low-value operations, such as balance enquiries, can thus be routed to a computer. "Banks want to be able to differentiate between different customers and do not want to use a human operator on lowvalue customers," says Mr Bob Summerfield, marketing Competitive pressures are permutations, particularly in means of conducting a transputer voice. Less-prized customers will first be filtered with Tandem Computers.

Acres 6 18



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